

Set up the Wireless Settings on a Cisco Small Business VoIP Router

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Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

Q. How can I set up the Wireless Settings on a Cisco Small Business VoIP Router?

A.

In order to set up and improve your wireless network's signal, change your Wireless Network Name (SSID) and/or try using a different channel. For instructions, complete these steps:

Change your Router's SSID and Channel

Step 1:

Access the router's web-based setup page. For instructions, click [here](#).

Step 2:

When the router's web-based setup page appears, click **Wireless**.

Step 3:

Look for **Wireless Network Name (SSID)**. If it is still set to "linksys", change it to something unique. and click **Save Settings**.

Step 4:

After you change your SSID, try to change channels in order to get around interferences. Preferred channels to use are **1**, **6**, and **11** since they are considered non-overlapping channels.

The screenshot shows the Linksys web interface. At the top left is the Linksys logo with the text "LINKSYS® A Division of Cisco Systems, Inc.". Below the logo is a navigation bar with "Wireless" highlighted. Under "Wireless", there are sub-tabs: "Setup", "Wireless", "Security", "Access Restrictions", "Applications & Gaming", and "Administration". The "Wireless" sub-tab is active, showing "Basic Wireless Settings". The main content area is titled "Wireless Settings" and contains the following fields:

- Wireless Network Mode: Disabled (dropdown menu)
- Wireless Network Name (SSID): linksys (text input field)
- Wireless Channel: 1 (dropdown menu)
- Wireless SSID Broadcast: Disable

Annotations in yellow boxes:

- "Click **Wireless**." with an arrow pointing to the "Wireless" sub-tab.
- "This is your SSID. This is set to 'linksys'. Change this to something unique." with an arrow pointing to the SSID field.
- "Select **1, 6** or **11** then click **Save Settings**." with an arrow pointing to the Wireless Channel dropdown.

At the bottom of the settings area are two buttons: "Save Settings" and "Cancel Changes".

Step 5:

Click **Save Settings**.

Related Information

- [Technical Support & Documentation – Cisco Systems](#)