



## Cisco WebEx Meetings for iPad and iPhone Release Notes

Version: 5.0

Date: October 2013

These release notes describe the Cisco WebEx Meetings for iPad and iPhone v5.0 new features, resolved issues, known issues, and limitations:

- What's New in the 5.0 Release?
- Known Issues/Limitations

### What's New in the 5.0 Release?

<p>WebEx Training Center requirements and features</p>	<ul style="list-style-type: none"> <li>• Requires T28.9 or later. Not available for Cisco WebEx Meetings.</li> <li>• Pre-meeting features within the app             <ul style="list-style-type: none"> <li>• Training sessions appear in the meeting list. On the meeting information page, a Training Center icon appears.</li> <li>• You can start or join a training session from My Meetings.</li> <li>• If you are invited to a training session but are not registered, the <b>Register</b> button appears. Upon selecting <b>Register</b>, you will be taken to the mobile browser. Once registration is approved, the <b>Join</b> button appears when it's time to join.</li> <li>• If there is a test or payment associated with a session, a mobile user sees a notice to use a computer for those functions.</li> <li>• Course material attached to a session is available through the app. Supported file types include iWork (Keynote, Numbers, and Pages), Office (Excel, Word, and PPT), PDF, and Photos. Ability to view course material is subject to registration requirements. If registration is required, and you have not registered, you cannot access course material.</li> </ul> </li> <li>• Pre-meeting features through mobile browser             <ul style="list-style-type: none"> <li>• You can use your mobile browser to register for, start, or join meetings only if your WebEx site does not require single sign-on (SSO) authentication. )</li> <li>• You can register for a session from your mobile browser.</li> <li>• If you start or join a session from your mobile browser, it also starts the app.</li> </ul> </li> <li>• Not Supported:             <ul style="list-style-type: none"> <li>• Breakout Sessions—When a breakout session occurs, a mobile user remains in the main room.</li> <li>• Hands-On Lab</li> <li>• Polling</li> <li>• Emoticons and Feedback</li> <li>• Tests</li> <li>• Payments</li> <li>• Scheduling training sessions from the app</li> </ul> </li> <li>• Host capabilities include starting training sessions, sharing content, promoting or demoting panelists, muting all participants' audio, removing participants from the session, answering Q&amp;A, and inviting additional people once a session has started.</li> <li>• Hosts cannot schedule training sessions, manage breakout sessions, start tests,</li> </ul>
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	<ul style="list-style-type: none"> <li>start polls, manage registrations, delete sessions, or manage payments.</li> <li>Panelist capabilities include sharing content (if they are a presenter), sending and receiving chat messages, and responding to Q&amp;A.</li> <li>Attention tracking—Visible to the host and panelists who join on computers, the attention indicator shows when participants on mobile devices put the app to the background.</li> <li>Training Center Q&amp;A             <ul style="list-style-type: none"> <li>When new questions or answers come in, a notification shows the total number of unread questions and answers.</li> <li>Attendees can send a question to the host, presenter, all panelists, or a particular panelist.</li> <li>Attendees can easily filter their questions on the My Q&amp;A tab.</li> <li>A host or panelist can answer a question privately so that the other attendees cannot see it</li> </ul> </li> </ul>
WebEx Enabled TelePresence v2.0	<ul style="list-style-type: none"> <li>Minimum T28.10 required for mobile support</li> <li>Two-way video with TelePresence devices and WebEx participants</li> <li>The TelePresence devices appear as a single stream in the participant list and in the video film strip. If there are multiple TelePresence devices, the active speaker comes from the device that appears in the video filmstrip.</li> <li>TelePresence room or device names do not appear in the participant list.</li> <li>Content sharing on iPad is not available for WebEx enabled TelePresence meetings.</li> <li>When iPhone or iPad users are on a mobile network, their video appears on WebEx participants' screens but does not appear on TelePresence devices.</li> </ul>
iPhone redesigned and new features	<ul style="list-style-type: none"> <li>You can join or start meetings from My Meetings, which lists the meetings you have scheduled and you are invited to.</li> <li>If you are signed in to the app, the My Meetings list displays only the meetings you have scheduled and are invited to on that site. If you join a meeting that is not scheduled on the same site and multitask while in the meeting, you can easily return to the meeting from My Meetings.</li> <li>Switch meetings—If there are two concurrent meetings in progress, you can easily switch between them from My Meetings.</li> <li>Improved user experience for audio connection</li> <li>Audio and video icons have color indications for on and off states.</li> <li>Shared content and participant video are now displayed in the same view.</li> <li>Video film strip in landscape mode</li> <li>Limitation—Video is not supported on iPhone 4 or earlier models.</li> </ul>
Expanded participant list actions (host view)	<ul style="list-style-type: none"> <li>Applies to both iPad and iPhone</li> <li>Hosts can tap a name to see the expanded list of actions: Chat, Make Presenter, Make Host, Make Panelist (Training Center), and Expel.</li> </ul>
Recording indicator	<ul style="list-style-type: none"> <li>On both iPad and iPhone, when a meeting or Training Center session is being recorded, there is a visual indicator.</li> <li>The red indicator means that the recording is in progress; the yellow indicator means that it is paused.</li> <li>The indicator description fades out to the background after a few seconds and only shows as a dot so that it does not get in the way of the content. To get the recording indicator overlay back, just tap the screen.</li> </ul>
Box content sharing integration (iPad only)	<ul style="list-style-type: none"> <li>Similar to the Dropbox integration</li> <li>You don't need to have the Box app installed. Just authenticate to Box using the embedded browser to access your Box files.</li> <li>If the option <b>Enable Content Sharing with External Integrations</b> (Meeting Center</li> </ul>

	Only) is unchecked in WebEx Site Administration, the Dropbox or Box integration does not appear. Note that WebEx Site Administration does not provide options to enable or disable Training Center external integrations.
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## Known Issues/Limitations

Training Center	<ul style="list-style-type: none"> <li>In some sessions, audio connection using the Internet (VoIP) is the only audio option. If an iPad or iPhone host passes the ball to someone who hasn't connected to audio in such sessions, audio gets disconnected for all participants. (CSCuj13368)</li> <li>Breakout sessions are not supported in this release of the app. If someone is presenting content from iPad, participants, including the ones who join the session on computers, cannot join breakout sessions. Solution: The host passes the ball to a participant who joins the session on a computer.</li> </ul>
WebEx Enabled TelePresence	If more than 20 people join a WebEx enabled TelePresence meeting using iPhone 4, performance issues may arise when participants are viewing shared content and video. (CSC39508)
Video on iPhone 4	Video is not supported in WebEx meetings on iPhone 4. If a host starts a meeting on an iPhone 4 and is the presenter, video becomes unavailable for the entire meeting. Solution: The host makes someone else the presenter to regain video. (CSCui98568)
Audio	If you connect to audio using the Internet in a meeting on iPhone and then receive a phone call, your audio gets disconnected.
Multitasking	If you join a meeting on a device that has been upgraded to iOS 7 and put the app in the background, this results in your being disconnected from the meeting, both data and audio, in three minutes. If you are the host of the meeting, the meeting may end.
Content sharing	<ul style="list-style-type: none"> <li>Content sharing on iPad is not supported in WebEx One Touch or WebEx Enabled TelePresence 2.0 meetings.</li> <li>Content sharing on iPad is not available to participants with WebEx Meetings Basic accounts.</li> <li>Video files cannot be shared.</li> <li>First-generation iPad may have issues with large-sized files.</li> <li>In poor network conditions, you may get an error message when downloading large-sized files in a meeting.</li> <li>If a file has a password lock, it cannot be shared in a meeting on iPad.</li> <li>If you are in a meeting on an iPad and open images from your email on the device, you cannot share them in the meeting.</li> </ul>
Bypass pressing "1"	<ul style="list-style-type: none"> <li>Applies to Cisco WebEx Meetings v1.2</li> <li>In Preferences, if you check the setting <b>Bypass pressing "1" whenever you connect to the meeting audio from your Call Me service</b>, the mobile app still prompts you to enter "1" to connect to audio.</li> <li>Assigned defect: CSCub47607</li> </ul>
Mobile users cannot join before the host or	If a meeting has not yet started (Either the host hasn't started or a computer user hasn't

<p>a computer user does</p>	<p>joined the meeting.), the mobile users cannot join the meeting.</p>
<p>WebEx Meeting Center meeting types not yet supported</p>	<p>The following Meeting Center meeting types are not supported in the app:</p> <ul style="list-style-type: none"> <li>• PKI encryption</li> <li>• Automatically recording meetings with the Network-Based Recorder (Automatic recording cannot be started from iPhone.)</li> <li>• Pay Per Use (PPU)</li> <li>• Personal Conferencing</li> </ul>
<p>Features not yet supported for users of WebEx Meeting Center and Cisco WebEx Meetings</p>	<ul style="list-style-type: none"> <li>• Record a meeting, playback a recording from mobile</li> <li>• Whiteboard, annotations</li> <li>• View a streaming video file that has been uploaded in a meeting</li> </ul>
<p>Features not yet supported for users of Cisco WebEx Meetings</p>	<ul style="list-style-type: none"> <li>• <b>Single sign-on</b> Single sign-on authentication is not yet supported.</li> <li>• <b>Restartable meetings</b> Meetings are not restartable from mobile devices. If a meeting has ended, the meeting is deleted from My Meetings---the meeting list.</li> <li>• <b>Automatic recording</b> If a host starts a meeting from a mobile device, and the meeting is set to record automatically when the meeting starts, the meeting will not be recorded automatically. In addition, if an organization has set all meetings to record automatically, and a host tries to start a meeting from a mobile device, the meeting will not start.</li> <li>• <b>Recording meetings</b> If you start a meeting from a mobile device and then join the meeting from a computer, you cannot record the meeting. Solution: Make someone else who joins the meeting on a computer the host so that recording can be started.</li> <li>• <b>Meeting Handoff</b> Meeting Handoff is not supported.</li> <li>• <b>Profile pictures</b> Profile pictures are not supported or displayed on mobile devices.</li> <li>• <b>Access to meeting space for participants</b> If a host starts a meeting from a mobile device, and a participant who was not originally invited joins the meeting, for example, through a forwarded invitation, that participant does not automatically have access to the meeting space. The host can still share the meeting space with the participant after the meeting.</li> <li>• <b>Custom terms of service statements</b> Custom terms of service statements are not supported on mobile devices. The only terms of service statement that is presented on mobile devices is the standard Cisco WebEx terms of service statement.</li> <li>• <b>Basic (free) accounts</b> Signing up for a Basic (free) WebEx account from a mobile device is not yet supported.</li> </ul>

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|  | <ul style="list-style-type: none"><li>• <b>Meeting space files</b><br/>If a host starts a meeting from a mobile device, and the host then uploads a file to the meeting space, an invitee who did not join the meeting does not have access to the file in the meeting space.</li><li>• <b>Reclaiming host role</b><br/>If a mobile host makes someone else the host, the original host cannot reclaim the host role.</li></ul> |
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