

Check Phone Registration Status on the Cisco Small Business VoIP Router

Document ID: 108643

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Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

Q. How do I check the registration status using the VoIP router's setup page?

A.

The Voice screen displays information about your Internet phone line(s). In order to check the Phone registration status using the web-based setup page of the WRTP54G, complete the steps in this document.

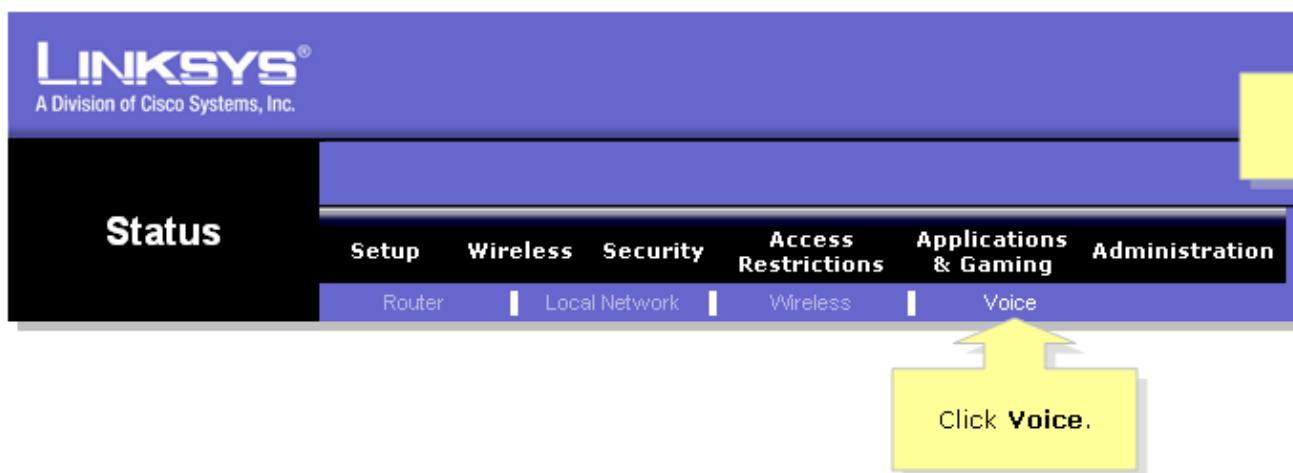
Check the Phone Registration Status Using the Cisco Small Business VoIP Router

Step 1:

Access the router's web-based setup page. For instructions, click [here](#).

Step 2:

When the router's web-based setup page appears, click *Status* > *Voice*.



Step 3:

Check these items:

Information

- ◆ **Provisioning Status** shows the provision status for the device. A message such as "Provision succeeded, Provision failed" may appear.

Line1 Status

- ◆ **Registration Status** displays the phone number and status of this Internet phone line, so you know whether or not the phone line is registered with Vonage. If it is not registered and if the status indicates that the registration has failed, then you should register it with Vonage.
- ◆ **Call1 Status** shows the status of the active phone call.
- ◆ **Call2 Status** shows if you are using call waiting as well as the status of the incoming phone call.

Line2 Status

- ◆ **Registration Status** displays the phone number and status of this Internet phone line, so you know whether or not the phone line is registered with Vonage. If it is not registered and if the status indicates that the registration has failed, then you should register it with Vonage.
- ◆ **Call1 Status** shows the status of the active phone call.
- ◆ **Call2 Status** shows if you are using call waiting as well as the status of the incoming phone call.

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Status

Setup | Wireless | Security | Access Restrictions | Applications & Gaming | Administration

Router | Local Network | Wireless | Voice

Information

Provisioning Status: ← This shows the provision status for the device.

Line1 Status

Registration Status: ← This displays the phone number and status of this Internet phone line.

Call1 Status: **idle** ← This shows the status of the active phone call.

Call2 Status: **IIA** ← This shows if you are using call waiting, the status of the incoming phone call.

Line2 Status

Registration Status:

Call1 Status: **idle**

Call2 Status: **IIA**

Related Information

- **Technical Support & Documentation – Cisco Systems**

Updated: Dec 12, 2008

Document ID: 108643
