

# DX650 FAQ: How do you create a problem report?

TAC

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## Contents

### Introduction

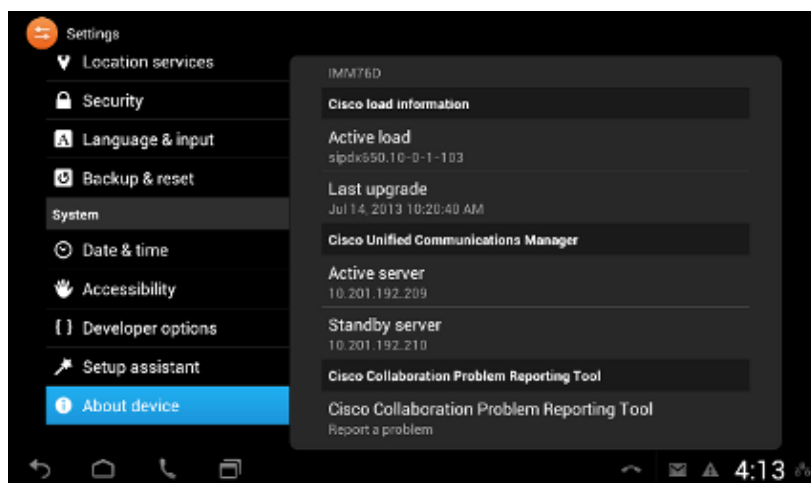
#### How do you create a problem report?

## Introduction

This document describes the process used in order to create a problem report.

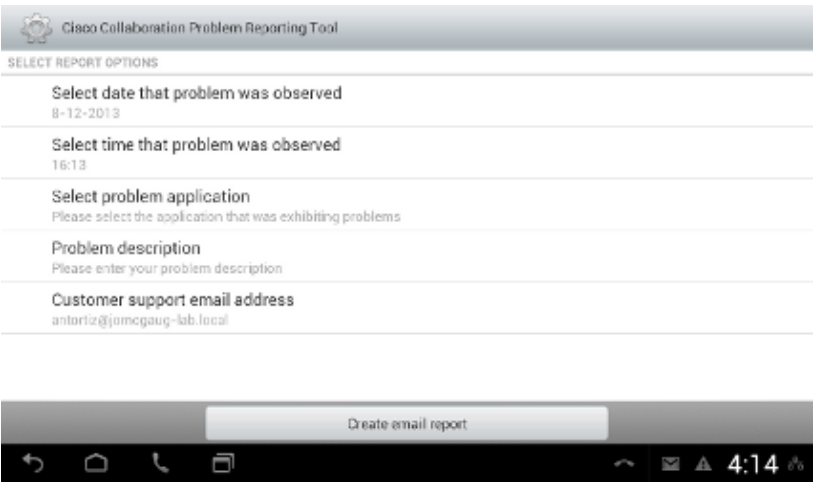
## How do you create a problem report?

Navigate to *Settings > About Device > Cisco Collaboration Problem Reporting Tool*.



From this menu, you can select the time range when the issue occurred, and enter the email address where you want the Problem Report to be sent.

Click *Create Email Report* to generate the email.



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