Cisco WebEx Meetings for iPad and iPhone Release Notes

Version: 6.5

Date: September 2014

These release notes describe the new features, resolved issues, known issues, and limitations for Cisco WebEx Meetings for iPad and iPhone versions 6.5 and 6.0:

- What's New in the 6.5 Release?
- Resolved Issue in the 6.5 Release
- What's New in the 6.0 Release?
- Resolved Issues in the 6.0 Release
- Known Issues and Limitations in the 6.0 Release

What's New in the 6.5 Release?

Personal Conferencing	- Available for WebEx Meeting Center users - A Personal Conference meeting includes an audio portion and an optional visual portion. - You can do the following: - View, start, or join Personal Conference meetings from the app - Start or join a Personal Conference meeting by tapping the meeting link from email or entering the meeting number - If Personal Conferencing is the default site setting, you can schedule Personal Conference meetings from the app. - To join a Personal Conference meeting, call the Personal Conference number and enter your access code. Alternatively, you can join a meeting from My Meetings. In addition to entering the access code, a host needs to enter the PIN to start meetings. - Invitees cannot join a Personal Conference meeting before the host.
WebEx Meeting Center with Collaboration Meeting Rooms (CMR Cloud) and Personal Room	- Requires Meeting Center WBS29.9 - If your WebEx site is enabled with Collaboration Meeting Rooms, all the meetings you schedule using the app have the CMR Cloud functionality. - Before you can start Personal Room meetings from the app, select **Use Personal Room for all my meetings** on the One-Click Setup page on your WebEx site. To go to that page, sign in to your WebEx site and then go to **My WebEx** > **Productivity Tools Setup**. - From the app, you can start a Personal Room meeting by tapping the plus button (+) and then choosing **Meet Now**. - If you need privacy or have back-to-back meetings, you can lock and unlock your Personal Room. You can also remove meeting participants from your room at any time. - If invitees enter a Personal Room, but the host has not arrived yet, they will wait in the virtual lobby. - Limitations:

	o Participants who join a Personal Room meeting from video conferencing systems or applications cannot view the content shared by a participant on iPad. o The meeting host does not receive notifications if invitees are waiting in the lobby.

Resolved Issue in the 6.5 Release

CSCup57770	When a host starts a meeting on iPhone and then transfers the meeting to a computer, Network-Based Recording becomes unavailable.

What's New in the 6.0 Release?

Meet Now	• **Meet Now** allows you to start instant meetings, without scheduling. • Available for users of Meeting Center, Training Center, WebEx Meetings, and WebEx Meetings Server • To start instant meetings using **Meet Now** from the app, first set up your preferences on the One-Click Setup page on your WebEx site. To go to that page, sign in to your WebEx site and then go to **My WebEx** > **Productivity Tools Setup**.
Mobile users can join a meeting before the host does or before a user joins on a computer	Mobile users can join a meeting before the host joins it or someone joins it on a computer, according to the session or site settings. And they can join in any of the following ways: • From a meeting link • From My Meetings—the meeting list • By entering a meeting number (whether signed in or not) If the host of a meeting is signed in and tries joining the meeting by entering the meeting number, the app validates the user as the host and allows the user to start the meeting. • From the user's WebEx site on the mobile browser
Google integration (iPad only)	• Similar to the Box and Dropbox integrations on iPad, the Google integration allows the mobile users to share files from their Google Drive accounts. • New formats supported: Google Document (e.g., Microsoft Word), Google Presentation (e.g., PPT), Google Drawing (e.g., Microsoft Paint) • Not supported: Google Form
Wideband audio	• Requires WBS29.8 • Applies to VoIP portion of hybrid and legacy VoIP sessions within WebEx Audio. Telephony is still using narrowband audio. • If a user joins a WebEx meeting using a version of the meeting application that does not yet support wideband audio, the entire meeting gets downgraded to narrowband audio. Narrowband audio remains for the duration of the meeting even if that user leaves early. • Among the services supported by the app, wideband audio applies to Meeting Center and Training Center.
User interface updates	For Training Center, Q&A and Meeting Info now appear under a "more" menu, represented by three dots.

Resolved Issue in the 6.0 Release

CSCup28042	Mobile users who use Z-scaler proxy cannot join a meeting by tapping the meeting link in email invitations or by entering the meeting number.

Known Issues and Limitations in the 6.0 Release

Sign-up screens not centered on iPad	The sign-up screens for Cisco WebEx Meetings Basic accounts are not centered on iPad (CSCum11615).
Training Center breakout sessions and desktop sharing	The app does not support Training Center breakout sessions. If desktop sharing is started in a breakout session, the mobile participants see the desktop sharing even though they are not a part of that breakout session (CSCup51396).
Multitasking	**Background and Scenario** A mobile user has joined a meeting and connected to meeting audio by phone. The user multitasks, i.e., putting the app in the background. Within two minutes, a message appears on the screen reminding the user to return to the meeting to remain connected. The user can return to the meeting by tapping the WebEx app on the Home screen. **Limitation** If the user does not return to the meeting after seeing the message, the user may be disconnected from the visual portion of the meeting while remaining connected to the audio portion. The visual portion of the meeting will end for all participants in eight minutes if • the host has put the app in the background, and all the other participants have joined only the audio portion of the meeting by phone; and • no one has joined the visual portion of the meeting. **Other Details** • If all participants get disconnected from the visual portion of a meeting due to multitasking, they remain connected to audio in the meeting. New invitees can continue to join the meeting by connecting to audio. • If the host gets disconnected from the visual portion of the meeting due to multitasking, the host role will be transferred to a user who has joined the meeting on a computer or to a mobile user who can assume the presenter role. • The multitasking issue does not apply to users who connect to meeting audio using the Internet (VoIP).