



Cisco Unified IP Phone 8961, 9951, and 9971 (SIP) Release Notes for Firmware Release 9.2(1)

Published: May 24, 2011

Use these release notes with a Cisco Unified IP Phone running SIP firmware release 9.2(1). This version of firmware release 9.2(1) is compatible with Cisco Unified Communications Manager (Unified CM) 7.1(3) and later.

Contents

These release notes provide the following information. You might need to notify your users about some of the information provided in this document.

- [Related Documentation, page 1](#)
- [New and Changed, page 2](#)
- [Installation Notes, page 5](#)
- [Important Notes, page 7](#)
- [Caveats, page 8](#)

Related Documentation

Cisco Unified IP Phone 9951 and 9971 Documentation

Refer to publications that are specific to your language, phone model and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

http://www.cisco.com/en/US/products/ps10453/tsd_products_support_series_home.html

Cisco Unified IP Phone 8961 Documentation

Refer to publications that are specific to your language, phone model and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

http://www.cisco.com/en/US/products/ps10451/tsd_products_support_maintain_and_operate.html



Americas Headquarters:

Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

© 2011 Cisco Systems, Inc. All rights reserved

Cisco Unified Communications Manager Documentation

Refer to the Cisco Unified Communications Manager Documentation Guide and other publications specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html

Cisco Unified Communications Manager Business Edition Documentation

Refer to the Cisco Unified Communications Manager Business Edition Documentation Guide and other publications that are specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/ps7273/tsd_products_support_series_home.html

New and Changed

This section contains the following topics.

- [EnergyWise, page 2](#)
- [Enhanced Call Forward Notification, page 3](#)
- [Forced Authentication Code and Client Matter Code Support, page 3](#)
- [Next Generation Power over Ethernet, page 4](#)
- [PLKs as SoftKeys, page 4](#)
- [SSH Access, page 4](#)
- [Toast Timer, page 5](#)
- [Widescreen Video Enhancements, page 5](#)

EnergyWise

Cisco EnergyWise program promotes company-wide sustainability by monitoring, reporting, and reducing energy consumption across an entire corporate infrastructure. In the Cisco Unified IP Phone firmware, the EnergyWise feature allows phones to participate in an EnergyWise-enabled system. The phones can report power usage to the EnergyWise domain to allow the tracking and control of power within the customer premise.

In the Cisco Unified IP Phones, the EnergyWise feature enables the phone to sleep (power down) and wake (power up). A sleeping phone reduces energy consumption, typically into the 0 to 1 watt range. The administrator sets a working schedule of days, power up times, and power down times for each phone. At the scheduled power down time, the phone automatically powers down, and at the scheduled power up time, the phone automatically powers up.

These enhancements are supported on these Cisco Unified IP Phones (SIP):

- Cisco Unified IP Phone 8961
- Cisco Unified IP Phone 9951
- Cisco Unified IP Phone 9971

Cisco IOS support

In order for the phones to receive the power down and power up messages, the switch must also support the EnergyWise feature. The following table shows the versions of the Cisco switches that support EnergyWise.

Network Device	Cisco IOS release	EnergyWise Phase	EnergyWise Engineering Version	EnergyWise capable phone support
Cisco Catalyst 2000/3000 Series Switches	12.2 (50) SE	1.0	0.6n	No
	12.2 (52) SE	2.0	(rel2)	No
	12.2 (53) SE	2.0	(rel2_25)	No
	12.2 (53) SE1	2.0	(rel2_5)	No
	12.2 (53) SE2	2.0	(rel2_5)	No
	12.2 (55) SE	2.0	(rel2_6)	No
	12.2 (58) SE	2.5	(rel2_7)	Yes
Cisco Catalyst 4500 and 4900 Series Switches	15.0(2) SG	2.0	(rel2_6)	Yes
	3.2.0 SG	2.0	(rel2_6)	Yes
Cisco Catalyst 6000 Series Switches	12.2(33) SXI4	2.0	(rel2)	No
	12.2(33) SXJ	2.0	(rel2_6)	Yes

Enhanced Call Forward Notification

The Enhanced Call Forward Notification feature provides additional call information to display in the notification window when a call forwards. This additional information includes the name or number of phone that forwarded the call. The type of information displayed is set by the system administrator.

These enhancements are supported on these Cisco Unified IP Phones (SIP):

- Cisco Unified IP Phone 8961
- Cisco Unified IP Phone 9951
- Cisco Unified IP Phone 9971

Forced Authentication Code and Client Matter Code Support

The Forced Authentication Code (FAC) and Client Matter Code (CMC) Support feature extends the FAC and CMC features to more Cisco Unified IP Phones.

- FAC controls the types of calls that certain users can place. When placing a call, a user receives a prompt to enter a valid authorization code before the call is made.
- CMC enables a user to specify that a call relates to a specific client matter. When placing a call, a user can enter a code to indicate the type of call being placed (for example, to a specific customer).

These enhancements are supported on these Cisco Unified IP Phones (SIP):

- Cisco Unified IP Phone 8961
- Cisco Unified IP Phone 9951

- Cisco Unified IP Phone 9971

Next Generation Power over Ethernet

The Next Generation Power over Ethernet (NGPoE+) feature enhances the ability of the phones to exceed the industrial standard IEEE 802.3at. NGPoE+ provides up to 60 Watts (PSE) or 51 Watts (PD) to phones. On the Cisco Unified IP Phone side, the models support a maximum of 50.333 Watts (PSE) or 44 Watts (PD).

The phones self-adapt to the increased power. No user configuration is required.

These enhancements are supported on these Cisco Unified IP Phones (SIP):

- Cisco Unified IP Phone 8961
- Cisco Unified IP Phone 9951
- Cisco Unified IP Phone 9971

PLKs as SoftKeys

The Programmable Line Keys (PLKs) as SoftKeys feature enables the administrator to provide certain features to users as either soft keys or buttons on the phone.

The following features are now available as either PLKs or SoftKeys:

- Call PickUp
- Mobility
- Malicious Call Trace
- Meet Me
- Quality Reporting

SSH Access

The SSH Access settings option allows the administrator to enable or disable the SSH port on the phone using Cisco Unified CM Administration. When enabled, it allows the phone to accept the SSH connections. Disabling the SSH server functionality of the phone blocks the SSH access to the phone. This setting is disabled by default.

These enhancements are supported on these Cisco Unified IP Phones (SIP):

- Cisco Unified IP Phone 8961
- Cisco Unified IP Phone 9951
- Cisco Unified IP Phone 9971



Note

In order to access SSH on previous Unified CM using new firmware, install dev-pack with QED changes

Toast Timer

The Toast Timer feature controls the time that the Call Notification Pop-up Window (toast) remains visible for an incoming call. The administrator selects a time for all phones. The user cannot alter the timer.

These enhancements are supported on these Cisco Unified IP Phones (SIP):

- Cisco Unified IP Phone 8961
- Cisco Unified IP Phone 9951
- Cisco Unified IP Phone 9971

Widescreen Video Enhancements

The Widescreen Video Enhancement feature provides support for the w360p Video Resolution. During video calls with a Cisco Camera, the phones negotiate the video resolution. The video window dimensions adjust according to the remote video resolution.

Installation Notes

This section contains these sections:

- [Installing Cisco Unified Communications Manager, page 5](#)
- [Installing Firmware Release 9.2\(1\) for SIP, page 5](#)

Installing Cisco Unified Communications Manager

Before using the Cisco Unified IP Phone with Cisco Unified Communications Manager, you must install the latest firmware on all Cisco Unified Communications Manager servers in the cluster.

**Note**

You can install Cisco Unified Communications Manager 7.1(3) or 7.1(3a). After you install one of these releases, you must install Cisco Unified Communications Manager 7.1(3a)su1.


To download and install the Cisco Unified Communications Manager version, refer to the [Install and Upgrade Guides](#) for Cisco Unified Communications Manager.

Installing Firmware Release 9.2(1) for SIP

To download and install the phone firmware, follow these steps:

Procedure

- Step 1** Go to the following URL:
<http://tools.cisco.com/support/downloads/go/Redirect.x?mdfid=278875240>.
- Step 2** Log in to the Tools & Resources > Download Software page.

- Step 3** Click + and choose the **IP Telephony** folder.
- Step 4** Click + and choose the **IP Phones** folder.
- Step 5** Choose **Cisco Unified IP Phones 9900 Series** or **Cisco Unified IP Phones 8900 Series**.
- Step 6** Choose your phone type.
- Step 7** Under the **Latest Releases** folder, choose **9.2(1)**.
- Step 8** Select one of the following firmware files, click the **Download Now** or **Add to cart** button and follow the prompts:
- **cmterm-8961.9-2-1.cop.sgn**
 - **cmterm-9951.9-2-1.cop.sgn**
 - **cmterm-9971.9-2-1.cop.sgn**
-  **Note** If you added the firmware file to the cart, click the **Download Cart** link when you are ready to download the file.
-
- Step 9** Click the + next to the firmware file name in the Download Cart section to access additional information about this file. The hyperlink for the Readme file is in the Additional Information section, which contains installation instructions for the corresponding firmware:
- **cmterm-8961.9-2-1-readme.html**
 - **cmterm-9951.9-2-1-readme.html**
 - **cmterm-9971.9-2-1-readme.html**
- Step 10** Follow the instructions in the Readme file to install the firmware.
-

Installing Firmware Zip Files

If a Cisco Unified Communications Manager is not available to load the installer program, the following .zip files are available to load the firmware. Go to [Step 1](#) and follow the first 7 steps.

- cmterm-8961.9-2-1.zip
- cmterm-9951.9-2-1.zip
- cmterm-9971.9-2-1.zip

After you unzip the files, you must manually copy them to the directory on the TFTP server. Refer to the [Cisco Unified Communications Operating System Administration Guide](#) for information to manually copy the firmware files to the server.



Note Firmware upgrades over the WLAN interface may take longer than upgrades using a wired connection. Upgrade times over the WLAN interface may take more than an hour, depending on the quality and bandwidth of the wireless connection.

Cisco Unified Video Camera Firmware

The Cisco Unified Video Camera is supported on Unified CM versions 7.1(3a)su1 and later.

Important Notes

This section contains these topics:

- [Using a Plantronics Audio 615M Headset with the Cisco Unified IP Phone 8961, page 7](#)
- [Using the Plantronics CS50 USB Headset with the Cisco Unified IP Phone Color Key Expansion Module, page 7](#)
- [One-Way Video Calls for the Cisco Unified IP Phone, page 7](#)
- [Cisco Unified IP Phone 9951 and 9971 Power Negotiation when using a Video Camera, page 7](#)
- [Tracking the Cisco Unified IP Phone 9971 Using Cisco Emergency Responder, page 8](#)
- [Cisco Virtualization Experience Client \(VXC\) Backpack, page 8](#)
- [CTL File Size Limitation, page 8](#)

Using a Plantronics Audio 615M Headset with the Cisco Unified IP Phone 8961

The Plantronics Audio 615M headset is not compatible with the Cisco Unified IP Phone 8961. You must use an alternate headset type for this IP phone. For more information, refer to [CSCth71104](#).

Using the Plantronics CS50 USB Headset with the Cisco Unified IP Phone Color Key Expansion Module

The Plantronics CS50 USB headset causes the phone to request power from switch even though it is self-powered. In this case, if a device such as a camera or expansion module is connected and active on the phone, the switch will reject the power request for the headset because the power budget has been exceeded. In this case, the headset cannot be used.

One-Way Video Calls for the Cisco Unified IP Phone

Due to limitations in the H.264 video signaling standards, Cisco Unified IP Phones 9951 and 9971 may not correctly display video received from devices supporting resolutions greater than 640x480. In this case, the user will see a black video screen.

To insure that video from such devices is properly displayed on the IP phone, the best solution is to configure high definition phones and Cisco Unified IP Phone 8961, 9951, and 9971 into different call regions and limit the video bandwidth to 384 kb/s when calling between regions.

Cisco Unified IP Phone 9951 and 9971 Power Negotiation when using a Video Camera

There is an issue (CSCtf09186) with some 802.3af switches, which results in the Cisco Unified IP Phone 9951 and 9971 unable to negotiate for the additional power required to operate the IP phone's camera. To power the camera, use the Cisco Unified IP Phone 9951 and 9971 phone's Power Negotiation (Enabled/Disabled) parameter to disable the IP phone's power negotiation. To disable Power Negotiation parameter access the Product Specific Configuration of Cisco Unified Communications Manager 8.5 and later releases. A device pack must be installed to add the configuration parameter to the database for

Cisco Unified Communications Manager releases before 8.5. Disabling power negotiation enables the IP phone to power up the camera and to use up to 15.4 watts (the AF maximum) without the need to negotiate with the switch. Use this workaround until the switch software is updated with a fix.

Tracking the Cisco Unified IP Phone 9971 Using Cisco Emergency Responder

You must configure the Cisco Unified IP Phone 9971 in Wi-Fi mode. When using this phone in this mode, you need to configure Cisco Emergency Responder appropriately for tracking wireless IP phones. For more information, refer to Chapter 5 of the *Cisco Emergency Responder Administration Guide 8.0*.

Cisco Virtualization Experience Client (VXC) Backpack

The VXC backpack is a Cisco VXC zero client endpoint device. The VXC acts like a virtual PC terminal. The key value proposition of backpack is to integrate the VXC endpoint with Cisco Unified IP Phone 8961, and 9971. For more information, refer to *Cisco Virtualization Experience Client 2112/2212 ICA Administration Guide for WTOS 7.0_214* and *Cisco Virtualization Experience Client 2111/2211 PCoIP Administration Guide for ThreadX 3.3.1_327*.

CTL File Size Limitation

The Cisco CTL client has increased the file size of a CTL file from 32 Kilobytes to 64 kilobytes so that the phones can accept a larger CTL file. The Unified CM 7.1(5) supports this feature. For more information, refer to [CSCto63706](#).

Caveats

This section contains these topics:

- [Using Bug Toolkit, page 8](#)
- [Open Caveats, page 9](#)
- [Resolved Caveats, page 11](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

Procedure

-
- Step 1** To access the Bug Toolkit, go to:
<http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log on with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for bug ID” field, then click **Go**.
-

Open Caveats

Table 1 lists Severity 1, 2 and 3 defects that are open for the Cisco Unified IP Phone using firmware release 9.2(1).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that **Table 1** reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the “[Using Bug Toolkit](#)” section on page 8.

Table 1 *Open Caveats for Firmware Release 9.2(1)*

Identifier	Headline
CSCti73766	Phone “Wireless Authentication Failed” unexpectedly
CSCti79116	Memory leak during SIP Codenomicon run
CSCtj51196	Callback initiated from Visual Voicemail GUI does not support + Dialing
CSCtj82272	Video stopped after an extended period of heavy network impairments
CSCtk15175	Onhook dialing fails after power cycle with bluetooth connected
CSCtl80032	VID: Video jumps when stream resolution changes
CSCtl89892	Phone get stuck after running script rtVID0112_config.tcl
CSCtn41652	Phone resets when making a call to CTS with limited bandwidth
Cscn49438	New VM session is not always in focus
CSCtn89145	Juggling fullscreen selfview during VGA video call to CSF softphone
CSCto00949	Rarely seen phone reboot due to memory corruption of unknown origin
CSCto03918	Mute then unmute via CLI, on peer side it is still muted video
CSCto10791	A fraction of w448p video is displayed in PiP
CSCto46703	After video calls and unplug/plug camera, phone UI got stuck once
CSCto70001	Text on Midlet alert moves up to title part in Israel locale
CSCto96806	The Cisco Unified IP Phone display shows the images are being cropped

Table 1 **Open Caveats for Firmware Release 9.2.(1) (continued)**

CSCtq00817	The Cisco Unified IP Phone Softkeys override the video image
CSCtq00876	“ReasonForOutOfService” is wrong for Power Save Plus mode
CSCtf18026	When scrolling call history, cannot dial numbers
CSCti54388	Cisco Unified IP Phone 9971 with wifi register to Cisco Unified CM twice after startup
CSCtn98841	The Cisco Unified IP Phone 9971 does not decode H264 video from Cisco Movi
CSCto00949	Rarely seen phone crash due to memory corruption of unknown origin
CSCto55046	The Cisco Unified IP Phone 9971 with leap cannot associate AP with Cipher 40bits or CKIP-CMI
CSCtq10772	Swap Key is missing on the Cisco Unified IP Phone with 9-2-RT0-2Dev load for CME
CSCtq11291	The Cisco Unified IP Phone 9971 subscribed to EM returns “Host not found”
CSCtq23195	Unable to press speaker button when DND-R and shared line
CSCtk94874	Video flicker while set the lowest camera brightness
CSCtl21105	Unplug camera cause phone reset
CSCtl22047	Sometimes the phone cannot send out video in w360p format
CSCto01550	Purple-red background flashes when remote side mute/unmute quickly
CSCto88079	Phone keep rebooting when upgrade/downgrade automation
CSCto94074	The Cisco Unified IP Phones not changing QoS marking when location bandwidth is exceeded
CSCtj26048	Phone downloads requested active load but does not switch to it
CSCtk15917	CTI Call Speakerphone Light
CSCtk35941	In SRST, Conf-Join causes confusion instead of cancelling pending conference.
CSCtk59626	Reset network settings will cause phone cannot register Cisco Unified CM in VPN
CSCtl44466	Phone displays unknown number sometimes for speed dial
CSCtl95535	“Show Video” softkey does not invoke video window at preservation mode
CSCtn16024	Phone may not exit OnHook dial properly after enter/exit OffHook dial
CSCtn71471	Cisco Unified IP Phone shows SRST as authenticated
CSCtn92133	Short ring upon consultative conference call with call hold ring back enabled
CSCto00171	Inserting characters in the middle of password text entry is often broken
CSCto01493	Garbled fullscreen selfview if peer phone inserts camera during call
CSCto04746	LED of speaker button is still ON after call is held
CSCto10695	Feedback tone for on-hook dial after getting reorder tone
CSCto10738	Video window is hidden with “All Calls” filter after hold/resume
CSCto39637	CoS remapping is not happening on phone with respect to both cdp/lldp enabled
CSCto63721	Phone treat some TFTP IP address as invalid
CSCto79155	Doubleshot does not show caller display ID initially when SRST
CSCto84996	Upgrade overnight test with PFS enabled failed
CSCtq20991	Power cycle phone from switch bring phone into reboot loop

Table 1 *Open Caveats for Firmware Release 9.2.(1) (continued)*

CSCtq23195	Unable to press speaker button when DND-R and shared line
CSCtq26341	Incoming call toast does not fade out upon user action on KEM

Resolved Caveats

[Table 2](#) lists Severity 1, 2 and 3 defects that are resolved for the Cisco Unified IP Phone using firmware release 9.2(1).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 2](#) reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in the [“Using Bug Toolkit” section on page 8](#).

Table 2 *Resolved Caveats for Firmware Release 9.2.(1)*

Identifier	Headline
CSCti82154	Admin and WLAN credentials not protected on phone
CSCtj24336	ALL-LAN: phone line button wrap around at middle of a word
CSCtj40967	No video output if bandwidth is less than 124kbs
CSCtj53442	No error displayed when no resources to complete video conference
CSCtj60698	Phone call statistics display wrong sender frame rate value
CSCtj76512	Camera get focus has bad performance
CSCtj76735	Camera Details show “KEM UDI” on the page
CSCtj79286	“nav_down” does not work after session list loses focus
CSCtj82436	Video stream statistics always reports Sender/Receiver I-frame counts as 0
CSCtj90645	EMCC login often fails with clusters of different Cisco Unified CM versions
CSCtj92057	Phone stuck in SendDigits feedback audio
CSCtj96317	“Record” button is missing for the Cisco Unified IP Phone 8961 in phone button template
CSCtk07401	Phone OS reboot while only reset request is issued
CSCtk07485	The video call cannot be setup immediately after an intercom call
CSCtk18053	Pressing volume-down button once will make the volume lowest
CSCtk19339	EMCC is not working for Cisco Unified IP Phone 8961
CSCtk35306	No MOH in SRST
CSCtk36806	Line label's font behavior is different
CSCtk47632	Video frame rate at high bit rate is lower than low bit rate
CSCtk53717	Phone crashed during video call if plug/unplug USB headset several times
CSCtk56178	USB power exceeded warning on Cisco Unified IP Phone 8961

Table 2 **Resolved Caveats for Firmware Release 9.2.(1) (continued)**

CSCtk56412	PiP moving softkey does not show next position of PiP
CSCtk58793	NewCall softkey sometimes does not show up on the phone
CSCtk67636	Video icon is not updated sometimes when call is put on hold
CSCtk76683	Video call statistics is blank when call is diverted or put on hold
CSCtk97931	Nav Down to invoke OnHook dialing results in weird state
CSCtk98101	PiP video overruns the PiP window
CSCtl00659	Inappropriate timing-related session focus issue with blf-pickup
CSCtl03093	wrong session focus after an answered transf./conf. call is canceled
CSCtl10219	No missed call number by line text after restart
CSCtl21017	Timezone mixed together when using UTC zone other than 0
CSCtl21472	Low frame rate when highest quality of w360p
CSCtl21500	Video mute softkey is still red when the video is actually unmuted
CSCtl21906	Video transmission automatically turn ON after resume from a parked call
CSCtl24762	Mistaken display of forwarded call information in Toast
CSCtl24782	No toast for some incoming forwarded calls whose sessions are off screen
CSCtl51926	Call bubble is not displayed when “All Calls” was pressed
CSCtl73518	“To Mobile” softkey should not display by default when call connects
CSCtl78602	Sometimes Toast is missing for notifying incoming calls
CSCto41027	Phone thrown KERNEL assertion failure and stuck in upgrading process
CSCtl81848	Forwarded call information in Toast is displayed in opposite order
CSCtl87825	New softkeys cannot display at Idle/OnHook state when Camera is enabled
CSCtl89452	New softkeys cannot display when Video call is connected
CSCtl89900	Camera cannot get power from the side USB port of the KEM
CSCtl90169	Recording is disabled after incoming chaperone call at another line
CSCtn19718	Secondary dial tone does not stop after onhook
CSCtn24730	Conference call does not work with SRST
CSCtn28008	Fail to activate callback while setting up a Conference/Transfer
CSCtn38739	Extra character is input if Apply softkey is pressed too quickly
CSCtn39016	Phone crash after a Call
CSCtn39959	CTS AngeleEyes-3 video freezes hold/resume with the Cisco Unified IP Phone 9971
CSCtn41751	Number of missed calls does not increase
CSCtn55677	Unknown number is shown in dusting and mobility scenario
CSCtn55915	Midlets launch during a long duration video call makes phone crash
CSCtn57909	Brightness setting disappears
CSCtn62024	Data element of CiscoIPPhoneStatus XML object should be optional
CSCtn76616	Call drop and phone restart when call with Tandberg MXP1700
CSCtn92444	Ringling never end after turning off DND while call coming in

Table 2 **Resolved Caveats for Firmware Release 9.2.(1) (continued)**

CSCto13639	Common setting has no effect for override option missing in phone level
CSCto35596	Unknown number is shown in several scenarios
CSCto45238	Enable RTCP on Cisco Unified IP Phone will crash phone
CSCtq06638	The Cisco Unified IP Phone 9971 key expansion module hangs after 49 days
CSCto63811	Softkeys flicker when press “Update” in Adhoc conference details menu
CSCtj90106	The icon & LED of intercom line is wrong when pressing “All Calls” filter
CSCto92471	Timezone cannot get raw offset
CSCtk36807	The icon of VPN is missed in running App list
CSCtq15510	NOTIFY message body missing trailing CRLF
CSCtg45062	Video not shown when video bandwidth is less than 60k on call with Cisco Unified IP Phone 7985
CSCtj92262	Phone OS reboot if perform “Reset All Settings” several times
CSCtk59569	Reset device on phone UI will cause phone OS reboot in VPN scenario
CSCtn45546	Name of KEM on KEM details screen is not properly wrapped
CSCtk69476	Video softkey is not in call statistics if it is already opened
CSCtk15035	“End Call” does not function after transfer/conf. is cancelled with respect to video
CSCto67322	Phone load downloading may get stuck while plugging and unplugging LKEM
CSCtn97328	The Cisco Unified IP phone resets when placing an established two-way-video call
CSCtn07930	H264 video codec is ignored at the end of the codec list in SDP
CSCtn17858	The Cisco Unified IP Phone 9951 and 9971 get serious pixilation after hold/resume
CSCtn18402	CME SCCP CUVA call to Cisco Unified IP Phone 9971 results in 1-way video
CSCtn45942	Missed call is not logged
CSCtn59124	Session with “Unknown Number” shown for a short time with BLF Pickup

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What’s New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What’s New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

Cisco and the Cisco Logo are trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and other countries. A listing of Cisco's trademarks can be found at www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1005R)

© 2011 Cisco Systems, Inc. All rights reserved.

