Documentation Guide for Cisco Unified Communications Manager and IM and Presence Service Release 10.5(2)

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Documentation Guide for Release 10.5(2)

Cisco Unified Communications Manager Documents

New Documents for Cisco Unified Communications Manager, Release 10.5(2)

The following table lists documents that have been updated and published for the 10.5(2) release of Cisco Unified Communications Manager. All documentation can be downloaded from:

http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/tsd-products-support-series-home.html

Table 1: New Documents for Release 10.5(2) of Cisco Unified Communications Manager

Document	Description
Release Guides	
Compatibility Information for Release 10.x	Provides detailed information about upgrade paths and compatible devices and applications for Cisco Unified Communications Manager and IM and Presence Service.
Release Notes for Cisco Unified Communications Manager and IM and Presence Service	Lists and describes release-specific information such as system requirements, new features, changed information, documentation updates, and open caveats for the latest release of Cisco Unified Communications Manager and IM and Presence Service.
New and Changed Features Chapter	This chapter can be found in Release Notes for 10.5(2). It contains details on all the new features for this release as well as features that have changed since the last release. You can also access this chapter by clicking the Release Notes link.
Documentation Updates Chapter	This chapter from the Release Notes for 10.5(2) contains documentation updates that were not available for the initial publishing of the New 10.5(2) and Existing 10.x guides that are listed in ths document as well as any errors or omissions in the published guides. You can also access this chapter by clicking the Release Notes link.
OVA Readme File	Contains instructions on installing and deploying the OVA for Cisco Unified Communications Manager, Release 10.5(2).

Document	Description
Readme Files for 10.5(2) SU Releases	If you have installed a 10.5(2) SU release of Cisco Unified Communications Manager, the documentation in this guide applies to the SU release. In addition, refer to the Readme file specific to your SU release for supplementary installation procedures and resolved caveats: • Readme File for Cisco Unified Communications Manager Release10.5(2) SU1 • Readme File for Cisco Unified Communications Manager Release 10.5(2) SU2 • Readme File for Cisco Unified Communications Manager Release10.5(2) SU2a • Readme File for Cisco Unified Communications Manager Release 10.5(2) SU3 • Readme File for Cisco Unified Communications Manager, Release 10.5(2)SU3a • Readme File for Cisco Unified Communications Manager, Release 10.5(2)SU4 • Readme File for Cisco Unified Communications Manager, Release 10.5(2)SU4a
Release Notes for Prime Collaboration Deployment	Lists and describes release-specific information such as system requirements, new features, changed information, documentation updates, and open caveats for the latest release of Cisco Prime Collaboration Deployment
Configuration Guides	
Feature Configuration Guide for Cisco Unified Communications Manager	Describes how to configure features on the Cisco Unified Communications Manager system. Use this guide after you have configured the call control system, which includes "day 1" configurations such as inbound and outbound calling, dial plans, and network resources.
Programming Guides	
JTAPI Developers Guide	Describes the Cisco implementation of JTAPI for the Cisco Unified Communications Manager platform.
TAPI Developers Guide	Describes the Cisco TAPI Service Provider (TSP), which allows developers to create customized IP telephony applications for Cisco users. Cisco conforms as closely as possible to the JTAPI specification while providing extensions that enhance JTAPI and expose the advanced features of Cisco Unified Communications Manager to applications.
SIP Line Messaging Guide (Standard)	Describes the implementation of the Session Initiation Protocol (SIP) for line-side devices in Cisco Unified Communications Manager.

Document	Description
Maintain and Operate Guides	
Cisco Prime Collaboration Deployment Administration Guide	Describes how to use Cisco Prime Collaboration Deployment to migrate existing Unified Communication server clusters to new clusters. It also describes how to perform operations on existing clusters such as fresh installs, upgrades, migrations, installs, upgrades, and IP address or hostname changes.
Command Line Interface Reference Guide for Cisco Unified Communications Solutions	Describes the Command Line Interface (CLI) commands that are available for a Cisco Unified Communications Solution.
End User Guides	
Cisco Unified Communications Self Care Portal User Guide	This user guide describes how phone users can use the Cisco Unified Communications Self Care Portal to customize user options such as speed dials, conferencing and IM and Presence status for their Cisco Unified IP Phones.

Existing 10.x Documents for Cisco Unified Communications Manager Release 10.5(2)

Only a limited set of documents were updated for Release 10.5(2) of Cisco Unified Communications Manager. The following 10.x documents can also be applied to Release 10.5(2).

Table 2: Existing 10.x Documentation for Cisco Unified Communications Manager 10.5(2)

Documents	Description
Release guides	
New and Changed Features for 10.5(1)	This chapter from the 10.5(1) Release Notes contains information on the new and changed features that were available for Release 10.5(1). These updates also apply to Release 10.5(2).
Design Guides	
Cisco Collaboration Solution Reference Network Designs	Provides design considerations and guidelines for deploying Cisco Unified Communications and Collaboration solutions, including Cisco Unified Communications Manager, Cisco TelePresence Video Communication Server, and other components of a Cisco Unified Communications and Collaboration System.
Install and Upgrade Guides	
Installation Guide	Describes how to install Cisco Unified Communications Manager and IM and Presence Service on the publisher database and subscriber nodes.

Documents	Description
Upgrade Guide	Describes how to upgrade to the latest release of Cisco Unified Communications Manager and IM and Presence Service.
Cisco Collaboration on Virtual Servers	Provides the technical information that you need to run Cisco Unified Communications Manager on virtual servers.
Replace a Single Server or Cluster	Describes how to replace an entire cluster or a single server in a cluster for Cisco Unified Communications Manager.
Programming Guides	
Developer Guide for SIP Transparency and Normalization	Describes the details on Lua environment available on Unified Communications Manager Session Management Edition and APIs to support SIP Transparency and Normalization functionality.
Data Dictionary	Describes the data that the Cisco Unified Communications Manager database stores.
Cisco Unified IP Phone Services Application Development Notes	Use this document with Cisco Unified Communications Manager to develop and deploy customized client services for the Cisco Unified IP Phones that support Cisco Unified Phone services.
Maintain and Operate Guides	
Administration Guide	Provides instructions on how to maintain and administer Cisco Unified Communications Manager.
Features and Services Guide	Provides step-by-step configuration instructions and high-level descriptive information on features for Cisco Unified Communications Manager.
System Guide	Provides high-level system descriptions and configuration checklists for Cisco Unified Communications Manager and its components.
Operating System Administration Guide	Provides information about using the Cisco Unified Communications Platform graphical user interface to perform many common system- and network-related tasks for Cisco Unified Communications Manager and the IM and Presence Service.
Security Guide	Describes how to configure authentication and encryption for Cisco Unified Communications Manager, Cisco Unified IP Phones, Cisco Unified Survivable Remote Site Telephony (Unified SRST) references, Media Gateway Control Protocol (MGCP) gateways, and Cisco Unity and Cisco Unity Connection voice-messaging ports.
Bulk Administration Guide	Describes how to use the Bulk Administration Tool to add, update, or delete a large numbers of users, devices, or ports in Cisco Unified Communications Manager.

Documents	Description
Cisco Unified Serviceability Administration Guide	Describes how to configure alarms, traces, and SNMP through Cisco Unified Serviceability on Cisco Unified Communications Manager and the IM and Presence Service. This document also describes how to activate, start, and stop feature and network services.
Disaster Recovery System Administration Guide	Describes how to perform backup and restore tasks in Cisco Unified Communications Manager and IM and Presence Service.
Prime Collaboration Deployment Administration Guide	Describes how to use Cisco Prime Collaboration Deployment to migrate existing Unified Communication server clusters to new clusters. It also describes how to perform operations on existing clusters such as fresh installs, upgrades, migrations, installs, upgrades, and IP address or hostname changes.
Changing the IP Address and Hostname	Provides the steps to change the IP address and hostname on Cisco Unified Communications Manager and IM and Presence Service.
TCP and UDP Port Usage Guide	Describes the TCP and UDP ports that Cisco Unified Communications Manager and IM and Presence Service use for intracluster connections and for communications with external applications or devices. The document also provides information for the configuration of firewalls, Access Control Lists (ACLs), and quality of service (QoS).
Dial Plan Deployment Guide	Provides instructions on deploying dial plans. This guide applies to all releases of Cisco Unified Communications Manager.
Dialed Number Analyzer Guide	Describes how to use the Dialed Number Analyzer to test and diagnose a deployed Cisco Unified Communications Manager dial plan configuration.
Call Detail Records Administration Guide	Provides examples and descriptions of CDR and CMR records in CDR Analysis and Reporting.
CDR Analysis and Reporting Administration Guide	Describes how to configure and use Cisco Unified Communications Manager CDR Analysis and Reporting (CAR), to create user, system, device, and billing reports.
Cisco Unified Reporting Administration Guide	Provides an overview of the Cisco Unified Reporting web application on Cisco Unified Communications Manager and Cisco Unified Communications Manager IM and Presence Service.
Real-Time Monitoring Tool Administration Guide	Describes how to install and use the Real-Time Monitoring Tool to monitor the real-time behavior of system components for Cisco Unified Communications Manager and IM and Presence Service.
Managed Services Guide	Describes how to monitor and maintain service provider networks, including the monitoring of system health, SNMP traps and syslog messages, MIBs, Cisco Unified Serviceability alerts and alarms, CiscoLog messages, and Cisco Unified Real-Time Monitoring Tool traces, perfmons, and alerts.

Documents	Description
SAML SSO Deployment Guide	Provides key concepts, terminology, and high-level information that system administrators need to configure and enable the SAML-based SSO solution across a defined set of Cisco collaboration applications.
End User Guides	
Manager Assistant User Guide	Describes how to use the Cisco Unified Communications Manager Assistant (Manager Assistant).
Troubleshooting Guides	
Troubleshooting Guide	Provides troubleshooting procedures for resolving Cisco Unified Communications Manager system and configuration problems.

IM and Presence Service Documents

New Documents for IM and Presence Service, Release 10.5(2)

The following table lists documents that have been updated for IM and Presence Service for the 10.5(2) release.

Table 3: New Documents for Release 10.5(2) of IM and Presence Service

Document	Description
Release Guides	
Compatibility Information for Release 10.x	Provides detailed information about upgrade paths and compatible devices and applications for Cisco Unified Communications Manager and IM and Presence Service.
Release Notes for Cisco Unified Communications Manager and IM and Presence Service	Lists and describes release-specific information such as system requirements, new features, changed information, documentation updates, and open caveats for the latest release of Cisco Unified Communications Manager and IM and Presence Service.
New and Changed Features Chapter	This chapter can be found in Release Notes for 10.5(2). It contains details on all the new features for this release as well as features that have changed since the last release. You can also access this chapter by clicking the Release Notes link.
Documentation Updates Chapter	This chapter from the Release Notes for 10.5(2) contains documentation updates that were not available for the initial publishing of the New 10.5(2) and Existing 10.x guides that are listed in ths document as well as any errors or omissions in the published guides. You can also access this chapter by clicking the Release Notes link.

Document	Description
Release Notes for Prime Collaboration Deployment	Lists and describes release-specific information such as system requirements, new features, changed information, documentation updates, and open caveats for the latest release of Cisco Prime Collaboration Deployment
Readme File	The Readme file contains instructions for installing and deploying the Virtual Server Template (OVA) file for release 10.5(2).
Readme for Cisco Unified IM and Presence Release 10.5(2) SU1	If you have installed the IM and Presence 10.5(2) SU1 release, refer to this Readme for information on the fixes and updates that the SU provides that were not a part of the main 10.5(2) release.
Configuration Guides	
Configuration and Administration of IM and Presence Service for Cisco Unified Communications Manager	Describes how to configure and administer IM and Presence Service.
Database Setup for IM and Presence Service on Cisco Unified Communications Manager	Describes how to configure an external database to store information synchronized from IM and Presence Service.
Maintain and Operate Guides	
Cisco Prime Collaboration Deployment Administration Guide	Describes how to use Cisco Prime Collaboration Deployment to migrate existing Unified Communication server clusters to new clusters. It also describes how to perform operations on existing clusters such as fresh installs, upgrades, migrations, installs, upgrades, and IP address or hostname changes.
Command Line Interface Reference Guide for Cisco Unified Communications Solutions	Describes the Command Line Interface (CLI) commands that are available for a Cisco Unified Communications Solution.
End User Guides	
Cisco Unified Communications Self Care Portal User Guide	This user guide describes how phone users can use the Cisco Unified Communications Self Care Portal to customize user options such as speed dials, conferencing and IM and Presence status for their Cisco Unified IP Phones.

Existing 10.x Documents for IM and Presence Service Release 10.5(2)

Only a limited set of documents were updated for Release 10.5(2) of IM and Presence Service. The following 10.x documents were not republished for 10.5(2), but you can apply the 10.x versions to 10.5(2).

Table 4: Existing 10.x Documentation for IM and Presence Service Release 10.5(2)

Documents	Description
Release guides	
New and Changed Features for 10.5(1)	This chapter from the 10.5(1) Release Notes contains information on the new and changed features that were available for Release 10.5(1). These updates also apply to Release 10.5(2).
Design Guides	
Cisco Collaboration Solution Reference Network Designs	Provides design considerations and guidelines for deploying Cisco Unified Communications and Collaboration solutions, including Cisco Unified Communications Manager, Cisco TelePresence Video Communication Server, and other components of a Cisco Unified Communications and Collaboration System.
Install and Upgrade Guides	
Installation Guide	Describes how to install Cisco Unified Communications Manager and IM and Presence Service on the publisher database and subscriber nodes.
Upgrade Guide	Describes how to upgrade to the latest release of Cisco Unified Communications Manager and IM and Presence Service.
Configuration Guides	
Instant Messaging Compliance Guide	Describes how to configure the Instant Messaging Compliance feature on the IM and Presence Service.
Interdomain Federation Guide	Describes how to configure IM and Presence Service for interdomain federation over the SIP protocol with Microsoft OCS, and over the XMPP protocol with IBM Sametime, Googletalk, Webex Connect, and another IM and Presence Service enterprise.
Jabber For Everyone Quick Start Guide	Provides a solution-level overview of the Cisco Jabber for Everyone offer as well as a quick-start guide to deployment—from core functionality to advanced features.
Partitioned Intradomain Federation	Describes how to configure Partitioned Intradomain Federation between IM and Presence Service and Microsoft Lync/OCS
Microsoft Exchange for IM and Presence	Provides the instructions for integrating IM and Presence Service with Microsoft Exchange Calendar 2003, 2007, or 2010.
Microsoft Office Communicator Call Control with Microsoft OCS for IM and Presence	Describes the configuration steps for integrating IM and Presence Service with Microsoft Office Communications Server or Microsoft Live Communications Server for Microsoft Office Communicator (MOC) call control.

Documents	Description
Remote Call Control with Microsoft Lync Server 2010 for IM and Presence	Describes the configuration steps to integrate IM and Presence Service with Microsoft Lync Server for Remote Call Control (RCC).
Maintain and Operate Guides	
Administration Guide	Provides instructions on how to maintain and administer Cisco Unified Communications Manager. Also includes instructions for setting up Presence Redundancy Groups.
Features and Services Guide	Provides step-by-step configuration instructions and high-level descriptive information on features for Cisco Unified Communications Manager. Includes a chapter on setting up IM and Presence for Cisco Unified Communications Manager.
Operating System Administration Guide	Provides information about using the Cisco Unified Communications Platform graphical user interface to perform many common system- and network-related tasks for Cisco Unified Communications Manager and the IM and Presence Service.
Security Guide	Describes how to configure authentication and encryption for Cisco Unified Communications Manager, Cisco Unified IP Phones, Cisco Unified Survivable Remote Site Telephony (Unified SRST) references, Media Gateway Control Protocol (MGCP) gateways, and Cisco Unity and Cisco Unity Connection voice-messaging ports.
Cisco Unified Serviceability Administration Guide	Describes how to configure alarms, traces, and SNMP through Cisco Unified Serviceability on Cisco Unified Communications Manager and the IM and Presence Service. This document also describes how to activate, start, and stop feature and network services.
Disaster Recovery System Administration Guide	Describes how to perform backup and restore tasks in Cisco Unified Communications Manager and IM and Presence Service.
Prime Collaboration Deployment Administration Guide	Describes how to use Cisco Prime Collaboration Deployment to migrate existing Unified Communication server clusters to new clusters. It also describes how to perform operations on existing clusters such as fresh installs, upgrades, migrations, installs, upgrades, and IP address or hostname changes.
Changing the IP Address and Hostname	Provides the steps to change the IP address and hostname on Cisco Unified Communications Manager and IM and Presence Service.
TCP and UDP Port Usage Guide	Describes the TCP and UDP ports that Cisco Unified Communications Manager and IM and Presence Service use for intracluster connections and for communications with external applications or devices. The document also provides information for the configuration of firewalls, Access Control Lists (ACLs), and quality of service (QoS).

Documents	Description
Cisco Unified Reporting Administration Guide	Provides an overview of the Cisco Unified Reporting web application on Cisco Unified Communications Manager and Cisco Unified Communications Manager IM and Presence Service.
Real-Time Monitoring Tool Administration Guide	Describes how to install and use the Real-Time Monitoring Tool to monitor the real-time behavior of system components for Cisco Unified Communications Manager and IM and Presence Service.
Managed Services Guide	Describes how to monitor and maintain service provider networks, including the monitoring of system health, SNMP traps and syslog messages, MIBs, Cisco Unified Serviceability alerts and alarms, CiscoLog messages, and Cisco Unified Real-Time Monitoring Tool traces, perfmons, and alerts.
SAML SSO Deployment Guide	Provides key concepts, terminology, and high-level information that system administrators need to configure and enable the SAML-based SSO solution across a defined set of Cisco collaboration applications.

Related Documentation

This section contains documents that are related to this release of Cisco Unified Communications Manager and IM and Presence Service.

Cisco Collaboration Systems Release

Cisco Collaboration Systems securely integrate voice, video, and other collaborative data applications into intelligent network communications solutions. These systems, which include IP telephony, voice messaging, rich-media conferencing, IP video broadcasting, and customer contact solutions, take full advantage of all of the power, resiliency, and flexibility of an IP network. For documentation, go here:

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/uc_system/unified/communications/system/ucstart.html

Cisco Unified IP Phone Documents

This section lists the documentation for Cisco Unified IP Phones. Documentation is grouped into the following categories:

- General Release Information—Use these links for the documentation guide, licensing information, and release notes for these Cisco IP Phones.
- Reference Guides—Use these links for the accessibility feature guide and other technical references for these Cisco IP Phones.
- Install and Upgrade Guides—Use these links for the installation and regulatory compliance and safety information documentation for these Cisco IP Phones.
- Maintain and Operate Guides—Use these links to access documentation for administering and using Cisco IP Phones.
- Translated Guides—Use these links to access the translated end user guides for Cisco Unified IP Phones.
- Other Cisco Unified IP Phone Documentation—Use these links for all other Cisco IP Phone documents that are not included in the preceding sections.

Table 5: Cisco Unified IP Phone documentation

Phone Series	Documentation
Cisco Unified IP Phone 3900 Series	General Release Information http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-sip-phone-3900-series/tsd-products-support-general-information.html Reference Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-sip-phone-3900-series/tsd-products-support-reference-guides.html Install and Upgrade Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-sip-phone-3900-series/tsd-products-support-install-and-upgrade.html Maintain and Operate Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-sip-phone-3900-series/tsd-products-support-maintain-and-operate.html Translated Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-sip-phone-3900-series/tsd-products-support-translated-documents.html Other Unified IP Phone Documentation http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-sip-phone-3900-series/tsd-products-support-series-home.html
Cisco Unified IP Phone 6900 Series	General Release Information http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-6900-series/tsd-products-support-general-information.html Reference Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-6900-series/tsd-products-support-reference-guides.html Install and Upgrade Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-6900-series/tsd-products-support-install-and-upgrade.html Maintain and Operate Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-6900-series/tsd-products-support-maintain-and-operate.html Translated Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-6900-series/tsd-products-support-translated-documents.html Other Unified IP Phone Documentation http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-6900-series/tsd-products-support-series-home.html

Phone Series	Documentation
Cisco Unified IP Phone 7800 Series	General Release Information http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7800-series/tsd-products-support-general-information.html Install and Upgrade Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7800-series/tsd-products-support-install-and-upgrade.html Maintain and Operate Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7800-series/tsd-products-support-maintain-and-operate.html Translated Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7800-series/tsd-products-support-translated-documents.html Other Unified IP Phone Documentation http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7800-series/tsd-products-support-series-home.html
Cisco Unified IP Phone 7900 Series	General Release Information http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7900-series/tsd-products-support-general-information.html Reference Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7900-series/tsd-products-support-reference-guides.html Install and Upgrade Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7900-series/tsd-products-support-install-and-upgrade.html Maintain and Operate Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7900-series/tsd-products-support-maintain-and-operate.html Translated Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7900-series/tsd-products-support-translated-documents.html Other Unified IP Phone Documentation http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7900-series/tsd-products-support-series-home.html

Phone Series	Documentation
Cisco Unified IP Phone 8800 Series	General Release Information http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8800-series/tsd-products-support-general-information.html Reference Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8800-series/tsd-products-support-reference-guides.html Install and Upgrade Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8800-series/tsd-products-support-install-and-upgrade.html Maintain and Operate Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8800-series/tsd-products-support-maintain-and-operate.html Translated Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8800-series/tsd-products-support-translated-documents.html Other Unified IP Phone Documentation http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8800-series/tsd-products-support-series-home.html
Cisco Unified IP Phone 8900 Series	General Release Information http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8900-series/tsd-products-support-general-information.html Reference Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8900-series/tsd-products-support-reference-guides.html Install and Upgrade Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8900-series/tsd-products-support-install-and-upgrade.html Maintain and Operate Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8900-series/tsd-products-support-maintain-and-operate.html Translated Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8900-series/tsd-products-support-translated-documents.html Other Unified IP Phone Documentation http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8900-series/tsd-products-support-series-home.html

Phone Series	Documentation
Cisco Unified IP Phone 9900 Series	General Release Information http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phones-9900-series/tsd-products-support-general-information.html Reference Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phones-9900-series/tsd-products-support-reference-guides.html Install and Upgrade Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phones-9900-series/tsd-products-support-install-and-upgrade.html Maintain and Operate Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phones-9900-series/tsd-products-support-maintain-and-operate.html Translated Guides http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phones-9900-series/tsd-products-support-translated-documents.html Other Unified IP Phone Documentation http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phones-9900-series/tsd-products-support-series-home.html

Cisco Prime License Manager

The following table contains links to documents for Cisco Prime License Manager.

Table 6: Cisco Prime License Manager Documentation

Document Types	Descriptions
Release Notes	The *Release Notes for Cisco Prime License Manager* describes the features, requirements, restrictions, and caveats for Cisco Prime License Manager. This document can be found here: http://www.cisco.com/c/en/us/support/cloud-systems-management/prime-license-manager/products-user-guide-list.html
User Guides	The *Cisco Prime License Manager User Guide* describes how to deploy, install, upgrade, operate, and administer Cisco Prime License Manager. This document can be found here: http://www.cisco.com/c/en/us/support/cloud-systems-management/prime-license-manager/products-user-guide-list.html.

Cisco Unified IP Phone Service Application Development Notes for Cisco Unified Communications Manager

This document provides the information that programmers and system administrators need to develop and deploy new Cisco Unified IP Phone services with Cisco Unified Communications Manager by using XML objects and the Hypertext Transfer Protocol (HTTP)

with standard web servers. Cisco conforms as closely as possible to the XML and HTTP standards while providing maximum service functionality for Cisco Unified IP Phone.

http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-programming-reference-guides-list.html

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