

Enabling the Auto PSTN Fallback of the SPA3000

Document ID: 108726

Contents

Introduction What can I do to enable the SPA3000 Auto PSTN Fallback? **Related Information**

Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

Q. What can I do to enable the SPA3000 Auto PSTN Fallback?

A.

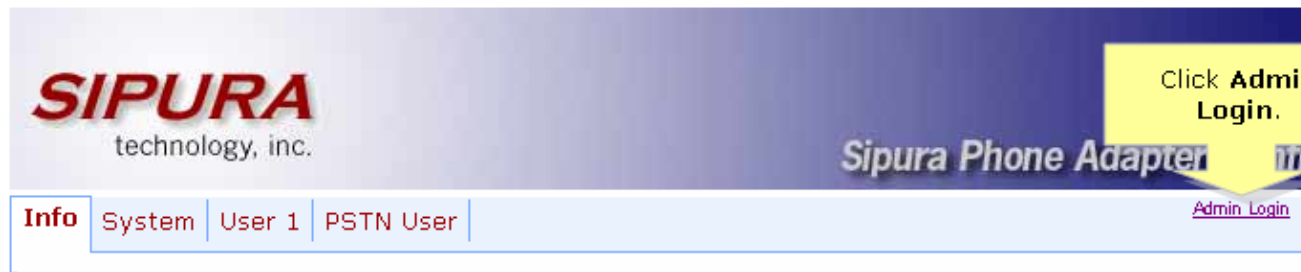
The SPA3000 *Auto PSTN Fallback* works when it is set to *yes*. You should be able to dial local numbers when you have the device powered off (power failure or physically off) without dialing a prefix number 9 as shown on the dial plan.

Step 1:

Access the SPA3000's web-based setup page. For instructions, click [here](#).

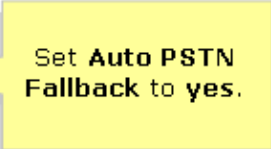
Step 2:

Click *Admin Login* then *advanced*.



Step 3:

Click *Line 1* and look for *VoIP Fallback To PSTN* and set *Auto PSTN Fallback* to *yes*.

VoIP Fallback To PSTN
Auto PSTN Fallback: 

Dial Plan
Dial Plan: (*xx[[3469]11|0|00|[2-9]xxxxxx|1xxx[2-9]xxxxxxS0|xxxxxxxxxxxxx.)
Enable IP Dialing:

FXS Port Polarity Configuration
Idle Polarity: Caller Conn Polarity:
Callee Conn Polarity:

Step 4:

Click .

Related Information

- [Technical Support & Documentation – Cisco Systems](#)