

Accessing the Interactive Voice Response Menu of the SPA3000

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IntroductionHow can I access the SPA3000 Interactive Voice Response (IVR) Menu?**Related Information**

Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products (formerly Linksys Business Series).

Q. How can I access the SPA3000 Interactive Voice Response (IVR) Menu?

A.

To access the IVR menu of the SPA3000 you need to press the asterisk (*) four times on the analog phone attached to the SPA3000.

Below is the list of IVR menus:

IVR Action	IVR Menu Choice	Parameter(s)	Notes
Enter IVR Menu	* * * *	None	Ignore SIT or other tones until you hear, "Sipura configuration menu. Please enter the option followed by the pound key or hang-up to exit."
Exit IVR Menu	3948	None	
Check DHCP	100	None	The IVR will announce if DHCP is enabled or disabled.
Enable/Disable DHCP	101	Enter "1" to enable Enter "0" to disable	Requires a Password.
Check IP Address	110	None	The IVR will announce the current IP address of SPA.
Set Static IP Address	111	Enter the IP address using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	DHCP must be "Disabled" otherwise you will hear, "Invalid Option," if you set this value. Requires a Password.
Check Network Mask	120	None	The IVR will announce the current network mask of SPA.
Set Network Mask	121	Enter value using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	DHCP must be "Disabled" otherwise you will hear, "Invalid Option," if you set this value. Requires a Password.
Check Static Gateway IP Address	130	None	The IVR will announce the current gateway IP address of SPA.
Set Static Gateway IP Address	131	Enter IP address using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	DHCP must be "Disabled" otherwise you will hear, "Invalid Option," if you set this value. Requires a Password.
Check MAC Address	140	None	The IVR will announce the MAC address of SPA in a hex string format.
Check Firmware Version	150	None	The IVR will announce the version of the firmware running on the SPA.
Check Primary DNS Server Setting	160	None	The IVR will announce the current setting in the Primary DNS field.
Set Primary DNS Server	161	Enter IP address using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	Requires a Password.
Check SPA's Web Server Port	170	None	The IVR will announce the port that the web server is listening to. The default port is 80.
Enable/Disable Web Server of SPA	7932	Enter "1" to enable Enter "0" to disable	Requires a Password.
			After hearing "Option Successful "

Note: If the Administrator password is not set or the user is allowed to change it, the items marked with *Requires a Password* will not require a password.

Related Information

- **Technical Support & Documentation – Cisco Systems**

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