Cisco Unified Communications Manager Software Compatibility Matrix

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This document describes version and compatibility requirements for installing and upgrading Cisco Unified Communications Manager (Unified CM) (formerly known as Cisco Unified CallManager) and platforms, tools, and products that are compatible with Cisco Unified Communications Manager.

Note This document contains compatibility information for Cisco Unified Communications Manager for releases up to release 9.x. For compatibility information for releases 10.x and higher, go to: http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-device-support-tables-list.html

Tip You can also research compatibility for Cisco Unified Communications Manager releases by using the **Cisco Unified Communications Compatibility Tool** at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Tip You can research many Cisco Unified Communications Manager technical topics by using the **Cisco Unified Communications Manager Documentation Custom Search** at the following URL: http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/search/cscucm.html

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Naming Conventions

For consistency purposes, this document refers to Cisco CallManager products as Cisco Unified Communications Manager products. Table 1 on page 6 lists the official Cisco product names.

Table 1 Official Cisco Product Names

Product Name in this Document	Official Cisco Product Name
Cisco Unified Communications Manager 3.1(x)	Cisco CallManager 3.1(x)
Cisco Unified Communications Manager 3.2(x)	Cisco CallManager 3.2(x)
Cisco Unified Communications Manager 3.3(x)	Cisco CallManager 3.3(x)
Cisco Unified Communications Manager 4.0(x)	Cisco Unified CallManager 4.0(x)
Cisco Unified Communications Manager 4.1(x)	Cisco Unified CallManager 4.1(x)
Cisco Unified Communications Manager 4.2(x)	Cisco Unified CallManager 4.2(x)
Cisco Unified Communications Manager 4.3(x)	Cisco Unified Communications Manager 4.3(x)
Cisco Unified Communications Manager 5.0(x)	Cisco Unified Communications Manager 5.0(x)
Cisco Unified Communications Manager 5.1(x)	Cisco Unified Communications Manager 5.1(x)
Cisco Unified Communications Manager 6.0(x)	Cisco Unified Communications Manager 6.0(x)
Cisco Unified Communications Manager 6.1(x)	Cisco Unified Communications Manager 6.1(x)
Cisco Unified Communications Manager 7.0(x)	Cisco Unified Communications Manager 7.0(x)
Cisco Unified Communications Manager 7.1(x)	Cisco Unified Communications Manager 7.1(x)
Cisco Unified Communications Manager 8.0(x)	Cisco Unified Communications Manager 8.0(x)
Cisco Unified Communications Manager 8.5(x)	Cisco Unified Communications Manager 8.5(x)
Cisco Unified Communications Manager 8.6(x)	Cisco Unified Communications Manager 8.6(x)
Cisco Unified Communications Manager 9.0(x)	Cisco Unified Communications Manager 9.0(x)
Cisco Unified Communications Manager 9.1(x)	Cisco Unified Communications Manager 9.1(x)

Revision History

Table 2 describes the revision history of the software compatibility matrix.

Table 2 Software Compatibility Matrix Revision History

Date	Changes
01/26/17	Added Cisco Unified Communications Manager information for release 9.1(2)SU6 in Table 4 on page 16 and Table 10 on page 26.
04/14/16	Added Cisco Unified Communication Manager information for release 9.1(2)SU5 in Table 4 on page 16 and Table 10 on page 26.
3/23/16	Added Cisco Unified Communication Manager information for release 9.1(2)SU4 in Table 4 on page 16 and Table 10 on page 26.
3/24/15	Added Cisco Unified Communications Manager information for release 9.1(2)SU3 in Table 4 on page 16 and Table 10 on page 26
12/23/14	Added Cisco Unified Communications Manager information for release 8.5(1)SU7 inTable 8 on page 24 and Table 13 on page 30
08/28/14	Added Cisco Unified Communications Manager information for release 8.6(2a)SU5 inTable 5 on page 19 and Table 11 on page 27

Table 2 Software Compatibility Matrix Revision History (continued)

Date	Changes
08/21/14	Added Cisco Unified Communications Manager information for release 9.1(2)SU2a in Table 4 on page 16 and Table 10 on page 26.
05/28/14	Added Cisco Unified Communications Manager information for release 9.1(2)SU2 in Table 4 on page 16 and Table 10 on page 26.
05/26/14	Split tables to accommodate the addition of new SUs.
04/08/14	Added Cisco Unified Communications Manager information for release 8.6(2a)SU4a in Table 6 on page 22 and Table 11 on page 27. Moved Cisco Unified Communications Manager information for release 9.0(1) to Table 5 on page 19 and Table 10 on page 26.
03/04/14	Added Cisco Unified Communications Manager information for release 8.6(2a)SU4 in Table 6 on page 22 and Table 11 on page 27. Moved Cisco Unified Communications Manager information for release 9.1(1) to Table 5 on page 19 and Table 10 on page 26.
12/06/13	Added Cisco Unified Communications Manager information for release 9.1(2)SU1 in Table 5 on page 19 and Table 10 on page 26.
09/17/13	Added Cisco Unified Communications Manager information for release 8.5(1)SU6 in Table 8 on page 24 and Table 12 on page 29.
08/22/13	Added Cisco Unified Communications Manager information for release 7.1(5b)SU6a in Table 17 on page 35 and Table 20 on page 38.
07/30/13	Added Cisco Unified Communications Manager information for Release 9.1(2). Added compatibility information for Cisco Unified Communications Manager Release 9.1(2) in Table 37 on page 52, Table 38 on page 60, Table 59 on page 115 and Table 60 on page 116. Added Table 5 on page 19 and Table 9 on page 25.
06/25/13	Updated Release Status for Release 7.1(x) in Table 17 on page 35, Table 18 on page 36, Table 19 on page 37, Table 20 on page 38, Table 21 on page 39, Table 22 on page 40, Table 23 on page 41, and Table 24 on page 42.
05/09/13	Added Cisco Unified Communications Manager information for Release 8.6.2aSU3. Added compatibility information for Cisco Unified Communications Manager Release 8.6.2aSU3 in Table 6 on page 22 and Table 11 on page 27.
02/19/13	Added Cisco Unified Communications Manager information for Release 7.1(5b)SU6. Added compatibility information for Cisco Unified Communications Manager Release 7.1(5b)SU6 in Table 17 on page 35 and Table 20 on page 38.
02/14/13	Added Cisco Unified Communications Manager information for Release 9.1(1a). Added compatibility information for Cisco Unified Communications Manager Release 9.1(1a) in Table 6 on page 22, Table 11 on page 27, Table 59 on page 115, and Table 60 on page 116. Added Table 38 on page 60.
12/20/12	Added Cisco Unified Communications Manager information for Release 9.1(1). Added compatibility information for Cisco Unified Communications Manager Release 9.1(1) in Table 6 on page 22, Table 11 on page 27, Table 59 on page 115, and Table 60 on page 116. Added compatibility information for Cisco InformaCast Paging Server.
10/30/12	Removed Release 7.1(5b)SU4 and 7.1(5b)SU5 as supported upgrades from Table 9 on page 25 and Table 13 on page 30.
10/23/12	Updated compatibility information for Cisco Unified Communications Manager Release 8.0(x) in Table 15 on page 33 and Table 16 on page 34.
10/10/12	Added Cisco Unified Communications Manager information for Release 8.5(1)SU5. Added compatibility information for Cisco Unified Communications Manager Release 8.5(1)SU5 in Table 8 on page 24 and Table 12 on page 29.

Table 2 Software Compatibility Matrix Revision History (continued)

Date	Changes
08/07/12	Added Cisco Unified Communications Manager information for Release 8.6(2a)SU1. Added compatibility information for Cisco Unified Communications Manager Release 8.6(2a)SU2 in Table 6 on page 22 and Table 11 on page 27.
07/18/12	Added Cisco Unified Communications Manager information for Release 9.0(1). Added compatibility information for Cisco Unified Communications Manager Release 9.0(1) in Table 6 on page 22, Table 11 on page 27, Table 59 on page 115, and Table 60 on page 116.
05/23/12	Added "Long-Life Releases" section on page 16.
05/15/12	Added Cisco Unified Communications Manager information for Release 8.5(1)SU4. Added compatibility information for Cisco Unified Communications Manager Release 8.5(1)SU4 in Table 8 on page 24 and Table 12 on page 29.
04/04/12	Added Cisco Unified Communications Manager information for Release 7.1(5b)SU5. Added compatibility information for Cisco Unified Communications Manager Release 7.1(5b)SU5 in Table 17 on page 35 and Table 20 on page 38.
03/06/12	Added Cisco Unified Communications Manager information for Release 8.6(2a)SU1. Added compatibility information for Cisco Unified Communications Manager Release 8.6(2a)SU1 in Table 8 on page 24 and Table 12 on page 29.
12/06/11	Added Cisco Unified Communications Manager information for Release 8.0(3a)SU3 in Table 15 on page 33.
10/10/11	Added Cisco Unified Communications Manager information for Release 8.6(2a) and Release 8.5(1)SU3. Added compatibility information for Cisco Unified Communications Manager Release 8.6(2a) and Release 8.5(1)SU3 in Table 8 on page 24, Table 12 on page 29, Table 37 on page 52, Table 39 on page 65, Table 59 on page 115, Table 60 on page 116, and Table 75 on page 131.
09/15/11	Added Cisco Unified Communications Manager information for Release 8.6(2). Added compatibility information for Cisco Unified Communications Manager Release 8.6(2) in Table 8 on page 24, Table 12 on page 29, Table 37 on page 52, Table 39 on page 65, Table 59 on page 115, Table 60 on page 116, and Table 75 on page 131.
08/29/11	Added "Cisco Cius" section on page 108.
08/11/11	Updated available system version for 7.1(5b)SU4 in Table 17 on page 35.
06/29/11	Added Cisco Unified Communications Manager information for Release 8.5(1)SU2. Added compatibility information for Cisco Unified Communications Manager Release 8.5(1)SU2 in Table 8 on page 24 and Table 12 on page 29.
06/23/11	Added Cisco Unified Communications Manager information for Release 8.6(1a). Added compatibility information for Cisco Unified Communications Manager Release 8.6(1a) in Table 8 on page 24, Table 12 on page 29, Table 37 on page 52, Table 39 on page 65, Table 59 on page 115, Table 60 on page 116, and Table 75 on page 131.
06/01/11	Removed Cisco Unified Communications Manager information for Release 7.1(5b)SU4 as a supported upgrade from Table 8 on page 24 and Table 12 on page 29.
05/02/11	Added Cisco Unified Communications Manager information for Release 7.1(5b)SU4.
03/22/11	Added Cisco Unified Communications Manager information for Release 8.0(3a)SU2.
02/24/11	Added Cisco Unified Communications Manager information for Release 6.1(5)SU3.
02/09/11	Added Cisco Unified Communications Manager information for Release 8.5(1)SU1.
01/06/11	Added Cisco Unified Communications Manager information for Release 8.5(1).
12/16/10	Added Cisco Unified Communications Manager information for Release 7.1(5b)SU3.

Table 2 Software Compatibility Matrix Revision History (continued)

Date	Changes
12/7/10	Added Cisco Unified Communications Manager information for Release 8.5(1). Replaced these products' compatibility tables in this matrix with the links to their information in the Cisco Unified Communications Compatibility Tool: Cisco Emergency Responder, Cisco Unified Operations Manager, Cisco Unified Provisioning Manager, Cisco Unified Service Statistics Manager. Inserted new sections on Cisco Survivable Remote Site Voicemail, Cisco Unified Communications Integration for Microsoft Office Communicator, Cisco Unified Enhanced Survivable Remote Site Telephony, Cisco Unified Intelligence Center, and Cisco Unified Intelligence Suite. Inserted Cisco Unified SIP Proxy compatibility information in Table 75. Inserted compatibility information for Cisco Unified Survivable Remote Site Telephony Release 8.0 and Release 8.1 intoTable 71. Replaced these products' compatibility tables in this matrix with cross-references to compatibility information for those products: Cisco Unified Service Monitor, Cisco Unified MeetingPlace, Cisco Unified Survivable Remote Site Telephony, Cisco Unity Express
11/2/10	Added Cisco Unified Communications Manager information for Release 8.0(3a)SU1.
10/6/10	Added Cisco Unified Communications Manager information for Release 6.1(5)SU2. Revised default phone load information for Cisco Unified Communications Manager Release 6.1(4a) in Table 41.
9/16/10	Revised compatibility information for Cisco Unified MeetingPlace Release 7.0 in Table 65.
8/18/10	Added Cisco Unified Communications Manager information for Release 8.0(3a).
8/10/10	Added Cisco Unified Communications Manager information for Release 7.1(5b)SU2. Revised compatibility information for Cisco Unified MeetingPlace Release 8.0 in Table 65.
7/27/10	Added Cisco Unified Communications Manager information for Release 8.0(3).
7/20/10	Added Cisco Unified Communications Manager information for Release 7.1(5b).
7/7/10	Added Cisco Unified Communications Manager information for Release 7.1(5a) and Release 8.0(2c)SU1.
6/17/10	Added Cisco Unified Communications Manager information for Release 7.1(5)SU1a.
6/14/10	Added Cisco Unified Communications Manager information for Release 7.1(5)SU1. Replaced VG202 Analog Phone Gateway, VG204 Analog Phone Gateway, VG224 Analog Phone Gateway, and VG248 Analog Phone Gateway compatibility tables in this matrix with cross-references to compatibility information for those products in the *Cisco Unified Communications System Release Summary Matrix for IP Telephony.*
5/17/10	Added Cisco Unified Communications Manager information for Release 6.1(5)SU1.
5/6/10	Added Cisco Unified Communications Manager information for Release 8.0(2c). Replaced compatibility table in Cisco Intercompany Media Engine section with the link to its information in the Cisco Unified Communications Compatibility Tool. Created new section for Cisco Mobile 8.0 and added link to compatibility information in that product's release notes. Replaced Cisco Unified Application Environment compatibility table in this matrix with cross-reference to compatibility information for that product.
4/27/10	Added Cisco Unified Communications Manager information for Release 7.0(2a)SU3.
4/26/10	Added Cisco Unified Communications Manager information for Release 8.0(2b).
4/19/10	Added Cisco Unified Communications Manager information for Release 7.1(5). Created new section for the Cisco Intercompany Media Engine. Added compatibility information for Cisco Unified Communications Manager Upgrade Utility Release 4.3(13) to Table 64. Added compatibility information for Data Migration Assistant Release 7.1(5) to Table 80.
4/8/10	Added Cisco Unified Communications Manager information for Release 8.0(2). Added compatibility information for Cisco Emergency Responder Release 7.1(1a). Inserted end-of-sale dates for the Cisco Unified IP Phone 7914 Expansion Module and for several Cisco Unified IP Phone 7900 Series models. Added compatibility information for Cisco Unified MeetingPlace Release 8.0 in Table 65.

Table 2 Software Compatibility Matrix Revision History (continued)

Date	Changes
3/1/10	Inserted Cisco Unified Communications Manager system version information into Supported Cisco Unified Communications Manager Upgrades Table 16 through Table 30. Inserted note at the introduction of the section Supported upgrade paths to/from table. Revised compatibility information for Cisco Unified IP Phone 7914 Expansion Module Firmware Version 5.0(4) - SIP in Table 68.
2/24/10	Added Cisco Unified Communications Manager information for Release 8.0(1). Added compatibility information for Cisco Emergency Responder Release 8.0(1). Added compatibility information for Cisco netManager Unified Communications Release 1.1 to Table 56. Created new section for the Cisco Unified IP Phone 8900 Series and Cisco Unified IP Phone 9900 Series and provided link to those models' information in the Cisco Unified Communications Compatibility Tool. Added compatibility information for Cisco Unified Operations Manager Version 2.3. Added compatibility information for Cisco Unified SIP Phone 3911 Firmware 8.1(3) in Table 73. Added compatibility information for Cisco Unified SIP Phone 3951 Firmware 8.1(3) in Table 74. Added compatibility information for Cisco Unified Videoconferencing 3515 Version 5.7 to Table 76. Added compatibility information for Cisco Unified Videoconferencing 3545 Version 5.7 to Table 77. Added compatibility information for Cisco Unified Videoconferencing 5100 Series MCU and Cisco Unified Videoconferencing 5200 Series MCU.
2/18/10	Added Cisco Unified Communications Manager information for Release 7.1(3b)SU2. Added footnote about Cisco Unified Communications Manager Release 6.1(5) in Table 26.
2/10/10	Revised release date of Cisco Unified Communications Manager Release 7.1(3b)SU1 in Table 23.
2/9/10	Added text about *Cisco Unified Communications Manager Documentation Roadmaps* under Related Documentation.
2/4/10	Added Cisco Unified Communications Manager information for Release 6.1(5). Added link to Cisco Unified Communications Manager Documentation Custom Search. Added Windows Operating System Version 2003.1.5a to Table 47. Added compatibility information for Cisco Unified Communications Manager Upgrade Utility Releases 4.3(10), 4.3(11), and 4.3(12) in Table 64. Replaced compatibility table in Cisco Unified Video Advantage section with the link to compatibility information in that product's release notes.
1/14/10	Revised compatibility information for Cisco Unified IP Phone 7915 Expansion Module and Cisco Unified IP Phone 7916 Expansion Module in Table 42, Table 43, Table 69, and Table 70.
1/11/10	Revised for Release 4.3(2)SR2 by adding text to Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades. Added Backup and Restore System Release 4.0(15) information to Table 48. Revised compatibility information for Firmware Release 1.0(4) to sections on Cisco Unified IP Phone 7915 Expansion Module and Cisco Unified IP Phone 7916 Expansion Module.
12/14/09	Added Cisco Unified Communications Manager information for Release 7.1(3b) and Release 7.1(3b)SU1.
12/8/09	Added Cisco Unified Communications Manager information for Release 7.1(3a)SU1a. Replaced Cisco IP Communicator compatibility table in this matrix with cross-reference to compatibility information for that product. Added section on Cisco Mobile 7.1 compatibility. Added compatibility information for Firmware Release 1.0(4) to sections on Cisco Unified IP Phone 7915 Expansion Module and Cisco Unified IP Phone 7916 Expansion Module.
12/1/09	Added Cisco Unified Communications Manager information for Release 7.1(3a)SU1 and Release 7.1(4). Inserted default phone load information for Cisco Unified Wireless IP Phone 7925 in Table 40. Inserted into Table 41 default phone load information for phones that use Release 8.5(3) firmware. Inserted description and link for VG224 Analog Phone Gateway. Replaced individual compatibility tables in the Cisco Unified IP Phone 7900 Series section with the link to their information in the Cisco Unified Communications Compatibility Tool. Replaced compatibility table in Cisco Unified PhoneProxy section with the link to its information in the Cisco Unified Communications Compatibility Tool. Revised information for Cisco Unified Provisioning Manager Release 1.3.1 and Release 2.0.

Table 2 Software Compatibility Matrix Revision History (continued)

Date	Changes
11/9/09	Revised Table 23 to insert supported upgrades.
11/3/09	Added Cisco Unified Communications Manager information for Release 7.1(3a). Revised Footnote 1 in Table 31. Revised description and link for Cisco Unified Customer Voice Portal.
10/29/09	Revised Cisco Unified Communications Manager compatibility information for Release 7.1(3) in Table 23.
10/21/09	Added Cisco Unified Communications Manager information for Release 6.1(4a)SU2.
10/8/09	Added Cisco Unified Communications Manager information for Release 7.0(2a)SU2. Created new section for Cisco Unified Expert Advisor.
9/23/09	Added Cisco Unified Communications Manager information for Release 6.1(4a) and Release 7.1(3). Revised Cisco Unified Communications Manager information for Release 5.1(3g). Inserted information about Cisco Emergency Responder Version 7.1(1). Created new section for Cisco Unified Communications Manager Assistant. Created new section for Cisco Unified Communications Manager Express and provided link to its information in the Cisco Unified Communications Compatibility Tool. Created new section for the Cisco Unified IP Phone 6900 Series and provided link to those models' information in the Cisco Unified Communications Compatibility Tool.
9/9/09	Added Cisco Unified Communications Manager information for Release 5.1(3g), Release 7.1(2b), and Release 7.1(2b)SU1.
8/26/09	Added Cisco Unified Communications Manager information for Release 6.1(4)SU1.
8/20/09	Added compatibility information about VG248 Analog Phone Gateway Release 1.3(2). Inserted compatibility information link for Cisco IOS Software. Revised information about Cisco IP Communicator Releases 7.0(1), 7.0(2), and 7.0(3) to that product's compatibility table.
7/21/09	Added Cisco Unified Communications Manager information for Release 7.1(2a)SU1. Added compatibility information for Cisco Unified MeetingPlace Release 6.0 MR5 to Table 65.
7/14/09	Revised footnote text about COP file in Table 23. Revised compatibility information about Cisco Unified IP Phone Firmware Release 8.5(2) in Cisco Unified IP Phone 7900 Series section.
7/10/09	Added Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades. Added Cisco Unified Enterprise Attendant Console to Compatible Platforms, Tools, and Products. Added Cisco Unified Communications Manager Release 4.1 compatibility with •Cisco Unified IP Phone 7912G (End of sale May 12, 2006) firmware. Revised compatibility information link for Cisco Unity Express.
6/16/09	Revised compatibility information links for Cisco Unified Contact Center Enterprise and Cisco Unified Customer Voice Portal.
6/15/09	Added Cisco Unified Communications Manager information for Release 6.1(4), Release 7.0(2a)SU1, and Release 7.1(2a). Added details of Cisco Unified Communications Manager Releases 5.1(3x) in Table 31. Created new section for Cisco Aironet 1200 Series wireless access points (APs) and provided link to their information in the Cisco Unified Communications Compatibility Tool. Revised links for Cisco Unified Contact Center Express, Cisco Unified Mobile Communicator, and Cisco Unified Mobility Advantage compatibility information.
6/6/09	Revised information about upgrading from Cisco Unified Communications Manager Release 7.0(2x) to 7.1(2) in Table 23. Replaced Cisco Unified Mobile Communicator and Cisco Unified Mobility Advantage compatibility tables in this matrix with cross-references to the shared compatibility matrix for those products. Replaced compatibility tables for Cisco Unified Contact Center Enterprise, Cisco Unified Contact Center Express, Cisco Unified Customer Voice Portal, Cisco Unified Intelligent Contact Management Enterprise, Cisco Unified Intelligent Contact Management Hosted, and Cisco Unified IP Interactive Voice Response with links to those products' information in the Cisco Unified Communications Compatibility Tool.

Table 2 Software Compatibility Matrix Revision History (continued)

Date	Changes
5/29/09	Revised information about upgrading from Cisco Unified Communications Manager Release 5.1(3x) to 7.1(2) in Table 23. Revised information on Cisco Unified IP Conference Station 7936G Firmware Version 3.3(10) - SCCP. Replaced Cisco Unified Personal Communicator compatibility table in this matrix with cross-reference to compatibility matrix for that product. Revised Table 80 to add Data Migration Assistant (DMA) Release 7.1(2).
5/21/09	Revised information for Cisco Unified MeetingPlace Releases 6.0 and 7.0 in Table 65.
5/13/09	Added Cisco Unified Communications Manager information for Release 7.1(2). Revised compatibility information for Cisco ATA Release 3.2(3) in Table 49. Inserted revised information about Cisco Emergency Responder Versions 7.0(1) and 7.0(3). Inserted corrected compatibility information for Cisco IP Videoconferencing 3540 System and revised URL in Table 55. Inserted Cisco Unified Express (CUE) compatibility information in Table 66. Revised information for several releases of Cisco Unified MeetingPlace in Table 65 and Cisco Unified MeetingPlace Express in Table 71. Revised compatibility information for Cisco Unified Mobility Advantage. Inserted Cisco Unified SIP Proxy compatibility information in Table 75. Revised compatibility information for Cisco Unified Videoconferencing 3515 in Table 76 and Cisco Unified Videoconferencing 3545 in Table 77.
4/29/09	Added Cisco Unified Communications Manager Releases 6.1(2)SU1 and 6.1(2)SU1a to upgrade paths in Table 25.
4/10/09	Added Cisco Unified Communications Manager information for Release 5.1(3f).
4/9/09	Added Cisco Unified Communications Manager information for Release 7.0(2a).
4/7/09	Added Cisco Unified Communications Manager information for Release 6.1(3b)SU1.
3/19/09	Added Cisco Unified Communications Manager information for Release 6.1(3b).
3/17/09	Added Cisco Unified Communications Manager information for Release 7.0(1)SU1a and 7.0(1)SU1. Revised upgrade information for Cisco Unified Communications Manager Release 6.1(3) in Table 28.
3/11/09	Divided table “Supported Cisco Unified Communications Manager Upgrades for Release 6.x” into Table 28 and Table 30, adding and revising information about interim releases to both tables. Changed format of Release Dates in Supported Cisco Unified Communications Manager Upgrades tables. Replaced Cisco Unified Contact Center Express compatibility table in this matrix with cross-reference to the compatibility matrix for that product. Added Cisco Unity Express 7.0.x compatibility information. Revised URL in Cisco Voice Gateways section.
2/11/09	Added Cisco Unified Communications Manager Release 6.1(3a) information. Added Cisco Emergency Responder 2.0(4) compatibility information. Revised section on Cisco Security Agent for Unified Communications Manager to reflect its EoL status. Added section on Cisco JTAPI Service Provider compatibility. Revised product information links in Server Platforms section.
1/27/09	Revised Cisco Unified Communications Manager Release 6.1(3) upgrade information. Corrected product name in Table 77.
1/17/09	Added Cisco Unified Communications Manager upgrade detail. Added Cisco ATA 186 and ATA 188 compatibility with Cisco Unified Communications Manager Release 7.x in Table 49. Revised Cisco Unified IP Phone 7931G 8.4(2) firmware information. Revised Cisco Unified Mobility compatibility information in Table 72.
1/14/09	Added Cisco Unified Communications Manager Release 7.0(2) and 5.1(3e) information. Added Cisco Unified Communications Manager Release 6.0 and 6.1 compatibility with DPA Series Voice Messaging Gateways in Table 51. Added Cisco Unified Contact Center Express Releases 7.1(x), 7.2(x), and 7.5(1) to table. Added Griffin iMic as a supported audio device in Compatible Operating System on CD for New Server Installs. Added Cisco Unified Business Attendant Console and Cisco Unified Department Attendant Console to Compatible Platforms, Tools, and Products.

Table 2 Software Compatibility Matrix Revision History (continued)

Date	Changes
12/14/08	Added Cisco Unified Communications Manager Release 6.1(3) information. Added Cisco Unified Wireless IP Phone 7925. Deleted Release 6.0(1) to 6.1(2) upgrade from Table 25. Corrected Table 25 with supported Cisco Unified Communications Manager releases. Revised SRST table to show compatibility with Cisco Unified Communications Manager Release 7.0. Added OS levels to Table 47: 2003.1.3a, 2003.1.3b, 2003.1.4 and 2003.1.4a. Inserted Release 6.0 information for •Cisco Unified Wireless IP Phone 7920 (End of sale June 14, 2007). Replaced table "Cisco Unified Presence Compatibility with Cisco Unified CM Release 5.x Through Release 6.x" with Cisco Unified Presence Compatibility Information URL.
09/17/08	Updated the Cisco Unified Operations Manager (CUOM) compatibility table. Added link to Cisco Unified Communications Compatibility Tool.
09/08/08	Added Cisco Unified Communications Manager Release 7.0(1) information and 8.4(1) firmware information.
07/30/08	Updated URL information for various products.
07/11/08	Updated BARS compatibility information.
07/03/08	Updated the BARS compatibility information.
06/23/08	Removed information about Cisco Customer Response Solutions (CRS) and added a link to the Cisco Customer Response Solutions (CRS) Software and Hardware Compatibility Guide. Updated Cisco Unified MeetingPlace Express compatibility information. Added Cisco Unified Communications Manager Release 6.0(1b) and 6.1(1b) support information. Updated Cisco Unified IP Phone 7931 information—not supported in releases prior to Cisco Unified Communications Manager Release 6.0(1).
06/20/08	Updated the Backup and Restore System (BARS) compatibility information.
02/21/08	Updated DPA 7610 and DPA 7630 information for Cisco Unified Communications Manager Release 5.0(x) and 5.1(x). Updated Cisco Emergency Response information. Updated Cisco Unified Communications Manager upgrade information. Added Cisco Unified IP Phone 7900 series information.
01/16/08	Updated Cisco Unity Express compatibility information and added Cisco Unified Communications Manager Release 5.1(3a) support information.
1/08/08	Added Cisco Unified Communications Manager Release 6.1(1a) support information.
12/10/07	Updated Cisco Unified IP Phone 7931 information—not supported in Cisco Unified Communications Manager Release 5.1(3a), and updated Unified CM upgrade path for Cisco Unified Communications Manager Release 6.0(1a).
11/10/07	Updated Cisco Unified Communications Manager Release 5.1(3a) information to reflect inability to upgrade to Cisco Unified Communications Manager Release 6.0(1) or Release 6.0(1a).
11/01/07	Added Cisco Unified Communications Manager Release 5.1(3a) support information and added updated support information for Extended Services (Auto Attendant).
07/23/07	Added Cisco Unified Communications Manager Release 6.0(1) support information.
07/18/07	Added Windows OS 2000.4.5 and Windows OS 2003.1.2 support information.
06/27/07	Added Cisco Unified Communications Manager Release 5.1(1) and 5.1(2) support information.
04/19/07	Added Cisco Unified Communications Manager Release 4.3(1) support information.
03/13/07	Added Cisco Unified Communications Manager Release 4.2(3) support for 7914 expansion module.
03/09/07	Added OS 2000.4.4a compatibility.
12/20/06	Added Cisco Unified Communications Manager Release 5.1(1) Compatibility link.
9/29/06	Added Cisco Unified Communications Manager Release 5.0(4a) Compatibility link.
9/28/06	Updated OS and Cisco Unity Express versions.

Table 2 Software Compatibility Matrix Revision History (continued)

Date	Changes
8/31/06	Added Cisco Unified Communications Manager Release 4.2(3) support information.
6/26/06	Updated CSA and BARS versions.
6/19/06	Added links to Cisco Unity and Cisco Unity Connection.
5/8/06	Added Important Note section.
4/4/06	Updated Cisco Unified Mobility Manager.
2/13/06	Added Cisco Unified Communications Manager Release 5.0(1).

Compatibility Information Not Included

This document does not include compatibility information for all Cisco Unified Communications Manager software releases. For information about a particular release, see the release notes at this URL: http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-call manager/products-release-notes-list.html

Codes That Are Used in the Tables in This Document

Table 3 defines the compatibility codes used in the compatibility tables in this document:

Table 3 Key to Compatibility Codes in the Tables

Compatibility Key	Description
N	Known incompatibilities; do not upgrade.
Y	Compatibility tested
NA	Testing is limited or not applicable for this release.
Colocated	Cisco Unified Communications Manager and listed application installed on the same server
Standalone	Application installed on a server separate from Cisco Unified Communications Manager

Supported Cisco Unified Communications Manager Upgrades

For information about supported upgrade paths for Cisco Unified Communications Manager, see the following tables:

- Export Restricted Cisco Unified Communications Manager Release 9.x—Table 5 on page 19
- Export Unrestricted Cisco Unified Communications Manager Release 9.x—Table 10 on page 26
- Export Restricted Cisco Unified Communications Manager Release 8.6(x)—Table 8 on page 24
- Export Unrestricted Cisco Unified Communications Manager Release 8.6(x)—Table 12 on page 29

- Export Restricted Cisco Unified Communications Manager Release 8.5(x)—Table 9 on page 25
- Export Unrestricted Cisco Unified Communications Manager Release 8.5(x)—Table 13 on page 30
- Cisco Unified Communications Manager Release 8.0(x)—Table 15 on page 33
- Export Restricted Cisco Unified Communications Manager Release 7.1(5x)—Table 17 on page 35
- Export Unrestricted Cisco Unified Communications Manager Release 7.1(4x) through 7.1(5x)—Table 20 on page 38
- Cisco Unified Communications Manager Release 7.1(3x)—Table 23 on page 41
- Cisco Unified Communications Manager Release 7.1(2x)—Table 24 on page 42
- Cisco Unified Communications Manager Release 7.0(x)—Table 25 on page 43
- Cisco Unified Communications Manager Release 6.1(5x)—Table 26 on page 44
- Cisco Unified Communications Manager Release 6.1(4x)—Table 27 on page 44
- Cisco Unified Communications Manager Release 6.1(3x)—Table 28 on page 45
- Cisco Unified Communications Manager Release 6.1(2x)—Table 29 on page 45
- Cisco Unified Communications Manager Releases 6.0(1x) through 6.1(1x)—Table 30 on page 46
- Cisco Unified Communications Manager Release 5.x—Table 31 on page 47
- Cisco Unified Communications Manager Release 4.x—Table 33 on page 48
- Cisco Unified Communications Manager Release 3.x—Table 35 on page 50

Find specific upgrade information for each release at this URL:
http://www.cisco.com/en/US/products/sw/voicesw/ps556/prod_installation_guides_list.html

See the "Data Migration Assistant" section on page 134 for upgrades that require the use of the Data Migration Assistant (DMA).

Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades

If you run a Linux or Windows Engineering Special (ES), a Service Update (SU), or a Windows Service Release (SR) for any version listed in the "Direct upgrade" tables in the following Supported Cisco Unified Communications Manager Upgrades, you can also upgrade to the target version for that section.

If you install an ES, it may contain fixes that are not included in newer Cisco Unified Communications Manager releases. For example, a fix in the latest 6.1(3)es, 6.1(3.32xx-x), may not be included in 6.1(4x) because the fix was not available prior to the release of 6.1(4x). In this example, a later ES on the 6.1(4x) branch may be required to retain the same fixes.

Restricted and Unrestricted

Unified Communications Manager is available in both US Export Restricted and US Export Unrestricted (UNRST). The Restricted version contains full encryption capabilities. The Unrestricted version contains fewer encryption capabilities.

The US Export Restricted release has always been available from Cisco. A sample file name for US Export Restricted would be **UCSInstall_UCOS_#.#.#.#####-#.sgn.iso**.

The US Export Unrestricted UNRST release complies with import /export restrictions to various countries and is available in limited markets. A sample file name for US Export Unrestricted would be **UCSInstall_UCOS_UNRST_#.#.#.#####-#.sgn.iso**.

UNRST releases support fewer encryption capabilities and are classified as US export unrestricted. UNRST releases are intended for customers for which US Export and/or Foreign Import Encryption Regulations apply.

Note Once installed, UNRST releases can never be converted or upgraded to releases which support full encryption capabilities

Long-Life Releases

Long-Life Releases are the final planned releases on a major train and will be the last releases to go End-of-Support on a major train. Customers planning to remain on one version of code for an extended period of time should select a Long-Life Release for their deployment.

Note "Major" releases are differentiated by the first digit of the release number; 7x, 8x, 9x, etc. are examples of potential "Major" releases that could exist.

Table 4 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Releases 9.1(2)SU6 and 9.1(2)SU1

Cisco Unified Communications Manager	9.1(2)SU6[1]	9.1(2)SU5[1]	9.1(2)SU4[1]	9.1(2)SU3[1]	9.1(2)SU2a[1]	9.1(2)SU2[1]	9.1(2)SU1[1]
System Version	9.1.2.16900-2	9.1.2.15900-7	9.1.2.14900-14	9.1.2.13900-10	9.1.2.12901-3	9.1.2.12900-11	9.1.2.11900-12
Release Status	Active	Active	Active	Active	Active	Active	Active
Release Date	Jan 26 2017	April 14 2016	September 1 2015	March 24 2015	August 21 2014	June 3 2014	December 6 2013

Table 4 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Releases 9.1(2)SU6 and 9.1(2)SU1

Cisco Unified Communications Manager	9.1(2)SU6[1]	9.1(2)SU5[1]	9.1(2)SU4[1]	9.1(2)SU3[1]	9.1(2)SU2a[1]	9.1(2)SU2[1]	9.1(2)SU1[1]
Standard Support	**Direct upgrade:** 9.1(2)SU5,9.1(2)SU4,9.1(2)SU3 9.1(2)SU2a, 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1),8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted))7.1(5b)SU5(restricted) 7.1(5b)SU4(restricted) 7.1(5b)SU3(restricted)7.1(5b)SU2(restricted)7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted) 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 9.1(2)SU4,9.1(2)SU3 9.1(2)SU2a, 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1),8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted))7.1(5b)SU5(restricted) 7.1(5b)SU4(restricted) 7.1(5b)SU3(restricted)7.1(5b)SU2(restricted)7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted) 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 9.1(2)SU3 9.1(2)SU2a, 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1),8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted))7.1(5b)SU5(restricted) 7.1(5b)SU4(restricted) 7.1(5b)SU3(restricted)7.1(5b)SU2(restricted)7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted) 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 9.1(2)SU2a, 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4,? 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1),8.0(3a)SU3,? 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), ? 8.0(1), ? 7.1(5b)SU6(restricted)7.1(5b)SU5(restricted) 7.1(5b)SU4(restricted) 7.1(5b)SU3(restricted)7.1(5b)SU2(restricted)7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted) 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, ? 6.1(5)SU2, 6.1(5)SU1,? 6.1(5), 6.1(4a)SU2, ? 6.1(4a), 6.1(4)SU1, ? 6.1(4)	**Direct upgrade:** 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted) 7.1(5b)SU5(restricted) 7.1(5b)SU4(restricted) 7.1(5b)SU3(restricted) 7.1(5b)SU2(restricted) 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted) 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted) 7.1(5b)SU5(restricted) 7.1(5b)SU4(restricted) 7.1(5b)SU3(restricted) 7.1(5b)SU2(restricted) 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted) 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)

Table 4 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Releases 9.1(2)SU6 and 9.1(2)SU1

Cisco Unified Communications Manager	9.1(2)SU6[1]	9.1(2)SU5[1]	9.1(2)SU4[1]	9.1(2)SU3[1]	9.1(2)SU2a[1]	9.1(2)SU2[1]	9.1(2)SU1[1]
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note **Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.**

1. You must install COP File ciscocm.refresh_upgrade_v1.5.cop.sgn before you upgrade to any 8.6(x) or higher release from any 8.5(x) or earlier release.

Table 5 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Releases 9.1(2) through 8.6(2a)SU5

Cisco Unified Communications Manager	**9.1(2)[1]**	**9.1(1a)[1]**	**9.1(1)[1]**	**9.0(1)[1]**	**8.6(2a)SU5[1,2]**
System Version	9.1.2-10000-28	9.1.1.20000-5	9.1.1.10000-11	9.0.1.10000-37	8.6.2.25900-8
Release Status	**Active**	**Active**	**Active**	**Active**	**Active**
Release Date	**July 30 2013**	**February 14 2013**	**December 20 2012**	**July 18 2012**	**August 28, 2014**

Table 5 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Releases 9.1(2) through 8.6(2a)SU5

Cisco Unified Communications Manager	9.1(2)[1]	9.1(1a)[1]	9.1(1)[1]	9.0(1)[1]	8.6(2a)SU5[1,2]
Standard Support	**Direct upgrade:** 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted) 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), |7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)

Table 5 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Releases 9.1(2) through 8.6(2a)SU5

Cisco Unified Communications Manager	9.1(2)[1]	9.1(1a)[1]	9.1(1)[1]	9.0(1)[1]	8.6(2a)SU5[1,2]
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note **Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.**

1. You must install COP File ciscocm.refresh_upgrade_v1.5.cop.sgn before you upgrade to any 8.6(x) or higher release from any 8.5(x) or earlier release.
2. This release has been designated a Long-Life Release. Long-Life Releases are the final planned release on a major train and will be the last release to go End-of-Support on a major train. For this version of Unified Communications Manager, 8.6(2x) is the Long-Life release for the 8.x train

Table 6 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Release 8.6(2a)SU4a through 8.6(2a)SU2

Cisco Unified Communications Manager	8.6(2a)SU4a[1,2]	8.6(2a)SU4[1,2]	8.6(2a)SU3[1,2]	8.6(2a)SU2[1,2]
System Version	8.6.2.24901-1	8.6.2.24900-17	8.6.2.23900-10	8.6.2.22900-9
Release Status	Active	Active	Active	Active
Release Date	April 8, 2014	March 4 2014	May 9 2013	August 7 2012
Standard Support	8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.5(1), 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.5(1), 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File ciscocm.refresh_upgrade_v1.5.cop.sgn before you upgrade to any 8.6(x) or higher release from any 8.5(x) or earlier release.
2. This release has been designated a Long-Life Release. Long-Life Releases are the final planned release on a major train and will be the last release to go End-of-Support on a major train. For this version of Unified Communications Manager, 8.6(2x) is the Long-Life release for the 8.x train.

Table 7 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Release 8.6(2a)SU1 through 8.6(2)

Cisco Unified Communications Manager	8.6(2a)SU1[1,2]	8.6(2a)[1,2]	8.6(2)[1,2]
System Version	8.6.2.21900-5	8.6.2.20000-2	8.6.2.10000-30
Release Status	**Active**	**Active**	**Active**
Release Date	**March 6 2012**	**October 10 2011**	**September 15 2011**
Standard Support	**Direct upgrade:** 8.6(2a), 8.6(2), 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.6(2), 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.5(1),8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3,6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1,7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File ciscocm.refresh_upgrade_v1.5.cop.sgn before you upgrade to any 8.6(x) or higher release from any 8.5(x) or earlier release.
2. This release has been designated a Long-Life Release. Long-Life Releases are the final planned release on a major train and will be the last release to go End-of-Support on a major train. For this version of Unified Communications Manager, 8.6(2x) is the Long-Life release for the 8.x train.

Table 8 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Release 8.6(1a) through 8.5(1)SU5

Cisco Unified Communications Manager	8.6(1a)[1]	8.5(1)SU7[1]	8.5(1)SU6[1]	8.5(1)SU5[1]
System Version	8.6.1.20000-1	8.5.1.17900-11	8.5.1.16900-6	8.5.1.15900-4
Release Status	Active	Active	Active	Active
Release Date	June 23 2011	December 22 2014	September 17 2013	October 10 2012
Standard Support	Direct upgrade: 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b),7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5),6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	Direct upgrade: 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	Direct upgrade: 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	Direct upgrade: 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)
	Direct upgrade using DMA: none	Direct upgrade using DMA: none	Direct upgrade using DMA: none	Direct upgrade using DMA: none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File ciscocm.refresh_upgrade_v1.5.cop.sgn before you upgrade to any 8.6(x) or higher release from any 8.5(x) or earlier release.

Table 9 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Release 8.5(1)SU4 through 8.5(1)

Cisco Unified Communications Manager	8.5(1)SU4	8.5(1)SU3	8.5(1)SU2	8.5(1)SU1	8.5(1)
System Version	8.5.1.14900-5	8.5.1.13900-5	8.5.1.12900-7	8.5.1.11900-21	8.5.1.10000-26
Release Status	**Active**	**Active**	**Active**	**Active**	**Active**
Release Date	**May 15 2012**	**October 11 2011**	**June 29 2011**	**Feb 9 2011**	**Nov 15 2010**
Standard Support	**Direct upgrade:** 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1 (restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1 (restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1 (restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1 (restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 10 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Releases 9.1(2)SU6 and 9.1(2)SU

Cisco Unified Communications Manager	9.1(2)SU6[1,2]	9.1(2)SU5[1,2]	9.1(2)SU4[1,2]	9.1(2)SU3[1,2]	9.1(2)SU2a[1,2]	9.1(2)SU2[1,2]	9.1(2)SU1[1,2]
System Version	9.1.2.16900-2	9.1.2.15900-7	9.1.2.14900-14	9.1.2.13900-10	9.1.2.12901-3	9.1.2.12900-11	9.1.2.11900-12
Release Status	**Active**	**Active**	**Active**	**Active**	**Active**	**Active**	**Active**
Release Date	**January 26 2017**	**April 14 2016**	**September 1 2015**	**March 24 2015**	**August 21 2014**	**June 3 2014**	**December 6 2013**
Standard Support	**Direct upgrade:** 9.1(2)SU5, 9.1(2)SU4,9.1(2)SU3, 9.1(2)SU2a, 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1),	**Direct upgrade:** 9.1(2)SU4, 9.1(2)SU3, 9.1(2)SU2a, 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(re	**Direct upgrade:** 9.1(2)SU3, 9.1(2)SU2a, 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted),7.1(5	**Direct upgrade:** 9.1(2)SU2a, 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted),7.1(5b)SU4 (restricted), 7.1(5b)SU3(restricted)	**Direct upgrade:** 9.1(2)SU2, 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1), 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(rest	**Direct upgrade:** 9.1(2)SU1, 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1), 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(rest	**Direct upgrade:** 9.1(2), 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1), 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted),
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File ciscocm.allow_upgrades_to_unrestricted.cop.sgn before you upgrade from any of the 6.1(x), 7.1(3x), or 8.0(3x) releases listed in this column to this export unrestricted release.
2. You must install COP File ciscocm.refresh_upgrade_v1.5.cop.sgn before you upgrade to any 8.6(x) or higher release from any 8.5(x) or earlier release.

Table 11 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 9.1(2) through 8.6(2a)SU4

Cisco Unified Communications Manager	9.1(2)[1,2]	9.1(1a)[1,2]	9.1(1)[1,2]	9.0(1)[1,2]	8.6(2a)SU5[1,2,3]	8.6(2a)SU4a[1,2,3]	8.6(2a)SU4[1,2,3]
System Version	9.1.2-10000-28	9.1.1.20000-5	9.1.1.10000-11	9.0.1.10000-37	8.6.2.25900-8	8.6.2.24901-1	8.6.2.24900-17
Release Status	**Active**	**Active**	**Active**	**Active**	**Active**	**Active**	**Active**
Release Date	**July 30 2013**	**February 14 2013**	**December 20 2012**	**July 18 2012**	**August 28 2014**	**April 8 2014**	**March 4 2014**
Standard Support	**Direct upgrade:** 9.1(1a), 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2,8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1), 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2,7.1(3	**Direct upgrade:** 9.1(1), 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU4a, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1), 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted),	**Direct upgrade:** 9.0(1), 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2,8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3,8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted),	**Direct upgrade:** 8.6(2a)SU5, 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1) 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a	**Direct upgrade:** 8.6(2a)SU4a, 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1),8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a	**Direct upgrade:** 8.6(2a)SU4, 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1),8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted),	**Direct upgrade:** 8.6(2a)SU3, 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1),8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1

Table 11 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 9.1(2) through 8.6(2a)SU4

Cisco Unified Communications Manager	9.1(2)[1,2]	9.1(1a)[1,2]	9.1(1)[1,2]	9.0(1)[1,2]	8.6(2a)SU5[1,2,3]	8.6(2a)SU4a[1,2,3]	8.6(2a)SU4[1,2,3]
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File ciscocm.allow_upgrades_to_unrestricted.cop.sgn before you upgrade from any of the 6.1(x), 7.1(3x), or 8.0(3x) releases listed in this column to this export unrestricted release.
2. You must install COP File ciscocm.refresh_upgrade_v1.5.cop.sgn before you upgrade to any 8.6(x) or higher release from any 8.5(x) or earlier release.
3. This release has been designated a Long-Life Release. Long-Life Releases are the final planned release on a major train and will be the last release to go End-of-Support on a major train. For this version of Unified Communications Manager, 8.6(2x) is the Long-Life release for the 8.x train.

Table 12 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 8.6(2a)SU3 through 8.6(2)

Cisco Unified Communications Manager	8.6(2a)SU3[1,2,3]	8.6(2a)SU2[1,2,3]	8.6(2a)SU1[1,2,3]	8.6(2a)[1,2,3]	8.6(2)[1,2,3]
System Version	8.6.2.23900-10	8.6.2.22900-9	8.6.2.21900-5	8.6.2.20000-2	8.6.2.10000-30
Release Status	Active	Active	Active	Active	Active
Release Date	May 9 2013	August 7 2012	March 6 2012	October 10 2011	September 15 2011
Standard Support	Direct upgrade: 8.6(2a)SU2, 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	Direct upgrade: 8.6(2a)SU1, 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1 (restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	Direct upgrade: 8.6(2a), 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1 (restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	Direct upgrade: 8.6(2), 8.6(1a), 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1),8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	Direct upgrade: 8.6(1a), 8.6(1),8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)

Table 12 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 8.6(2a)SU3 through 8.6(2)

Cisco Unified Communications Manager	8.6(2a)SU3[1,2,3]	8.6(2a)SU2[1,2,3]	8.6(2a)SU1[1,2,3]	8.6(2a)[1,2,3]	8.6(2)[1,2,3]
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File ciscocm.refresh_upgrade_v1.5.cop.sgn before you upgrade to any 8.6(x) or higher release from any 8.5(x) or earlier release.
2. You must install COP File ciscocm.allow_upgrades_to_unrestricted.cop.sgn before you upgrade from any of the releases listed in this column [excluding Releases 7.1(5x) and 8.5(1x)] to the export unrestricted Releases 8.5(1x) or 8.6(x).
3. This release has been designated a Long-Life Release. Long-Life Releases are the final planned release on a major train and will be the last release to go End-of-Support on a major train. For this version of Unified Communications Manager, 8.6(2x) is the Long-Life release for the 8.x train

Table 13 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 8.6(1a) through 8.5(1)SU4

Cisco Unified Communications Manager	8.6(1a)[1,2]	8.5(1)SU7[2]	8.5(1)SU6[2]	8.5(1)SU5[2]	8.5(1)SU4[2]
System Version	8.6.1.20000-1	8.5.1.17900-11	8.5.1.16900-6	8.5.1.15900-4	8.5.1.14900-5
Release Status	**Active**	**Active**	**Active**	**Active**	**Active**
Release Date	**June 23 2011**	**December 22 2014**	**September 17 2013**	**October 10 2012**	**May 15 2012**

Table 13 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 8.6(1a) through 8.5(1)SU4

Cisco Unified Communications Manager	8.6(1a)[1,2]	8.5(1)SU7[2]	8.5(1)SU6[2]	8.5(1)SU5[2]	8.5(1)SU4[2]
Standard Support	**Direct upgrade:** 8.6(1), 8.5(1)SU7, 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.5(1)SU6, 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.5(1)SU5, 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.5(1)SU4, 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6 (restricted), 7.1(5b)SU5 (restricted), 7.1(5b)SU4 (restricted), 7.1(5b)SU3 (restricted), 7.1(5b)SU2 (restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a (restricted), 7.1(5)SU1 (restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.5(1)SU3, 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File ciscocm.refresh_upgrade_v1.5.cop.sgn before you upgrade to any 8.6(x) or higher release from any 8.5(x) or earlier release.

2. You must install COP File ciscocm.allow_upgrades_to_unrestricted.cop.sgn before you upgrade from any of the releases listed in this column [excluding Releases 7.1(5x) and 8.5(1x)] to the export unrestricted Releases 8.5(1x) or 8.6(x).

Table 14 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 8.5(1)SU2 through 8.5(1)

Cisco Unified Communications Manager	**8.5(1)SU3**[1]	**8.5(1)SU2**[1]	**8.5(1)SU1**[1]	**8.5(1)**[1]
System Version	8.5.1.13900-5	8.5.1.12900-7	8.5.1.11900-21	8.5.1.10000-26
Release Status	**Active**	**Active**	**Active**	**Active**
Release Date	**October 11 2011**	**June 29 2011**	**Feb 9 2011**	**Nov 15 2010**
Standard Support	**Direct upgrade:** 8.5(1)SU2, 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.5(1)SU1, 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.5(1), 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU3(restricted or unrestricted), 7.1(5b)SU2(restricted or unrestricted), 7.1(5b)(restricted or unrestricted), 7.1(5a)(restricted or unrestricted), 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)	**Direct upgrade:** 8.0(3a)SU3, 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(5b)SU3(restricted or unrestricted), 7.1(5b)SU2(restricted or unrestricted), 7.1(5b)(restricted or unrestricted), 7.1(5a)(restricted or unrestricted), 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File ciscocm.allow_upgrades_to_unrestricted.cop.sgn before you upgrade from any of the releases listed in this column [excluding Releases 7.1(5x) and 8.5(1x)] to the export unrestricted Releases 8.5(1x) or 8.6(x).

Table 15 Supported Cisco Unified Communications Manager Upgrades for Release 8.0(3)

Cisco Unified Communications Manager	8.0(3a)SU3	8.0(3a)SU2	8.0(3a)SU1	8.0(3a)	8.0(3)
System Version	8.0.3.23900-5	8.0.3.22900-5	8.0.3.21900-8	8.0.3.20000-2	8.0.3.10000-8
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Dec 6 2011	March 22 2011	Nov 2 2010	Aug 18 2010	Jul 27 2010
Standard Support	**Direct upgrade:** 8.0(3a)SU2, 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 8.0(3a)SU1, 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 8.0(3a), 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 8.0(3), 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 8.0(2c)SU1, 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 16 Supported Cisco Unified Communications Manager Upgrades for Release 8.0(1) through 8.0(2c)

Cisco Unified Communications Manager	8.0(2c)SU1	8.0(2c)	8.0(1)
System Version	8.0.2.41900-3	8.0.2.40000-1	8.0.1.10000-40
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Jul 8 2010	May 6 2010	Feb 26 2010
Standard Support	**Direct upgrade:** 8.0(2c), 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(5)SU3. 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 8.0(2b), 8.0(2a), 8.0(2), 8.0(1), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 17 *Export Restricted Supported Cisco Unified Communications Manager Upgrades for Release 7.1(5b)SU3 through 7.1(5b)SU6a*

Cisco Unified Communications Manager	7.1(5b)SU6a	7.1(5b)SU6	7.1(5b)SU5	7.1(5b)SU4	7.1(5b)SU3
System Version	7.1.5.35901-1	7.1.5.35900-7	7.1.5.34900-7	7.1.5.33900-10	7.1.5.32900-2
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	August 22 2013	February 19 2013	April 4 2012	May 2 2011	Dec 16 2010
Standard Support	Direct upgrade: 7.1(5b)SU6(restricted), 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1] 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a),	Direct upgrade: 7.1(5b)SU5(restricted), 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1] 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	Direct upgrade: 7.1(5b)SU4(restricted), 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1] 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	Direct upgrade: 7.1(5b)SU3(restricted), 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1] 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	Direct upgrade: 7.1(5b)SU2(restricted), 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a)SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1] 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)

Table 17 *Export Restricted Supported Cisco Unified Communications Manager Upgrades for Release 7.1(5b)SU3 through 7.1(5b)SU6a (continued)*

	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File *ciscocm.513e_upgrade.cop.sgn* before you perform this upgrade. For more information click here to refer to the *Cisco Unified Communications Operating System Administration Guide*.

Table 18 *Export Restricted Supported Cisco Unified Communications Manager Upgrades for Release 7.1(5)SU1a through 7.1(5b)SU2*

Cisco Unified Communications Manager	**7.1(5b)SU2**	**7.1(5b)**	**7.1(5a)**	**7.1(5)SU1a**
System Version	7.1.5.31900-3	7.1.5.30000-1	7.1.5.20000-6	7.1.5.11901-1
Release Status	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**
Release Date	**Aug 10 2010**	**Jul 20 2010**	**Jul 7 2010**	**Jun 17 2010**
Standard Support	**Direct upgrade:** 7.1(5b)(restricted), 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1] 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 7.1(5a)(restricted), 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1], 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 7.1(5)SU1a(restricted), 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e) 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 7.1(5)SU1(restricted), 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File *ciscocm.513e_upgrade.cop.sgn* before you perform this upgrade. For more information click here to refer to the *Cisco Unified Communications Operating System Administration Guide*.

Table 19 Export Restricted Supported Cisco Unified Communications Manager Upgrades for Release 7.1(5) through 7.1(5)SU1

Cisco Unified Communications Manager	7.1(5)SU1	7.1(5)
System Version	7.1.5.11900-6	7.1.5.10000-12
Release Status	End of Software Maintenance	End of Software Maintenance
Release Date	Jun 14 2010	Apr 19 2010
Standard Support	**Direct upgrade:** 7.1(5)(restricted), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1], 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 20 ***Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 7.1(5b)SU3 through 7.1(5b)SU6a***

Cisco Unified Communications Manager	7.1(5b)SU6a	7.1(5b)SU6	7.1(5b)SU5	7.1(5b)SU4	7.1(5b)SU3
System Version	7.1.5.35901-1	7.1.5.35900-7	7.1.5.34900-7	7.1.5.33900-9	7.1.5.32900-2
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	August 22 2013	February 19 2013	April 4 2012	May 2 2011	Dec 16 2010
Standard Support	Direct upgrade: 7.1(5b)SU6(restricted or unrestricted), 7.1(5b)SU5(restricted or unrestricted), 7.1(5b)SU4(restricted or unrestricted), 7.1(5b)SU3(restricted or unrestricted), 7.1(5b)SU2(restricted or unrestricted), 7.1(5b)(restricted or unrestricted), 7.1(5a)(restricted or unrestricted), 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b),	Direct upgrade: 7.1(5b)SU5(restricted or unrestricted), 7.1(5b)SU4(restricted or unrestricted), 7.1(5b)SU3(restricted or unrestricted), 7.1(5b)SU2(restricted or unrestricted), 7.1(5b)(restricted or unrestricted), 7.1(5a)(restricted or unrestricted), 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	Direct upgrade: 7.1(5b)SU4(restricted or unrestricted), 7.1(5b)SU3(restricted or unrestricted), 7.1(5b)SU2(restricted or unrestricted), 7.1(5b)(restricted or unrestricted), 7.1(5a)(restricted or unrestricted), 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a),	Direct upgrade: 7.1(5b)SU3(restricted or unrestricted), 7.1(5b)SU2(restricted or unrestricted), 7.1(5b)(restricted or unrestricted), 7.1(5a)(restricted or unrestricted), 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a),	Direct upgrade: 7.1(5b)SU2(restricted or unrestricted), 7.1(5b)(restricted or unrestricted), 7.1(5a)(restricted or unrestricted), 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a),

Table 20 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 7.1(5b)SU3 through 7.1(5b)SU6a (continued)

Cisco Unified Communications Manager	7.1(5b)SU6a	7.1(5b)SU6	7.1(5b)SU5	7.1(5b)SU4	7.1(5b)SU3
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 21 Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 7.1(5)SU1a through 7.1(5b)SU2

Cisco Unified Communications Manager	7.1(5b)SU2[1]	7.1(5b)[1]	7.1(5a)[1]	7.1(5)SU1a
System Version	7.1.5.31900-3	7.1.5.30000-1	7.1.5.20000-6	7.1.5.11901-1
Release Status	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**
Release Date	**Aug 10 2010**	**Jul 20 2010**	**Jul 7 2010**	**Jun 17 2010**
Standard Support	**Direct upgrade:** 7.1(5b)(restricted or unrestricted), 7.1(5a)(restricted or unrestricted), 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g),	**Direct upgrade:** 7.1(5a)(restricted or unrestricted), 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e),	**Direct upgrade:** 7.1(5)SU1a(restricted or unrestricted), 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 7.1(5)SU1(restricted or unrestricted), 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)

Table 21 *Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 7.1(5)SU1a through 7.1(5b)SU2 (continued)*

Direct upgrade using DMA: none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File ciscocm.allow_upgrades_to_unrestricted.cop.sgn before you upgrade from any of the releases listed in this column [excluding Releases 4.1(3), 4.2(3), 4.3(2), 7.1(4), 7.1(5), and 7.1(5a)] to the export unrestricted Release 7.1(5a) or 7.1(5b).

Table 22 *Export Unrestricted Supported Cisco Unified Communications Manager Upgrades for Release 7.1(4x) through 7.1(5)SU1*

Cisco Unified Communications Manager	**7.1(5)SU1**	**7.1(5)**	**7.1(4)[1]**
System Version	7.1.5.11900-6	7.1.5.10000-12	7.1.4.10000-4
Release Status	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**
Release Date	**Jun 14 2010**	**Apr 19 2010**	**Dec 2 2009**
Standard Support	**Direct upgrade:** 7.1(5)(restricted or unrestricted), 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 7.1(4), 7.1(3b)SU2, 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(5)SU3, 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** none
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. This release is for the Russian market only.

Table 23 Supported Cisco Unified Communications Manager Upgrades for Release 7.1(3x)

Cisco Unified Communications Manager	7.1(3b)SU2	7.1(3b)SU1	7.1(3b)	7.1(3a)SU1a	7.1(3a)SU1	7.1(3a)	7.1(3)
System Version	7.1.3.32900-4	7.1.3.31900-1	7.1.3.30000-1	7.1.3.21901-1	7.1.3.21900-4	7.1.3.20000-2	7.1.3.10000-11
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Feb 18 2010	Dec 15 2009	Dec 15 2009	Dec 8 2009	Dec 1 2009	Nov 4 2009	Sep 22 2009
Standard Support	**Direct upgrade:** 7.1(3b)SU1, 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 7.1(3b), 7.1(3a)SU1a, 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1], 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 7.1(3a)SU1, 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 7.1(3a), 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 7.1(3), 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e)[1], 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 7.1(2b)SU1, 7.1(2b), 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU3, 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File *ciscocm.513e_upgrade.cop.sgn* before you perform this upgrade. For more information click here to refer to the *Cisco Unified Communications Operating System Administration Guide*.

Table 24 Supported Cisco Unified Communications Manager Upgrades for Release 7.1(2x)

Cisco Unified Communications Manager	7.1(2b)SU1	7.1(2b)	7.1(2a)SU1	7.1(2a)	7.1(2)
System Version	7.1.2.31900-1	7.1.2.30000-3	7.1.2.21900-5	7.1.2.20000-2	7.1.2.10000-16
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Sep 10 2009	Sep 9 2009	Jul 21 2009	Jun 15 2009	May 29 2009
Standard Support	**Direct upgrade:** 7.1(2b), 7.1(2a) SU1, 7.1(2a) SU1, 7.1(2a), 7.1(2), 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 7.1(2a), 7.1(2), 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 5.1(3g), 5.1(3f), 5.1(3e)[1], 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 7.1(2a), 7.1(2), 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 7.1(2), 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 5.1(3g), 5.1(3f), 5.1(3e)[1], 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 5.1(3g), 5.1(3f), 5.1(3e)[1], 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** 4.3(2), 4.3(1), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** 4.3(2), 4.3(1), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** 4.3(2), 4.3(1), 4.2(3), 4.1(3)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. You must install COP File *ciscocm.513e_upgrade.cop.sgn* before you perform this upgrade. For more information click here to refer to the *Cisco Unified Communications Operating System Administration Guide*.

Table 25 Supported Cisco Unified Communications Manager Upgrades for Release 7.0(x)

Cisco Unified Communications Manager	7.0(2a)SU3	7.0(2a)SU2	7.0(2a)SU1	7.0(2a)	7.0(2)	7.0(1)SU1a	7.0(1)SU1
System Version	7.0.2.23900-4	7.0.2.22900-3	7.0.2.21900-10	7.0.2.20000-5	7.0.2.10000-18	7.0.1.11002-4	7.0.1.11001-8
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Apr 27 2010	Oct 8 2009	Jun 15 2009	Apr 9 2009	Feb 3 2009	Mar 17 2009	Oct 16 2008
Standard Support	Direct upgrade: 7.0(2a)SU2, 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 6.1(1b), 6.1(1a), 6.1(1), 6.0(1b), 6.0(1a), 6.0.(1)	Direct upgrade: 7.0(2a)SU1, 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 6.1(1b), 6.1(1a), 6.1(1), 6.0(1b), 6.0(1a), 6.0.(1)	Direct upgrade: 7.0(2a), 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 6.1(1b), 6.1(1a), 6.1(1), 6.0(1b), 6.0(1a), 6.0.(1)	Direct upgrade: 7.0(2), 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 6.1(1b), 6.1(1a), 6.1(1), 6.0(1b), 6.0(1a), 6.0.(1), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	Direct upgrade: 7.0(1)SU1a, 7.0(1)SU1, 7.0(1), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 6.1(1b), 6.1(1a), 6.1(1), 6.0(1b), 6.0(1a), 6.0.(1), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	Direct upgrade: 7.0(1)SU1, 7.0(1)	Direct upgrade: 7.0(1)
	Direct upgrade using DMA: none	Direct upgrade using DMA: none	Direct upgrade using DMA: none	Direct upgrade using DMA: 4.3(2), 4.3(1), 4.2(3), 4.1(3)	Direct upgrade using DMA: 4.3(2), 4.3(1), 4.2(3), 4.1(3)	Direct upgrade using DMA: none	Direct upgrade using DMA: none

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 26 Supported Cisco Unified Communications Manager Upgrades for Release 6.1(5x) through 7.0(1)

Cisco Unified Communications Manager	7.0(1)	6.1(5)SU3	6.1(5)SU2	6.1(5)SU1	6.1(5)[1]
System Version	7.0.1.11000-2	6.1.5.13900-4	6.1.5.12900-7	6.1.5.11900-13	6.1.5.10000-10
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Aug 28 2008	Feb 24, 2011	Oct 6 2010	May 17 2010	Feb 4 2010
Standard Support	**Direct upgrade:** 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 6.1(1b), 6.1(1a), 6.1(1), 6.0(1b), 6.0(1a), 6.0.(1), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 6.1(5)SU2, 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 6.1(5)SU1, 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 6.1(5), 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 6.1(4a)SU2, 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)
	Direct upgrade using DMA: 4.3(2), 4.3(1), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. Cisco does not support using the "Upgrade during install" option with 5.1(3x) DVDs and the *6.1.5 tar.gz* upgrade patch. See CSCte78503 for more details.

Table 27 Supported Cisco Unified Communications Manager Upgrades for Release 6.1(4x)

Cisco Unified Communications Manager	6.1(4a)SU2	6.1(4a)	6.1(4)SU1	6.1(4)
System Version	6.1.4.2190-3	6.1.4.2000-2	6.1.4.1190-3	6.1.4.1000-10
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Oct 22 2009	Sep 18 2009	Aug 25 2009	Jun 17 2009
Standard Support	**Direct upgrade:** 6.1(4a), 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 6.1(4)SU1, 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 6.1(4), 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 6.1(3b)SU1, 6.1(3b), 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)

Table 27 Supported Cisco Unified Communications Manager Upgrades for Release 6.1(4x) (continued)

	Direct upgrade using DMA: none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 28 Supported Cisco Unified Communications Manager Upgrades for Release 6.1(3x)

Cisco Unified Communications Manager	**6.1(3b)SU1**	**6.1(3b)**	**6.1(3a)**	**6.1(3)**
System Version	6.1.3.3190-1	6.1.3.3000-1	6.1.3.2000-1	6.1.3.1000-16
Release Status	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**
Release Date	**Mar 31 2009**	**Mar 19 2009**	**Feb 12 2009**	**Jan 8 2009**
Standard Support	**Direct upgrade:** 6.1(3b), 6.1(3a), 6.1(3)	**Direct upgrade:** 6.1(3a), 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 6.1(1b), 6.1(1a), 6.1(1), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2)	**Direct upgrade:** 6.1(3), 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 6.1(1b), 6.1(1a), 6.1(1), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2)	**Direct upgrade:** 6.1(2)SU1a, 6.1(2)SU1, 6.1(2), 6.1(1b), 6.1(1a), 6.1(1), 5.1(3g), 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2)
	Direct upgrade using DMA: none	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)	**Direct upgrade using DMA:** 4.3(2), 4.2(3), 4.1(3)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 29 Supported Cisco Unified Communications Manager Upgrades for Release 6.1(2x)

Cisco Unified Communications Manager	**6.1(2)SU1a**	**6.1(2)SU1**	**6.1(2)**
System Version	6.1.2.1002-1	6.1.2.1001-4	6.1.2.1000-13
Release Status	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**
Release Date	**Nov 3 2008**	**Oct 16 2008**	**Mar 25 2008**
Standard Support	**Direct upgrade:** 6.1(2)SU1, 6.1(2)	**Direct upgrade:** 6.1(2)	**Direct upgrade:** 6.1(1b), 6.1(1a), 6.1(1), 6.0(1b), 6.0(1a), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2)

Table 29 Supported Cisco Unified Communications Manager Upgrades for Release 6.1(2x) (continued)

	Direct upgrade using DMA: none	**Direct upgrade using DMA:** none	**Direct upgrade using DMA:** 4.2(3), 4.1(3)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 30 Supported Cisco Unified Communications Manager Upgrades for Releases 6.0(1x) through 6.1(1x)

Cisco Unified Communications Manager	**6.1(1b)**	**6.1(1a)**	**6.1(1)**	**6.0(1b)**	**6.0(1a)**	**6.0(1)**
System Version	6.1.1.3000-2	6.1.1.2000-3	6.1.1.1000-11	6.0.1.3000-7	6.0.1.2000-4	6.0.1.1000.037
Release Status	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**
Release Date	**Apr 18 2008**	**Jan 13 2008**	**Jan 13 2008**	**May 7 2008**	**Aug 10 2007**	**Jul 23 2007**
Standard Support	**Direct upgrade:** 6.0(1b), 6.0(1a), 6.0(1), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1)	**Direct upgrade:** 6.1(1), 6.0(1b), 6.0(1a), 6.0(1), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1)	**Direct upgrade:** 6.0(1b), 6.0(1a), 6.0(1), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1)	**Direct upgrade:** 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)	**Direct upgrade:** 6.0(1), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)	**Direct upgrade:** 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)
	Direct upgrade using DMA: 4.2(3), 4.1(3), 4.0(2a)	**Direct upgrade using DMA:** 4.2(3), 4.1(3), 4.0(2a)	**Direct upgrade using DMA:** 4.2(3), 4.1(3), 4.0(2a)	**Direct upgrade using DMA:** 4.2(3), 4.1(3), 4.0(2a)	Direct upgrade using DMA: 4.2(3), 4.1(3), 4.0(2a)	**Direct upgrade using DMA:** 4.2(3), 4.1(3), 4.0(2a)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 31 Supported Cisco Unified Communications Manager Upgrades for Release 5.1(3x)

Cisco Unified Communications Manager	5.1(3g)[1]	5.1(3f)[1]	5.1(3e)[1]	5.1(3d)	5.1(3c)	5.1(3b)	5.1(3a)
System Version	5.1.3.8000-4	5.1.3.7000-5	5.1.3.6000-2	5.1.3.5000-3	5.1.3.4000.004	5.1.3.3000.005	5.1.3.2000.003
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Sep 10 2009	Apr 10 2009	Feb 6 2009	Oct 16 2008	Jun 25 2008	May 14 2008	Jan 28 2008
Standard Support	**Direct upgrade:** 5.1(3f), 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3)	**Direct upgrade:** 5.1(3e), 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)	**Direct upgrade:** 5.1(3d), 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)	**Direct upgrade:** 5.1(3c), 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)	**Direct upgrade:** 5.1(3b), 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)	**Direct upgrade:** 5.1(3a), 5.1(3), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)	**Direct upgrade:** 5.1(3), 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)
	Direct upgrade using DMA: none[2]	**Direct upgrade using DMA:** none[2]	**Direct upgrade using DMA:** 4.1(3), 4.0(2a)	**Direct upgrade using DMA:** 4.1(3), 4.0(2a)	**Direct upgrade using DMA:** 4.1(3), 4.0(2a)	**Direct upgrade using DMA:** 4.1(3), 4.0(2a)	**Direct upgrade using DMA:** 4.1(3), 4.0(2a)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

1. If you upgrade to this release, you cannot then upgrade from this release to Cisco Unified Communications Manager Release 6.0(1), Release 6.1(1), Release 6.1(2), or Release 7.0(1). You may only upgrade to Cisco Unified Communications Manager Release 6.1(3x) and later 6.x, or to Release 7.0(2x) and later 7.x.
2. For upgrades from Cisco Unified Communications Manager Release 4.0(2a) and Release 4.1(3), you must perform a DMA upgrade to Release 5.1(3e) or earlier before you upgrade to Release 5.1(3f) or later. Please see 5.1(3e) or earlier compatibility information for your desired release in the table above.

Table 32 Supported Cisco Unified Communications Manager Upgrades for Releases 5.0(4x) through 5.1(3)

Cisco Unified Communications Manager	5.1(3)	5.1(2b)	5.1(1c)	5.0(4b)
System Version	5.1.3.1000.012	5.1.2.3000.002	5.1.1.4000.001	--
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Oct 1 2007	May 21 2007	Nov 14 2006	2006
Standard Support	**Direct upgrade:** 5.1(2b), 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4)	**Direct upgrade:** 5.1(2a), 5.1(2), 5.1(1c), 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4) **Direct upgrade using DMA:** 4.1(3), 4.0(2a) **Upgrade to 4.1(3) first, then upgrade using DMA:** 3.3(5)	**Direct upgrade:** 5.1(1b), 5.1(1), 5.0(4c), 5.0(4b), 5.0(4a), 5.0(4) **Direct upgrade using DMA:** 4.1(3), 4.0(2a) **Upgrade to 4.1(3) first, then upgrade using DMA:** 3.3(5)	**Direct upgrade using DMA:** 5.0(4a), 5.0(4), 4.1(3), 4.0(2a)

Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.

Table 33 Supported Cisco Unified Communications Manager Upgrades for Release 4.2(x) through 4.3(x)

Cisco Unified Communications Manager Versions	4.3(2)	4.3(1)	4.2(3)	4.2(1)
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Mar 2008	Apr 7 2007	Aug 31 2006	Mar 6 2006
Standard Support	**Use Cisco Backup and Restore System (BARS) and then fresh installation:** 4.2(3), 4.1(3), 4.0(2a), 3.3(5)	**Use Cisco BARS and then fresh installation:** 4.2(3), 4.1(3), 4.0(2a), 3.3(5)	**Direct upgrade:** 4.1(3), 3.3(5)	**Direct upgrade:** 4.1(3,) 4.0(2a), 3.3(5)
	Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.			
Additional Tested Upgrades	None	4.0(2a), 3.3(5)	4.0(2a), 3.3(5)	4.1(2)

Table 33 Supported Cisco Unified Communications Manager Upgrades for Release 4.2(x) through 4.3(x) (continued)

Minimum SQL and OS versions	[1]	[1]	[2]	[3]
Minimum IDS and Linux OS Versions	NA	NA	NA	NA

1. No minimum SQL 2k requirement but OS 2003.1.1 is required prior to upgrade.
2. No minimum SQL 2k requirement but OS 2000.4.2sr10 is required prior to upgrade.
3. No minimum SQL 2k requirement but OS 2000.4.2sr2 is required prior to upgrade.

Table 34 Supported Cisco Unified CallManager Upgrades for Release 4.0(x) through 4.1(x)

Cisco Unified CallManager Versions	**4.1(3)**	**4.1(2)**	**4.0(2a)**	**4.0(1)**
Release Status	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**	**End of Software Maintenance**
Release Date	**Mar 17 2005**	**Oct 6 2004**	**Aug 9 2004**	**Jan 29 2004**
Standard Support	**Direct upgrade:** 4.0(2a), 3.3(5)	**Direct upgrade:** 4.0(2a), 3.3(5), 3.3(4)	**Direct upgrade:** 4.0(1), 3.3(4) **Use BARS 3.5.58 and then fresh installation:** 3.2(3)	**Direct upgrade:** 3.3(4) **Use BARS 3.5.58 and then fresh installation:** 3.2(3)
	Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.			
Additional Tested Upgrades	3.3(4), 3.3(3), 3.3(2), 3.3(2)FP2	None	3.3(3) via direct upgrade	4.0(1) [1] to 3.3(4), 3.3(2), 3.2(2c)
Minimum SQL and OS versions	[2]	[3]	[4]	[5]
Minimum IDS and Linux OS Versions	NA	NA	NA	NA

1. Cisco supports upgrades from Cisco CallManager 3.3(4) to Cisco Unified CallManager 4.0(1); however, Forced Authorization/Client Matter Codes do not get supported until Release 4.1. Release 4.0(1) does not include trunk-to-trunk transfer restrictions and the drop conference when controller drops functionality. Release 4.0(1)SR2 does include this functionality.
2. Minimum SQL 2k sp3 and OS 2000.2.7sr2 are required prior to upgrade.
3. Minimum SQL 2K sp3 and OS 2000 2.6sr4 (with base OS version 2000.2.3 or higher) are required prior to upgrade.
4. Minimum SQL2k sp3 and OS 2000.2.5sr2 are required prior to upgrade.
5. Minimum SQL2k sp3 and OS 2000.2.5sr2 are required prior to upgrade.

Table 35 Supported Cisco CallManager Upgrades for Release 3.3(x)

Cisco CallManager Versions	3.3(5)	3.3(4)	3.3(3)	3.3(2)
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Jan 19 2005	Mar 22 2004	Jul 7 2003	Dec 23 2002
Standard Support	**Direct upgrade:** 3.3(4) **Use BARS 3.5.58 and then fresh installation:** 3.2(3) 3.1(4b)	3.3(3), 3.2(3), 3.1(4b)	3.3(2), 3.2(3), 3.1(4b)	3.2(2c), 3.1(4b)
	Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.			
Additional Tested Upgrades	3.3(3), 3.3(2), 3.2(2c)	3.3(2), 3.2(2c), 3.2(2a), 3.1(4a)	3.2(2c), 3.2(2a), 3.1(4a)	3.2(2a) [1], 3.1(4a)
Minimum SQL and OS versions	[2]	[3]	[4]	[5]
Minimum IDS and Linux OS Versions	NA	NA	NA	NA

1. Upgrade from Cisco CallManager 3.2(3) does not get supported because of defect. Go to Cisco CallManager Release 3.3(3) for upgrade support.
2. Minimum SQL2k sp3 and OS 2000.6 sr5 are required prior to upgrade.
3. Minimum SQL2k sp3 and OS 2000.2.5sr2 are required prior to upgrade.
4. Minimum SQL2k sp3 and OS 2000.2.4 are required prior to upgrade.
5. Minimum SQL2k sp2 and OS 2000.2.3 are required prior to upgrade.

Table 36 Supported Cisco CallManager Upgrades for Release 3.1(x) through 3.2(x)

Cisco CallManager Versions	3.2(3)	3.2(2a) & 3.2(2c)	3.2(1)	3.1(4a) & 3.1(4b)
Release Status	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance	End of Software Maintenance
Release Date	Mar 27 2003	Jun 7 2002 and Jul 12 2002	Feb 14 2002	Jul 17 2002
Standard Support	3.2(2c), 3.1(4b),3.0(12)	3.2(1), 3.1(4b), 3.0(12)	3.1(3a), 3.0(12)	3.1(3a), 3.0(12)
	Note Refer to the Notes about Engineering Specials (ESs), Service Updates (SUs), and Windows Service Release (SR) Upgrades concerning upgrades from ESs.			

Table 36 Supported Cisco CallManager Upgrades for Release 3.1(x) through 3.2(x) (continued)

Additional Tested Upgrades	3.2(2a), 3.1(4a), 3.1(3a)	3.1(4a), 3.1(3a), 3.1(2c)	3.1(2c)	3.1(2c)
Minimum SQL and OS versions	[1]	NA	NA	NA
Minimum IDS and Linux OS Versions	NA	NA	NA	NA

1. Minimum SQL7 sp4 and OS 2000.2.3 are required prior to upgrade.

Supported upgrade paths to/from table

The following table provides the supported upgrade paths **from** the release listed in the left-hand column **to** the release in the middle column. The supported upgrade paths **from** the release in the middle column **to** the releases in the right-hand column are then provided.

This illustrates the possible direct upgrade progression (from/to and to/from) with respect to the release in the middle column.

The exception is from version 3.3(5). Refer to the above tables for supported upgrade paths from version 3.3(5).

Table 37 Supported upgrade paths to/from

From	To/From	To Appliance
3.3(5) 4.0(2a)	4.1(3) [1]	5.0(4) 5.1(1) 5.1(2) 5.1(3) 6.0(1) 6.1(1) 6.1(2) 6.1(3) 6.1(4) 6.1(5) 7.0(1) 7.0(2) 7.1(2) 7.1(3) 7.1(5) No Further Upgrades from Windows
3.3(5) 4.0(2a) 4.1(3)	4.1(3)[1]	6.1(3) 6.1(4) 6.1(5) 7.0(1) 7.0(2) 7.1(2) 7.1(3) 7.1(5) No Further Upgrades from Windows
3.3(5) 4.0(2a) 4.1(3) 4.2(3)	4.3(1)[1]	7.0(1) 7.0(2) 7.1(2) No Further Upgrades from Windows

Table 37 Supported upgrade paths to/from (continued)

From	To/From	To Appliance
3.3(5) 4.0(2a) 4.1(3) 4.2(3) 4.3(1)	4.3(2)[1]	6.1(3) 6.1(4) 6.1(5) 7.0(1) 7.0(2) 7.1(2) 7.1(3) 7.1(5) No Further Upgrades from Windows
4.0(2a) 4.1(3)	5.0(4) [1]	5.1(1) 5.1(2) 5.1(3a-d) 5.1(3e+) 6.0(1) No Further Upgrades
4.0(2a) 4.1(3) 5.0(4)	5.1(1)[1]	5.1(2) 5.1(3a-d) 5.1(3e+) 6.0(1b) 6.1(1b) No Further Upgrades
4.0(2a) 4.1(3) 5.0(4)[2] 5.1(1)	5.1(2)[1]	5.1(3a-d) 5.1(3e+) 6.0(1) if THX features not enabled 6.1(1) 6.1(2) No Further Upgrades

Table 37 Supported upgrade paths to/from (continued)

From	To/From	To Appliance
4.0(2a) 4.1(3) 5.0(4)[2] 5.1(1)[2] 5.1(2)	5.1(3a-d)[1] Note: 6.0(1) blocked	5.1(3e+) 6.1(1) 6.1(2) 6.1(3) 6.1(4) 7.0(1) 7.0(2) 7.1(2) 7.1(3) 7.1(5) No Further Upgrades
4.0(2a) 4.1(3) 5.0(4)[2] 5.1(1)[2] 5.1(2) 5.1(3a-d)	5.1(3e+)[1] Note: 6.0(1) blocked Note: 5.1(3e) may require ciscocm.513e_upgrade.cop.sgn to upgrade to 7.0(2)	6.1(3) 6.1(4) 6.1(5) 7.0(2) 7.1(2) 7.1(3) 7.1(5) No Further Upgrades
4.0(2a) 4.1(3) 4.2(3) 5.0(4) 5.1(1) 5.1(2) 5.1(3) will NOT upgrade to 6.0(1)	6.0(1)[1]	6.1(1) 6.1(2) 7.0(1) 7.0(2) No Further Upgrades
4.0(2a) 4.1(3) 4.2(3) 5.1(1) 5.1(2) 5.1(3a-d) 6.0(1)	6.1(1)[1]	6.1(2) 6.1(3) 7.0(1) 7.0(2)

Table 37 Supported upgrade paths to/from (continued)

From	To/From	To Appliance
4.1(3) 4.2(3) 5.1(2) 5.1(3a-d) 6.0(1) 6.1(1)	6.1(2) Native Blocking Controls[3]	6.1(3) 6.1(4) 7.0(1) 7.0(2) 7.1(2) 8.0(1) 8.0(2) 8.0(3)
4.1(3) 4.2(3) 4.3(2) 5.1(2) 5.1(3) 6.1(1) 6.1(2)	6.1(3) Native Blocking Controls[3] Note: 7.0(1) and 7.0(2) blocked[4]	6.1(4) 6.1(5) 7.1(2) 7.1(3) 7.1(5) 8.0(1) 8.0(2) 8.0(3)
4.1(3) 4.2(3) 4.3(2) 5.1(3) 6.1(2) 6.1(3)	6.1(4) Native Blocking Controls[3]	6.1(5) 7.1(3) 7.1(5) 8.0(1) 8.0(2) 8.0(3) 8.5(1) 8.6(1a) 8.6(2) 8.6(2a) 9.0(1) 9.1(1) 9.1(1a) 9.1(2)

Table 37 Supported upgrade paths to/from (continued)

From	To/From	To Appliance
4.1(3) 4.2(3) 4.3(2) 5.1(3) 6.1(3) 6.1(4)	6.1(5) Native Blocking Controls[3]	7.1(5) 8.0(1) 8.0(2) 8.0(3) 8.5(1) 8.6(1a) 8.6(2) 8.6(2a) 9.0(1) 9.1(1) 9.1(1a) 9.1(2)
4.1(3) 4.2(3) 4.3(2) 5.1(3a-d) 6.0(1) 6.1(1) 6.1(2)	7.0(1) Native Blocking Controls[3]	7.0(2) 7.1(2) 8.0(1) 8.0(2) 8.0(3)
4.1(3) 4.2(3) 4.3(1) 4.3(2) 5.1(3) 6.0(1) 6.1(1) 6.1(2) 7.0(1)	7.0(2) Native Blocking Controls[3]	7.1(2) 7.1(3) 7.1(5) 8.0(1) 8.0(2) 8.0(3)

Table 37 Supported upgrade paths to/from (continued)

From	To/From	To Appliance
4.1(3) 4.2(3) 4.3(1) 4.3(2) 5.1(3) 6.1(2) 6.1(3) 7.0(1) 7.0(2)	7.1(2) Native Blocking Controls[3] Note: 7.1(1) is a limited release to a specific customer and is not included in this table. 7.1(1) only upgrades to 7.1(2).	7.1(3) 7.1(5) 8.0(1) 8.0(2) 8.0(3)
4.1(3) 4.2(3) 4.3(2) 5.1(3) 6.1(3) 6.1(4) 7.0(2) 7.1(2)	7.1(3) Native Blocking Controls[3]	7.1(5) 8.0(1) 8.0(2) 8.0(3) 8.5(1) 8.6(1a) 8.6(2) 8.6(2a) 9.0(1) 9.1(1) 9.1(1a) 9.1(2)
No Releases - Fresh Install Only	7.1(4) Native Blocking Controls[3]	7.1(5) No other upgrade paths are supported.
4.1(3) 4.2(3) 4.3(2) 5.1(3) 6.1(3) 6.1(4) 6.1(5) 7.0(2) 7.1(2) 7.1(3) 7.1(4)[5]	7.1(5)[6] Native Blocking Controls[3] Note: 8.0(1) and 8.0(2) is blocked.	8.5(1) 8.6(1a) 8.6(2) 8.6(2a) 9.0(1) 9.1(1) 9.1(1a) 9.1(2)

Table 37 Supported upgrade paths to/from (continued)

From	To/From	To Appliance
No Windows Releases	8.0(1)[7]	8.0(2)
6.1(2)	Native Blocking Controls[3]	8.0(3)
6.1(3)		8.5(1)
6.1(4)		8.6(1a)
6.1(5)		8.6(2)
7.0(1)		8.6(2a)
7.0(2)		9.0(1)
7.1(2)		9.1(1)
7.1(3)		9.1(1a)
		9.1(2)
No Windows Releases	8.0(2)[7]	8.0(3)
6.1(2)	Native Blocking Controls[3]	8.5(1)
6.1(3)		8.6(1a)
6.1(4)		8.6(2)
6.1(5)		8.6(2a)
7.0(1)		9.0(1)
7.0(2)		9.1(1)
7.1(2)		9.1(1a)
7.1(3)		9.1(2)
8.0(1)		

Table 37 Supported upgrade paths to/from (continued)

From	To/From	To Appliance
No Windows Releases	8.0(3)[7]	8.5(1)
6.1(2)	Native Blocking Controls[3]	8.6(1a)
6.1(3)		8.6(2)
6.1(4)		8.6(2a)
6.1(5)		9.0(1)
7.0(1)		9.1(1)
7.0(2)		9.1(1a)
7.1(2)		9.1(2)
7.1(3)		
8.0(1)		
8.0(2)		
No Windows Releases	8.5(1)[7]	8.6(1a)
6.1(4)	Native Blocking Controls[3]	8.6(2)
6.1(5)		8.6(2a)
7.1(3)		9.0(1)
7.1(5)		9.1(1)
8.0(1)		9.1(1a)
8.0(2)		9.1(2)
8.0(3)		

1. This information is based on historical user documentation.
2. Per the commit presentation, these paths are not supported however there is no blocking in place to prevent these upgrade paths.
3. Beginning with 6.1(2) release, the following paths are allowed and all others are blocked by the Upgrade Infrastructure either on the From or the To side rules. This feature is referred to as native blocking control.
4. 6.1(3) to 7.0(1) and 7.0(2) is not a supported upgrade path since new features have been added to 6.1(3) that are not in 7.0(1) or 7.0(2). These features were merged to the 7X load line in the 7.1(1)/7.1(2) release.
5. Available only in unrestricted UCM therefore the only supported upgrade path would be from 7.1(4) unrestricted UCM to 7.1(5) unrestricted UCM. All other upgrade paths are blocked.
6. If encryption is supported, the version would be referred to as restricted. If encryption in NOT supported, the version would be referred to as unrestricted.
7. The upgrade may be limited to a "bridge upgrade".

Equipment Default Loads

This section provides information about the equipment default loads that are used in the Cisco Unified Communications Manager test bed for each tested release.

- Cisco Unified Communications Manager Release 9.x—Table 38 on page 60
- Cisco Unified Communications Manager Release 8.x—Table 39 on page 65
- Cisco Unified Communications Manager Release 7.x—Table 40 on page 71

- Cisco Unified Communications Manager Release 6.x—Table 41 on page 77
- Cisco Unified Communications Manager Release 5.x—Table 42 on page 82
- Cisco Unified Communications Manager Release 4.2(x) and Release 4.3(x)—Table 43 on page 86
- Cisco Unified Communications Manager Release 4.0(x) and Release 4.1(x)—Table 44 on page 90
- Cisco Unified Communications Manager Release 3.3(x)—Table 45 on page 93
- Cisco Unified Communications Manager Release 3.1(x) and Release 3.2(x)—Table 46 on page 97

Phone models that are End of Software Maintenance will continue to be supported on the latest Unified Communications Manager releases. However, they will not take advantage of any new Unified Communications Manager or firmware features associated with that release.

For more information on End of Sale phone models, reference the model's End of Sale announcement for information on level of firmware and hardware support.

Note For all 7900 series SCCP and SIP phone firmware upgrades from versions earlier than 8.3(3) to Version 8.5(2)SR1 or later, you must first upgrade your firmware to Version 8.5(2). Once you have upgraded to Version 8.5(2), you can upgrade your IP Phone to Version 8.5(2)SR1 or later.

For additional details, firmware download locations, and firmware upgrade instructions, please see

SCCP:
http://www.cisco.com/en/US/docs/voice_ip_comm/cuipph/firmware/8_5_2/english/release/notes/7900_852SR1.html#wp57602

SIP:
http://www.cisco.com/en/US/docs/voice_ip_comm/cuipph/firmware/8_5_2/english/release/notes/7900_852SR1.html#wp147343

Table 38 Default Loads for Cisco Unified Communications Manager Release 9.x

	Cisco Unified Communications Manager Version		
Equipment Description	**9.1(2)**	**9.1(1a) and 9.1(1)**	**9.0(1)**
Analog Access WS-X6624	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn
Cisco ATA 186/188 Analog Phone Adaptor	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn
Cisco ATA 187 Analog Phone Adaptor	cmterm-ata187.9-2-3-1.cop.sgn	cmterm-ata187.9-2-3-1.cop.sgn	cmterm-ata187.9-2-3-1.cop.sgn
Cisco Unified Communications Manager JTAPI	9.1(1.10000)-4	9.1(1.10000)-2	9.0(1.10000)-1
Cisco Unified Communications Manager TAPI	9.1(2.1)	9.1(1.3)	9.0(1.1)
Cisco Unified IP Phone 6901 - SCCP	cmterm-6901_6911-sccp.9-3-1-SR1-3.cop.sgn	cmterm-6901_6911-sccp.9-3-1-2.cop.sgn	cmterm-6901_6911-sccp.9-3-1-2.cop.sgn

Table 38 Default Loads for Cisco Unified Communications Manager Release 9.x (continued)

	Cisco Unified Communications Manager Version		
Equipment Description	**9.1(2)**	**9.1(1a) and 9.1(1)**	**9.0(1)**
Cisco Unified IP Phone 6911 - SCCP	cmterm-6901_6911-sccp.9-3-1-SR1-3.cop.sgn	cmterm-6901_6911-sccp.9-3-1-2.cop.sgn	cmterm-6901_6911-sccp.9-3-1-2.cop.sgn
Cisco Unified IP Phone 6921 - SCCP	cmterm-69xx-sccp.9-3-1-3.cop.sgn	cmterm-69xx-sccp.9-3-1-3.cop.sgn	cmterm-69xx-sccp.9-3-1-3.cop.sgn
Cisco Unified IP Phone 6941 - SCCP	cmterm-69xx-sccp.9-3-1-3.cop.sgn	cmterm-69xx-sccp.9-3-1-3.cop.sgn	cmterm-69xx-sccp.9-3-1-3.cop.sgn
Cisco Unified IP Phone 6945 - SCCP	cmterm-6945-sccp.9-3-1-3.cop.sgn	cmterm-6945-sccp.9-3-1-3.cop.sgn	cmterm-6945-sccp.9-3-1-3.cop.sgn
Cisco Unified IP Phone 6961 - SCCP	cmterm-69xx-sccp.9-3-1-3.cop.sgn	cmterm-69xx-sccp.9-3-1-3.cop.sgn	cmterm-69xx-sccp.9-3-1-3.cop.sgn
Cisco Unified IP Phone 7902G - SCCP	cmterm-7902-8.0.2-sccp.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn
Cisco Unified IP Phone 7905 - SCCP	cmterm-7905-8.0.3-sccp.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn
Cisco Unified IP Phone 7906 - SCCP	cmterm-7911_7906-sccp.9-3-1SR2-1.cop.sgn	cmterm-7911_7906-sccp.9-3-1SR1-1.cop.sgn	cmterm-7911_7906-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7910G - SCCP	cmterm-7910-5.0.7.0-sccp.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn
Cisco Unified IP Phone 7911G - SCCP	cmterm-7911_7906-sccp.9-3-1SR2-1.cop.sgn	cmterm-7911_7906-sccp.9-3-1SR1-1.cop.sgn	cmterm-7911_7906-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7912G - SCCP	cmterm-7912-8.0.4-sccp.cop.sgn	cmterm-7912-8.0.4-sccp.cop.sgn	cmterm-7912-8.0.4-sccp.cop.sgn
Cisco Unified IP Phone Expansion Module 7914- SCCP	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn
Cisco Unified IP Phone Expansion Module 7915 - SCCP	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915.1-0-4-2.cop.sgn
Cisco Unified IP Phone Expansion Module 7916 - SCCP	cmterm-7916.1-0-4-2.cop.sgn	cmterm-7916.1-0-4-2.cop.sgn	cmterm-7916.1-0-4-2.cop.sgn
Cisco Unified Wireless IP Phone 7920 - SCCP	cmterm-7920-sccp.3-0-2.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn
Cisco Unified Wireless IP Phone 7921G	cmterm-7921-sccp.1-4-4-3.cop.sgn	cmterm-7921-sccp.1-4-3SR1-2.cop.sgn	cmterm-7921-sccp.1-4-2.cop.sgn
Cisco Unified Wireless IP Phone 7925G	cmterm-7925-sccp.1-4-4-3.cop.sgn	cmterm-7925-sccp.1-4-3SR1-2.cop.sgn	cmterm-7925-sccp.1-4-2.cop.sgn
Cisco Unified Wireless IP Phone 7926G	cmterm-7926-sccp.1-4-4-3.cop.sgn	cmterm-7926-sccp.1-4-3SR1-2.cop.sgn	cmterm-7926-sccp.1-4-2.cop.sgn

Table 38 Default Loads for Cisco Unified Communications Manager Release 9.x (continued)

	Cisco Unified Communications Manager Version		
Equipment Description	**9.1(2)**	**9.1(1a) and 9.1(1)**	**9.0(1)**
Cisco Unified IP Phone 7931 - SCCP	cmterm-7931-sccp.9-3-1SR2-1.cop.sgn	cmterm-7931-sccp.9-3-1SR1-1.cop.sgn	cmterm-7931-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Conference Station 7935 - SCCP	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn
Cisco Unified IP Conference Station 7936 - SCCP	cmterm-7936-sccp.3-3-21.cop.sgn	cmterm-7936-sccp.3-3-21.cop.sgn	cmterm-7936-sccp.3-3-21.cop.sgn
Cisco Unified IP Conference Station 7937 - SCCP	cmterm-7937-1-4-4-SCCP.cop.sgn	cmterm-7937-1-4-4-SCCP.cop.sgn	cmterm-7937-1-4-4-SCCP.cop.sgn
Cisco Unified IP Phone 7940G - SCCP	cmterm-7940-7960-sccp.8-1-2.cop.sgn	cmterm-7940-7960-sccp.8-1-2.cop.sgn	cmterm-7940-7960-sccp.8-1-2.cop.sgn
Cisco Unified IP Phone 7941G - SCCP	cmterm-7941_7961-sccp.9-3-1SR2-1.cop.sgn	cmterm-7941_7961-sccp.9-3-1SR1-1.cop.sgn	cmterm-7941_7961-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7942G - SCCP	cmterm-7942_7962-sccp.9-3-1SR2-1.cop.sgn	cmterm-7942_7962-sccp.9-3-1SR1-1.cop.sgn	cmterm-7942_7962-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7945G - SCCP	cmterm-7945_7965-sccp.9-3-1SR2-1.cop.sgn	cmterm-7945_7965-sccp.9-3-1SR1-1.cop.sgn	cmterm-7945_7965-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7960G - SCCP	cmterm-7940-7960-sccp.8-1-2.cop.sgn	cmterm-7940-7960-sccp.8-1-2.cop.sgn	cmterm-7940-7960-sccp.8-1-2.cop.sgn
Cisco Unified IP Phone 7961G - SCCP	cmterm-7941_7961-sccp.9-3-1SR2-1.cop.sgn	cmterm-7941_7961-sccp.9-3-1SR1-1.cop.sgn	cmterm-7941_7961-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7962G - SCCP	cmterm-7942_7962-sccp.9-3-1SR2-1.cop.sgn	cmterm-7942_7962-sccp.9-3-1SR1-1.cop.sgn	cmterm-7942_7962-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7965G - SCCP	cmterm-7945_7965-sccp.9-3-1SR2-1.cop.sgn	cmterm-7945_7965-sccp.9-3-1SR1-1.cop.sgn	cmterm-7945_7965-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7970G - SCCP	cmterm-7970_7971-sccp.9-3-1SR2-1.cop.sgn	cmterm-7970_7971-sccp.9-3-1SR1-1.cop.sgn	cmterm-7970_7971-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7971G - SCCP	cmterm-7970_7971-sccp.9-3-1SR2-1.cop.sgn	cmterm-7970_7971-sccp.9-3-1SR1-1.cop.sgn	cmterm-7970_7971-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7975G - SCCP	cmterm-7975-sccp.9-3-1SR2-1.cop.sgn	cmterm-7975-sccp.9-3-1SR1-1.cop.sgn	cmterm-7975-sccp.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7985G - SCCP	cmterm-7985-4-1-7-0-sccp.cop.sgn	cmterm-7985-4-1-7-0-sccp.cop.sgn	cmterm-7985-4-1-7-0-sccp.cop.sgn
Cisco Unified IP Phone 8941 - SCCP	cmterm-8941_8945-sccp.9-3-2-11.cop.sgn	cmterm-8941_8945-sccp.9-3-2-11.cop.sgn	cmterm-8941_8945-sccp.9-3-1-19.cop.sgn
Cisco Unified IP Phone 8945 - SCCP	cmterm-8941_8945-sccp.9-3-2-11.cop.sgn	cmterm-8941_8945-sccp.9-3-2-11.cop.sgn	cmterm-8941_8945-sccp.9-3-1-19.cop.sgn

Table 38 Default Loads for Cisco Unified Communications Manager Release 9.x (continued)

	Cisco Unified Communications Manager Version		
Equipment Description	**9.1(2)**	**9.1(1a) and 9.1(1)**	**9.0(1)**
Cisco Unified SIP Phone 3905	cmterm-3905.9-2-2-0.cop.sgn	cmterm-3905-qed.9-2-2-0.cop.sgn	cmterm-3905-qed.9-2-2-0.cop.sgn
Cisco Unified SIP Phone 3911	cmterm-3911_3951-sip.8-1-4a.cop.sgn	cmterm-3911_3951-sip.8-1-4a.cop.sgn	cmterm-3911_3951-sip.8-1-4a.cop.sgn
Cisco Unified SIP Phone 3951	cmterm-3911_3951-sip.8-1-4a.cop.sgn	cmterm-3911_3951-sip.8-1-4a.cop.sgn	cmterm-3911_3951-sip.8-1-4a.cop.sgn
Cisco Unified IP Phone 6901 - SIP	cmterm-6901_6911-sip.9-3-1-SR1-3.cop.sgn	cmterm-6901_6911-sip.9-3-1-2.cop.sgn	cmterm-6901_6911-sip.9-3-1-2.cop.sgn
Cisco Unified IP Phone 6911 - SIP	cmterm-6901_6911-sip.9-3-1-SR1-3.cop.sgn	cmterm-6901_6911-sip.9-3-1-2.cop.sgn	cmterm-6901_6911-sip.9-3-1-2.cop.sgn
Cisco Unified IP Phone 6921 - SIP	cmterm-69xx-sip.9-3-3-2.cop.sgn	cmterm-69xx-sip.9-3-1-5.cop.sgn	cmterm-69xx-sip.9-3-1-5.cop.sgn
Cisco Unified IP Phone 6941 - SIP	cmterm-69xx-sip.9-3-3-2.cop.sgn	cmterm-69xx-sip.9-3-1-5.cop.sgn	cmterm-69xx-sip.9-3-1-5.cop.sgn
Cisco Unified IP Phone 6945 - SIP	cmterm-6945-sip.9-3-3-2.cop.sgn	cmterm-6945-sip.9-3-3-2.cop.sgn	cmterm-6945-sip.9-3-3-2.cop.sgn
Cisco Unified IP Phone 6961 - SIP	cmterm-69xx-sip.9-3-3-2.cop.sgn	cmterm-69xx-sip.9-3-1-5.cop.sgn	cmterm-69xx-sip.9-3-1-5.cop.sgn
Cisco Unified IP Phone 7905G - SIP	cmterm-7905-8.0.1.1-sip.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn
Cisco Unified IP Phone 7906G - SIP	cmterm-7911_7906-sip.9-3-1SR2-1.cop.sgn	cmterm-7911_7906-sip.9-3-1SR1-1.cop.sgn	cmterm-7911_7906-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7908G - SIP	cmterm-7911_7906-sip.9-3-1SR2-1.cop.sgn	cmterm-7911_7906-sip.9-2-1.cop.sgn	cmterm-7911_7906-sip.9-2-1.cop.sgn
Cisco Unified IP Phone 7911G - SIP	cmterm-7911_7906-sip.9-3-1SR2-1.cop.sgn	cmterm-7911_7906-sip.9-3-1SR1-1.cop.sgn	cmterm-7911_7906-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7912G - SIP	cmterm-7912-8.0.1.1-sip.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn
Cisco Unified IP Phone Expansion Module 7914 - SIP	cmterm-7914-5-0-4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn
Cisco Unified IP Phone Expansion Module 7915 - SIP	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915.1-0-4-2.cop.sgn
Cisco Unified IP Phone Expansion Module 7916 - SIP	cmterm-7916.1-0-4-2.cop.sgn	cmterm-7916.1-0-4-2.cop.sgn	cmterm-7916.1-0-4-2.cop.sgn
Cisco Unified IP Phone 7931G - SIP	cmterm-7931-sip.9-3-1SR2-1.cop.sgn	cmterm-7931-sip.9-3-1SR1-1.cop.sgn	cmterm-7931-sip.9-3-1-1.cop.sgn

Table 38 Default Loads for Cisco Unified Communications Manager Release 9.x (continued)

	Cisco Unified Communications Manager Version		
Equipment Description	**9.1(2)**	**9.1(1a) and 9.1(1)**	**9.0(1)**
Cisco Unified IP Phone 7940G - SIP	cmterm-7940-7960-8.12.00-sip.cop.sgn	cmterm-7940-7960-8.12.00-sip.cop.sgn	cmterm-7940-7960-8.12.00-sip.cop.sgn
Cisco Unified IP Phone 7941G - SIP	cmterm-7941_7961-sip.9-3-1SR2-1.cop.sgn	cmterm-7941_7961-sip.9-3-1SR1-1.cop.sgn	cmterm-7941_7961-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7942G - SIP	cmterm-7942_7962-sip.9-3-1SR2-1.cop.sgn	cmterm-7942_7962-sip.9-3-1SR1-1.cop.sgn	cmterm-7942_7962-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7945G - SIP	cmterm-7945_7965-sip.9-3-1SR2-1.cop.sgn	cmterm-7945_7965-sip.9-3-1SR1-1.cop.sgn	cmterm-7945_7965-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7960G - SIP	cmterm-7940-7960-8.12.00-sip.cop.sgn	cmterm-7940-7960-8.12.00-sip.cop.sgn	cmterm-7940-7960-8.12.00-sip.cop.sgn
Cisco Unified IP Phone 7961G - SIP	cmterm-7941_7961-sip.9-3-1SR2-1.cop.sgn	cmterm-7941_7961-sip.9-3-1SR1-1.cop.sgn	cmterm-7941_7961-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7962G - SIP	cmterm-7942_7962-sip.9-3-1SR2-1.cop.sgn	cmterm-7942_7962-sip.9-3-1SR1-1.cop.sgn	cmterm-7942_7962-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7965G - SIP	cmterm-7945_7965-sip.9-3-1SR2-1.cop.sgn	cmterm-7945_7965-sip.9-3-1SR1-1.cop.sgn	cmterm-7945_7965-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7970G - SIP	cmterm-7970_7971-sip.9-3-1SR2-1.cop.sgn	cmterm-7970_7971-sip.9-3-1SR1-1.cop.sgn	cmterm-7970_7971-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7971G - SIP	cmterm-7970_7971-sip.9-3-1SR2-1.cop.sgn	cmterm-7970_7971-sip.9-3-1SR1-1.cop.sgn	cmterm-7970_7971-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 7975G - SIP	cmterm-7975-sip.9-3-1SR2-1.cop.sgn	cmterm-7975-sip.9-3-1SR1-1.cop.sgn	cmterm-7975-sip.9-3-1-1.cop.sgn
Cisco Unified IP Phone 8941- SIP	cmterm-8941_8945-sip.9-3-2-12.cop.sgn	cmterm-8941_8945-sip.9-3-2-12.cop.sgn	cmterm-8941_8945-sip.9-3-1-18.cop.sgn
Cisco Unified IP Phone 8945- SIP	cmterm-8941_8945-sip.9-3-2-12.cop.sgn	cmterm-8941_8945-sip.9-3-2-12.cop.sgn	cmterm-8941_8945-sip.9-3-1-18.cop.sgn
Cisco Unified IP Phone 8961 - SIP	cmterm-8961.9-3-2-10.cop.sgn	cmterm-8961.9-3-2-10.cop.sgn	cmterm-8961.9-3-1-33.cop.sgn
Cisco Unified IP Phone 9951 - SIP	cmterm-9951.9-3-2-10.cop.sgn	cmterm-9951.9-3-2-10.cop.sgn	cmterm-9951.9-3-1-33.cop.sgn
Cisco Unified IP Phone 9971 - SIP	cmterm-9971.9-3-2-10.cop.sgn	cmterm-9971.9-3-2-10.cop.sgn	cmterm-9971.9-3-1-33.cop.sgn
Cisco Cius Wi-Fi	cmterm-cius.9-2-4-45.cop.sgn	cmterm-cius.9-2-4-45.cop.sgn	cmterm-cius.9-2-3-143.cop.sgn
Cisco Cius 4G	cmterm-ciusSP.9-2-4-45.cop.sgn	cmterm-ciusSP.9-2-4-45.cop.sgn	cmterm-ciusSP.9-2-3-143.cop.sgn
Conference Bridge WS-X6608	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn
Digital Access WS-X6608	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn

Table 38 Default Loads for Cisco Unified Communications Manager Release 9.x (continued)

	Cisco Unified Communications Manager Version		
Equipment Description	**9.1(2)**	**9.1(1a) and 9.1(1)**	**9.0(1)**
MTP WS-X6608	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn
Cisco Desktop Collaboration Experience DX650	cmterm-dx650.10-0-1-103.cop.sgn		

Table 39 Default Loads for Cisco Unified Communications Manager Release 8.x

	Cisco Unified Communications Manager Version					
Equipment Description	**8.6(2a)**	**8.6(2)**	**8.6(1a)**	**8.5(1)**	**8.0(3a)**	**8.0(2c)**
Analog Access WS-X6624	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn
Cisco ATA 186/188 Analog Phone Adaptor	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn
Cisco ATA 187 Analog Phone Adaptor	cmterm-ata187.9-0-3-0.cop.sgn	cmterm-ata187.9-0-3-0.cop.sgn	cmterm-ata187.9-0-3-0.cop.sgn	cmterm-ata187.9-0-3-0.cop.sgn	cmterm-ata187.9-0-3-0.cop.sgn	NA
Cisco Unified Communications Manager JTAPI	*8.6(1.10000)-1*	*8.6(1.10000)-1*	*8.6(1.10000)-1*	*8.5(1.10000)-1*	8.0(3.10000)-2	8.0(2.10000)-4
Cisco Unified Communications Manager TAPI	*8.6.1.4-0*	*8.6.1.4-0*	*8.6.1.4-0*	*8.5.1.4-0*	8.0.3.5-0	8.0.1.6-0
Cisco Unified IP Phone 6901 - SCCP	cmterm-6901_6911-sccp.9-2-1-a.cop.sgn	cmterm-6901_6911-sccp.9-2-1-a.cop.sgn	cmterm-6901_6911-sccp.9-2-1-a.cop.sgn	cmterm-6901_6911-sccp.9-1-1-0.cop.sgn	cmterm-6901_6911-sccp.9-0-2-0.cop.sgn	cmterm-6901_6911-sccp.9-0-2-0.cop.sgn
Cisco Unified IP Phone 6911 - SCCP	cmterm-6901_6911-sccp.9-2-1-a.cop.sgn	cmterm-6901_6911-sccp.9-2-1-a.cop.sgn	cmterm-6901_6911-sccp.9-2-1-a.cop.sgn	cmterm-6901_6911-sccp.9-1-1-0.cop.sgn	cmterm-6901_6911-sccp.9-0-2-0.cop.sgn	cmterm-6901_6911-sccp.9-0-2-0.cop.sgn
Cisco Unified IP Phone 6921 - SCCP	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-6921-sccp.9-0-3-0.cop.sgn	cmterm-6921-sccp.9-0-2-0.cop.sgn
Cisco Unified IP Phone 6941 - SCCP	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-6941-sccp.9-0-3-0.cop.sgn	cmterm-6941-sccp.9-0-2-0.cop.sgn
Cisco Unified IP Phone 6945 - SCCP	cmterm-6945-sccp.9-2-1-0.cop.sgn	cmterm-6945-sccp.9-2-1-0.cop.sgn	cmterm-6945-sccp.9-2-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn		

Table 39 Default Loads for Cisco Unified Communications Manager Release 8.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**8.6(2a)**	**8.6(2)**	**8.6(1a)**	**8.5(1)**	**8.0(3a)**	**8.0(2c)**
Cisco Unified IP Phone 6961 - SCCP	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-69xx-sccp.9-1-1-0.cop.sgn	cmterm-6961-sccp.9-0-3-0.cop.sgn	cmterm-6961-sccp.9-0-2-0.cop.sgn
Cisco Unified IP Phone 7902G - SCCP	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn
Cisco Unified IP Phone 7905 - SCCP	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn
Cisco Unified IP Phone 7906 - SCCP	cmterm-7911_7906-sccp.9-2-1.cop.sgn	cmterm-7911_7906-sccp.9-2-1.cop.sgn	cmterm-7911_7906-sccp.9-2-1.cop.sgn	cmterm-7911_7906-sccp.9-1-1SR1.cop.sgn	cmterm-7911_7906-sccp.9-0-3.cop.sgn	cmterm-7911_7906-sccp.9-0-2.SR1cop.sgn
Cisco Unified IP Phone 7910G - SCCP	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn
Cisco Unified IP Phone 7911G - SCCP	cmterm-7911_7906-sccp.9-2-1.cop.sgn	cmterm-7911_7906-sccp.9-2-1.cop.sgn	cmterm-7911_7906-sccp.9-2-1.cop.sgn	cmterm-7911_7906-sccp.9-1-1SR1.cop.sgn	cmterm-7911_7906-sccp.9-0-3.cop.sgn	cmterm-7911_7906-sccp.9-0-2.SR1cop.sgn
Cisco Unified IP Phone 7912G - SCCP	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn
Cisco Unified IP Phone Expansion Module 7914 - SCCP	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn
Cisco Unified IP Phone Expansion Module 7915 - SCCP	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915.1-0-4.cop.sgn	cmterm-7915.1-0-4.cop.sgn	cmterm-7915.1-0-4.cop.sgn
Cisco Unified IP Phone Expansion Module 7916 - SCCP	cmterm-7916.1-0-4-2.cop.sgn	cmterm-7916.1-0-4-2.cop.sgn	cmterm-7916.1-0-4-2.cop.sgn	NA	NA	cmterm-7916.1-0-4.cop.sgn
Cisco Unified Wireless IP Phone 7920 - SCCP	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn
Cisco Unified Wireless IP Phone 7921G	cmterm-7921-sccp.1-3-4SR1.cop.sgn	cmterm-7921-sccp.1-3-4SR1.cop.sgn	cmterm-7921-sccp.1-3-4SR1.cop.sgn	cmterm-7921-sccp.1-3-4SR1.cop.sgn	cmterm-7921-sccp.1-3-3.cop.sgn	cmterm-7921-sccp.1-3-3.cop.sgn

Table 39 Default Loads for Cisco Unified Communications Manager Release 8.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**8.6(2a)**	**8.6(2)**	**8.6(1a)**	**8.5(1)**	**8.0(3a)**	**8.0(2c)**
Cisco Unified Wireless IP Phone 7925G	cmterm-7925-sccp.1-3-4SR2.cop.sgn	cmterm-7925-sccp.1-3-4SR2.cop.sgn	cmterm-7925-sccp.1-3-4SR2.cop.sgn	cmterm-7925-sccp.1-3-4SR2.cop.sgn	cmterm-7925-sccp.1-3-3.cop.sgn	cmterm-7925-sccp.1-3-3.cop.sgn
Cisco Unified IP Phone 7931 - SCCP	cmterm-7931-sccp.9-2-1.cop.sgn	cmterm-7931-sccp.9-2-1.cop.sgn	cmterm-7931-sccp.9-2-1.cop.sgn	cmterm-7931-sccp.9-1-1SR1.cop.sgn	cmterm-7931-sccp.9-0-3.cop.sgn	cmterm-7931-sccp.9-0-2SR1.cop.sgn
Cisco Unified IP Conference Station 7935 - SCCP	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn
Cisco Unified IP Conference Station 7936 - SCCP	cmterm-7936-sccp.3-3-20.cop.sgn	cmterm-7936-sccp.3-3-20.cop.sgn	cmterm-7936-sccp.3-3-20.cop.sgn	cmterm-7936-sccp.3-3-20.cop.sgn	cmterm-7936-sccp.3-3-20-0.cop.sgn	cmterm-7936-sccp.3-3-20-0.cop.sgn
Cisco Unified IP Conference Station 7937 - SCCP	cmterm-7937-sccp.1-4-3.cop.sgn	cmterm-7937-sccp.1-4-3.cop.sgn	cmterm-7937-sccp.1-4-3.cop.sgn	cmterm-7937-sccp.1-4-3.cop.sgn	cmterm-7937-sccp.1-4-2.cop.sgn	cmterm-7937-sccp.1-3-4.cop.sgn
Cisco Unified IP Phone 7940G - SCCP	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn
Cisco Unified IP Phone 7941G - SCCP	cmterm-7941_7961-sccp.9-2-1.cop.sgn	cmterm-7941_7961-sccp.9-2-1.cop.sgn	cmterm-7941_7961-sccp.9-2-1.cop.sgn	cmterm-7941_7961-sccp.9-1-1SR1.cop.sgn	cmterm-7941_7961-sccp.9-0-3.cop.sgn	cmterm-7941_7961-sccp.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7942G - SCCP	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-1-1SR1.cop.sgn	cmterm-7942_7962-sccp.9-0-3.cop.sgn	cmterm-7942_7962-sccp.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7945G - SCCP	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-1-1SR1.cop.sgn	cmterm-7945_7965-sccp.9-0-3.cop.sgn	cmterm-7945_7965-sccp.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7960G - SCCP	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.2.cop.sgn
Cisco Unified IP Phone 7961G - SCCP	cmterm-7941_7961-sccp.9-2-1.cop.sgn	cmterm-7941_7961-sccp.9-2-1.cop.sgn	cmterm-7941_7961-sccp.9-2-1.cop.sgn	cmterm-7941_7961-sccp.9-1-1SR1.cop.sgn	cmterm-7941_7961-sccp.9-0-3.cop.sgn	cmterm-7941_7961-sccp.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7962G - SCCP	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-1-1SR1.cop.sgn	cmterm-7942_7962-sccp.9-0-3.cop.sgn	cmterm-7942_7962-sccp.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7965G - SCCP	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-1-1SR1.cop.sgn	cmterm-7945_7965-sccp.9-0-3.cop.sgn	cmterm-7945_7965-sccp.9-0-2SR1.cop.sgn

Table 39 Default Loads for Cisco Unified Communications Manager Release 8.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**8.6(2a)**	**8.6(2)**	**8.6(1a)**	**8.5(1)**	**8.0(3a)**	**8.0(2c)**
Cisco Unified IP Phone 7970G - SCCP	cmterm-7970_7971-sccp.9-2-1.cop.sgn	cmterm-7970_7971-sccp.9-2-1.cop.sgn	cmterm-7970_7971-sccp.9-2-1.cop.sgn	cmterm-7970_7971-sccp.9-1-1SR1.cop.sgn	cmterm-7970_7971-sccp.9-0-3.cop.sgn	cmterm-7970_7971-sccp.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7971G - SCCP	cmterm-7970_7971-sccp.9-2-1.cop.sgn	cmterm-7970_7971-sccp.9-2-1.cop.sgn	cmterm-7970_7971-sccp.9-2-1.cop.sgn	cmterm-7970_7971-sccp.9-1-1SR1.cop.sgn	cmterm-7970_7971-sccp.9-0-3.cop.sgn	cmterm-7970_7971-sccp.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7975G - SCCP	cmterm-7975-sccp.9-2-1.cop.sgn	cmterm-7975-sccp.9-2-1.cop.sgn	cmterm-7975-sccp.9-2-1.cop.sgn	cmterm-7975-sccp.9-1-1SR1.cop.sgn	cmterm-7975-sccp.9-0-3.cop.sgn	cmterm-7975-sccp.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7985G - SCCP	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-7-0.cop.sgn
Cisco Unified IP Phone 8941 - SCCP	cmterm-894x-sccp.9-1-2-00.cop.sgn	cmterm-894x-sccp.9-1-2-00.cop.sgn	cmterm-894x-sccp.9-1-2-00.cop.sgn	NA	cmterm-894x-sccp.9-1-2-00.cop.sgn	NA
Cisco Unified IP Phone 8945 - SCCP	cmterm-894x-sccp.9-1-2-00.cop.sgn	cmterm-894x-sccp.9-1-2-00.cop.sgn	cmterm-894x-sccp.9-1-2-00.cop.sgn	NA	cmterm-894x-sccp.9-1-2-00.cop.sgn	NA
Cisco Unified SIP Phone 3905	cmterm-3905.9-2-1-0.cop.sgn	cmterm-3905.9-2-1-0.cop.sgn	cmterm-3905.9-2-1-0.cop.sgn	cmterm-3905.9-2-1-0.cop.sgn	cmterm-3905.9-2-1-0.cop.sgn	cmterm-3905.9-2-1-0.cop.sgn
Cisco Unified SIP Phone 3911	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn
Cisco Unified SIP Phone 3951	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn
Cisco Unified IP Phone 6901 - SIP	cmterm-6901_6911-sip.9-2-1-0.cop.sgn	cmterm-6901_6911-sip.9-2-1-0.cop.sgn	cmterm-6901_6911-sip.9-2-1-0.cop.sgn	cmterm-6901_6911-sip.9-1-1-0.cop.sgn	NA	NA
Cisco Unified IP Phone 6911 - SIP	cmterm-6901_6911-sip.9-2-1-0.cop.sgn	cmterm-6901_6911-sip.9-2-1-0.cop.sgn	cmterm-6901_6911-sip.9-2-1-0.cop.sgn	cmterm-6901_6911-sip.9-1-1-0.cop.sgn	NA	NA
Cisco Unified IP Phone 6921 - SIP	cmterm-69xx-SIP.9-1-1-sr3.cop.sgn	cmterm-69xx-SIP.9-1-1-sr3.cop.sgn	cmterm-69xx-SIP.9-1-1-sr3.cop.sgn	cmterm-69xx-sip.9-1-1-0.cop.sgn	NA	NA
Cisco Unified IP Phone 6941 - SIP	cmterm-69xx-SIP.9-1-1-sr3.cop.sgn	cmterm-69xx-SIP.9-1-1-sr3.cop.sgn	cmterm-69xx-SIP.9-1-1-sr3.cop.sgn	cmterm-69xx-sip.9-1-1-0.cop.sgn	NA	NA
Cisco Unified IP Phone 6945 - SIP	SIP: cmterm-6945-sip.9-1-1-0.cop.sgn	SIP: cmterm-6945-sip.9-1-1-0.cop.sgn	SIP: cmterm-6945-sip.9-1-1-0.cop.sgn	SIP: cmterm-6945-sip.9-1-1-0.cop.sgn	NA	NA

Table 39 Default Loads for Cisco Unified Communications Manager Release 8.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**8.6(2a)**	**8.6(2)**	**8.6(1a)**	**8.5(1)**	**8.0(3a)**	**8.0(2c)**
Cisco Unified IP Phone 6961 - SIP	cmterm-69xx-SIP.9-1-1-sr3.cop.sgn	cmterm-69xx-SIP.9-1-1-sr3.cop.sgn	cmterm-69xx-SIP.9-1-1-sr3.cop.sgn	cmterm-69xx-sip.9-1-1-0.cop.sgn	NA	NA
Cisco Unified IP Phone 7905G - SIP	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn
Cisco Unified IP Phone 7906G - SIP	cmterm-7911_7906-sip.9-1-1SR1.cop.sgn	cmterm-7911_7906-sip.9-1-1SR1.cop.sgn	cmterm-7911_7906-sip.9-1-1SR1.cop.sgn	cmterm-7911_7906-sip.9-1-1SR1.cop.sgn	cmterm-7911_7906-sip.9-0-3.cop.sgn	cmterm-7911_7906-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7911G - SIP	cmterm-7911_7906-sip.9-2-1.cop.sgn	cmterm-7911_7906-sip.9-2-1.cop.sgn	cmterm-7911_7906-sip.9-2-1.cop.sgn	cmterm-7911_7906-sip.9-1-1SR1.cop.sgn	cmterm-7911_7906-sip.9-0-3.cop.sgn	cmterm-7911_7906-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7912G - SIP	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn
Cisco Unified IP Phone Expansion Module 7914-SIP	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn
Cisco Unified IP Phone Expansion Module 7915 - SIP	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915.1-0-4-2.cop.sgn	cmterm-7915-1-0-4.cop.sgn	cmterm-7915-1-0-4.cop.sgn	cmterm-7915-1-0-4.cop.sgn
Cisco Unified IP Phone Expansion Module 7916 - SIP	cmterm-7916.1-0-4-2.cop.sgn	cmterm-7916.1-0-4-2.cop.sgn	cmterm-7916.1-0-4-2.cop.sgn	NA	NA	cmterm-7916-1-0-4.cop.sgn
Cisco Unified IP Phone 7931G - SIP	cmterm-7931-sip.9-2-1.cop.sgn	cmterm-7931-sip.9-2-1.cop.sgn	cmterm-7931-sip.9-2-1.cop.sgn	cmterm-7931-sip.9-1-1SR1.cop.sgn	cmterm-7931-sip.9-0-3.cop.sgn	cmterm-7931-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7940G - SIP	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn
Cisco Unified IP Phone 7941G - SIP	cmterm-7941_7961-sip.9-2-1.cop.sgn	cmterm-7941_7961-sip.9-2-1.cop.sgn	cmterm-7941_7961-sip.9-2-1.cop.sgn	cmterm-7941_7961-sip.9-1-1SR1.cop.sgn	cmterm-7941_7961-sip.9-0-3.cop.sgn	cmterm-7941_7961-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7942G - SIP	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sip.9-1-1SR1.cop.sgn	cmterm-7942_7962-sip.9-0-3.cop.sgn	cmterm-7942_7962-sip.9-0-2SR1.cop.sgn

Table 39 Default Loads for Cisco Unified Communications Manager Release 8.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**8.6(2a)**	**8.6(2)**	**8.6(1a)**	**8.5(1)**	**8.0(3a)**	**8.0(2c)**
Cisco Unified IP Phone 7945G - SIP	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sip.9-1-1SR1.cop.sgn	cmterm-7945_7965-sip.9-0-3.cop.sgn	cmterm-7945_7965-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7960G - SIP	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn
Cisco Unified IP Phone 7961G - SIP	cmterm-7941_7961-sip.9-2-1.cop.sgn	cmterm-7941_7961-sip.9-2-1.cop.sgn	cmterm-7941_7961-sip.9-2-1.cop.sgn	cmterm-7941_7961-sip.9-1-1SR1.cop.sgn	cmterm-7941_7961-sip.9-0-3.cop.sgn	cmterm-7941_7961-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7962G - SIP	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sccp.9-2-1.cop.sgn	cmterm-7942_7962-sip.9-1-1SR1.cop.sgn	cmterm-7942_7962-sip.9-0-3.cop.sgn	cmterm-7942_7962-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7965G - SIP	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sccp.9-2-1.cop.sgn	cmterm-7945_7965-sip.9-1-1SR1.cop.sgn	cmterm-7945_7965-sip.9-0-3.cop.sgn	cmterm-7945_7965-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7970G - SIP	cmterm-7970_7971-sip.9-2-1.cop.sgn	cmterm-7970_7971-sip.9-2-1.cop.sgn	cmterm-7970_7971-sip.9-2-1.cop.sgn	cmterm-7970_7971-sip.9-1-1SR1.cop.sgn	cmterm-7970_7971-sip.9-0-3.cop.sgn	cmterm-7970_7971-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7971G - SIP	cmterm-7970_7971-sip.9-2-1.cop.sgn	cmterm-7970_7971-sip.9-2-1.cop.sgn	cmterm-7970_7971-sip.9-2-1.cop.sgn	cmterm-7970_7971-sip.9-1-1SR1.cop.sgn	cmterm-7970_7971-sip.9-0-3.cop.sgn	cmterm-7970_7971-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 7975G - SIP	cmterm-7975-sip.9-2-1.cop.sgn	cmterm-7975-sip.9-2-1.cop.sgn	cmterm-7975-sip.9-2-1.cop.sgn	cmterm-7975-sip.9-1-1SR1.cop.sgn	cmterm-7975-sip.9-0-3.cop.sgn	cmterm-7975-sip.9-0-2SR1.cop.sgn
Cisco Unified IP Phone 8941-SIP	NA	NA	NA	NA	NA	NA
Cisco Unified IP Phone 8945-SIP	NA	NA	NA	NA	NA	NA
Cisco Unified IP Phone 8961 - SIP	cmterm-8961.9-2-1.cop	cmterm-8961.9-2-1.cop	cmterm-8961.9-2-1.cop	cmterm-8961.9-1-1SR1.cop.sgn	cmterm-8861-sip.9-0-3.cop.sgn	cmterm-8861-sip.9-0-2.cop.sgn
Cisco Unified IP Phone 9951 - SIP	cmterm-9951.9-2-1.cop	cmterm-9951.9-2-1.cop	cmterm-9951.9-2-1.cop	cmterm-9951.9-1-1SR1.cop.sgn	cmterm-9951-sip.9-0-3.cop.sgn	cmterm-9951-sip.9-0-2.cop.sgn
Cisco Unified IP Phone 9971 - SIP	cmterm-9971.9-2-1.cop	cmterm-9971.9-2-1.cop	cmterm-9971.9-2-1.cop	cmterm-9971.9-1-1SR1.cop.sgn	cmterm-9971-sip.9-0-3.cop.sgn	cmterm-9971-sip.9-0-2.cop.sgn
Conference Bridge WS-X6608	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn

Table 39 Default Loads for Cisco Unified Communications Manager Release 8.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**8.6(2a)**	**8.6(2)**	**8.6(1a)**	**8.5(1)**	**8.0(3a)**	**8.0(2c)**
Digital Access WS-X6608	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn
MTP WS-X6608	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn

Table 40 Default Loads for Cisco Unified Communications Manager Release 7.x

	Cisco Unified Communications Manager Version					
Equipment Description	**7.1(5b)**	**7.1(4)**	**7.1(3a)**	**7.1(2)**	**7.0(2a)**	**7.0(1)**
Analog Access - AS	NA	NA	NA	NA	NA	NA
Analog Access - AT	NA	NA	NA	NA	NA	NA
Analog Access WS-X6624	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn
Attendant Console	7.1(5)	7.1(3)	7.1(3)	7.1(2)	7.0(2)	7.0(1)
Cisco ATA 186/188 Analog Phone Adaptor	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.3-sccp.cop.sgn	cmterm-ata-3.2.3-sccp.cop.sgn
Cisco ATA 187 Analog Phone Adaptor - SIP	cmterm-ata187.9-0-3-0.cop.sgn	NA	NA	NA	NA	NA
BAT/TAPS-Bulk Administration Tool	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
Cisco Unified Communications Manager JTAPI	7.1(5.10000)-2	7.1(4.1000)-1	7.1(3.1000)-1	7.1(2.1000)-2	7.0(2.1000)-3	7.0(1.1000)-11
CallManager TSP	7.1.5.2-0	7.1.4.1-0	7.1.3.4-0	7.1.2.4-0	7.0.2.2-0	7.0.1.7-0
CDR Analysis and Reporting	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated

Table 40 Default Loads for Cisco Unified Communications Manager Release 7.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**7.1(5b)**	**7.1(4)**	**7.1(3a)**	**7.1(2)**	**7.0(2a)**	**7.0(1)**
Cisco Unified IP Phone 6921 - SCCP	6921-sccp.9-0-2-0	6921-sccp.8-5-3-0	6921-sccp.8-5-3-0	6921-sccp.8-5-2-0	NA	NA
Cisco Unified IP Phone 6941 - SCCP	6941-sccp.9-0-2-0	6941-sccp.8-5-3-0	6941-sccp.8-5-3-0	6941-sccp.8-5-2-0	NA	NA
Cisco Unified IP Phone 6961 - SCCP	6961-sccp.9-0-2-0	6961-sccp.8-5-3-0	6961-sccp.8-5-3-0	6961-sccp.8-5-2-0	NA	NA
Cisco Unified IP Phone 7902G - SCCP	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn
Cisco Unified IP Phone 7905 - SCCP	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn
Cisco Unified IP Phone 7906 - SCCP	7911_7906-sccp.9-0-2.SR1cop.sgn	7911_7906-sccp.8-5-2.SR1cop.sgn	7911_7906-sccp.8-5-2.SR1cop.sgn	7911_7906-sccp.8-5-2.cop.sgn	cmterm-7911_7906-sccp.8-4-3.cop.sgn	cmterm-7911_7906-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7910G - SCCP	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn
Cisco Unified IP Phone 7911G - SCCP	7911_7906-sccp.9-0-2.SR1cop.sgn	7911_7906-sccp.8-5-2.SR1cop.sgn	7911_7906-sccp.8-5-2.SR1cop.sgn	7911_7906-sccp.8-5-2.cop.sgn	cmterm-7911_7906-sccp.8-4-3.cop.sgn	cmterm-7911_7906-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7912G - SCCP	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn
Cisco Unified IP Phone Expansion Module 7914-SCCP	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.3.cop.sgn
Cisco Unified IP Phone Expansion Module 7915 - SCCP	cmterm-7915.1-0-4.cop.sgn	cmterm-7915.1-0-3.cop.sgn	cmterm-7915.1-0-3.cop.sgn	cmterm-7915.1-0-3.cop.sgn	cmterm-7915.1-0-3.cop.sgn	cmterm-7915-sccp.1-0-2SR1.cop.sgn
Cisco Unified IP Phone Expansion Module 7916 - SCCP	cmterm-7916.1-0-4.cop.sgn	cmterm-7916.1-0-3.cop.sgn	cmterm-7916.1-0-3.cop.sgn	cmterm-7916.1-0-3.cop.sgn	cmterm-7916.1-0-3.cop.sgn	cmterm-7916-sccp.1-0-2SR1.cop.sgn

Table 40 Default Loads for Cisco Unified Communications Manager Release 7.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**7.1(5b)**	**7.1(4)**	**7.1(3a)**	**7.1(2)**	**7.0(2a)**	**7.0(1)**
Cisco Unified Wireless IP Phone 7920 - SCCP	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn
Cisco Unified Wireless IP Phone 7921	cmterm-7921-sccp.1-3-3.cop.sgn	cmterm-7921-sccp.1-3-3.cop.sgn	cmterm-7921-sccp.1-3-3.cop.sgn	cmterm-7921-sccp.1-3-2.cop.sgn	cmterm-7921-sccp.1-2-1.cop.sgn	cmterm-7921-sccp.1-2-1.cop.sgn
Cisco Unified Wireless IP Phone 7925	cmterm-7925-sccp.1-3-3.cop.sgn	cmterm-7925-sccp.1-3-3.cop.sgn	cmterm-7925-sccp.1-3-3.cop.sgn	cmterm-7925-sccp.1-3-2.cop.sgn	cmterm-7925-sccp.1-2-1.cop.sgn	cmterm-7925-sccp.1-2-1.cop.sgn
Cisco Unified IP Phone 7931 - SCCP	cmterm-7931-sccp.9-0-2SR1.cop.sgn	cmterm-7931-sccp.8-5-2SR1.cop.sgn	cmterm-7931-sccp.8-5-2SR1.cop.sgn	cmterm-7931-sccp.8-5-2.cop.sgn	cmterm-7931-sccp.8-4-3.cop.sgn	cmterm-7931-sccp.8-4-1.cop.sgn
Cisco Unified IP Conference Station 7935 - SCCP	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn
Cisco Unified IP Conference Station 7936 - SCCP	cmterm-7936-sccp.3-3-20-0.cop.sgn	cmterm-7936-sccp.3-3-20-0.cop.sgn	cmterm-7936-sccp.3-3-20-0.cop.sgn	cmterm-7936-sccp.3-3-20-0.cop.sgn	cmterm-7936-sccp.3-3-16-0.cop.sgn	cmterm-7936-sccp.3-3-16-0.cop.sgn
Cisco Unified IP Conference Station 7937 - SCCP	cmterm-7937-sccp.1-3-4.cop.sgn	cmterm-7937-sccp.1-3-3.cop.sgn	cmterm-7937-sccp.1-3-3.cop.sgn	cmterm-7937-sccp.1-3-3.cop.sgn	cmterm-7937-sccp.1-2-1.cop.sgn	cmterm-7937-sccp.1-2-1.cop.sgn
Cisco Unified IP Phone 7940G - SCCP	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.1.cop.sgn	cmterm-7940_7960-sccp.8.1.1.cop.sgn	cmterm-7940_7960-sccp.8.1.1.cop.sgn	cmterm-7940_7960-sccp.8.0.9.cop.sgn	cmterm-7940_7960-sccp.8.0.9.cop.sgn
Cisco Unified IP Phone 7941G - SCCP	cmterm-7941_7961-sccp.9-0-2SR1.cop.sgn	cmterm-7941_7961-sccp.8-5-2SR1.cop.sgn	cmterm-7941_7961-sccp.8-5-2SR1.cop.sgn	cmterm-7941_7961-sccp.8-5-2.cop.sgn	cmterm-7941_7961-sccp.8-4-3.cop.sgn	cmterm-7941_7961-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7942G - SCCP	cmterm-7942_7962-sccp.9-0-2SR1.cop.sgn	cmterm-7942_7962-sccp.8-5-2SR1.cop.sgn	cmterm-7942_7962-sccp.8-5-2SR1.cop.sgn	cmterm-7942_7962-sccp.8-5-2.cop.sgn	cmterm-7942_7962-sccp.8-4-3.cop.sgn	cmterm-7942_7962-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7945G - SCCP	cmterm-7945_7965-sccp.9-0-2SR1.cop.sgn	cmterm-7945_7965-sccp.8-5-2SR1.cop.sgn	cmterm-7945_7965-sccp.8-5-2SR1.cop.sgn	cmterm-7945_7965-sccp.8-5-2.cop.sgn	cmterm-7945_7965-sccp.8-4-3.cop.sgn	cmterm-7945_7965-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7960G - SCCP	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.1.cop.sgn	cmterm-7940_7960-sccp.8.1.1.cop.sgn	cmterm-7940_7960-sccp.8.1.1.cop.sgn	cmterm-7940_7960-sccp.8.0.9.cop.sgn	cmterm-7940_7960-sccp.8.0.9.cop.sgn
Cisco Unified IP Phone 7961G - SCCP	cmterm-7941_7961-sccp.9-0-2SR1.cop.sgn	cmterm-7941_7961-sccp.8-5-2SR1.cop.sgn	cmterm-7941_7961-sccp.8-5-2SR1.cop.sgn	cmterm-7941_7961-sccp.8-5-2.cop.sgn	cmterm-7941_7961-sccp.8-4-3.cop.sgn	cmterm-7941_7961-sccp.8-4-1.cop.sgn

Table 40 Default Loads for Cisco Unified Communications Manager Release 7.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**7.1(5b)**	**7.1(4)**	**7.1(3a)**	**7.1(2)**	**7.0(2a)**	**7.0(1)**
Cisco Unified IP Phone 7962G - SCCP	cmterm-7942_7962-sccp.9-0-2SR1.cop.sgn	cmterm-7942_7962-sccp.8-5-2SR1.cop.sgn	cmterm-7942_7962-sccp.8-5-2SR1.cop.sgn	cmterm-7942_7962-sccp.8-5-2.cop.sgn	cmterm-7942_7962-sccp.8-4-3.cop.sgn	cmterm-7942_7962-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7965G - SCCP	cmterm-7945_7965-sccp.9-0-2SR1.cop.sgn	cmterm-7945_7965-sccp.8-5-2SR1.cop.sgn	cmterm-7945_7965-sccp.8-5-2SR1.cop.sgn	cmterm-7945_7965-sccp.8-5-2.cop.sgn	cmterm-7945_7965-sccp.8-4-3.cop.sgn	cmterm-7945_7965-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7970G - SCCP	cmterm-7970_7971-sccp.9-0-2SR1.cop.sgn	cmterm-7970_7971-sccp.8-5-2SR1.cop.sgn	cmterm-7970_7971-sccp.8-5-2SR1.cop.sgn	cmterm-7970_7971-sccp.8-5-2.cop.sgn	cmterm-7970_7971-sccp.8-4-3.cop.sgn	cmterm-7970_7971-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7971G - SCCP	cmterm-7970_7971-sccp.9-0-2SR1.cop.sgn	cmterm-7970_7971-sccp.8-5-2SR1.cop.sgn	cmterm-7970_7971-sccp.8-5-2SR1.cop.sgn	cmterm-7970_7971-sccp.8-5-2.cop.sgn	cmterm-7970_7971-sccp.8-4-3.cop.sgn	cmterm-7970_7971-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7975G - SCCP	cmterm-7975-sccp.9-0-2SR1.cop.sgn	cmterm-7975-sccp.8-5-2SR1.cop.sgn	cmterm-7975-sccp.8-5-2SR1.cop.sgn	cmterm-7975-sccp.8-5-2.cop.sgn	cmterm-7975-sccp.8-4-3.cop.sgn	cmterm-7975-sccp.8-4-1.cop.sgn
Cisco Unified IP Phone 7985G - SCCP	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-6-0.cop.sgn	cmterm-7985-sccp.4-1-6-0.cop.sgn
Cisco Unified IP Phone 8941 - SCCP	cmterm-894x-sccp.9-1-2-00.cop.sgn	NA	NA	NA	NA	NA
Cisco Unified IP Phone 8945 - SCCP	cmterm-894x-sccp.9-1-2-00.cop.sgn	NA	NA	NA	NA	NA
Cisco Unified SIP Phone 3911	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8.1.2.cop.sgn
Cisco Unified SIP Phone 3951	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8.1.2.cop.sgn
Cisco Unified IP Phone 7905G - SIP	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn
Cisco Unified IP Phone 7906G - SIP	cmterm-7911_7906-sip.9-0-2SR1.cop.sgn	cmterm-7911_7906-sip.8-5-2SR1.cop.sgn	cmterm-7911_7906-sip.8-5-2SR1.cop.sgn	cmterm-7911_7906-sip.8-5-2.cop.sgn	cmterm-7911_7906-sip.8-4-3.cop.sgn	cmterm-7911_7906-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7911G - SIP	cmterm-7911_7906-sip.9-0-2SR1.cop.sgn	cmterm-7911_7906-sip.8-5-2SR1.cop.sgn	cmterm-7911_7906-sip.8-5-2SR1.cop.sgn	cmterm-7911_7906-sip.8-5-2.cop.sgn	cmterm-7911_7906-sip.8-4-3.cop.sgn	cmterm-7911_7906-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7912G - SIP	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn

Table 40 Default Loads for Cisco Unified Communications Manager Release 7.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**7.1(5b)**	**7.1(4)**	**7.1(3a)**	**7.1(2)**	**7.0(2a)**	**7.0(1)**
Cisco Unified IP Phone Expansion Module 7914-SIP	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.3.cop.sgn
Cisco Unified IP Phone Expansion Module 7915 - SIP	cmterm-7915-1-0-4.cop.sgn	cmterm-7915-1-0-3.cop.sgn	cmterm-7915-1-0-3.cop.sgn	cmterm-7915-1-0-3.cop.sgn	cmterm-7915-1-0-3.cop.sgn	cmterm-7915-1-0-2.cop.sgn
Cisco Unified IP Phone Expansion Module 7916 - SIP	cmterm-7916-1-0-4.cop.sgn	cmterm-7916-1-0-3.cop.sgn	cmterm-7916-1-0-3.cop.sgn	cmterm-7916-1-0-3.cop.sgn	cmterm-7916-1-0-3.cop.sgn	cmterm-7916-1-0-2SR1.cop.sgn
Cisco Unified Wireless IP Phone 7920 - SIP	NA	NA	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7921 - SIP	NA	NA	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7925 - SIP	NA	NA	NA	NA	NA	NA
Cisco Unified IP Phone 7931G - SIP	cmterm-7931-sip.9-0-2SR1.cop.sgn	cmterm-7931-sip.8-5-2SR1.cop.sgn	cmterm-7931-sip.8-5-2SR1.cop.sgn	cmterm-7931-sip.8-5-2.cop.sgn	cmterm-7931-sip.8-4-3.cop.sgn	cmterm-7931-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7940G - SIP	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.11.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn
Cisco Unified IP Phone 7941G - SIP	cmterm-7941_7961-sip.9-0-2SR1.cop.sgn	cmterm-7941_7961-sip.8-5-2SR1.cop.sgn	cmterm-7941_7961-sip.8-5-2SR1.cop.sgn	cmterm-7941_7961-sip.8-5-2.cop.sgn	cmterm-7941_7961-sip.8-4-3.cop.sgn	cmterm-7941_7961-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7942G - SIP	cmterm-7942_7962-sip.9-0-2SR1.cop.sgn	cmterm-7942_7962-sip.8-5-2SR1.cop.sgn	cmterm-7942_7962-sip.8-5-2SR1.cop.sgn	cmterm-7942_7962-sip.8-5-2.cop.sgn	cmterm-7942_7962-sip.8-4-3.cop.sgn	cmterm-7942_7962-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7945G - SIP	cmterm-7945_7965-sip.9-0-2SR1.cop.sgn	cmterm-7945_7965-sip.8-5-2SR1.cop.sgn	cmterm-7945_7965-sip.8-5-2SR1.cop.sgn	cmterm-7945_7965-sip.8-5-2.cop.sgn	cmterm-7945_7965-sip.8-4-3.cop.sgn	cmterm-7945_7965-sip.8.4.1.cop.sgn

Table 40 Default Loads for Cisco Unified Communications Manager Release 7.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**7.1(5b)**	**7.1(4)**	**7.1(3a)**	**7.1(2)**	**7.0(2a)**	**7.0(1)**
Cisco Unified IP Phone 7960G - SIP	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.11.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn
Cisco Unified IP Phone 7961G - SIP	cmterm-7941_7961-sip.9-0-2SR1.cop.sgn	cmterm-7941_7961-sip.8-5-2SR1.cop.sgn	cmterm-7941_7961-sip.8-5-2SR1.cop.sgn	cmterm-7941_7961-sip.8-5-2.cop.sgn	cmterm-7941_7961-sip.8-4-3.cop.sgn	cmterm-7941_7961-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7962G - SIP	cmterm-7942_7962-sip.9-0-2SR1.cop.sgn	cmterm-7942_7962-sip.8-5-2SR1.cop.sgn	cmterm-7942_7962-sip.8-5-2SR1.cop.sgn	cmterm-7942_7962-sip.8-5-2.cop.sgn	cmterm-7942_7962-sip.8-4-3.cop.sgn	cmterm-7942_7962-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7965G - SIP	cmterm-7945_7965-sip.9-0-2SR1.cop.sgn	cmterm-7945_7965-sip.8-5-2SR1.cop.sgn	cmterm-7945_7965-sip.8-5-2SR1.cop.sgn	cmterm-7945_7965-sip.8-5-2.cop.sgn	cmterm-7945_7965-sip.8-4-3.cop.sgn	cmterm-7945_7965-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7970G - SIP	cmterm-7970_7971-sip.9-0-2SR1.cop.sgn	cmterm-7970_7971-sip.8-5-2SR1.cop.sgn	cmterm-7970_7971-sip.8-5-2SR1.cop.sgn	cmterm-7970_7971-sip.8-5-2.cop.sgn	cmterm-7970_7971-sip.8-4-3.cop.sgn	cmterm-7970_7971-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7971G - SIP	cmterm-7970_7971-sip.9-0-2SR1.cop.sgn	cmterm-7970_7971-sip.8-5-2SR1.cop.sgn	cmterm-7970_7971-sip.8-5-2SR1.cop.sgn	cmterm-7970_7971-sip.8-5-2.cop.sgn	cmterm-7970_7971-sip.8-4-3.cop.sgn	cmterm-7970_7971-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 7975G - SIP	cmterm-7975-sip.9-0-2SR1.cop.sgn	cmterm-7975-sip.8-5-2SR1.cop.sgn	cmterm-7975-sip.8-5-2SR1.cop.sgn	cmterm-7975-sip.8-5-2.cop.sgn	cmterm-7975-sip.8-4-3.cop.sgn	cmterm-7975-sip.8.4.1.cop.sgn
Cisco Unified IP Phone 8961 - SIP	cmterm-8961-9-0-2.cop	NA	NA	NA	NA	NA
Cisco Unified IP Phone 9951 - SIP	cmterm-9951-9-0-2.cop	NA	NA	NA	NA	NA
Cisco Unified IP Phone 9971 - SIP	cmterm-9971-9-0-2.cop	NA	NA	NA	NA	NA
Conference Bridge WS-X6608	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn
DC Directory	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
Digital Access - DE-30+	NA	NA	NA	NA	NA	NA
Digital Access - DT-24+	NA	NA	NA	NA	NA	NA
Digital Access WS-X6608	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn

Table 40 Default Loads for Cisco Unified Communications Manager Release 7.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**7.1(5b)**	**7.1(4)**	**7.1(3a)**	**7.1(2)**	**7.0(2a)**	**7.0(1)**
MLA--Multi Level Admin	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
MTP WS-X6608	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn

Table 41 Default Loads for Cisco Unified Communications Manager Release 6.x

	Cisco Unified Communications Manager Version					
Equipment Description	**6.1(5)**	**6.1(4a)**	**6.1(3a)**	**6.1(2)**	**6.1(1b)**	**6.0(1b)**
Analog Access - AS	NA	NA	NA	NA	NA	NA
Analog Access - AT	NA	NA	NA	NA	NA	NA
Analog Access WS-X6624	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.12-mgcp.cop.sgn	cmterm-6624-4.0.0.12-mgcp.cop.sgn	cmterm-6624-4.0.0.12-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn
Attendant Console	6.1(5)	6.1(4a)	6.1(3)	6.1(2)	6.1(1b)	6.0(1b)
Cisco ATA 186/188 Analog Phone Adaptor	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.4-sccp.cop.sgn	cmterm-ata-3.2.3-sccp.cop.sgn	cmterm-ata-3.2.3-sccp.cop.sgn	cmterm-ata-3.2.3-sccp.cop.sgn	cmterm-ata-3.2.3-sccp.cop.sgn
BAT/TAPS-Bulk Administration Tool	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
Cisco Unified Communications Manager JTAPI	6.1(5.10000)-6	6.1(4.1000)-9	6.1(3.1000)-3	6.1(2.1000)-12	6.1(1.1000)-1	6.0(1.1000)-5
CallManager TSP	6.1(5)	6.1(4)	6.1(3)	6.1(2)	6.1(1)	6.0(0.7)
CDR Analysis and Reporting	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
Cisco Unified IP Phone 6921 - SCCP	NA	NA	NA	NA	NA	NA
Cisco Unified IP Phone 6941 - SCCP	NA	NA	NA	NA	NA	NA

Table 41 Default Loads for Cisco Unified Communications Manager Release 6.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**6.1(5)**	**6.1(4a)**	**6.1(3a)**	**6.1(2)**	**6.1(1b)**	**6.0(1b)**
Cisco Unified IP Phone 6961 - SCCP	NA	NA	NA	NA	NA	NA
Cisco Unified IP Phone 7902G - SCCP	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn
Cisco Unified IP Phone 7905 - SCCP	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn	cmterm-7905-sccp.8.0.3.cop.sgn
Cisco Unified IP Phone 7906 - SCCP	cmterm-7911_7906-sccp.8-5-3.cop.sgn	cmterm-7911_7906-sccp.8-4-4.cop.sgn	cmterm-7911_7906-sccp.8-4-2.cop.sgn	cmterm-7911_7906-sccp.8-3-3(16).cop.sgn	cmterm-7911_7906-sccp.8-3-3SR2.cop.sgn	cmterm-7911_7906-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7910G - SCCP	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn
Cisco Unified IP Phone 7911G - SCCP	cmterm-7911_7906-sccp.8-5-3.cop.sgn	cmterm-7911_7906-sccp.8-4-4.cop.sgn	cmterm-7911_7906-sccp.8-4-2.cop.sgn	cmterm-7911_7906-sccp.8-3-3(16).cop.sgn	cmterm-7911_7906-sccp.8-3-3SR2.cop.sgn	cmterm-7911_7906-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7912G - SCCP	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn	cmterm-7912-sccp.8.0.3.cop.sgn
Cisco Unified IP Phone Expansion Module 7914-SCCP	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.4.cop.sgn	cmterm-7914-sccp.5.0.3.cop.sgn	cmterm-7914-sccp.5.0.3.cop.sgn	cmterm-7914-sccp.5.0.3.cop.sgn
Cisco Unified IP Phone Expansion Module 7915 - SCCP	cmterm-7915.1-0-4.cop.sgn	cmterm-7915.1-0-3.cop.sgn	cmterm-7915.1-0-3.cop.sgn	cmterm-7915-sccp.1-0-2.cop.sgn	cmterm-7915-sccp.1-0-2.cop.sgn	NA
Cisco Unified IP Phone Expansion Module 7916 - SCCP	cmterm-7916.1-0-4.cop.sgn	cmterm-7916.1-0-3.cop.sgn	cmterm-7916.1-0-3.cop.sgn	cmterm-7916-sccp.1-0-2SR1.cop.sgn	cmterm-7916-sccp.1-0-2SR1.cop.sgn	NA
Cisco Unified Wireless IP Phone 7920 - SCCP	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn	cmterm-7920-3-0-2-sccp.cop.sgn
Cisco Unified Wireless IP Phone 7921	cmterm-7921-sccp.1-3-3.cop.sgn	cmterm-7921-sccp.1-3-2.cop.sgn	cmterm-7921-sccp.1-2-1.cop.sgn	cmterm-7921-sccp.1-1-1.cop.sgn	cmterm-7921-sccp.1-0-5.cop.sgn	cmterm-7921-sccp.1-0-3.cop.sgn

Table 41 Default Loads for Cisco Unified Communications Manager Release 6.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**6.1(5)**	**6.1(4a)**	**6.1(3a)**	**6.1(2)**	**6.1(1b)**	**6.0(1b)**
Cisco Unified Wireless IP Phone 7925	cmterm-7925-sccp.1-3-3.cop.sgn	cmterm-7925-sccp.1-3-3.cop.sgn	cmterm-7925-sccp.1-3-3.cop.sgn	cmterm-7925-sccp.1-3-3.cop.sgn	cmterm-7925-sccp.1-3-3.cop.sgn	cmterm-7925-sccp.1-3-3.cop.sgn
Cisco Unified IP Phone 7931 - SCCP	cmterm-7931-sccp.8-5-3.cop.sgn	cmterm-7931-sccp.8-5-3.cop.sgn	cmterm-7931-sccp.8-4-2.cop.sgn	cmterm-7931-sccp.8-3-3(16).cop.sgn	cmterm-7931-sccp.8-3-3SR2.cop.sgn	cmterm-7931-sccp.8-3-1.cop.sgn
Cisco Unified IP Conference Station 7935 - SCCP	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-19.cop.sgn	cmterm-7935-sccp.3-2-17.cop.sgn	cmterm-7935-sccp.3-2-17.cop.sgn	cmterm-7935-sccp.3-2-16.cop.sgn
Cisco Unified IP Conference Station 7936 - SCCP	cmterm-7936-sccp.3-3-20-0.cop.sgn	cmterm-7936-sccp.3-3-20-0.cop.sgn	cmterm-7936-sccp.3-3-16-0.cop.sgn	cmterm-7936-sccp.3-3-14-0.cop.sgn	cmterm-7936-sccp.3-3-14-0.cop.sgn	cmterm-7936-sccp.3-3-13-0.cop.sgn
Cisco Unified IP Conference Station 7937 - SCCP	cmterm-7937-sccp.1-3-4.cop.sgn	cmterm-7937-sccp.1-3-3.cop.sgn	cmterm-7937-sccp.1-2-1.cop.sgn	cmterm-7937-sccp.1-0-1.cop.sgn	cmterm-7937-sccp.1-0-1.cop.sgn	NA
Cisco Unified IP Phone 7940G - SCCP	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.1.cop.sgn	cmterm-7940-7960-sccp.8-0-9.cop.sgn	cmterm-7940_7960-sccp.8.0.8.cop.sgn	cmterm-7940_7960-sccp.8.0.8.cop.sgn	cmterm-7940_7960-sccp.8.0.5.cop.sgn
Cisco Unified IP Phone 7941G - SCCP	cmterm-7941_7961-sccp.8-5-3.cop.sgn	cmterm-7941_7961-sccp.8-4-4.cop.sgn	cmterm-7941_7961-sccp.8-4-2.cop.sgn	cmterm-7941_7961-sccp.8-3-3(16).cop.sgn	cmterm-7941_7961-sccp.8-3-3SR2.cop.sgn	cmterm-7941_7961-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7942G - SCCP	cmterm-7942_7962-sccp.8-5-3.cop.sgn	cmterm-7942_7962-sccp.8-4-4.cop.sgn	cmterm-7942_7962-sccp.8-4-2.cop.sgn	cmterm-7942_7962-sccp.8-3-3(16).cop.sgn	cmterm-7942_7962-sccp.8-3-3SR2.cop.sgn	cmterm-7942_7962-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7945G - SCCP	cmterm-7945_7965-sccp.8-5-3.cop.sgn	cmterm-7945_7965-sccp.8-4-4.cop.sgn	cmterm-7945_7965-sccp.8-4-2.cop.sgn	cmterm-7945_7965-sccp.8-3-3(16).cop.sgn	cmterm-7945_7965-sccp.8-3-3SR2.cop.sgn	cmterm-7945_7965-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7960G - SCCP	cmterm-7940_7960-sccp.8.1.2.cop.sgn	cmterm-7940_7960-sccp.8.1.1.cop.sgn	cmterm-7940-7960-sccp.8-0-9.cop.sgn	cmterm-7940_7960-sccp.8.0.8.cop.sgn	cmterm-7940_7960-sccp.8.0.8.cop.sgn	cmterm-7940_7960-sccp.8.0.5.cop.sgn
Cisco Unified IP Phone 7961G - SCCP	cmterm-7941_7961-sccp.8-5-3.cop.sgn	cmterm-7941_7961-sccp.8-4-4.cop.sgn	cmterm-7941_7961-sccp.8-4-2.cop.sgn	cmterm-7941-7961-sccp.8-3-3(16).cop.sgn	cmterm-7941-7961-sccp.8-3-3SR2.cop.sgn	cmterm-7941_7961-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7962G - SCCP	cmterm-7942_7962-sccp.8-5-3.cop.sgn	cmterm-7942_7962-sccp.8-4-4.cop.sgn	cmterm-7942_7962-sccp.8-4-2.cop.sgn	cmterm-7942_7962-sccp.8-3-3(16).cop.sgn	cmterm-7942_7962-sccp.8-3-3SR2.cop.sgn	cmterm-7942_7962-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7965G - SCCP	cmterm-7945_7965-sccp.8-5-3.cop.sgn	cmterm-7945_7965-sccp.8-4-4.cop.sgn	cmterm-7945_7965-sccp.8-4-2.cop.sgn	cmterm-7945_7965-sccp.8-3-3(16).cop.sgn	cmterm-7945_7965-sccp.8-3-3SR2.cop.sgn	cmterm-7945_7965-sccp.8-3-1.cop.sgn

Table 41 Default Loads for Cisco Unified Communications Manager Release 6.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**6.1(5)**	**6.1(4a)**	**6.1(3a)**	**6.1(2)**	**6.1(1b)**	**6.0(1b)**
Cisco Unified IP Phone 7970G - SCCP	cmterm-7970_7971-sccp.8-5-3.cop.sgn	cmterm-7970_7971-sccp.8-4-4.cop.sgn	cmterm-7970_7971-sccp.8-4-2.cop.sgn	cmterm-7970_7971-sccp.8-3-3(16).cop.sgn	cmterm-7970_7971-sccp.8-3-3SR2.cop.sgn	cmterm-7970_7971-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7971G - SCCP	cmterm-7970_7971-sccp.8-5-3.cop.sgn	cmterm-7970_7971-sccp.8-4-4.cop.sgn	cmterm-7970_7971-sccp.8-4-2.cop.sgn	cmterm-7970_7971-sccp.8-3-3(16).cop.sgn	cmterm-7970_7971-sccp.8-3-3SR2.cop.sgn	cmterm-7970_7971-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7975G - SCCP	cmterm-7975-sccp.8-5-3.cop.sgn	cmterm-7975-sccp.8-4-4.cop.sgn	cmterm-7975-sccp.8-4-2.cop.sgn	cmterm-7975-sccp.8-3-3(16).cop.sgn	cmterm-7975-sccp.8-3-3SR2.cop.sgn	cmterm-7975-sccp.8-3-1.cop.sgn
Cisco Unified IP Phone 7985G - SCCP	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-7-0.cop.sgn	cmterm-7985-sccp.4-1-6-0.cop.sgn	cmterm-7985-sccp.4-1-5-0.cop.sgn	cmterm-7985-sccp.4-1-4-0.cop.sgn	cmterm-7985-sccp.4-1-4-0.cop.sgn
Cisco Unified SIP Phone 3911	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8.1.1b.cop.sgn	cmterm-3911_3951-sip.8.1.1b.cop.sgn	cmterm-3911_3951-sip.8.0.1.cop.sgn
Cisco Unified SIP Phone 3951	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8-1-2SR1.cop.sgn	cmterm-3911_3951-sip.8.1.1b.cop.sgn	cmterm-3911_3951-sip.8.1.1b.cop.sgn	cmterm-3911_3951-sip.8.0.1.cop.sgn
Cisco Unified IP Phone 7905G - SIP	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn
Cisco Unified IP Phone 7906G - SIP	cmterm-7911_7906-sip.8-5-3.cop.sgn	cmterm-7911_7906-sip.8-4-4.cop.sgn	cmterm-7911_7906-sip.8-4-2.cop.sgn	cmterm-7911_7906-sip.8.3.3(16).cop.sgn	cmterm-7911_7906-sip.8.3.3SR2.cop.sgn	cmterm-7911_7906-sip.8.3.1.cop.sgn
Cisco Unified IP Phone 7911G - SIP	cmterm-7911_7906-sip.8-5-3.cop.sgn	cmterm-7911_7906-sip.8-4-4.cop.sgn	cmterm-7911_7906-sip.8-4-2.cop.sgn	cmterm-7911_7906-sip.8.3.3(16).cop.sgn	cmterm-7911_7906-sip.8.3.3SR2.cop.sgn	cmterm-7911_7906-sip.8.3.1.cop.sgn
Cisco Unified IP Phone 7912G - SIP	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn
Cisco Unified IP Phone Expansion Module 7914-SIP	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.4.cop.sgn	cmterm-7914-5.0.3.cop.sgn	cmterm-7914-5.0.3.cop.sgn	cmterm-7914-5.0.3.cop.sgn
Cisco Unified IP Phone Expansion Module 7915 - SIP	cmterm-7915-1-0-4.cop.sgn	cmterm-7915-1-0-3.cop.sgn	cmterm-7915-1-0-3.cop.sgn	cmterm-7915-1-0-2.cop.sgn	cmterm-7915-1-0-2.cop.sgn	NA

Table 41 Default Loads for Cisco Unified Communications Manager Release 6.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**6.1(5)**	**6.1(4a)**	**6.1(3a)**	**6.1(2)**	**6.1(1b)**	**6.0(1b)**
Cisco Unified IP Phone Expansion Module 7916 - SIP	cmterm-7916-1-0-4.cop.sgn	cmterm-7916-1-0-3.cop.sgn	cmterm-7916-1-0-3.cop.sgn	cmterm-7916-1-0-2SR1.cop.sgn	cmterm-7916-1-0-2SR1.cop.sgn	NA
Cisco Unified Wireless IP Phone 7920 - SIP	NA	NA	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7921 - SIP	NA	NA	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7925 - SIP	NA	NA	NA	NA	NA	NA
Cisco Unified IP Phone 7931G - SIP	cmterm-7931-sip.8-5-3.cop.sgn	cmterm-7931-sip.8-4-4.cop.sgn	cmterm-7931-sip.8-4-2.cop.sgn	NA	NA	NA
Cisco Unified IP Phone 7940G - SIP	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.11.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn	cmterm-7940_7960-sip.8.6.02.cop.sgn
Cisco Unified IP Phone 7941G - SIP	cmterm-7941_7961-sip.8-5-3.cop.sgn	cmterm-7941_7961-sip.8-4-4.cop.sgn	cmterm-7941_7961-sip.8-4-2.cop.sgn	cmterm-7941_7961-sip.8.3.3(16).cop.sgn	cmterm-7941_7961-sip.8.3.3SR2.cop.sgn	cmterm-7941_7961-sip.8.3.1.cop.sgn
Cisco Unified IP Phone 7942G - SIP	cmterm-7942_7962-sip.8-5-3.cop.sgn	cmterm-7942_7962-sip.8-4-4.cop.sgn	cmterm-7942_7962-sip.8-4-2.cop.sgn	cmterm-7942_7962-sip.8.3.3(16).cop.sgn	cmterm-7942_7962-sip.8.3.3SR2.cop.sgn	cmterm-7942_7962-sip.8.3.1.cop.sgn
Cisco Unified IP Phone 7945G - SIP	cmterm-7945_7965-sip.8-5-3.cop.sgn	cmterm-7945_7965-sip.8-4-4.cop.sgn	cmterm-7945_7965-sip.8-4-2.cop.sgn	cmterm-7945_7965-sip.8.3.3(16).cop.sgn	cmterm-7945_7965-sip.8.3.3SR2.cop.sgn	cmterm-7945_7965-sip.8.3.1.cop.sgn
Cisco Unified IP Phone 7960G - SIP	cmterm-7940_7960-sip.8.12.00.cop.sgn	cmterm-7940_7960-sip.8.11.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn	cmterm-7940_7960-sip.8.8.00.cop.sgn	cmterm-7940_7960-sip.8.6.02.cop.sgn
Cisco Unified IP Phone 7961G - SIP	cmterm-7941_7961-sip.8-5-3.cop.sgn	cmterm-7941_7961-sip.8-4-4.cop.sgn	cmterm-7941_7961-sip.8-4-2.cop.sgn	cmterm-7941_7961-sip.8.3.3(16).cop.sgn	cmterm-7941_7961-sip.8.3.3SR2.cop.sgn	cmterm-7941_7961-sip.8.3.1.cop.sgn
Cisco Unified IP Phone 7962G - SIP	cmterm-7942_7962-sip.8-5-3.cop.sgn	cmterm-7942_7962-sip.8-4-4.cop.sgn	cmterm-7942_7962-sip.8-4-2.cop.sgn	cmterm-7942_7962-sip.8.3.3(16).cop.sgn	cmterm-7942_7962-sip.8.3.3SR2.cop.sgn	cmterm-7942_7962-sip.8.3.1.cop.sgn

Table 41 Default Loads for Cisco Unified Communications Manager Release 6.x (continued)

	Cisco Unified Communications Manager Version					
Equipment Description	**6.1(5)**	**6.1(4a)**	**6.1(3a)**	**6.1(2)**	**6.1(1b)**	**6.0(1b)**
Cisco Unified IP Phone 7965G - SIP	cmterm-7945_7965-sip.8-5-3.cop.sgn	cmterm-7945_7965-sip.8-4-4.cop.sgn	cmterm-7945_7965-sip.8-4-2.cop.sgn	cmterm-7945_7965-sip.8.3.3(16).cop.sgn	cmterm-7945_7965-sip.8.3.3SR2.cop.sgn	cmterm-7945_7965-sip.8.3.1.cop.sgn
Cisco Unified IP Phone 7970G - SIP	cmterm-7970_7971-sip.8-5-3.cop.sgn	cmterm-7970_7971-sip.8-4-4.cop.sgn	cmterm-7970_7971-sip.8-4-2.cop.sgn	cmterm-7970_7971-sip.8.3.3(16).cop.sgn	cmterm-7970_7971-sip.8.3.3SR2.cop.sgn	cmterm-7970_7971.sip8.3.1.cop.sgn
Cisco Unified IP Phone 7971G - SIP	cmterm-7970_7971-sip.8-5-3.cop.sgn	cmterm-7970_7971-sip.8-4-4.cop.sgn	cmterm-7970_7971-sip.8-4-2.cop.sgn	cmterm-7970_7971-sip.8.3.3(16).cop.sgn	cmterm-7970_7971-sip.8.3.3SR2.cop.sgn	cmterm-7970_7971-sip.8.3.1.cop.sgn
Cisco Unified IP Phone 7975G - SIP	cmterm-7975-sip.8-5-3.cop.sgn	cmterm-7975-sip.8-4-4.cop.sgn	cmterm-7975-sip.8-4-2.cop.sgn	cmterm-7975-sip.8.3.3(16).cop.sgn	cmterm-7975-sip.8.3.3SR2.cop.sgn	cmterm-7975-sip.8.3.1.cop.sgn
Conference Bridge WS-X6608	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.03-sccp.cop.sgn	cmterm-6608cfb-4.0.0.02-sccp.cop.sgn	cmterm-6608cfb-4.0.0.02-sccp.cop.sgn	cmterm-6608cfb-4.0.0.01-sccp.cop.sgn
DC Directory	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
Digital Access - DE-30+	NA	NA	NA	NA	NA	NA
Digital Access - DT-24+	NA	NA	NA	NA	NA	NA
Digital Access WS-X6608	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.32-mgcp.copsgn	cmterm-6608-4.0.0.31-mgcp.cop.sgn	cmterm-6608-4.0.0.30-mgcp.cop.sgn	cmterm-6608-4.0.0.29-mgcp.cop.sgn
MLA--Multi Level Admin	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
MTP WS-X6608	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.06-sccp.cop.sgn	cmterm-6608mtp-4.0.0.05-sccp.cop.sgn	cmterm-6608mtp-4.0.0.05-sccp.cop.sgn	cmterm-6608mtp-4.0.0.04-sccp.cop.sgn

Table 42 Default Loads for Cisco Unified Communications Manager Release 5.x

	Cisco Unified Communications Manager Versions			
Equipment Description	**5.1(3e)**	**5.1(2)**	**5.1(1)**	**5.0(1)**
Analog Access - AS	NA	NA	NA	NA
Analog Access - AT	NA	NA	NA	NA
Analog Access WS-X6624	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.13-mgcp.cop.sgn	cmterm-6624-4.0.0.12-mgcp.cop
Attendant Console	5.1(3e)	5.1(2)	5.1(1)	5.0(1)

Table 42 Default Loads for Cisco Unified Communications Manager Release 5.x (continued)

	Cisco Unified Communications Manager Versions			
Equipment Description	**5.1(3e)**	**5.1(2)**	**5.1(1)**	**5.0(1)**
ATA 186/188	cmterm-ata-3.2.3-sccp.cop.sgn	cmterm-ata-3.2.3-sccp.cop.sgn	cmterm-ata-3.2.3-sccp.cop.sgn	cmterm-ata-3.2.3-sccp.cop
BAT/TAPS-Bulk Administration Tool	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
CallManager JTAPI	3.1(3.7)	3.1(2.6)	3.1(1.4)	3.0(1.3)
CallManager TSP	5.1(1.5)	5.1(1.3)	5.1(1.1)	5.1(0.15)
CAR--CDR Analysis and Reporting	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
Cisco Unified IP Phone 7902G - SCCP	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.2.cop.sgn	cmterm-7902-sccp.8.0.1.cop
Cisco Unified IP Phone 7905G - SCCP	cmterm-7905-sccp.8.0.2.cop.sgn	cmterm-7905-sccp.8.0.2.cop.sgn	cmterm-7905-sccp.8.0.2.cop.sgn	cmterm-7905-sccp.8.0.1.cop
Cisco Unified IP Phone 7906G - SCCP	cmterm-7911_7906-sccp.8-3-2.cop.sgn	cmterm-7911_7906-sccp.8-2-2SR2.cop.sgn	cmterm-7911_7906-sccp.8-2-1.cop.sgn	cmterm-7911-sccp.8.0.1.cop
Cisco Unified IP Phone 7910 - SCCP	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop.sgn	cmterm-7910-sccp.5.0.7.0.cop
Cisco Unified IP Phone 7911 - SCCP	cmterm-7911_7906-sccp.8-3-2.cop.sgn	cmterm-7911_7906-sccp.8-2-2SR2.cop.sgn	cmterm-7911_7906-sccp.8-2-1.cop.sgn	cmterm-7911-sccp.8.0.1.cop
Cisco Unified IP Phone 7912G - SCCP	cmterm-7912-sccp.8.0.2.cop.sgn	cmterm-7912-sccp.8.0.2.cop.sgn	cmterm-7912-sccp.8.0.2.cop.sgn	cmterm-7912-sccp.8.0.1.cop
Cisco Unified IP Phone Expansion Module 7914 - SCCP	cmterm-7914-sccp.5-0-3.cop.sgn	cmterm-7914-sccp.5.0.3.cop.sgn	cmterm-7914-sccp.5.0.3.cop.sgn	NA
Cisco Unified IP Phone Expansion Module 7915 - SCCP	cmterm-7915-1-0-2.cop.sgn[1]	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7916 - SCCP	cmterm-7916-1-0-2SR1.cop.sgn[1]	NA	NA	NA
Cisco Unified Wireless IP Phone 7920 - SCCP	cmterm-7920-sccp.3-0-2.cop.sgn	cmterm-7920-sccp.3-0-1.cop.sgn	cmterm-7920-sccp.3-0-1.cop.sgn	cmterm-7920-sccp.4.0-02-01.cop
Cisco Unified Wireless IP Phone 7921 - SCCP	cmterm-7921-sccp.1-0-3.cop.sgn	cmterm-7921-sccp.1-0-2.cop.sgn	NA	NA
Cisco Unified Wireless IP Phone 7925 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7931 - SCCP	NA[2]	NA	NA	NA
Cisco Unified IP Conference Station 7935 - SCCP	cmterm-7935-sccp.3.2.17.0.cop.sgn	cmterm-7935-sccp.3.2.16.0.cop.sgn	cmterm-7935-sccp.3.2.15.0.cop.sgn	cmterm-7935-sccp.3.2.12.cop

Table 42 Default Loads for Cisco Unified Communications Manager Release 5.x (continued)

	Cisco Unified Communications Manager Versions			
Equipment Description	**5.1(3e)**	**5.1(2)**	**5.1(1)**	**5.0(1)**
Cisco Unified IP Phone 7936 - SCCP	cmterm-7936-sccp.3-3-14-0.cop.sgn	cmterm-7936-sccp.3-3-13-0.cop.sgn	cmterm-7936-sccp.3-3-12-0.cop.sgn	cmterm-7936-sccp.3-3-9.cop
Cisco Unified IP Conference Station 7937 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7940 - SCCP	cmterm-7940_7960-sccp.8.0.7.cop.sgn	cmterm-7940_7960-sccp.8.0.5.cop.sgn	cmterm-7940_7960-sccp.8.0.4.cop.sgn	cmterm-7940_7960-sgn.8.0.1.cop
Cisco Unified IP Phone 7941 - SCCP	cmterm-7941_7961-sccp.8.3.2.cop.sgn	cmterm-7941_7961-sccp.8.2.2SR2.cop.sgn	cmterm-7941_7961-sccp.8.2.1.cop.sgn	cmterm-7941_7961-sccp.8.0.1.cop
Cisco Unified IP Phone 7942 - SCCP	cmterm-7942_7962-sccp.8.3.2.cop.sgn	NA	NA	NA
Cisco Unified IP Phone 7945 - SCCP	cmterm-7945_7965-sccp.8.3.2.cop.sgn	NA	NA	NA
Cisco Unified IP Phone 7960 - SCCP	cmterm-7940_7960-sccp.8.0.7.cop.sgn	cmterm-7940_7960-sccp.8.0.5.cop.sgn	cmterm-7940_7960-sccp.8.0.4.cop.sgn	cmterm-7940_7960-sccp.8.0.1.cop
Cisco Unified IP Phone 7961 - SCCP	cmterm-7941_7961-sccp.8.3.2.cop.sgn	cmterm-7941_7961-sccp.8.2.2SR2.cop.sgn	cmterm-7941_7961-sccp.8.2.1.cop.sgn	cmterm-7941_7961-sccp.8.0.1.cop
Cisco Unified IP Phone 7962 - SCCP	cmterm-7942_7962-sccp.8.3.2.cop.sgn	NA	NA	NA
Cisco Unified IP Phone 7965 - SCCP	cmterm-7945-7965-8.3.2-sccp.cop.sgn	NA	NA	NA
Cisco Unified IP Phone 7970 - SCCP	cmterm-7970_7971-sccp.8.3.2.cop.sgn	cmterm-7970_7971-sccp.8.2.2SR2.cop.sgn	cmterm-7970_7971-sccp.8.2.1.cop.sgn	cmterm-7970_7971-sccp.8.0.1.cop
Cisco Unified IP Phone 7971 - SCCP	cmterm-7970_7971-sccp.8.3.2.cop.sgn	cmterm-7970_7971-sccp.8.2.2SR2.cop.sgn	cmterm-7970_7971-sccp.8.2.1.cop.sgn	cmterm-7970_7971-sccp.8.0.1.cop
Cisco Unified IP Phone 7975 - SCCP	cmterm-7975-sccp.8.3.2.cop.sgn	cmterm-7975-sccp.8.2.2SR2.cop.sgn	cmterm-7975-sccp.8.2.1.cop.sgn	NA
Cisco Unified IP Phone 7985 - SCCP	cmterm-7985-sccp.4.1.4.0.0.cop.sgn	cmterm-7985-sccp.4.1.4.0.0.cop.sgn	cmterm-7985-sccp.4.1.2.0.0.cop.sgn	cmterm-7985-sccp.4.0.2.0.0.cop
Cisco Unified SIP Phone 3911	cmterm-3911_3951-sip.8.0.2.cop.sgn	cmterm-3911_3951-sip.8.0.1.cop.sgn	NA	NA
Cisco Unified SIP Phone 3951	cmterm-3911_3951-sip.8.0.2.cop.sgn	cmterm-3911_3951-sip.8.0.1.cop.sgn	NA	NA
Cisco Unified IP Phone 7905 - SIP	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.1.1.cop.sgn	cmterm-7905-sip.8.0.0.1.cop
Cisco Unified IP Phone 7906 - SIP	cmterm-7911_7906-sip.8.3.2.cop.sgn	cmterm-7911_7906-sip.8.2.2SR2.cop.sgn	cmterm-7911_7906-sip.8.2.1.cop.sgn	cmterm-7911-sip.8.0.1.cop
Cisco Unified IP Phone 7911 - SIP	cmterm-7911_7906-sip.8.3.2.cop.sgn	cmterm-7911_7906-sip.8.2.2SR2.cop.sgn	cmterm-7911_7906-sip.8.2.1.cop.sgn	cmterm-7911-sip.8.0.1.cop

Table 42 Default Loads for Cisco Unified Communications Manager Release 5.x (continued)

	Cisco Unified Communications Manager Versions			
Equipment Description	**5.1(3e)**	**5.1(2)**	**5.1(1)**	**5.0(1)**
Cisco Unified IP Phone 7912 - SIP	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.1.1.cop.sgn	cmterm-7912-sip.8.0.0.1.cop
Cisco Unified IP Phone Expansion Module 7914 - SIP	cmterm-7914-sip.5.0.2.cop.sgn	cmterm-7914-sip.5.0.2.cop.sgn	cmterm-7914-sip.5.0.2.cop.sgn	cmterm-7914-sip.5.0.1.cop
Cisco Unified IP Phone Expansion Module 7915 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7916 - SIP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone7920 - SIP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7921 - SIP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7925 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7931 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7940 - SIP	cmterm-7940_7960-sip.8.6.02.cop.sgn	cmterm-7940_7960-sip.8.6.02.cop.sgn	cmterm-7940_7960-sip.8.5.00.cop.sgn	cmterm-7940_7960-sip.8.1.0.0.cop
Cisco Unified IP Phone 7941 - SIP	cmterm-7941_7961-sip.8.3.2.cop.sgn	cmterm-7941_7961-sip.8.2.2SR2.cop.sgn	cmterm-7941_7961-sip.8.2.1.cop.sgn	cmterm-7941_7961-sip.8.0.1.cop
Cisco Unified IP Phone 7942 - SIP	cmterm-7942_7962-sip.8.3.2.cop.sgn	cmterm-7942_7962-sip.8.2.2SR2.cop.sgn	cmterm-7942_7962-sip.8.2.1.cop.sgn	NA
Cisco Unified IP Phone 7945 - SIP	cmterm-7945_7965-sip.8.3.2.cop.sgn	cmterm-7945_7965-sip.8.2.2SR2.cop.sgn	cmterm-7945_7965-sip.8.2.1.cop.sgn	NA
Cisco Unified IP Phone 7960 - SIP	cmterm-7940_7960-sip.8.6.02.cop.sgn	cmterm-7940_7960-sip.8.6.02.cop.sgn	cmterm-7940_7960-sip.8.5.00.cop.sgn	cmterm-7940_7960-sip.8.1.0.0.cop
Cisco Unified IP Phone 7961 - SIP	cmterm-7941_7961-sip.8.3.2.cop.sgn	cmterm-7941_7961-sip.8.2.2SR2.cop.sgn	cmterm-7941_7961-sip.8.2.1.cop.sgn	cmterm-7941_7961-sip.8.0.1.cop
Cisco Unified IP Phone 7962 - SIP	cmterm-7942_7962-sip.8.3.2.cop.sgn	cmterm-7942_7962-sip.8.2.2SR2.cop.sgn	cmterm-7942_7962-sip.8.2.1.cop.sgn	NA
Cisco Unified IP Phone 7965 - SIP	cmterm-7945_7965-sip.8.3.2.cop.sgn	cmterm-7945_7965-sip.8.2.2SR2.cop.sgn	cmterm-7945_7965-sip.8.2.1.cop.sgn	NA
Cisco Unified IP Phone 7970 - SIP	cmterm-7970_7971-sip.8.3.2.cop.sgn	cmterm-7970_7971-sip.8.2.2SR2.cop.sgn	cmterm-7970_7971-sip.8.2.1.cop.sgn	cmterm-7970_7971-sip.8.0.1.cop
Cisco Unified IP Phone 7971 - SIP	cmterm-7970_7971-sip.8.3.2.cop.sgn	cmterm-7970_7971-sip.8.2.2SR2.cop.sgn	cmterm-7970_7971-sip.8.2.1.cop.sgn	cmterm-7970_7971-sip.8.0.1.cop

Table 42 Default Loads for Cisco Unified Communications Manager Release 5.x (continued)

	Cisco Unified Communications Manager Versions			
Equipment Description	**5.1(3e)**	**5.1(2)**	**5.1(1)**	**5.0(1)**
Cisco Unified IP Phone 7975 - SIP	cmterm-7975-sip.8.3.2.cop.sgn	cmterm-7975-sip.8.2.2SR2.cop.sgn	cmterm-7975-sip.8.2.1.cop.sgn	NA
Conference Bridge WS-X6608	cmterm-6608cfb-4.0.0.01-sccp.cop.sgn	cmterm-6608cfb-4.0.0.01-sccp.cop.sgn	cmterm-6608cfb-4.0.0.01-sccp.cop.sgn	cmterm-6608cfb-4.0.0.01-sccp.cop
DC Directory	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
Digital Access - DE-30+	NA	NA	NA	NA
Digital Access - DT-24+	NA	NA	NA	NA
Digital Access WS-X6608	cmterm-6608-4.0.0.30-mgcp.cop.sgn	cmterm-6608-4.0.0.29-mgcp.cop.sgn	cmterm-6608-4.0.0.28-mgcp.cop.sgn	cmterm-6608-4.0.0.22-mgcp.cop
MLA--Multi Level Admin	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated
MTP WS-X6608	cmterm-6608mtp-4.0.0.04-sccp.cop.sgn	cmterm-6608mtp-4.0.0.04-sccp.cop.sgn	cmterm-6608mtp-4.0.0.04-sccp.cop.sgn	cmterm-6608mtp-4.0.0.04-sccp.cop

1. Supports Cisco Unified Communications Manager Release 5.1(3b) and later releases.
2. This device was in the test bed and loaded cmterm-7931-8-3-1-sccp.sgn; however, this device does not get supported in any release of Cisco Unified Communications Manager prior to Release 6.0(x).

Table 43 Default Loads for Cisco Unified CallManager Releases 4.2(x) and 4.3(x)

	Cisco Unified CallManager Version			
Equipment Description	**4.3(2)**	**4.3(1)**	**4.2(3)**	**4.2(1)**
Analog Access - AS	A001D031	A001D031	A001D031	A001D031
Analog Access - AT	A001D031	A001D031	A001D031	A001D031
Analog Access WS-X6624	cmterm-6624-4.0.0.12-mgcp.exe	cmterm-6624-4.0.0.12-mgcp.exe	cmterm-6624-4.0.0.12-mgcp.exe	cmterm-6624-4.0.0.12-mgcp.exe
Attendant Console	1.5(1)	1.5(1)	1.5(1)	1.5(1)
ATA 186/188	cmterm-ata-3.2.3-sccp.exe	cmterm-ata-3.2.3-sccp.exe	cmterm-ata-3.2.3-sccp.exe	cmterm-ata-3.2.3-sccp.exe
BAT/TAPS-Bulk Administration Tool	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	5.2(1)
CallManager JTAPI	2.3(1.x)	2.3(0.3)	2.2(3.x)	2.2(1.5)
CallManager TSP	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	4.2(0.4)
CAR--CDR Analysis and Reporting	NA, Unified CM integrated	NA, Unified CM integrated	NA, Unified CM integrated	4.2(0.013)

Table 43 Default Loads for Cisco Unified CallManager Releases 4.2(x) and 4.3(x) (continued)

	Cisco Unified CallManager Version			
Equipment Description	**4.3(2)**	**4.3(1)**	**4.2(3)**	**4.2(1)**
Cisco Unified IP Phone 7902G - SCCP	cmterm-7902-sccp.8.0.2.exe	cmterm-7902-sccp.8.0.2.exe	cmterm-7902-sccp.8.0.1.exe	cmterm-7902-sccp.8.0.1.exe
Cisco Unified IP Phone 7905/7905G - SCCP	cmterm-7905-sccp.8.0.3.exe	cmterm-7905-sccp.8.0.2.exe	cmterm-7905-sccp.8.0.1.exe	cmterm-7905-sccp.8.0.1.exe
Cisco Unified IP Phone 7906G - SCCP	cmterm-7911_7906-sccp.11.8-3-3SR2S.exe	cmterm-7911_7906-sccp.11.8-2-1S.exe	cmterm-7911_7906-sccp.11.8-0-4SR1S.exe	cmterm-7911_7906-sccp.11.8-0-1-0S.exe
Cisco Unified IP Phone 7910 - SCCP	cmterm-7905-sccp.5.0.7.exe	cmterm-7905-sccp.5.0.7.exe	cmterm-7905-sccp.5.0.7.exe	cmterm-7905-sccp.5.0.7.exe
Cisco Unified IP Phone 7911 - SCCP	cmterm-7911_7906-sccp.11.8-3-3SR2S.exe	cmterm-7911_7906-sccp.11.8-2-1S.exe	cmterm-7911_7906-sccp.11.8-0-4SR1S.exe	cmterm-7911_7906-sccp.11.8-0-1-0S.exe
Cisco Unified IP Phone 7912G - SCCP	cmterm-7912-sccp.8.0.3.exe	cmterm-7912-sccp.8.0.2.exe	cmterm-7912-sccp.8.0.1.exe	cmterm-7912-sccp.8.0.1.exe
Cisco Unified IP Phone Expansion Module 7914 - SCCP	cmterm-7914-sccp.5-0-3.exe	cmterm-7914-sccp.5-0-2.exe	cmterm-7914-sccp.4-0-1.exe	cmterm-7914-sccp.4-0-1.exe
Cisco Unified IP Phone Expansion Module 7915 - SCCP	cmterm-7915-sccp.1-0-2.exe	NA	cmterm-7915-sccp.1-0-2.exe[1]	NA
Cisco Unified IP Phone Expansion Module 7916 - SCCP	cmterm-7916-sccp.1-0-2SR1.exe	NA	cmterm-7916-sccp.1-0-2SR1.exe[1]	NA
Cisco Unified Wireless IP Phone 7920 - SCCP	cmterm-7920-sccp.4.0-03-02.exe	cmterm-7920-sccp.4.0-03-01.exe	cmterm-7920-sccp4.0-03-00.exe	cmterm-7920-sccp.4.0-02-01.exe
Cisco Unified Wireless IP Phone 7921 - SCCP	cmterm-7921-sccp-1.1.1.exe	cmterm-7921-sccp.1.0.1.exe	NA	NA
Cisco Unified IP Phone 7931 - SCCP	NA	NA	NA	NA
Cisco Unified IP Conference Station 7935 - SCCP	cmterm-7935-sccp.3-2-17.exe	cmterm-7935-sccp.3-2-15.exe	cmterm-7935-sccp.3-2-14.exe	cmterm-7935-sccp.3-2-12.exe
Cisco Unified IP Conference Station 7936 - SCCP	cmterm-7936-sccp.3-3-14-0.exe	cmterm-7936-sccp.3-3-12-0.exe	cmterm-7936-sccp.3-3-11-0.exe	cmterm-7936-sccp.3-3-9-0.exe
Cisco Unified IP Conference Station 7937 - SCCP	cmterm-7937-sccp.1-0-1-0.exe	NA	NA	NA
Cisco Unified IP Phone 7940 - SCCP	cmterm-7940_7960-sccp.8-0-8-0.exe	cmterm-7940_7960-sccp.8-0-4-0.exe	cmterm-7940_7960-sccp.8-0-4-0.exe	cmterm-7940_7960-sccp.8-0-1-0.exe
Cisco Unified IP Phone 7941 - SCCP	cmterm-7941_7961-sccp.8-3-3SR2S.exe	cmterm-7941_7961-sccp.8-2-1S.exe	cmterm-7941_7961-sccp.8-0-4SR1S.exe	cmterm-7941_7961-sccp.8-0-1-0S.exe

Table 43 Default Loads for Cisco Unified CallManager Releases 4.2(x) and 4.3(x) (continued)

	Cisco Unified CallManager Version			
Equipment Description	**4.3(2)**	**4.3(1)**	**4.2(3)**	**4.2(1)**
Cisco Unified IP Phone 7942 - SCCP	cmterm-7942_7962-sccp.8-3-3SR2S.exe	NA	NA	NA
Cisco Unified IP Phone 7945 - SCCP	cmterm-7945_7965-sccp.8-3-3SR2S.exe	NA	NA	NA
Cisco Unified IP Phone 7960 - SCCP	cmterm-7940_7960-sccp.8-0-8-0.exe	cmterm-7940_7960-sccp.8-0-4-0.exe	cmterm-7940_7960-sccp.8-0-4-0.exe	cmterm-7940_7960-sccp.8-0-1-0.exe
Cisco Unified IP Phone 7961 - SCCP	cmterm-7941_7961-sccp.8-3-3SR2S.exe	cmterm-7941_796-sccp.8-2-1S.exe	cmterm-7941_7961-sccp.8-0-4SR1S.exe	cmterm-7941_7961-sccp.8-0-1-0S.exe
Cisco Unified IP Phone 7962 - SCCP	cmterm-7942_7962.sccp.8-3-3SR2S.exe	NA	NA	NA
Cisco Unified IP Phone 7965 - SCCP	cmterm-7945_7965-sccp.8-3-3SR2S.exe	NA	NA	NA
Cisco Unified IP Phone 7970 - SCCP	cmterm-7970_7971-sccp.8-3-3SR2S.exe	cmterm-7970_7971-sccp.8-2-1S.exe	cmterm-7970_7971-sccp.70.8-0-4SR1S.exe	cmterm-7970_7971-sccp.8-0-1-0S.exe
Cisco Unified IP Phone 7971 - SCCP	cmterm-7970_7971-sccp.8-3-3SR2S.exe	cmterm-7970_7971-sccp.8-2-1S.exe	cmterm-7970_7971-sccp.8-0-4SR1S.exe	cmterm-7970_7971-sccp.8-0-1-0S.exe
Cisco Unified IP Phone 7975 - SCCP	cmterm-7975-sccp.8-3-3SR2S.exe	NA	NA	NA
Cisco Unified IP Phone 7985 - SCCP	cmterm-7985-sccp.4-1-5-0.exe	cmterm-7985-sccp.4-1-2-0.exe	cmterm-7985-sccp.4-1-2-0.exe	cmterm-7985-sccp.4-0-2-0.exe
Cisco Unified SIP Phone 3911	NA	NA	NA	NA
Cisco Unified SIP Phone 3951	NA	NA	NA	NA
Cisco Unified IP Phone 7905 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7911 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7912 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7914 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7915 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7916- SIP	NA	NA	NA	NA

Table 43 Default Loads for Cisco Unified CallManager Releases 4.2(x) and 4.3(x) (continued)

	Cisco Unified CallManager Version			
Equipment Description	**4.3(2)**	**4.3(1)**	**4.2(3)**	**4.2(1)**
Cisco Unified Wireless IP Phone 7920 - SIP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7921 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7931G - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7940 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7941 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7942 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7945 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7960 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7961 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7962 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7965 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7970 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7971 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7975 - SIP	NA	NA	NA	NA
Conference Bridge WS-X6608	cmterm-6608cfb-4.0.0.02-sccp.exe	cmterm-6608cfb-4.0.0.01-sccp.exe	cmterm-6608cfb-4.0.0.01-sccp.exe	cmterm-6608cfb-4.0.0.01-sccp.exe
DC Directory	3.0.02	3.0.02	3.0.02	3.0.02
Digital Access - DE-30+	D00303010033	D00303010033	D00303010033	D00303010033
Digital Access - DT-24+	D00303010033	D00303010033	D00303010033	D00303010033
Digital Access WS-X6608	D00404000031	D00404000023	D00404000023	D00404000021
MLA--Multi Level Admin	Integrated in Cisco Unified CM code	Integrated in Cisco Unified CM code	Integrated in Cisco Unified CM code	Integrated in Cisco Unified CM code
MTP WS-X6608	cmterm-6608mtp-4.0.0.05-sccp.exe	cmterm-6608mtp-4.0.0.04-sccp.exe	cmterm-6608mtp-4.0.0.04-sccp.exe	cmterm-6608mtp-4.0.0.04-sccp.exe

1. Requires Cisco Unified Communications Manager Release 4.2(3)SR3a or a later release.

Table 44 Default Loads for Cisco Unified CallManager Releases 4.0(x) and 4.1(x)

	Cisco Unified CallManager Version			
Equipment Description	**4.1(3)**	**4.1(2)**	**4.0(2a)**	**4.0(1)**
Analog Access - AS	A001D031	A001D031	A001D031	A001D031
Analog Access - AT	A001D031	A001D031	A001D031	A001D031
Analog Access WS-X6624	A00204000009	A00204000009	A00204000009	A00204000006
Attendant Console	1.4(1) ES1	1.4.1.0	1.3.1.122	1.3.1.122
ATA 186/188	cmterm-ata-3.0.1(01)-sccp.exe	cmterm-ata-3.0.1(01)-sccp.exe	cmterm-ata-3.0.1(01)-sccp.exe	cmterm-ata-3.0.1(01)-sccp.exe
BAT/TAPS-Bulk Administration Tool	5.1(4)	5.1(3c)	5.0(2)	5.0(1)
CallManager JTAPI	2.1(3.3)	2.1(2.2)	2.0(2.2)	2.0(1.4)
CallManager TSP	4.1(1.4)	4.1(1.2)	4.0(0.22)	4.0(0.18)
CAR--CDR Analysis and Reporting	4.1(0.32)	4.1(0.5)	4.0(0.24)	4.0(0.22)
Cisco Unified IP Phone 7902G - SCCP	cmterm-7902-sccp.1.2.0.6.exe	cmterm-7902-sccp.1.2.0.4.exe	cmterm-7902-sccp.1.0.3.0.exe	cmterm-7902-sccp.1.0.2.02.exe
Cisco Unified IP Phone 7905/7905G - SCCP	cmterm-7905-sccp.6.0.0.00.exe	cmterm-7905-sccp.5.0.4.00.exe	cmterm-7905-sccp.1.0.3.00.exe	cmterm-7905-sccp.1.0.2.02.exe
Cisco Unified IP Phone 7906G - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7910 - SCCP	cmterm-7910-sccp.4.0.5.0.exe	cmterm-7910-sccp.4.0.5.05.exe	cmterm-7910-sccp.4.0.5.05.exe	cmterm-7910-sccp.4.0.5.04.exe
Cisco Unified IP Phone 7911 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7912G - SCCP	cmterm-7912-sccp.6.0.0.00.exe	cmterm-7910-sccp.4.0.0.00.exe	cmterm-7910-sccp.1.0.3.00.exe	cmterm-7912-sccp.1.0.2.02.exe
Cisco Unified IP Phone Expansion Module 7914 - SCCP	cmterm-7914-sccp.4-0-1.exe	cmterm-7914-sccp.4-0-1.exe	cmterm-7914-sccp.4-0-0.exe	cmterm-7914-sccp.4-0-0.exe
Cisco Unified IP Phone Expansion Module 7915 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7916 - SCCP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7920 - SCCP	cmterm-7920-sccp.4.0-01-08.exe	cmterm-7920-sccp.4.0-01-08.exe	cmterm-7920-sccp.3.3-01-03.exe	cmterm-sccp.7920.3.3-01-03.exe

Table 44 Default Loads for Cisco Unified CallManager Releases 4.0(x) and 4.1(x) (continued)

	Cisco Unified CallManager Version			
Equipment Description	**4.1(3)**	**4.1(2)**	**4.0(2a)**	**4.0(1)**
Cisco Unified Wireless IP Phone 7921 - SCCP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7925 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7931 - SCCP	NA	NA	NA	NA
Cisco Unified IP Conference Station 7935 - SCCP	cmterm-7935-sccp-3.1.09.exe	cmterm-7935-sccp.3.1.08.exe	cmterm-7935-sccp.3.1.07.exe	cmterm-7935-sccp.3.1.04.exe
Cisco Unified IP Phone 7936 - SCCP	cmterm-7936-sccp.3-3-7-0.exe	cmterm-7936-sccp.3-3-6-0.exe	cmterm-7936-sccp.3-3-2-0.exe	cmterm-7936-sccp.3-3-2-0.exe
Cisco Unified IP Conference Station 7937 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7940 - SCCP	cmterm-7940_7960-sccp.7.0.1.02.exe	cmterm-7940_7960-sccp.7.0.0.02.exe	cmterm-7940_7960-sccp.6.0.0.0.exe	cmterm-7940_7960-sccp.6.0.0.01.exe
Cisco Unified IP Phone 7941 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7942 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7945 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7960 - SCCP	cmterm-7940_7960-sccp.7.0.1.02.exe	cmterm-7940_7960-sccp.7.0.0.02.exe	cmterm-7940_7960-sccp.6.0.0.0.exe	cmterm-7940_7960-sccp.6.0.0.01.exe
Cisco Unified IP Phone 7961 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7962- SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7965 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7970 - SCCP	cmterm-7970-sccp.6-0-2SR1-0s.exe	cmterm-7970-sccp.6-0-1-0SR1.exe	cmterm-7970-sccp.6-0-1-0s.exe	cmterm-7970-sccp.5-0-2-0s.exe
Cisco Unified IP Phone 7971 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7975 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7985 - SCCP	NA	NA	NA	NA
Cisco Unified SIP Phone 3911	NA	NA	NA	NA

Table 44 Default Loads for Cisco Unified CallManager Releases 4.0(x) and 4.1(x) (continued)

	Cisco Unified CallManager Version			
Equipment Description	**4.1(3)**	**4.1(2)**	**4.0(2a)**	**4.0(1)**
Cisco Unified SIP Phone 3951	NA	NA	NA	NA
Cisco Unified IP Phone 7905 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7906 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7910 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7911 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7912 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7914 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7915 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7916 - SIP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7920 - SIP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7921 - SIP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7925 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7931G - SIP	NA	NA	NA	NA
Cisco Unified IP Conference Station 7935 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7936 - SIP	NA	NA	NA	NA
Cisco Unified IP Conference Station 7937 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7940 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7941 - SIP	NA	NA	NA	NA

Table 44 Default Loads for Cisco Unified CallManager Releases 4.0(x) and 4.1(x) (continued)

	Cisco Unified CallManager Version			
Equipment Description	**4.1(3)**	**4.1(2)**	**4.0(2a)**	**4.0(1)**
Cisco Unified IP Phone 7942 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7945 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7960 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7961 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7962 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7965 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7970 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7971 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7975 - SIP	NA	NA	NA	NA
Conference Bridge WS-X6608	C00103010015	C00103010015	C00103010015	C00103010014
DC Directory	3.0.02	3.0.02	2.5.00	2.5.00
Digital Access - DE-30+	D00303010033	D00303010033	D00303010033	D00303010032
Digital Access - DT-24+	D00303010033	D00303010033	D00303010032	D00303010032
Digital Access WS-X6608	D00404000016	D00404000011	D00404000009	D00404000007
MLA--Multi Level Admin	Integrated in Cisco Unified CM	Integrated in Cisco Unified CM	Integrated in Cisco Unified CM	Integrated in Cisco Unified CM
MTP WS-X6608	M00104000003	M00104000003	M00104000003	M00104000003

Table 45 Default Loads for Cisco CallManager Release 3.3(x)

	Cisco CallManager Version			
Equipment Description	**3.3(5)**	**3.3(4)**	**3.3(3)**	**3.3(2)**
Analog Access - AS	A001D031	A001D031	A001D031	A001D031
Analog Access - AT	A001D031	A001D031	A001D031	A001D031
Analog Access WS-X6624	A00204000009	A00204000007	A00203030017	A00203030012

Table 45 Default Loads for Cisco CallManager Release 3.3(x) (continued)

	Cisco CallManager Version			
Equipment Description	**3.3(5)**	**3.3(4)**	**3.3(3)**	**3.3(2)**
Attendant Console	1.2(1) ES14	1.2.1 ES8	1.2.1.1	1.1(3)
ATA 186/188	cmterm-ata-3.0.1(01)-sccp.exe	cmterm-ata-2.0.9(27)-sccp.exe	cmterm-ata-2.0.9(27)-sccp.exe	cmterm-ata-2.0.9(27)-sccp.exe
BAT/TAPS-Bulk Administration Tool	4.4(5)	4.4(3.3)	4.4(3)	4.4(2)
CallManager JTAPI	1.4(5.6)	1.4(4.1)	1.4(3.12)	1.4(2)
CallManager TSP	3.3(0.39)	3.3(0.36)	3.3(0.34)	3.3(0.2401)
CAR--CDR Analysis and Reporting	3.3(0.95)	3.3(0.58)	3.3(0.39)	3.3(0.24)
Cisco Unified IP Phone 7902G - SCCP	CP7902050000SCCP041007A	CP7902010202SCCP031217B.sbin	CP79020101SCCP030610A.sbin	[1]
Cisco Unified IP Phone 7905/7905G - SCCP	CP7905050000SCCP041115A	CP7905010202SCCP031217B.zup	CP79050101SCCP030610A.zup	LD0100SCCP021114c.ZUP
Cisco Unified IP Phone 7906 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7910 - SCCP	P00405000600	P00405000400	P00403030401	P00403030200
Cisco Unified IP Phone 7911 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7912G - SCCP	CP7912050000SCCP041115A	CP7912010202SCCP031217B.sbin	CP79120101SCCP030610A.sbin	[2]
Cisco Unified IP Phone Expansion Module 7914 - SCCP	cmterm-7914-sccp.4-0-1.exe	cmterm-7914-sccp.3-0-2-3.exe	cmterm-7914-sccp.3-0-2-3.exe	cmterm-7914-sccp.3-0-2-3.exe
Cisco Unified IP Phone Expansion Module 7915 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7916 - SCCP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7920 - SCCP	cmterm-7920-sccp.4.0.01.08.exe	cmterm-7920-sccp.3.3.01.06.exe	[3]	Registers as 7960
Cisco Unified Wireless IP Phone 7921 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7931 - SCCP	NA	NA	NA	NA
Cisco Unified IP Conference Station 7935 - SCCP	P00503010800	P00503010300	P00503010300	P00503010100

Table 45 Default Loads for Cisco CallManager Release 3.3(x) (continued)

	Cisco CallManager Version			
Equipment Description	**3.3(5)**	**3.3(4)**	**3.3(3)**	**3.3(2)**
Cisco Unified IP Phone 7936 - SCCP	cmterm-7936-sccp.3-3-6-0.exe	cmterm-7936.sccp.3-3-2-0.exe	NA	NA
Cisco Unified IP Conference Station 7937 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7940 - SCCP	P00307010100	P00305000400	P00303030401	P00303030200
Cisco Unified IP Phone 7941 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7942 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7945 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7960 - SCCP	P00307010100	P00305000400	P00303030401	P00303030200
Cisco Unified IP Phone 7961 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7962 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7965 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7970 - SCCP	cmterm-7970-sccp.6-0-2SR1-exe	cmterm-7970-sccp.5-0-3.exe	cmterm-7970-sccp.5-0-3.exe[4]	NA
Cisco Unified IP Phone 7971 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7975 - SCCP	NA	NA	NA	NA
Cisco Unified IP Phone 7985 - SCCP	NA	NA	NA	NA
Cisco Unified SIP Phone 3911	NA	NA	NA	NA
Cisco Unified SIP Phone 3951	NA	NA	NA	NA
Cisco Unified IP Phone 7905 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7906 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7911 - SIP	NA	NA	NA	NA

Table 45 Default Loads for Cisco CallManager Release 3.3(x) (continued)

	Cisco CallManager Version			
Equipment Description	**3.3(5)**	**3.3(4)**	**3.3(3)**	**3.3(2)**
Cisco Unified IP Phone 7912 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7914 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7915 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7916 - SIP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7920 - SCCP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7921 - SIP	NA	NA	NA	NA
Cisco Unified Wireless IP Phone 7925 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7931 - SIP	NA	NA	NA	NA
Cisco Unified IP Conference Station 7935 - SIP	NA	NA	NA	NA
Cisco Unified IP Conference Station 7936 - SIP	NA	NA	NA	NA
Cisco Unified IP Conference Station 7937 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7940 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7941 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7942 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7945 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7960 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7961 - SIP	NA	NA	NA	NA

Table 45 Default Loads for Cisco CallManager Release 3.3(x) (continued)

	Cisco CallManager Version			
Equipment Description	**3.3(5)**	**3.3(4)**	**3.3(3)**	**3.3(2)**
Cisco Unified IP Phone 7962 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7965 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7970 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7971 - SIP	NA	NA	NA	NA
Cisco Unified IP Phone 7975 - SIP	NA	NA	NA	NA
Conference Bridge WS-X6608	C00103010015	C00103010015	C00103010010	C00103010007
DC Directory	2.5.00	2.5.00	3.3.3.14	2.5.00 (build 20021009)
Digital Access - DE-30+	D00303010033	D00303010033	D00303010033	D00303010032
Digital Access - DT-24+	D00303010033	D00303010033	D00303010033	D00303010032
Digital Access WS-X6608	D00404000017	D00404000008	D00403030018	D00403030012
MLA--Multi Level Admin	NA	NA	NA	NA
MTP WS-X6608	M00103010017	M00103010017	M00103010010	M00103010007

1. Cisco Unified IP Phone 7902G requires execution of device pack cmterm-7902g.P008.3-3-2.exe.
2. Cisco Unified IP Phone 7912G requires execution of device pack cmterm-7912g.P009.3-3-2.exe.
3. Cisco Unified IP Phone 7920 requires Cisco Unified Communications Manager 3.3(3) sr1. It registers as a 7920. The load name specifies cmterm.7920.3.3-01-03.bin.
4. Requires Cisco Unified Communications Manager Release 3.3(3)SR2 or later.

Table 46 Default Loads for Cisco CallManager Release 3.1(x) and 3.2(x)

	Cisco CallManager Version		
Equipment Description	**3.2(2a) & 3.2(2c)**	**3.2(1)**	**3.1(4a) & 3.1(4b)**
Analog Access - AS	A001D031	A001D031	A001D031
Analog Access - AT	A001D031	A001D031	A001D031
Analog Access WS-X6624	A00203010038	A00203010035	A00203010038
Attendant Console	NA	NA	NA
ATA 186/188	NA	NA	NA
BAT/TAPS-Bulk Administration Tool	4.3(1)	4.3(1)	NA
CallManager JTAPI	1.3(1.15)	1.3(1.6)	1.2(1.31)

Table 46 Default Loads for Cisco CallManager Release 3.1(x) and 3.2(x) (continued)

	Cisco CallManager Version		
Equipment Description	**3.2(2a) & 3.2(2c)**	**3.2(1)**	**3.1(4a) & 3.1(4b)**
CallManager TSP	3.2(0.24)	3.2(0.16)	3.1(0.51)
CAR--CDR Analysis and Reporting	NA	NA	NA
Cisco Unified IP Phone 7902G - SCCP	NA	NA	NA
Cisco Unified IP Phone 7905/7905G - SCCP	NA	NA	NA
Cisco Unified IP Phone 7906G - SCCP	NA	NA	NA
Cisco Unified IP Phone 7910 - SCCP	P00403020202	P00403020100	P00403010405
Cisco Unified IP Phone 7911 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7912G - SCCP	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7914 - SCCP	cmterm-7914-sccp.3-0-2-2.exe	cmterm-7914-sccp.3-0-2-2.exe	cmterm-7914-sccp.3-0-1-1.exe
Cisco Unified IP Phone Expansion Module 7915 - SCCP	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7916 - SCCP	NA	NA	NA
Cisco Unified Wireless IP Phone 7920 - SCCP	Registers as 7960	NA	NA
Cisco Unified Wireless IP Phone 7921 - SCCP	NA	NA	NA
Cisco Unified Wireless IP Phone 7925 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7931 - SCCP	NA	NA	NA
Cisco Unified IP Conference Station 7935 - SCCP	P005B302	P005W301	P005C302
Cisco Unified IP Phone 7936 - SCCP	NA	NA	NA
Cisco Unified IP Conference Station 7937 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7940 - SCCP	P00303020202	P00303020100	P00303010405
Cisco Unified IP Phone 7941 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7942 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7945 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7960 - SCCP	P00303020202	P00303020100	P00303010405
Cisco Unified IP Phone 7961 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7962 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7965 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7970 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7971 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7975 - SCCP	NA	NA	NA
Cisco Unified IP Phone 7985 - SCCP	NA	NA	NA
Cisco Unified SIP Phone 3911	NA	NA	NA

Table 46 Default Loads for Cisco CallManager Release 3.1(x) and 3.2(x) (continued)

	Cisco CallManager Version		
Equipment Description	**3.2(2a) & 3.2(2c)**	**3.2(1)**	**3.1(4a) & 3.1(4b)**
Cisco Unified SIP Phone 3951	NA	NA	NA
Cisco Unified IP Phone 7905 - SIP	NA	NA	NA
Cisco Unified IP Phone 7906 - SIP	NA	NA	NA
Cisco Unified IP Phone 7911 - SIP	NA	NA	NA
Cisco Unified IP Phone 7912 - SIP	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7914 - SIP	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7915 - SIP	NA	NA	NA
Cisco Unified IP Phone Expansion Module 7916 - SIP	NA	NA	NA
Cisco Unified Wireless IP Phone 7920 - SIP	NA	NA	NA
Cisco Unified Wireless IP Phone 7921 - SIP	NA	NA	NA
Cisco Unified IP Phone 7931 - SIP	NA	NA	NA
Cisco Unified IP Conference Station 7935 - SIP	NA	NA	NA
Cisco Unified IP Phone 7936 - SIP	NA	NA	NA
Cisco Unified IP Conference Station 7937 - SIP	NA	NA	NA
Cisco Unified IP Phone 7940 - SIP	NA	NA	NA
Cisco Unified IP Phone 7941 - SIP	NA	NA	NA
Cisco Unified IP Phone 7942 - SIP	NA	NA	NA
Cisco Unified IP Phone 7945 - SIP	NA	NA	NA
Cisco Unified IP Phone 7960 - SIP	NA	NA	NA
Cisco Unified IP Phone 7961 - SIP	NA	NA	NA
Cisco Unified IP Phone 7962 - SIP	NA	NA	NA
Cisco Unified IP Phone 7965 - SIP	NA	NA	NA
Cisco Unified IP Phone 7970 - SIP	NA	NA	NA
Cisco Unified IP Phone 7971 - SIP	NA	NA	NA
Cisco Unified IP Phone 7975 - SIP	NA	NA	NA
Conference Bridge WS-X6608	C00103010007	C00103010004	C00103010007
DC Directory	NA	NA	NA
Digital Access - DE-30+	D00303010032	D0030310028	D00303010024
Digital Access - DT-24+	D00303010032	D0030310028	D00303010023
Digital Access WS-X6608	D00403010044	D00403010041	D00403010044

Table 46 Default Loads for Cisco CallManager Release 3.1(x) and 3.2(x) (continued)

	Cisco CallManager Version		
Equipment Description	**3.2(2a) & 3.2(2c)**	**3.2(1)**	**3.1(4a) & 3.1(4b)**
MLA--Multi Level Admin	NA	NA	
MTP WS-X6608	M00103010007	M00103010004	M00103010007

Compatible Operating System on CD for New Server Installs

Table 47 on page 100, displays information on the compatibility of the Windows Operating System (OS) on CDs that are available for new server installations for Cisco Unified Communications Manager Release 3.x through Release 4.x.

Note This information does not apply to Cisco Unified Communications Manager Release 5.x or later releases because these releases use appliance-based programs.

Additional Notes for Cisco Unified Communications Manager Release 3.3(2)

Table 47 OS on CD for New Server Installs for Cisco Unified Communications Manager Release 3.x through Release 4.x

OS on CD for New Server Installs	Cisco Unified Communications Manager Version
2000.2.3	3.1, 3.2(2a), 3.2(2c), 3.2(3)[1], 3.3(2)
2000.2.4	3.1, 3.2(2c), 3.2(3), 3.3(2)[1], 3.3(3), 4.0(1)
2000.2.5	3.1, 3.2, 3.3(2)[1], 3.3(3), 3.3(4)[2], 4.0[2]
2000.2.6	3.1, 3.2, 3.3[3], 4.0, 4.1(2)[4]
2000.2.7	3.1, 3.2, 3.3, 4.0, 4.1[5]
2000.4.1[6]	3.1, 3.2, 3.3, 4.0, 4.1
2000.4.1a[6]	3.1, 3.2, 3.3, 4.0, 4.1
2000.4.2	3.1, 3.2, 3.3, 4.0, 4.1, 4.2[7]
2000.4.3a	3.1, 3.2, 3.3, 4.0, 4.1, 4.2
2000.4.4a	3.1, 3.2, 3.3, 4.0, 4.1, 4.2
2000.4.5a	3.1, 3.2, 3.3, 4.0, 4.1, 4.2
2000.4.5b	3.1, 3.2, 3.3, 4.0, 4.1, 4.2
2000.4.6	3.1, 3.2, 3.3, 4.0, 4.1, 4.2
2003.1.1	4.3
2003.1.2a	4.3
2003.1.3a	4.3
2003.1.3b	4.3
2003.1.4	4.3

Table 47 OS on CD for New Server Installs for Cisco Unified Communications Manager Release 3.x through Release 4.x (continued)

OS on CD for New Server Installs	Cisco Unified Communications Manager Version
2003.1.4a	4.3
2003.1.5	4.3
2003.1.5a	4.3

1. See additional notes for Cisco Unified Communications Manager Release 3.3(2) that follow this table.
2. Ensure 2000.2.5SR2 (minimum) is installed before upgrading.
3. Ensure 2000.2.6SR5 (minimum) is installed before upgrading.
4. Ensure 2000.2.6SR4 (minimum) is installed before upgrading.
5. Ensure 2000.2.7SR2 (minimum) is installed before upgrading.
6. Only for Cisco MCS-7825 Unified Communications Manager Appliance (3.4 GHz).
7. Ensure 2000.4.2SR10 (minimum) is installed before upgrading.

Cisco supports OS upgrade 2000.2.5, 2000.2.6, and 2000.2.7 with Cisco Unified Communications Manager Release 3.3(2) only after the Cisco Unified Communications Manager Release 3.3(2) installation is complete. This upgrade only applies when you are installing a new server or reinstalling an old server by using the CDs. You can upgrade older Cisco Unified Communications Manager systems first to OS 2000.2.5 or 2000.2.6, then upgrade later to Cisco Unified Communications Manager Release 3.3(2) without issues.

You can use OS upgrade 2000.2.7 to upgrade any previous version of Windows 2000 Server or Advanced Server that is provided for Cisco Unified Communications Manager.

Cisco supports the Telex P-800 USB audio device and Griffin iMic to provide music from an external music on hold source. The following servers support the devices: Cisco MCS-7825-H-2.2-EVV1, MCS-7835H-2.4-EVV1, MCS-7835I-2.4-EVV1, MCS-7845H-2.4-EVV1, MCS-7835-1266 Unified Communications Manager Appliances, and later released servers.

Cisco does not support the following servers for use with Cisco Unified Communications Manager Release 4.0 and later, and Cisco Unified Contact Center Express Release 3.5 and later: Cisco MCS-7820, MCS-7822, MCS-7830 Unified Communications Manager Appliances, IBM x330 800MHz-1GHz, and IBM x340.

Compatible Platforms, Tools, and Products

This section provides information on the following compatible platforms, tools, and products:

- Backup and Restore System, page 104
- Certificate Authority Proxy Function, page 104
- Cisco Aironet 1200 Series, page 105
- Cisco Analog Phone Gateways, page 105
- Cisco ATA 186 and ATA 188 Analog Telephone Adaptor, page 106
- Cisco Cius, page 108
- Cisco Cius, page 108
- Cisco Customer Response Solutions, page 109

- Cisco Disaster Recovery System, page 109
- Cisco DPA Series Voice Messaging Gateways, page 110
- Cisco Emergency Responder, page 110
- Cisco Fax Server, page 110
- Cisco InformaCast Paging Server, page 111
- Cisco Intercompany Media Engine, page 111
- Cisco IOS Software, page 111
- Cisco IP Communicator, page 112
- Cisco IP SoftPhone, page 112
- Cisco IP Videoconferencing 3540 System, page 113
- Cisco Mobile 8.0, page 113
- Cisco Mobile 7.1, page 113
- Cisco Monitor Director, page 113
- Cisco Monitor Manager, page 114
- Cisco netManager Unified Communications, page 114
- Cisco Personal Assistant, page 114
- Cisco Security Agent for Unified Communications Manager, page 115
- Cisco Survivable Remote Site Voicemail, page 115
- Cisco JTAPI Service Provider, page 115
- Cisco TAPI Service Provider, page 116
- Cisco TelePresence Manager, page 116
- Cisco Unified Application Environment, page 117
- Cisco Unified Business Attendant Console, page 117
- Cisco Unified CallConnector for Microsoft Dynamics CRM, page 117
- Cisco Unified Communications 500 Series for Small Business, page 118
- Cisco Unified Communications Integration for Microsoft Office Communicator, page 118
- Cisco Unified Communications Manager Assistant, page 118
- Cisco Unified Communications Manager Attendant Console, page 118
- Cisco Unified Communications Manager CDR Analysis and Reporting, page 119
- Cisco Unified Communications Manager Dialed Number Analyzer, page 119
- Cisco Unified Communications Manager Express, page 119
- Cisco Unified Communications Manager Upgrade Utility, page 119
- Cisco Unified Contact Center Enterprise, page 121
- Cisco Unified Contact Center Express, page 121
- Cisco Unified Customer Voice Portal, page 121
- Cisco Unified Department Attendant Console, page 121
- Cisco Unified Enhanced Survivable Remote Site Telephony, page 121
- Cisco Unified Enterprise Attendant Console, page 121

- Cisco Unified Expert Advisor, page 122
- Cisco Unified Express, page 122
- Cisco Unified Intelligence Center, page 122
- Cisco Unified Intelligence Suite, page 122
- Cisco Unified Intelligent Contact Management Enterprise, page 122
- Cisco Unified Intelligent Contact Management Hosted, page 122
- Cisco Unified IP Interactive Voice Response, page 123
- Cisco Unified IP Phone 6900 Series, page 123
- Cisco Unified IP Phone 7900 Series, page 123
- Cisco Unified IP Phone 8900 Series, page 126
- Cisco Unified IP Phone 9900 Series, page 127
- Cisco Unified MeetingPlace, page 127
- Cisco Unified MeetingPlace Express, page 127
- Cisco Unified Mobile Communicator, page 128
- Cisco Unified Mobility, page 128
- Cisco Unified Mobility Advantage, page 129
- Cisco Unified Operations Manager, page 129
- Cisco Unified Personal Communicator, page 129
- Cisco Unified PhoneProxy, page 129
- Cisco Unified Presence, page 129
- Cisco Unified Provisioning Manager, page 130
- Cisco Unified Service Monitor, page 130
- Cisco Unified Service Statistics Manager, page 130
- Cisco Unified SIP Phones 3900 Series, page 130
- Cisco Unified SIP Proxy, page 131
- Cisco Unified Survivable Remote Site Telephony, page 131
- Cisco Unified Video Advantage, page 132
- Cisco Unified Videoconferencing 3515, page 132
- Cisco Unified Videoconferencing 3545, page 132
- Cisco Unified Videoconferencing 5100 Series MCU, page 133
- Cisco Unified Videoconferencing 5200 Series MCU, page 133
- Cisco Unity, page 133
- Cisco Unity Connection, page 134
- Cisco Unity Express, page 134
- Cisco Voice Gateways, page 134
- Data Migration Assistant, page 134
- Interoperability, page 135
- Server Platforms, page 135

Backup and Restore System

Use the most recent compatible version of the Backup and Restore System (BARS). Table 48 on page 104 provides BARS compatibility information for Cisco Unified Communications Manager Release 3.x through Release 4.x.

Note Because BARS is a Windows-only program, information does not get provided for Cisco Unified Communications Manager Release 5.x and later releases because these represent appliance-based programs. Cisco Unified Communications Manager Release 5.x and Release 5.1x use Disaster Recovery Framework (DRF) instead of BARS. Release 6.0(x) and Release 7.0(x) use Disaster Recovery System (DRS). DRF and DRS do not have separate versions because they are integrated into Cisco Unified Communications Manager.

Table 48 Backup and Restore (BARS) for Cisco Unified CM Release 3.x through Release 4.x

BARS Version	Cisco Unified Communications Manager Version
3.5.44	3.1, 3.2, 3.3(2), 3.3(3)
3.5.53	3.1, 3.2, 3.3(2), 3.3(3)
4.0.2	3.1, 3.2, 3.3, 4.0, 4.1
4.0.4	3.1, 3.2, 3.3, 4.0, 4.1
4.0.5	3.1, 3.2, 3.3, 4.0, 4.1
4.0.6	3.1, 3.2, 3.3, 4.0, 4.1, 4.2
4.0.7	3.1, 3.2, 3.3, 4.0, 4.1, 4.2
4.0.8	3.1, 3.2, 3.3, 4.0, 4.1, 4.2
4.0.9	3.1, 3.2, 3.3, 4.0, 4.1, 4.2
4.0.10	3.3(3), 3.3(4), 3.3(5), 4.0, 4.1, 4.2
4.0.11	3.3(3), 3.3(4), 3.3(5), 4.0, 4.1, 4.2
4.0.12	3.3(3), 3.3(4), 3.3(5), 4.0, 4.1, 4.2, 4.3(1)
4.0.13[1]	3.3(2), 3.3(3), 3.3(4), 3.3(5), 4.0, 4.1, 4.2, 4.3(1), 4.3(2)
4.0.14	3.3(2), 3.3(3), 3.3(4), 3.3(5), 4.0, 4.1, 4.2, 4.3
4.0.15	3.3(2), 3.3(3), 3.3(4), 3.3(5), 4.0, 4.1, 4.2, 4.3

1. Be aware that the Cisco Unified Communications Manager database backup process that uses BARS 4.0.14 is backward, but not forward, compatible. The BARS 4.0.14 software can restore a pre-4.0.14 database backup that was created by using pre-4.0.14 software. BARS pre-4.0.14 software cannot restore a BARS 4.0.14 Cisco Unified Communications Manager database backup.

Certificate Authority Proxy Function

All releases of Cisco Unified Communications Manager include the Certificate Authority Proxy Function (CAPF) tool.

Cisco Aironet 1200 Series

You can research Cisco Aironet 1200 Series compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL:

http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Aironet 1200 Series.

Cisco Analog Phone Gateways

This section includes information on the following analog phone gateways:

- VG202 Analog Phone Gateway, page 105
- VG204 Analog Phone Gateway, page 105
- VG224 Analog Phone Gateway, page 106
- VG248 Analog Phone Gateway, page 106
- ISR-G2 gateways, page 106

Find additional information about Cisco analog phone gateways at this URL:
http://www.cisco.com/en/US/products/hw/gatecont/ps2250/tsd_products_support_series_home.html

VG202 Analog Phone Gateway

You can research VG202 Analog Phone Gateway compatibility with Cisco Unified Communications Manager releases by using the *Cisco Unified Communications System Release Summary Matrix for IP Telephony* at this URL:
http://www.cisco.com/en/US/partner/docs/voice_ip_comm/uc_system/unified/communications/system/versions/IPTMtrix.html#wp1016708

Go to the preceding URL and find the table row for the VG202 Analog Phone Gateway in the matrix's "Communications Infrastructure" section. Within that row, you see table cells that correspond to Cisco Unified Communications Manager releases. For a particular cell, if you see a value other than "—", then the VG202 Analog Phone Gateway is compatible with that Cisco Unified Communications Manager release.

VG204 Analog Phone Gateway

You can research VG204 Analog Phone Gateway compatibility with Cisco Unified Communications Manager releases by using the *Cisco Unified Communications System Release Summary Matrix for IP Telephony* at this URL:
http://www.cisco.com/en/US/partner/docs/voice_ip_comm/uc_system/unified/communications/system/versions/IPTMtrix.html#wp1016708

Go to the preceding URL and find the table row for the VG204 Analog Phone Gateway in the matrix's "Communications Infrastructure" section. Within that row, you see table cells that correspond to Cisco Unified Communications Manager releases. For a particular cell, if you see a value other than "—", then the VG204 Analog Phone Gateway is compatible with that Cisco Unified Communications Manager release.

VG224 Analog Phone Gateway

You can research VG224 Analog Phone Gateway compatibility with Cisco Unified Communications Manager releases by using the *Cisco Unified Communications System Release Summary Matrix for IP Telephony* at this URL:
http://www.cisco.com/en/US/partner/docs/voice_ip_comm/uc_system/unified/communications/system/versions/IPTMtrix.html#wp1016708

Go to the preceding URL and find the table row for the VG224 Analog Phone Gateway in the matrix's "Communications Infrastructure" section. Within that row, you see table cells that correspond to Cisco Unified Communications Manager releases. For a particular cell, if you see a value other than "—", then the VG224 Analog Phone Gateway is compatible with that Cisco Unified Communications Manager release.

VG248 Analog Phone Gateway

You can research VG248 Analog Phone Gateway compatibility with Cisco Unified Communications Manager releases by using the *Cisco Unified Communications System Release Summary Matrix for IP Telephony* at this URL:
http://www.cisco.com/en/US/partner/docs/voice_ip_comm/uc_system/unified/communications/system/versions/IPTMtrix.html#wp1016708

Go to the preceding URL and find the table row for the VG248 Analog Phone Gateway in the matrix's "Communications Infrastructure" section. Within that row, you see table cells that correspond to Cisco Unified Communications Manager releases. For a particular cell, if you see a value other than "—", then the VG248 Analog Phone Gateway is compatible with that Cisco Unified Communications Manager release.

ISR-G2 gateways

Find information about several voice gateway series interoperability (Cisco 1700, 2600, 2800, 3700, and 3800 Series) with Cisco Unified Communications Manager at the following URL:
http://www.cisco.com/en/US/prod/collateral/routers/ps259/product_data_sheet0900aecd8057f2e0.pdf

Cisco ATA 186 and ATA 188 Analog Telephone Adaptor

Table 49 on page 106 displays information for Cisco Unified Communications Manager Release 5.x through Release 8.x for the Cisco ATA 186 and ATA 188.

Be aware that the end-of-sale date for the Cisco ATA 186 and the ATA 188 was April 1, 2006.

Find additional information on the Cisco ATA 186 and ATA 188 at this URL:
http://www.cisco.com/en/US/products/hw/gatecont/ps514/tsd_products_support_series_home.html

Table 49 Cisco ATA 186 and ATA 188 Compatibility with Cisco Unified Communications Manager Release 5.x through Release 8.x

ATA 186 & ATA 188 Version	Cisco Unified Communications Manager Version
3.2(2) - SCCP	5.0, 5.1
3.2(2) - SIP	5.0, 5.1
3.2(3) - SCCP	5.0

Table 49 Cisco ATA 186 and ATA 188 Compatibility with Cisco Unified Communications Manager Release 5.x through Release 8.x (continued)

ATA 186 & ATA 188 Version	Cisco Unified Communications Manager Version
3.2(3) - SIP	5.0
3.2(4) - SCCP	5.0, 5.1, 6.0, 6.1, 7.0, 7.1, 8.0
3.2(4) - SIP	5.0, 5.1, 6.0, 6.1, 7.0, 7.1

Cisco ATA 186 Analog Telephone Adaptor

Go to the following link for ATA 186 software downloads:
http://www.cisco.com/en/US/products/hw/gatecont/ps514/prod_installation_guides_list.html

The Cisco ATA 186 device does not have a MGCP/SCCP load. Unlike the Cisco Unified IP Phone that can receive an .xml configuration file from the Cisco TFTP server, the Cisco ATA 186 device cannot receive the .xml file and cannot register with the Cisco Unified Communications Manager server. Perform the following procedure to register the Cisco ATA 186 device as an MGCP/SCCP device:

Step 1 Download the latest **Cisco ATA 186 MGCP/SCCP** load to the hard drive of the publisher database server.

Step 2 Make a note of the location where you save the downloaded file.

Step 3 To begin the installation, double-click the downloaded file.

Step 4 Upgrade the Cisco ATA 186 and configure it for MGCP/SCCP mode, so it can auto-register with Cisco Unified Communications Manager. For more information, see the Cisco ATA Configuration Guides located at
http://www.cisco.com/en/US/products/hw/gatecont/ps514/products_installation_and_configuration_guides_list.html

Step 5 Browse into a server that is running Cisco Unified Communications Manager Administration and choose **Device > Phones**.

Tip To browse into the server, enter http://<CM-server-name>/CCMAdmin/main.asp, where <CM-server-name> equals the name of the server, in the Address bar in the web browser.

Step 6 Search for devices that begin with **ATA** or verify the MAC Address if it is available.

Step 7 Verify that a basic call to Cisco ATA 186 device works as expected.

Updating an Existing Cisco ATA 186

In releases before Cisco Unified Communications Manager Release 3.2, the Cisco ATA 186 displayed in Cisco Unified Communications Manager Administration as a Cisco Unified IP Phone 7960. With Cisco Unified Communications Manager Release 3.2, the Cisco ATA 186 displays as a Cisco ATA 186 phone type.

Migrated Cisco ATA 186 devices display as Cisco Unified IP Phone 7960 in Cisco Unified Communications Manager 3.2 Administration. Perform the following procedure to change the phone type.

Procedure

Step 1 Browse into a Cisco Unified Communications Manager that is running Cisco Unified Communications Manager Administration and log in with administration privileges.

Tip To browse into the server, enter http://<CM-server-name>/CCMAdmin/main.asp, where <CM-server-name> equals the name of the server, in the Address bar in the web browser.

Step 2 Choose **Device > Phones**.

Step 3 Choose each Cisco ATA 186 device that displays as Cisco Unified IP Phone 7960.

Step 4 Click the **Delete** button.

The Cisco ATA 186 device attempts to autoregister with the Cisco Unified Communications Manager.

Step 5 If autoregistration is disabled, you can manually add the Cisco ATA 186 device as an ATA 186 phone type. See the "Autoregistration Configuration" section in the *Cisco Unified Communications Manager Administration Guide* for more information on how to perform this task.

Step 6 Verify that the device exists by entering ATA in the Device Field in the Find and List Phones window; click **Find**.

Step 7 Verify that a basic call to Cisco ATA 186 devices works as expected.

Cisco Cius

You can research Cisco Cius compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Cius.

Cisco Conference Connection

Be aware that the Cisco Conference Connection (CCC) end-of-sale (EOS) date was August 28, 2006.

Table 50 on page 108 provides CCC compatibility information for Cisco Unified Communications Manager Release 3.x through Release 4.x.

Find additional information about Cisco Conference Connection at this URL: http://www.cisco.com/en/US/products/sw/voicesw/ps752/tsd_products_support_series_home.html

Table 50 Cisco Conference Connection Compatibility with Cisco Unified Communications Manager Release 3.x through Release 4.x

CCC Version	Cisco Unified Communications Manager Version
CCC 1.1(1)	3.1
CCC 1.1(2)	3.2[1]
CCC 1.1(3)	3.1, 3.2[2]

Table 50 Cisco Conference Connection Compatibility with Cisco Unified Communications Manager Release 3.x through Release 4.x (continued)

CCC Version	Cisco Unified Communications Manager Version
CCC 1.2(1)	3.1[3], 3.2[4], 3.3
CCC 1.2(2)	3.1[3], 3.2[4], 3.3[5], 4.0[6], 4.1

1. See the topic Ensuring Functionality After the Cisco Unified Communications Manager Release 3.2 Upgrade that immediately follows this table.
2. Be aware that a minimum of CCC Release 1.1(3)spA is required.
3. Be aware that a minimum of Cisco Unified CM Release 3.1(4b) spC is required.
4. Be aware that a minimum of Cisco Unified Communications Manager Release 3.2(2c)spG is required.
5. Be aware that a minimum of CCC Release 1.2(2)SR1 is required.
6. Be aware that a minimum of CCC Release 1.2(2)SR2 is required.

Ensuring Functionality After the Cisco Unified Communications Manager Release 3.2 Upgrade

If you use DC Directory and CCC 1.1(2) with a version of Cisco Unified Communications Manager Release 3.1, to ensure DC Directory performs properly after the Cisco Unified Communications Manager Release 3.2 upgrade, perform the following procedure before the upgrade:

Step 1 On the server where the DC Directory is installed (usually the publisher database server), browse to the following folder: C:\dcdsrvr\lib

Step 2 Locate the file, **ConvEmail.dll**.

This file takes the users from DC Directory and places them in a local database for Cisco Conference Connection to use.

Step 3 Rename the file to **ConvEmail_old.dll**.

After you rename the file, any changes or additions that you make in DC Directory do not display in the Cisco Conference Connection directory.

Note Some combination of characters in passwords may not work in Conference Connection; use a different password, if needed. No such problems or issues exist with CCC 1.2(2).

Cisco Customer Response Solutions

See the Cisco Customer Response Solutions (CRS) compatibility matrix at this URL:
http://cisco.com/en/US/products/sw/custcosw/ps1846/products_device_support_tables_list.html

Cisco Disaster Recovery System

The Cisco Disaster Recovery System (DRS) provides full data backup and restore capabilities for all Cisco Unified Communications Manager servers. All versions of Cisco Unified Communications Manager, beginning with Release 5.1(x), include Cisco DRS.

Find additional information on the Cisco DRS at this URL:
http://www.cisco.com/en/US/products/sw/voicesw/ps556/prod_maintenance_guides_list.html

Cisco DPA Series Voice Messaging Gateways

Note Be aware that an end of life (EOL) announcement on these products was made on October 3, 2006. No information gets provided for Cisco Unified Communications Manager Release 6.x and later releases.

Table 51 on page 110 provides Cisco DPA series voice messaging gateway compatibility information for Cisco Unified Communications Manager Release 3.x through Release 6.x.

Find additional information available at this URL:
http://www.cisco.com/en/US/products/hw/gatecont/ps821/tsd_products_support_maintain_and_operate.html

Table 51 DPA 7610 and 7630 Compatibility with Cisco Unified Communications Manager Release 3.x through Release 6.x

DPA 7610 & 7630	Cisco Unified Communications Manager Version
1.2(1)	3.1, 3.2, 3.3(3)
1.3(1)	3.1, 3.2, 3.3, 4.0, 4.1, 4.2(1), 5.0, 5.1, 6.0, 6.1

Cisco Emergency Responder

You can research Cisco Emergency Responder compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL:

http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Emergency Responder.

Cisco Fax Server

Table 53 on page 111 provides the Cisco Fax Server compatibility information for Cisco Unified Communications Manager Release 4.x through Release 7.x.

Find additional information on the Cisco Fax Server at this URL:
http://www.cisco.com/en/US/products/ps6178/tsd_products_support_series_home.html

Table 52 Cisco Fax Server Compatibility with Cisco Unified Communications Manager Release 4.x through Release 7.x

Cisco Fax Server Version	Cisco Unified Communications Manager Version
9.0	4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1, 7.0
9.3	4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1, 7.0

Cisco InformaCast Paging Server

Beginning with Release 9.1(1), Cisco InformaCast Paging Server (v 8.3) is delivered with Cisco Unified Communications Manager. Cisco InformaCast Paging Server is officially certified to be compatible with Release 8.5(1) and newer releases of Cisco Unified Communications Manager.

Cisco Integrated Communications System 7750

Note Be aware that the product end-of-sale (EOS) announcement was on September 12, 2003. No information is provided for Cisco Unified Communications Manager Release 5.x and later releases.

Table 53 on page 111 provides the Cisco Integrated Communications System (ICS) 7750 voice gateway compatibility information for Cisco Unified Communications Manager Release 3.x through Release 4.x.

Find additional information about the Cisco ICS System 7750 at this URL:
http://www.cisco.com/en/US/products/hw/voiceapp/ps967/tsd_products_support_series_home.html

Table 53 Cisco ICS 7750 Compatibility with Cisco Unified Communications Manager Release 3.x through Release 4.x

ICS 7750 Version	Cisco Unified Communications Manager Version
2.5(0)	3.1, 3.2
2.6(0)	3.3(2)
2.6(1)	3.3(3)
2.6(2)	3.3(3), 3.3(4), 4.0[1]

1. Although exceptions were noted in the ICS-7750 Product Overview and the ICS-7750 Compatibility Matrix, because this product is at end of sale (EOS), be aware that these documents are no longer available.

Cisco Intercompany Media Engine

You can research Cisco Intercompany Media Engine compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL:
http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Intercompany Media Engine.

Cisco IOS Software

Refer to Cisco IOS Software compatibility information for Cisco Unified Communications Manager in the "Communications Infrastructure" section of the *Cisco Unified Communications System Release Summary Matrix for IP Telephony* at this URL:
http://www.cisco.com/en/US/docs/voice_ip_comm/uc_system/unified/communications/system/versions/IPTMtrix.html#wp1016708

Cisco IP Communicator

Refer to Cisco IP Communicator compatibility information for Cisco Unified Communications Manager in the release notes at
http://www.cisco.com/en/US/products/sw/voicesw/ps5475/prod_release_notes_list.html

Go to the release notes that are linked at the preceding URL, then search for the Cisco Unified Communications Manager release that you want to research.

Cisco IP SoftPhone

Table 54 on page 112 provides the Cisco IP SoftPhone compatibility information for Cisco Unified Communications Manager Release 3.x through Release 4.x.

Table 54 Cisco IP SoftPhone Compatibility with Cisco Unified Communications Manager Release 3.x through Release 4.x

Cisco IP SoftPhone Version	Cisco Unified Communications Manager Version
1.2(2)	3.1, 3.2[1], 3.3(2)[1]
1.2(3)	3.1, 3.2[1], 3.3(2)
1.3(1)	3.1, 3.2, 3.3(2[1]), 3.3(3)[1], 3.3(4)[1]
1.3(2a)	3.1, 3.2, 3.3(2[1]), 3.3(3)[1], 3.3(4)[1]
1.3(3)	4.0[1], 3.2, 3.3(2), 3.3(3), 3.3(4)[1]
1.3(4a)	3.1, 3.2, 3.3(2), 3.3(3), 3.3(4)[1], 3.3(5)[1], 4.0[1], 4.1[1], 4.2[1], 4.3[1]

1. This version requires a TSP upgrade. See Cisco IP SoftPhone—Upgrading the TAPI/TSP on the Client section for additional steps.

Cisco IP SoftPhone—Upgrading the TAPI/TSP on the Client

Perform the following procedure to upgrade the Cisco IP SoftPhone TAPI/TSP.

Procedure

Step 1 From each Cisco IP SoftPhone client, browse into the server that runs Cisco Unified Communications Manager Administration and log in with administrative privileges.

Tip To browse into the server, enter **http://<CM-server-name>/CUCMAdmin/main.asp**, where <CM-server-name> equals the name of the server, in the Address bar in the web browser.

Step 2 From the Application menu, choose **Install Plug-ins**.

Step 3 Click the Cisco Telephony Service Provider icon that is associated with the plug-in.

Step 4 To complete the upgrade, follow the prompts in the window.

Step 5 Verify that a basic call works as expected for Cisco IP SoftPhone.

Cisco IP Videoconferencing 3540 System

Table 55 on page 113 provides the Cisco IP Videoconferencing 3540 System compatibility information for Cisco Unified Communications Manager Release 4.x through Release 6.x.

See additional information at this URL:
http://www.cisco.com/en/US/products/hw/video/ps1870/tsd_products_support_series_home.html

Table 55 Cisco IP Videoconferencing 3540 System Compatibility with Cisco Unified Communications Manager Release 4.x through Release 6.x

Cisco IP Videoconferencing 3540 System Version	Cisco Unified Communications Manager Version
4.2(10)	4.1(3), 6.0, 6.1
5.0	4.1(3), 5.0
5.0.1.0.0.24	4.1(3), 5.1(3)

Cisco Mobile 8.0

Refer to Cisco Mobile 8.0 compatibility information for Cisco Unified Communications Manager in the online release notes at http://cisco.com/en/US/products/ps7271/prod_release_notes_list.html

Go to the release notes that are linked at the preceding URL, then search for the system requirements for Cisco Unified Communications Manager.

Cisco Mobile 7.1

Refer to Cisco Mobile 7.1 compatibility information for Cisco Unified Communications Manager in the online matrix at
http://www.cisco.com/en/US/products/ps7270/products_device_support_tables_list.html

Go to the matrix that is linked at the preceding URL, then search for the Cisco Unified Communications Manager release that you want to research.

Note Cisco Mobile 7.1 (the client) works in conjunction with Cisco Unified Mobility Advantage (the server). See the "Cisco Unified Mobility Advantage" section on page 129.

Cisco Monitor Director

Cisco Monitor Director does not currently support Cisco Unified Communications Manager.

See additional information at this URL:
http://www.cisco.com/en/US/products/ps7246/tsd_products_support_series_home.html

Cisco Monitor Manager

Cisco Monitor Manager does not currently support Cisco Unified Communications Manager.

See additional information at this URL:
http://www.cisco.com/en/US/products/ps7244/tsd_products_support_series_home.html

Cisco netManager Unified Communications

Table 56 on page 114 provides the Cisco netManager Unified Communications compatibility information for Cisco Unified Communications Manager Release 4.x through Release 7.x.

See additional information at this URL:
http://www.cisco.com/en/US/products/ps7243/tsd_products_support_series_home.html

Table 56 Cisco netManager Unified Communications Compatibility with Cisco Unified Communications Manager Release 4.x through Release 7.x

Cisco netManager Version	Cisco Unified Communications Manager Version
1.0	4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1
1.0(1)	4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1
1.1	6.1, 7.0

Cisco Personal Assistant

Table 57 on page 114 provides Cisco Personal Assistant (PA) compatibility information with Cisco Unified Communications Manager Release 3.x through Release 4.x.

Find additional information about Cisco Personal Assistant at this URL:
http://www.cisco.com/en/US/products/sw/voicesw/ps2026/tsd_products_support_series_home.html

Note Be aware that Cisco Personal Assistant is not available for Cisco Unified Communications Manager Release 5.x and later releases.

Table 57 Cisco Personal Assistant (PA) Compatibility with Cisco Unified Communications Manager Release 3.x through Release 4.x

Cisco PA Version	Cisco Unified Communications Manager Version
1.3(2)	3.1, 3.2
1.3(3)	3.1, 3.2
1.3(4)	3.1, 3.2(2a, 3.2(2c), 3.2(3) 3.3(2), 3.3(3)
1.4(2)	3.1, 3.2(2a, 3.2(2c), 3.2(3) 3.3(2), 3.3(3)
1.4(3)	3.2(2c)[1], 3.3(2)[2], 3.3(3)[3], 4.0(1)
1.4(4)	4.0(1)[4], 4.0(2a)
1.4(5)	3.3, 4.0, 4.1, 4.2, 4.3
1.4(6)	3.3(3)[3], 3.3(4), 3.3(5), 4.0, 4.1, 4.2(1)

1. Cisco recommends Cisco Unified Communications Manager Release 3.2(2c)-spH.
2. See the "Cisco IP SoftPhone—Upgrading the TAPI/TSP on the Client" section on page 112.
3. At a minimum, Cisco recommends Cisco Unified Communications Manager Release 3.3(3)sr3.
4. At a minimum, Cisco recommends Cisco Unified Communications Manager Release 4.0(1)sr2.

Cisco Security Agent for Unified Communications Manager

Be aware that Cisco Security Agent 5.2.0.272-3.1(2) and later are compatible with Cisco Unified Communications Manager 4.1, 4.2, and 4.3. Cisco Systems, Inc., no longer supports Cisco Security Agent versions earlier than 5.2.

Cisco Security Agent automatically installs for Cisco Unified Communications Manager Releases 5.x and later, so compatibility information is not specified here for these releases.

For more information, refer to the following URL:
http://www.cisco.com/en/US/products/ps7244/index.html

Cisco Survivable Remote Site Voicemail

Table 58 on page 115 provides Cisco Survivable Remote Site Voicemail compatibility information for Cisco Unified Communications Manager Release 6.x through Release 8.x. Also refer to this matrix's Cisco Unified Express section.

Table 58 Cisco Survivable Remote Site Voicemail Compatibility with Cisco Unified Communications Manager Release 6.x through Release 8.x

SRSV Version	Cisco Unified Communications Manager Version
8.0	6.1.3, 7.x, 8.0
8.5	6.1.3, 7.x, 8.0, 8.5

Cisco JTAPI Service Provider

Table 59 on page 115 provides Cisco JTAPI Service Provider compatibility information for Cisco Unified Communications Manager Release 6.1(2) through Release 9.x.

Table 59 Cisco JTAPI Compatibility with Cisco Unified Communications Manager Release 6.1(2) through Release 9.x

Cisco JTAPI Version	Cisco Unified Communications Manager Version
6.1(5.x)	6.1(5), 7.1(5), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.0(1.x)	7.0(1), 7.1(x), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.0(2.x)	7.0(2), 7.1(x), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.1(2.x)	7.1(2), 7.1(3), 7.1(5), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.1(3.x)	7.1(3), 7.1(5), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.1(5.x)	7.1(5), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
8.0(1.x)	8.0(1), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)

Table 59 Cisco JTAPI Compatibility with Cisco Unified Communications Manager Release 6.1(2) through Release 9.x (continued)

Cisco JTAPI Version	Cisco Unified Communications Manager Version
8.0(2.x)	8.0(2), 8.0(3), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
8.0(3.x)	8.0(3), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
8.5(1.x)	8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
8.6(1x)	8.6(1a), 8.6(2), 8.6(2a)
9.0(1x)	9.0(1)
9.1(1x)	9.1(1), 9.1(1a), 9.1(2)

Cisco TAPI Service Provider

Table 60 on page 116 provides Cisco TAPI Service Provider (TSP) compatibility information for Cisco Unified Communications Manager Release 6.1(2) through Release 9.x.

Table 60 Cisco TSP Compatibility with Cisco Unified Communications Manager Release 6.1(2) through Release 9.x

Cisco TSP Version	Cisco Unified Communications Manager Version
6.1(5.x)	6.1(5), 7.1(5), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.0(1.x)	7.0(1), 7.1(x), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.0(2.x)	7.0(2), 7.1(x), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.1(2.x)	7.1(2), 7.1(3), 7.1(5), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.1(3.x)	7.1(3), 7.1(5), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
7.1(5.x)	7.1(5), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
8.0(1.x)	8.0(1), 8.0(x), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
8.0(2.x)	8.0(2), 8.0(3), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
8.0(3.x)	8.0(3), 8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
8.5(1.x)	8.5(1), 8.6(1a), 8.6(2), 8.6(2a)
8.6(1x)	8.6(1a), 8.6(2), 8.6(2a)
9.0(1x)	9.0(1)
9.1(1x)	9.1(1), 9.1(1a), 9.1(2)

Cisco TelePresence Manager

Table 61 on page 117 provides Cisco TelePresence Manager compatibility information for Cisco Unified Communications Manager Release 5.x through Release 6.x.

Find additional information on the Cisco TelePresence Manager at this URL: http://www.cisco.com/en/US/products/ps7074/tsd_products_support_series_home.html

Table 61 Cisco TelePresence Manager Compatibility with Cisco Unified Communications Manager Release 5.x through Release 6.x

Cisco TelePresence Manager Version	Cisco Unified Communications Manager Version
1.0	5.1(2b)
1.1	5.1(2b)
1.2	5.1(2b)
1.3	5.1(3), 6.0, 6.1
1.4	6.0, 6.1

Cisco Unified Application Environment

The Cisco Unified Application Environment comprises a development and runtime platform that is designed for creation, deployment, and execution of converged voice and data applications. It integrates with Cisco Unified Communications Manager and Cisco Unified Presence.

The Cisco Unified Application Environment contains the following products:

- Cisco Unified Application Server
- Cisco Unified Media Engine
- Cisco Unified Application Designer

Find Cisco Unified Application Environment compatibility information for Cisco Unified Communications Manager at this URL:
http://www.cisco.com/en/US/docs/voice_ip_comm/cuae/8_0/english/compat/guide/swcompat.html#wp41303

Find additional information on Cisco Unified Application Environment at this URL:
http://www.cisco.com/en/US/products/ps7058/tsd_products_support_series_home.html

Cisco Unified Business Attendant Console

Find information about Cisco Unified Business Attendant Console compatibility with Cisco Unified Communications Manager in the matrix at this URL:
http://www.cisco.com/en/US/products/ps7282/prod_release_notes_list.html

Cisco Unified CallConnector for Microsoft Dynamics CRM

The Cisco Unified CallConnector for Microsoft Windows product, which was developed for Microsoft Dynamics Customer Relationship Management (CRM), connects Cisco IP Communications with Microsoft Customer Relationship Management.

Table 62 on page 118 provides Cisco Unified CallConnector for Microsoft Dynamics CRM compatibility information for Cisco Unified Communications Manager Release 3.x through Release 4.x. See additional information at this URL: http://www.cisco.com/en/US/products/ps6713/index.html

Table 62 Cisco Unified CallConnector for Microsoft Dynamics CRM for Cisco Unified Communications Manager Release 3.x through Release 4.x

Cisco Unified CallConnector Version	Cisco Unified Communications Manager Version
2.0.4.8	3.3, 4.0, 4.1
2.1(2)[1]	4.0, 4.1, 4.2

1. See the Cisco Interoperability Portal at http://www.cisco.com/en/US/netsol/ns728/networking_solutions_program_category_home.html

Cisco Unified Communications 500 Series for Small Business

Be aware that Cisco Unified Communications 500 Series for Small Business is not currently compatible with any release of Cisco Unified Communications Manager.

Cisco Unified Communications Integration for Microsoft Office Communicator

You can research Cisco Unified Communications Integration for Microsoft Office Communicator compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL:
http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Unified Communications Integration for Microsoft Office Communicator.

Cisco Unified Communications Manager Assistant

Cisco Unified Communications Manager Assistant derives its version from Cisco Unified Communications Manager. When you download Cisco Unified Communications Manager Assistant, it auto-syncs with your installed version of Cisco Unified Communications Manager. You cannot use an older version of Cisco Unified Communications Manager Assistant with a newer version of Cisco Unified Communications Manager. Whatever installed version of Cisco Unified Communications Manager you have, you must use the same version of Cisco Unified Communications Manager Assistant.

Cisco Unified Communications Manager Attendant Console

Cisco Unified Communications Manager in Release 3.3(2) through Release 7.x includes the Cisco Unified Communications Manager Attendant Console product.

Cisco Unified Communications Manager CDR Analysis and Reporting

All releases of Cisco Unified Communications Manager, except for Release 3.1(4a) and Release 3.1(4b), include the Cisco Unified Communications Manager CDR Analysis and Reporting (CAR) tool, formerly called the Administrative Reporting Tool (ART). In these releases, except for Release 3.1(4a) and Release 3.1(4b), ART represents a plug-in application.

Cisco Unified Communications Manager Dialed Number Analyzer

Table 63 on page 119 provides Cisco Unified Communications Manager Dialed Number Analyzer (DNA) compatibility information for Cisco Unified Communications Manager Release 3.x through Release 7.x. In later releases of Cisco Unified Communications Manager, the DNA gets included with the software release.

Table 63 Cisco Unified Communications Manager Dialed Number Analyzer Compatibility with Cisco Unified Communications Manager Release 3.x through Release 7.x

Cisco Unified CM DNA Version	Cisco Unified Communications Manager Version
1.1(1)	3.3(4)
1.2(1)	3.3(5)
2.0(1)	4.0(1)
3.0(1)	4.1(2)
3.1(1)	4.1(3)
4.2(1)	4.2(3), 4.3
5.0	6.1(3a), 7.0
5.0(1)	4.2(1), 5.1(3)

Cisco Unified Communications Manager Express

You can research Cisco Unified Communications Manager Express compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Unified Communications Manager Express.

Cisco Unified Communications Manager Upgrade Utility

The Cisco Unified Communications Manager Upgrade Utility, a nonintrusive tool, detects the health of the servers in the Cisco Unified Communications Manager cluster before you perform an upgrade to Cisco Unified Communications Manager. Table 64 on page 120 provides Cisco Unified Communications Manager upgrade utility information for Cisco Unified Communications Manager Release 3.x through Release 7.x. View supported Cisco Unified Communications Manager upgrade paths at the "Supported Cisco Unified Communications Manager Upgrades" section on page 14.

Find additional information at this URL:
http://www.cisco.com/en/US/products/sw/voicesw/ps556/prod_installation_guides_list.html

Table 64 Cisco Unified Communications Manager Upgrade Utility for Cisco Unified Communications Manager Release 3.x through Release 7.x

Cisco Unified CM Upgrade Utility Version	Cisco Unified Communications Manager Version
3.3(3)	3.1, 3.2, or 3.3
3.3(4)	3.1, 3.2, or 3.3
4.1(3)	3.3(5), 4.0(2a), 4.1(2), 4.1(3)
4.2(2)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(2)
4.2(3)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(3), 5.0(1)
4.3(1)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(2a), 4.2(3), 4.3(1), 5.0, 5.1
4.3(2)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(2a), 4.2(3), 4.3(1), 5.0, 5.1(1), 6.0(1)
4.3(3)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(2a), 4.2(3), 4.3(1), 5.0, 5.1(1), 5.1(3), 6.0(1), 6.1(1)
4.3(4)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(2a), 4.2(3), 4.3(1), 4.3(2), 5.0(x), 5.1(x), 6.0(x), 6.1(1)
4.3(5)	3.3(5), 4.0(2a), 4.l(2), 4.1(3), 4.2(1), 4.2(2a), 4.2(3), 4.3(1), 4.3(2), 5.0(x), 5.1(x), 6.0(x), 6.1(1), 6.1(2)
4.3(6)	3.3(5), 4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1(1), 6.1(2), 7.0(1)
4.3(7)	3.3(5), 4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1(1), 6.1(2), 6.1(3a), 7.0(1)
4.3(8)	3.3(5), 4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1(1), 6.1(2), 6.1(3a), 7.0(1), 7.0(2)
4.3(9)	3.3(5), 4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1(1), 6.1(2), 6.1(3a), 7.0(1), 7.0(2), 7.1(2)
4.3(10)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(2a), 4.2(3), 4.3(1), 4.3(2), 5.0(x), 5.1(x), 6.0(x), 6.1(1), 6.1(2), 6.1(3), 6.1(4), 7.0(1), 7.0(2), 7.1(1), 7.1(2)
4.3(11)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(2a), 4.2(3), 4.3(1), 4.3(2), 5.0(x), 5.1(x), 6.0(x), 6.1(1), 6.1(2), 6.1(3), 6.1(4), 7.0(1), 7.0(2), 7.1(1), 7.1(2), 7.1(3)
4.3(12)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(2a), 4.2(3), 4.3(1), 4.3(2), 5.0(x), 5.1(x), 6.0(x), 6.1(1), 6.1(2), 6.1(3), 6.1(4), 6.1(5), 7.0(1), 7.0(2), 7.1(1), 7.1(2), 7.1(3)
4.3(13)	3.3(5), 4.0(2a), 4.1(2), 4.1(3), 4.2(1), 4.2(2a), 4.2(3), 4.3(1), 4.3(2), 5.0(x), 5.1(x), 6.0(x), 6.1(1), 6.1(2), 6.1(3), 6.1(4), 6.1(5), 7.0(1), 7.0(2), 7.1(1), 7.1(2), 7.1(3), 7.1(5)

Cisco Unified Contact Center Enterprise

Refer to Cisco Unified Contact Center Enterprise compatibility information for Cisco Unified Communications Manager in the Cisco Unified Contact Center Enterprise Software Compatibility Guide at
http://www.cisco.com/en/US/products/sw/custcosw/ps1844/products_device_support_tables_list.html

Cisco Unified Contact Center Express

Refer to Cisco Unified Contact Center Express compatibility information for Cisco Unified Communications Manager in the Cisco Unified Contact Center Express Software and Hardware Compatibility Guides at
http://www.cisco.com/en/US/products/sw/custcosw/ps1846/products_device_support_tables_list.html

Cisco Unified Customer Voice Portal

Refer to Cisco Unified Customer Voice Portal compatibility information for Cisco Unified Communications Manager in the Cisco Unified Contact Center Enterprise Software Compatibility Guide at
http://www.cisco.com/en/US/products/sw/custcosw/ps1844/products_device_support_tables_list.html

Cisco Unified Department Attendant Console

Find information about Cisco Unified Department Attendant Console compatibility with Cisco Unified Communications Manager in the matrix at this URL:
http://www.cisco.com/en/US/products/ps7282/prod_release_notes_list.html

Cisco Unified Enhanced Survivable Remote Site Telephony

Table 65 on page 121 provides Cisco Unified Enhanced Survivable Remote Site Telephony compatibility information for Cisco Unified Communications Manager Release 3.x through Release 8.x.

Table 65 Cisco Unified Enhanced Survivable Remote Site Telephony Compatibility with Cisco Unified Communications Manager Release 7.x through Release 8.x

ESRST Version	Cisco Unified Communications Manager Version
8.5	7.1, 8.0. 8.5

Cisco Unified Enterprise Attendant Console

Find information about Cisco Unified Enterprise Attendant Console compatibility with Cisco Unified Communications Manager in the matrix at this URL:
http://www.cisco.com/en/US/products/ps7282/prod_release_notes_list.html

Cisco Unified Expert Advisor

Find information about Cisco Unified Expert Advisor compatibility with Cisco Unified Communications Manager in the Cisco Unified Contact Center Enterprise matrix at this URL: http://www.cisco.com/en/US/products/sw/custcosw/ps1844/products_device_support_tables_list.html

Cisco Unified Express

Table 66 on page 122 provides Cisco Unified Express (CUE) compatibility for Cisco Unified Communications Manager.

Table 66 Cisco Unified Express (CUE) Compatibility with Cisco Unified Communications Manager

Cisco Unified Express Version	Cisco Unified Communications Manager Version
7.1	7.1(2)

Cisco Unified Intelligence Center

Refer to Cisco Unified Intelligence Center compatibility information for Cisco Unified Communications Manager in the Cisco Unified Contact Center Enterprise Software Compatibility Guide at http://www.cisco.com/en/US/products/sw/custcosw/ps1844/products_device_support_tables_list.html

Cisco Unified Intelligence Suite

Refer to Cisco Unified Intelligence Suite compatibility information for Cisco Unified Communications Manager in the Cisco Unified Contact Center Enterprise Software Compatibility Guide at http://www.cisco.com/en/US/products/sw/custcosw/ps1844/products_device_support_tables_list.html

Cisco Unified Intelligent Contact Management Enterprise

You can research Cisco Unified Intelligent Contact Management Enterprise compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Unified Intelligent Contact Management Enterprise.

Cisco Unified Intelligent Contact Management Hosted

You can research Cisco Unified Intelligent Contact Management Hosted compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Unified Intelligent Contact Management Hosted.

Cisco Unified IP Interactive Voice Response

Find information about Cisco Unified IP Interactive Voice Response compatibility with Cisco Unified Communications Manager in the Cisco Unified Contact Center Enterprise matrix at this URL: http://www.cisco.com/en/US/products/sw/custcosw/ps1844/products_device_support_tables_list.html

Cisco Unified IP Phone 6900 Series

You can research Cisco Unified IP Phone 6900 Series compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find the specific Cisco Unified IP Phone 6900 Series phone model you want, including the following:

- Cisco Unified IP Phone 6901
- Cisco Unified IP Phone 6911
- Cisco Unified IP Phone 6921
- Cisco Unified IP Phone 6941
- Cisco Unified IP Phone 6945
- Cisco Unified IP Phone 6961

Cisco Unified IP Phone 7900 Series

You can research Cisco Unified IP Phone 7900 Series compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find the specific Cisco Unified IP Phone 7900 Series phone model you want, including the following:

- Cisco Unified IP Phone 7902G (End of sale November 29, 2006)
- Cisco Unified IP Phone 7905G (End of sale May 22, 2006)
- Cisco Unified IP Phone 7906G (End of sale July 23, 2010)
- Cisco Unified IP Phone 7911G
- Cisco Unified IP Phone 7912G (End of sale May 12, 2006)
- Cisco Unified Wireless IP Phone 7920 (End of sale June 14, 2007)
- Cisco Unified Wireless IP Phone 7921G
- Cisco Unified Wireless IP Phone 7925
- Cisco Unified IP Phone 7931G
- Cisco Unified IP Conference Station 7935 (End of sale November 14, 2004)
- Cisco Unified IP Conference Station 7936G (End of sale July 23, 2010)
- Cisco Unified IP Conference Station 7937G

- Cisco Unified IP Phone 7940G (End of sale July 23, 2010)
- Cisco Unified IP Phone 7941G and 7941G-GE (End of sale January 19, 2010)
- Cisco Unified IP Phone 7942G
- Cisco Unified IP Phone 7945G
- Cisco Unified IP Phone 7960G (End of sale July 23, 2010)
- Cisco Unified IP Phone 7961G and 7961G-GE (End of sale January 19, 2010)
- Cisco Unified IP Phone 7962G
- Cisco Unified IP Phone 7965G
- Cisco Unified IP Phone 7970G (End of sale August 1, 2008)
- Cisco Unified IP Phone 7971G-GE (End of sale August 1, 2008)
- Cisco Unified IP Phone 7975G
- Cisco Unified IP Phone 7985G (End of sale September 24, 2010)

Cisco Unified IP Phone 7910G and 7910G+SW

Table 67 on page 124 provides Cisco Unified IP Phone 7910G and 7910G+SW compatibility information for Cisco Unified Communications Manager Release 3.x through Release 4.x.

Be aware that the end-of-sale date for the Cisco Unified IP Phone 7910G was July 28, 2004, and for the 7910G+SW, it was January 15, 2006.

Find additional information at this URL:
http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html

Table 67 Cisco Unified IP Phone 7910G and 7910G+SW Compatibility with Cisco Unified Communications Manager Release 3.x through Release 4.x

Firmware Version	Cisco Unified Communications Manager Version
3.1(11)	3.1
3.1(2)	3.1
3.2(5)	3.2
3.2(6)	3.2
3.2(7)	3.2
3.3(2)	3.3
3.3(3)	3.3
5.0(1a)	3.1, 3.2, 3.3
5.0(3)	3.1, 3.2, 3.3
5.0(4)	3.1, 3.2, 3.3
5.0(5)	3.1, 3.2, 3.3
5.0(6)	3.1, 3.2, 3.3
5.0(7)	3.1, 3.2, 3.3, 4.0, 4.1

Cisco Unified IP Phone 7914 Expansion Module

The Cisco Unified IP Phone 7914 Expansion Module supports the following Cisco Unified IP Phones that run SCCP and SIP: 7960G, 7961G, 7961G-GE, 7962-GE, 7965-GE, 7970G-GE, and 7971G-GE, and 7975G-GE.

Note SIP does not get supported on the Cisco Unified IP Phone 7960G.

Be aware that the end-of-sale date for the Cisco Unified IP Phone 7914 Expansion Module was March 31, 2009.

Table 68 on page 125 provides Cisco Unified IP Phone 7914 Expansion Module compatibility information for Cisco Unified Communications Manager Release 3.x through Release 8.x.

Find additional information at this URL:
http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html

Table 68 Cisco Unified IP Phone 7914 Expansion Module Compatibility with Cisco Unified Communications Manager Release 3.x through Release 8.x

Firmware Version	Cisco Unified Communications Manager Version
5.0(3) - SCCP	3.1[1], 3.2, 3.3, 4.1 4.2, 4.3, 5.1, 6.0, 6.1, 7.0(1)
5.0(3) - SIP	7.0(1)
5.0(4) - SCCP	6.1(3a), 6.1(4), 6.1(5), 7.0(2), 7.1, 8.0
5.0(4) - SIP	7.x

1. Requires Cisco Unified Communications Manager Release 3.1(2c) or later.

Cisco Unified IP Phone 7915 Expansion Module

The Cisco Unified IP Phone 7915 Expansion Module supports the following Cisco Unified IP Phones that run SCCP and SIP: 7962G, 7965G, and 7975G. Phones that run SCCP must run Cisco Firmware Release 8.3(5) or a later release. Phones that run SIP must run Cisco Firmware Release 8.4(1) or a later release.

Table 69 on page 125 provides Cisco Unified IP Phone 7915 Expansion Module compatibility information for Cisco Unified Communications Manager Release 4.x through Release 8.x.

Find additional information at this URL:
http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html

Table 69 Cisco Unified IP Phone 7915 Expansion Module Compatibility with Cisco Unified Communications Manager Release 4.x through Release 8.x

Firmware Version	Cisco Unified Communications Manager Version
1.0(2) - SCCP	4.2(3)SR3[1], 4.3(1)[2], 4.3(2)[3], 5.1(3b), 5.1(3c), 6.1(1b), 6.1(2), 6.1(3a), 7.0(1)
1.0(2) - SIP	7.0(1)
1.0(2)SR1 - SCCP	4.2(3)SR3[1], 4.3(1)[2], 4.3(2)[3], 5.1(3b), 5.1(3e), 6.1(1b), 6.1(2), 6.1(3a), 7.0(1)
1.0(2) SR1- SIP	7.0(1)
1.0(3) - SCCP	6.1(3a), 6.1(4), 7.0(2), 7.1

Table 69 Cisco Unified IP Phone 7915 Expansion Module Compatibility with Cisco Unified Communications Manager Release 4.x through Release 8.x (continued)

Firmware Version	Cisco Unified Communications Manager Version
1.0(3) - SIP	6.1(3a), 6.1(4), 7.0(2), 7.1
1.0(4) - SCCP	4.2(3) SR3a, 4.3(2), 5.1(3)b, 6.1(1), 6.1(2x), 6.1(3x), 6.1(4x), 6.1(5x), 7.x, 8.x

1. Supports Cisco Unified Communications Manager Release 4.2(3)SR3a or later.
2. Supports Cisco Unified Communications Manager Release 4.3(1)ES22.
3. Supports Cisco Unified Communications Manager Release 4.3(2)SR1a and Release 4.3(2)ES4.

Cisco Unified IP Phone 7916 Expansion Module

The Cisco Unified IP Phone 7916 Expansion Module supports the following Cisco Unified IP Phones that run SCCP and SIP: 7962G, 7965G, and 7975G. Phones that run SCCP must run Cisco Firmware Release 8.3(5) or a later release. Phones that run SIP must run Cisco Firmware Release 8.4(1) or a later release.

Table 70 on page 126 provides Cisco Unified IP Phone 7916 Expansion Module compatibility information for Cisco Unified Communications Manager Release 4.x through Release 8.x.

Find additional information at this URL:
http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html

Table 70 Cisco Unified IP Phone 7916 Expansion Module Compatibility with Cisco Unified Communications Manager Release 4.x through Release 8.x

Firmware Version	Cisco Unified Communications Manager Version
1.0(2) - SCCP	4.2(3)SR3[1], 4.3(1)[2], 4.3(2)[3], 5.1(3b), 5.1(3c), 6.1(1b), 6.1(2), 6.1(3a), 7.0(1)
1.0(2) - SIP	7.0(1)
1.0(2)SR1 - SCCP	4.2(3)SR3,[1] 4.3(1)[2], 4.3(2)[3], 5.1(3b), 5.1(3e), 6.1(1b), 6.1(2), 6.1(3a), 7.0(1)
1.0(2) SR1- SIP	7.0(1)
1.0(3) - SCCP	6.1(3a), 6.1(4), 7.0(2), 7.1
1.0(3) - SIP	6.1(3a), 6.1(4), 7.0(2), 7.1
1.0(4) - SCCP	4.2(3) SR3a, 4.3(2), 5.1(3)b, 6.1(1), 6.1(2x), 6.1(3x), 6.1(4x), 6.1(5x), 7.x, 8.x

1. Supports Cisco Unified Communications Manager Release 4.2(3)SR3a or later.
2. Supports Cisco Unified Communications Manager Release 4.3(1)ES22.
3. Supports Cisco Unified Communications Manager Release 4.3(2)SR1a and Release 4.3(2)ES4.

Cisco Unified IP Phone 8900 Series

You can research Cisco Unified IP Phone 8900 Series compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL:

http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find the specific Cisco Unified IP Phone 8900 Series phone model you want, including the following:

- Cisco Unified IP Phone 8945

- Cisco Unified IP Phone 8961

Cisco Unified IP Phone 9900 Series

You can research Cisco Unified IP Phone 9900 Series compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find the specific Cisco Unified IP Phone 9900 Series phone model you want, including the following:

- Cisco Unified IP Phone 9951
- Cisco Unified IP Phone 9971

Cisco Unified MeetingPlace

You can research Cisco Unified MeetingPlace compatibility with Cisco Unified Communications Manager by using the Cisco Unified MeetingPlace compatibility matrices at the following URL: http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_device_support_tables_list.html

Go to the preceding URL and select the Cisco Unified MeetingPlace release's compatibility matrix that you want to refer to. Within that matrix, search for "Cisco Unified Communications Manager". Your search takes you to a table that lists the Cisco Unified Communications Manager versions that are compatible with the Cisco Unified MeetingPlace release that you selected.

Cisco Unified MeetingPlace Express

Table 71 on page 127 provides Cisco Unified MeetingPlace Express compatibility information for Cisco Unified Communications Manager Release 3.x through Release 7.x.

Find additional information about Cisco Unified MeetingPlace Express at this URL: http://www.cisco.com/en/US/products/ps6533/tsd_products_support_series_home.html

Note Cisco Unified Communications Manager Release 4.1 or later, Release 5.1 or later, and Release 6.0 and later support video.

Table 71 Cisco Unified MeetingPlace Express Compatibility with Cisco Unified Communications Manager Release 3.x through Release 7.x

Cisco Unified MeetingPlace Express Version	Cisco Unified Communications Manager Version
1.1	3.3[1], 4.0, 4.1, 4.2(1), 5.0, 5.1
1.1.1	3.3[1], 4.0, 4.1, 4.2(1), 5.0, 5.1
1.2 and 1.2 VT	3.3[1], 4.0, 4.1, 4.2(1), 5.0, 5.1
2.0 and 2.0 VT	3.3, 4.0, 4.1, 4.2, 4.3, 5.0[2], 5.1, 6.0, 6.1
2.0(1)	4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1

Table 71 Cisco Unified MeetingPlace Express Compatibility with Cisco Unified Communications Manager Release 3.x through Release 7.x (continued)

Cisco Unified MeetingPlace Express Version	Cisco Unified Communications Manager Version
2.0(2.126)	4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1
2.0(3.35)	4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1
2.1(1.2)	4.0, 4.1, 4.2, 4.3, 5.0, 5.1, 6.0, 6.1, 7.0

1. H.323 environment only. SIP does not get supported.
2. SIP integration requires Cisco Unified Communications Manager Release 5.0(4) or later.

Cisco Unified Mobile Communicator

Refer to Cisco Unified Mobile Communicator compatibility information for Cisco Unified Communications Manager in the online matrix at http://www.cisco.com/en/US/products/ps7270/products_device_support_tables_list.html

Go to the matrix that is linked at the preceding URL, then search for the Cisco Unified Communications Manager release that you want to research.

Note Cisco Unified Mobile Communicator (the client) works in conjunction with Cisco Unified Mobility Advantage (the server). See the "Cisco Unified Mobility Advantage" section on page 129.

Cisco Unified Mobility

Cisco Unified Mobility previously carried the name Cisco Unified MobilityManager.

Table 72 on page 128 provides Cisco Unified Mobility compatibility information for Cisco Unified Communications Manager Release 4.x through Release 5.x.

Find additional information on Cisco Unified Mobility at this URL: http://www.cisco.com/en/US/products/ps6567/tsd_products_support_series_home.html

Table 72 Cisco Unified Mobility Compatibility with Cisco Unified Communications Manager Release 4.x through Release 5.x

Cisco Unified Mobility Version	Cisco Unified Communications Manager Version
1.1(1)	4.0(2a), 4.1(3)
1.1(2)	4.0(2a), 4.1(3), 4.2, 4.3
1.2(1)	4.0(2a), 4.1(3), 4.2, 4.3, 5.0
1.2(2)	4.0(2a), 4.1(3), 4.2, 4.3, 5.0, 5.1
1.2(3)	4.0(2a), 4.1(3), 4.2, 4.3, 5.0, 5.1
1.2(6)	4.0(2a), 4.1(3), 4.2, 4.3, 5.0, 5.1

Cisco Unified Mobility Advantage

Refer to Cisco Unified Mobility Advantage compatibility information for Cisco Unified Communications Manager in the online matrix at http://www.cisco.com/en/US/products/ps7270/products_device_support_tables_list.html

Go to the matrix that is linked at the preceding URL, then search for the Cisco Unified Communications Manager release that you want to research.

Note Cisco Unified Mobility Advantage (the server) works in conjunction with Cisco Mobile and Cisco Unified Mobile Communicator (the clients). See the "Cisco Mobile 7.1" section on page 113 and the"Cisco Unified Mobile Communicator" section on page 128.

Cisco Unified Operations Manager

You can research Cisco Unified Operations Manager compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Unified Operations Manager.

Cisco Unified Personal Communicator

Find Cisco Unified Personal Communicator compatibility information for Cisco Unified Communications Manager Release 5.x through Release 8.x in the release notes at this URL: http://www.cisco.com/en/US/products/ps6844/prod_release_notes_list.html

Be aware that Cisco UPC is compatible with Cisco Unified Communications Manager and a concurrent version of Cisco Unified Presence. Refer to this matrix's section on Cisco Unified Presence to research Cisco Unified Presence compatibility with Cisco Unified Communications Manager.

Cisco Unified PhoneProxy

You can research Cisco Unified PhoneProxy compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Unified PhoneProxy.

Cisco Unified Presence

Find Cisco Unified Presence compatibility information for Cisco Unified Communications Manager Release 5.x through Release 8.x in the documents at this URL: http://www.cisco.com/en/US/products/ps6837/products_device_support_tables_list.html

Find additional information about Cisco Unified Presence at this URL: http://www.cisco.com/en/US/products/ps6837/tsd_products_support_series_home.html

Cisco Unified Provisioning Manager

You can research Cisco Unified Provisioning Manager compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Unified Provisioning Manager.

Cisco Unified Service Monitor

You can research Cisco Unified Service Monitor compatibility with Cisco Unified Communications Manager by using the Cisco Unified Service Monitor compatibility matrices at the following URL: http://www.cisco.com/en/US/products/ps6536/products_device_support_tables_list.html

Go to the preceding URL and select the Cisco Unified Service Monitor release's compatibility matrix that you want to refer to. Within that matrix, select the Cisco Unified Communications Manager table. The "Software Version" column of that table lists the Cisco Unified Communications Manager versions that are compatible with the Cisco Unified Service Monitor release that you selected.

Cisco Unified Service Statistics Manager

You can research Cisco Unified Service Statistics Manager compatibility with Cisco Unified Communications Manager releases by using the Cisco Unified Communications Compatibility Tool at the following URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet

Go to the preceding URL, select the Cisco Unified Communications Manager release that you want to research, then search the compatibility tool window to find Cisco Unified Service Statistics Manager.

Cisco Unified SIP Phones 3900 Series

This section includes information on the following phones:

- Cisco Unified SIP Phone 3911, page 130
- Cisco Unified SIP Phone 3951, page 131

Find additional information about the Cisco Unified SIP Phones 3900 series at this URL: http://www.cisco.com/en/US/products/ps7193/tsd_products_support_series_home.html

Cisco Unified SIP Phone 3911

Table 73 on page 130 provides Cisco Unified SIP Phone 3911 compatibility information for Cisco Unified Communications Manager Release 5.x through Release 8.x.

Table 73 Cisco Unified SIP Phone 3911 Compatibility with Cisco Unified Communications Manager Release 5.x through Release 8.x

Firmware Version	Cisco Unified Communications Manager Version
8.1(b)	5.1, 6.0

Table 73 Cisco Unified SIP Phone 3911 Compatibility with Cisco Unified Communications Manager Release 5.x through Release 8.x (continued)

Firmware Version	Cisco Unified Communications Manager Version
8.1(2)	5.1, 6.0, 6.1, 7.0(1), 7.1
8.1(3)	5.1, 6.0, 6.1, 7.0(1), 7.1, 8.0

Cisco Unified SIP Phone 3951

Table 74 on page 131 provides Cisco Unified SIP Phone 3951 compatibility information for Cisco Unified Communications Manager Release 5.x through Release 8.x.

Table 74 Cisco Unified SIP Phone 3951 Compatibility with Cisco Unified Communications Manager Release 5.x through Release 8.x

Firmware Version	Cisco Unified Communications Manager Version
8.0	5.1
8.0(2)	5.1
8.1(1b)	5.1, 6.0
8.1(2)	5.1, 6.0, 6.1, 7.0(1), 7.1
8.1(3)	5.1, 6.0, 6.1, 7.0(1), 7.1, 8.0

Cisco Unified SIP Proxy

Table 75 on page 131 provides Cisco Unified SIP Proxy compatibility information for Cisco Unified Communications Manager.

Table 75 Cisco Unified SIP Proxy Compatibility with Cisco Unified Communications Manager

SIP Proxy Version	Cisco Unified Communications Manager Version
1.1.0.31	7.1(2)
1.1.2	
1.1.3	8.0(1)
1.1.4	
1.1.5	
8.5	8.5(1)
8.5.(1)	8.6(1a), 8.6(2), 8.6(2a)

Cisco Unified Survivable Remote Site Telephony

Cisco Unified Survivable Remote Site Telephony (SRST) does not depend upon Cisco Unified Communications Manager, but supports phone loads. Use the SRST documentation roadmap to determine which phones are supported in each release of Cisco Unified Communications Manager.

The Secure SRST product requires Cisco Unified Communications Manager Release 4.1(2) or later.

You can research Cisco Unified Survivable Remote Site Telephony compatibility with Cisco Unified Communications Manager by using the Cisco Unified Survivable Remote Site Telephony compatibility matrices at the following URL:
http://www.cisco.com/en/US/products/sw/voicesw/ps2169/products_device_support_tables_list.html

Go to the preceding URL and select the Cisco Unified Survivable Remote Site Telephony release's compatibility matrix that you want to refer to. Within that matrix, search for "Cisco Unified Communications Manager". Your search takes you to a table that lists the Cisco Unified Communications Manager versions that are compatible with the Cisco Unified Survivable Remote Site Telephony release that you selected.

Cisco Unified Video Advantage

Refer to Cisco Unified Video Advantage compatibility information for Cisco Unified Communications Manager in the release notes at
http://www.cisco.com/en/US/products/sw/voicesw/ps5662/prod_release_notes_list.html

Go to the release notes that are linked at the preceding URL, then search for the Cisco Unified Communications Manager release that you want to research.

Cisco Unified Videoconferencing 3515

Table 76 on page 132 provides Cisco Unified Videoconferencing 3515 compatibility information for Cisco Unified Communications Manager Release 4.x through Release 8.x.

Find additional information at this URL:
http://www.cisco.com/en/US/products/hw/video/ps1870/tsd_products_support_series_home.html

Table 76 Cisco Unified Videoconferencing 3515 Compatibility with Cisco Unified Communications Manager Release 4.x through Release 8.x

Cisco Unified Videoconferencing 3515 Version	Cisco Unified Communications Manager Version
5.0	4.1(3), 5.0
5.0.58	4.1(3), 5.1(3)
5.1.0.0.24	4.1(3), 6.0(1), 6.1
5.6	4.1(3), 6.1(2), 7.0(1)
5.7	4.1(3), 6.1(2), 7.0(1), 7.1(3), 8.0

Cisco Unified Videoconferencing 3545

Table 77 on page 133 provides Cisco Unified Videoconferencing 3545 compatibility information for Cisco Unified Communications Manager Release 4.x through Release 8.x.

Find additional information at this URL:
http://www.cisco.com/en/US/products/hw/video/ps1870/tsd_products_support_series_home.html

Table 77 Cisco Unified Videoconferencing 3545 Compatibility with Cisco Unified Communications Manager Release 4.x through Release 8.x

Cisco Unified Videoconferencing 3545 Version	Cisco Unified Communications Manager Version
5.0	4.1(3), 5.0
5.0.58	4.1(3), 5.1(3)
5.1.0.0.24	4.1(3), 6.0(1), 6.1
5.6	4.1(3), 6.1(2), 7.0(1)
5.7	4.1(3), 6.1(2), 7.0(1), 7.1(3), 8.0

Cisco Unified Videoconferencing 5100 Series MCU

Table 78 provides Cisco Unified Videoconferencing 5100 Series MCU compatibility information for Cisco Unified Communications Manager Release 5.x through Release 8.x.

Table 78 Cisco Unified Videoconferencing 5110/5115 MCU Compatibility with Cisco Unified Communications Manager Release 5.x through 8.x

Cisco Unified Videoconferencing 5110/5115 MCU version	Cisco Unified Communications Manager Version
7.0	7.1(3), 8.0
7.1	7.1(3), 8.0

Cisco Unified Videoconferencing 5200 Series MCU

Table 79 provides Cisco Unified Videoconferencing 5200 Series MCU compatibility information for Cisco Unified Communications Manager Release 5.x through 8.x.

Table 79 Cisco Unified Videoconferencing 5230 MCU Compatibility with Cisco Unified Communications Manager Release 5.x through 8.x

Cisco Unified Videoconferencing 5230 MCU version	Cisco Unified Communications Manager Version
7.0	7.1(3), 8.0
7.1	7.1(3), 8.0

Cisco Unity

For compatibility information between Cisco Unified Communications Manager and Cisco Unity, consult the following documents:

- *SCCP Compatibility Matrix: Cisco Unity, the Cisco Unity-CM TSP, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*

- *SIP Trunk Compatibility Matrix: Cisco Unity, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*

Find these documents at this URL:
http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_device_support_tables_list.html

Cisco Unity Connection

For compatibility information between Cisco Unified Communications Manager and Cisco Unity Connection, consult the following documents:

- *SCCP Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*
- *SIP Trunk Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*

Find these documents at this URL:
http://www.cisco.com/en/US/products/ps6509/products_device_support_tables_list.html

Cisco Unity Express

Refer to Cisco Unity Express compatibility information for Cisco Unified Communications Manager in the online matrix at
http://www.cisco.com/en/US/docs/voice_ip_comm/unity_exp/compatibility/cuecomp.htm

Cisco Voice Gateways

Find information about several voice gateway series interoperability (Cisco 1700, 2600, 2800, 3700, and 3800 Series) with Cisco Unified Communications Manager at the following URL:
http://www.cisco.com/en/US/prod/collateral/routers/ps259/product_data_sheet0900aecd8057f2e0.pdf

Data Migration Assistant

Data Migration Assistant (DMA) assists you with migrating data from the current Windows-based system (with an SQL Server database) that later gets imported to the Linux-based system (with an Informix database).

Table 80 on page 135 provides Cisco Data Migration Assistant (DMA) information for Cisco Unified Communications Manager Release 4.x.

Note If you have installed an (a), (b), (c), and so on, version of Cisco Unified Communications Manager, you only need to match the DMA major version number. For example, if you have Cisco Unified Communications Manager Release 6.1(1b), you may use DMA Release 6.1(1a).

Find additional information on DMA at this URL:
http://www.cisco.com/en/US/products/sw/voicesw/ps556/prod_release_notes_list.html

Table 80 DMA for Cisco Unified Communications Manager Release 4.x

DMA Version	Cisco Unified Communications Manager Version
5.0(2a)	4.0(2a), 4.1(3)
5.0(4)	4.0(2a), 4.1(3)
5.1(1c)	4.0(2a), 4.1(3)
5.1(2b)	4.0(2a), 4.1(3)
5.1(3)	4.0(2a), 4.1(3)
6.0(1a)	4.0(2a), 4.1(3), 4.2(3)
6.1(1a)	4.0(2a), 4.1(3), 4.2(3)
6.1(2)	4.1(3), 4.2(3)
6.1(3a)	4.1(3), 4.2(3), 4.3(2)
6.1(4b)	4.1(3), 4.2(3), 4.3(2)
6.1(5)	4.1(3), 4.2(3), 4.3(2)
7.0(1a)[1]	4.1(3), 4.2(3), 4.3(1), 4.3(2)
7.0(2)[2]	4.1(3), 4.2(3), 4.3(1), 4.3(2)
7.1(2)[3]	4.1(3), 4.2(3), 4.3(1), 4.3(2)
7.1(3)[4]	4.1(3), 4.2(3), 4.3(2)
7.1(5)[4]	4.1(3), 4.2(3), 4.3(2)

1. This release of DMA also collects data from a Cisco Emergency Response 1.3 system for upgrade to Cisco Emergency Responder 7.0(1).
2. This release of DMA collects data for upgrade to Cisco Emergency Responder 7.0(1).
3. This release of DMA collects data for upgrade to Cisco Emergency Responder 7.0(3).
4. This release of DMA collects data for upgrade to Cisco Emergency Responder 7.1(1).

Interoperability

Find interoperability information at the Cisco Interoperability Portal at this URL:
http://www.cisco.com/en/US/netsol/ns728/networking_solutions_program_category_home.html

Server Platforms

See the *Cisco Unified Communications Manager Server Support Matrix* for information on the supported Cisco MCS, Hewlett Packard servers, and IBM servers that are compatible with the various releases of Cisco Unified Communications Manager.

Information at the following URL details compatibility between Cisco Media Convergence Servers (MCS) and Cisco Unified Communications Manager:
http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/prod_brochure0900aecd8062a4f9.html

Information at the following URL details compatibility between Cisco Media Convergence Servers (MCS) and various operating system (OS) releases:
http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/compat/cmhwcomp.xls

Note Find information on Cisco Media Convergence Servers (MCS) at this URL: http://www.cisco.com/en/US/products/hw/voiceapp/ps378/index.html

Related Documentation

- *Cisco Interoperability Portal* at this URL: http://www.cisco.com/en/US/netsol/ns728/networking_solutions_program_category_home.html
- *Cisco Unified Communications Manager Compatibility Tool* at this URL: http://tools.cisco.com/ITDIT/vtgsca/VTGServlet
- *Cisco Unified Communications Manager Documentation Roadmaps* (documentation guides) at this URL: http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_documentation_roadmaps_list.html
- *Cisco Unified Communications Manager Hardware Compatibility Matrix* at this URL: http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_device_support_tables_list.html
- *Cisco Unified Communications Operating System Supported Server Hardware Compatibility Matrix* at this URL: http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_device_support_tables_list.html
- *Cisco Unified IP Phones 6900 Series* documentation at this URL: http://www.cisco.com/en/US/products/ps10326/tsd_products_support_series_home.html
- *Cisco Unified IP Phones 7900 Series* documentation at this URL: http://cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html
- *Vendor MIB Support for Cisco Unified Communications Manager Servers* at this URL: http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_device_support_tables_list.html

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