

Enable Remote Management on a Cisco Small Business VoIP Router

Document ID: 108650

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Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

Q. How can I manage my router remotely?

A.

Remote Management allows you to manage the router from a remote location, via the Internet. Managing a Cisco Small Business router from a remote location is similar to accessing it locally. The main difference is, instead of typing the router's LAN IP Address in the web browser's *Address* bar, you have to type the router's Internet IP address.

In order to enable remote management on a Cisco Small Business router, complete these steps:

1. Enable Remote Management on a Cisco Small Business Router
2. Check the Internet IP Address of a Cisco Small Business Router
3. Manage a Cisco Small Business Router from a Remote Location

Note: Before you proceed, make sure that the router is configured and your computers can go online when connected to it. In order to enable Remote Management, complete the steps outlined in this document.

Enable Remote Management on a Cisco Small Business Router

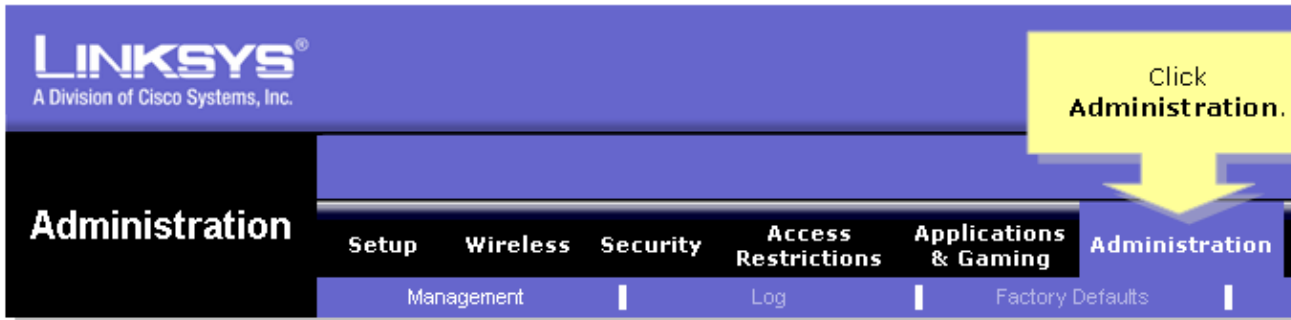
Note: When the Remote Management feature is enabled, anyone who knows the router's Internet IP address and password will be able to alter the router's settings.

Step 1:

Access the router's web-based setup page. For instructions, click [here](#).

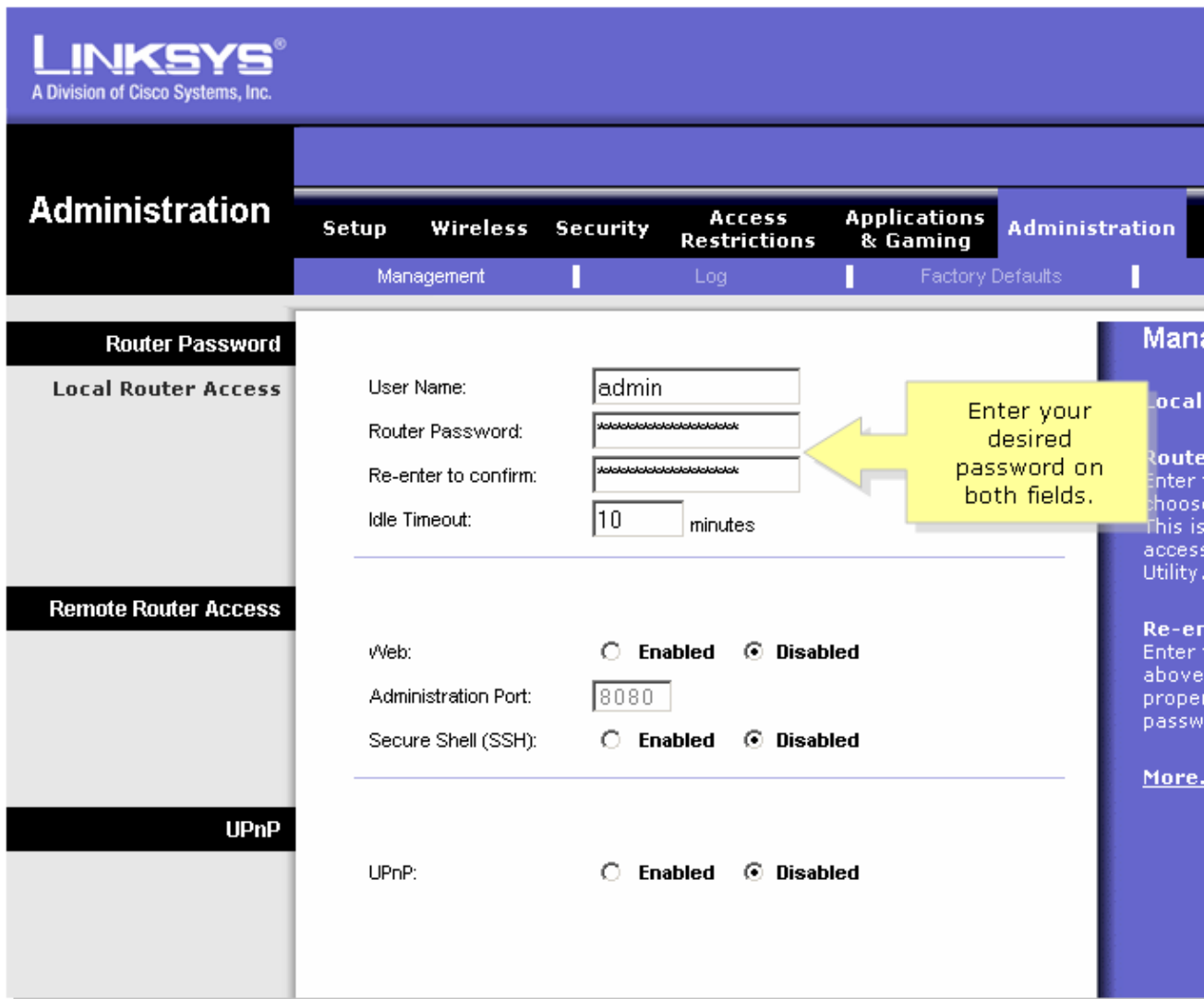
Step 2:

When the router's web-based setup page opens, click *Administration*.



Step 3:

Change the *Router Password* for added security. For instructions, click here.



Step 4:

Look for Remote Router Access, set *Web* to *Enabled*, and leave *Administration Port* to "8080" in the field provided.

The screenshot shows a web-based configuration interface for a router. On the left, there is a vertical navigation menu with three main sections: "Remote Router Access", "UPnP", and "Backup and Restore". The "Remote Router Access" section is currently selected and expanded, showing the following settings:

- Web: Enabled Disabled
- Administration Port:
- Secure Shell (SSH): Enabled Disabled

Below these settings is a horizontal line, followed by the "UPnP" section with the following setting:

- UPnP: Enabled Disabled

Another horizontal line follows, and then a "Backup and Restore" button is visible. At the bottom of the page, there are two buttons: "Save Settings" and "Cancel Changes". A yellow callout box with a downward-pointing arrow contains the text "Select Enabled.", pointing to the "Enabled" radio button for the Web setting.

Step 5:

Click **Save Settings**.

Once you enable Remote Management on the router, check the Internet IP address. For instructions, complete the steps in the next section.

Check the Internet IP Address of a Cisco Small Business Router

Step 1:

Access the router's web-based setup page. For instructions, click [here](#).

Step 2:

Click **Status**, and check the router's **Internet IP Address**.

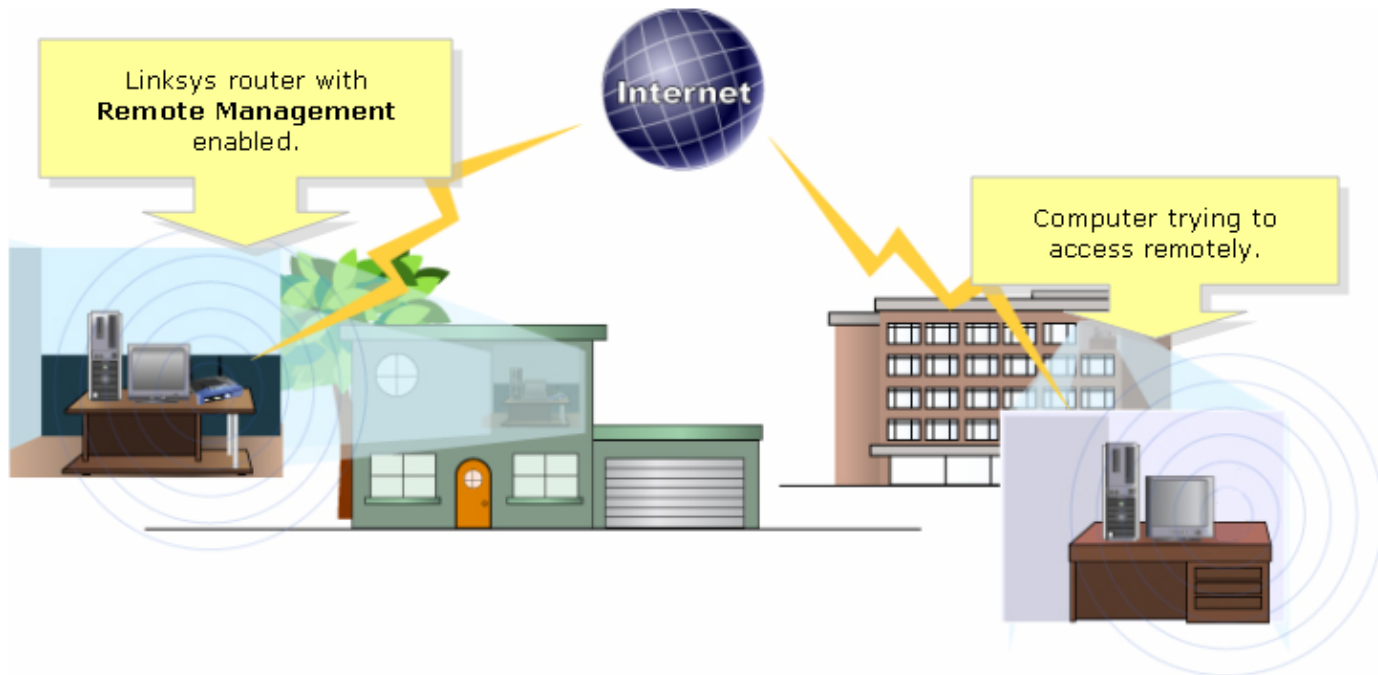
The screenshot shows the Linksys router's status page. The top navigation bar includes 'Status', 'Setup', 'Wireless', 'Security', 'Access Restrictions', 'Applications & Gaming', and 'Administration'. Below this, there are sub-tabs for 'Router', 'Local Network', 'Wireless', and 'Voice'. The main content area is divided into 'Information' and 'Status' sections. The 'Status' section displays the following network configuration:

Firmware Version:	
Current Time:	Not Available
MAC Address:	00:00:00:00:00:00
Login Type:	DHCP
Internet IP Address:	0.0.0.0
Subnet Mask:	0.0.0.0
Default Gateway:	0.0.0.0
DNS 1:	0.0.0.0
DNS 2:	0.0.0.0
DNS 3:	0.0.0.0
MTU:	1500

At the bottom of the status section, there are two buttons: 'DHCP Release' and 'DHCP Renew'. A yellow callout box with an arrow points to the 'Internet IP Address' field, containing the text: 'Take note of the Internet IP Address.'

Once you have the router's Internet IP address, complete the steps in the next section in order to access the router remotely.

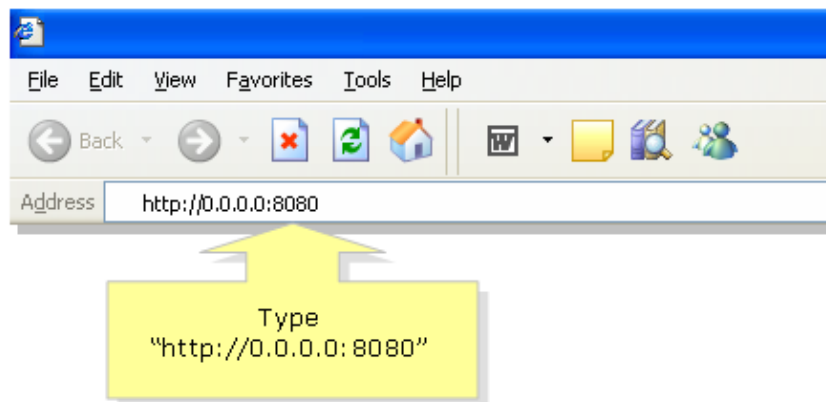
Manage a Cisco Small Business Router from a Remote Location



Note: The router's image may vary depending on its model and version number.

Step 1:

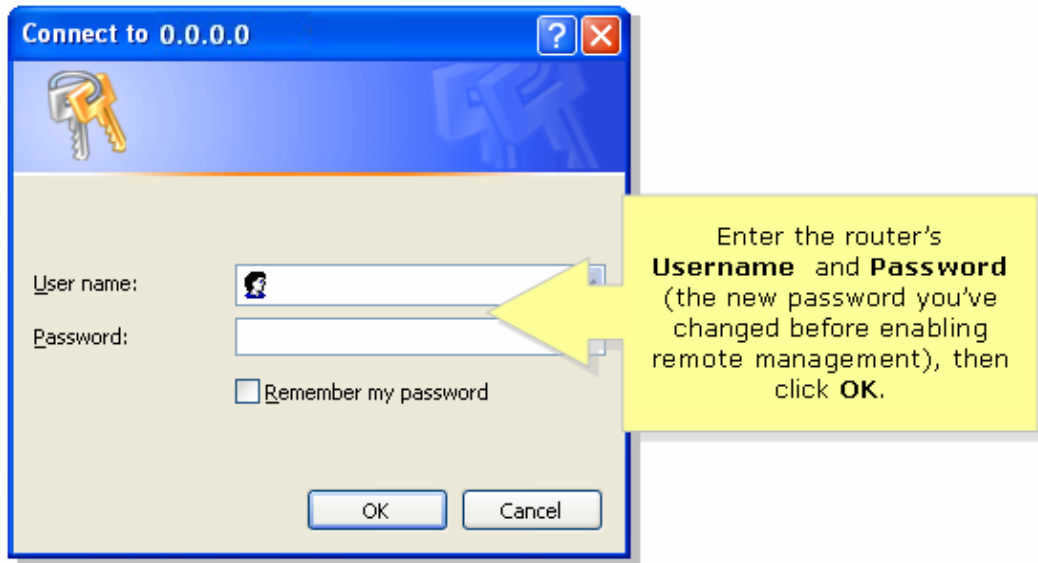
Using a computer that is connected to the Internet from a remote location, launch Internet Explorer and type "http://0.0.0.0:8080" (the 0's represent the router's Internet IP address, and 8080 represents the specified port) in the Address field.



Note: The 0's represent the router's Internet IP address which you took note earlier.

Step 2:

A new window appears and will ask for a **User name** and **Password**. Enter your router's username and password (the new password that you have changed before enabling remote management), and click **OK**.



Step 3:

You should now be able to access the router's web-based set-up page.

Related Information

- [Technical Support & Documentation – Cisco Systems](#)