

End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager Version 4.3

EOL7211

Cisco announces the end-of-sale and end-of life dates for the Cisco Unified Communications Manager Version 4.3. The last day to order the affected product(s) is January 25, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager Version 4.3

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 27, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 25, 2011
Last Ship Date:App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 25, 2011
End of SW Maintenance Releases Date:App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 25, 2012
End of New Service Attachment Date:App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 25, 2012
End of Service Contract Renewal Date:App. SW	The last date to extend or renew a service contract for the product.	April 22, 2013
Last Date of Support:App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2014

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CALLMANAGER-4.3	Top Level Part Number Used To Order Unified CallManager 4.3	CUCM-USR-LIC	Top Level Sku For User License	-
CM4.3-K9-2950D	SW CallMgr 4.3, Dell PE2950/2CPU	There is currently no replacement product available for this product.		
CM4.3-K9-2950D-1	SW Only, Unified CallMgr 4.3 For Dell PE 2950/2CPU	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-320G4-1	SW Only, CallManager 4.3 For HP DL320-G4	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-320G5	SW Only, Unified CallMgr 4.3 For HP DL320-G5, 1000 User	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-320G5P	SW Only, Unified CM 4.3 For HP DL320-G5P, 1000 User	UCM-7825-80	CUCM 8.0 7825	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.3-K9-380G5-1	SW Only, Unified CallMgr 4.3, HP DL380-G5 1CPU, 2500 User	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-380G5D-1	SW Only, Unified CallMgr 4.3, HP DL380-G5 2CPU, 5000 User	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-380G6A	SW only, Unified CM 4.3 for DL380-G6 Equivalent to MCS 7835	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-380G6B	SW only, Unified CM 4.3 for DL 380-G6 Equivalent to MCS 7845	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-7815I2-1	SW Only, CallManager 4.3 For MCS 7815-I2, 300 User	UCM-7816-80	CUCM 8.0 7816	-
CM4.3-K9-7815I2S-1	SW Only, CallManager 4.3 For MCS 7815-I2, 100 User	UCM-7816-80	CUCM 8.0 7816	-
CM4.3-K9-7816-C1	S/W Only Unified CM 4.3 for MCS-7816-C1	UCM-7816-80	CUCM 8.0 7816	-
CM4.3-K9-7816-H3	SW Only, Unified CallMgr 4.3 For MCS 7816-H3, 300 User	UCM-7816-80	CUCM 8.0 7816	-
CM4.3-K9-7816-H3S	SW Only, Unified CallMgr 4.3 For MCS 7816-H3, 100 User	UCM-7816-80	CUCM 8.0 7816	-
CM4.3-K9-7816-I3	SW Only, Unified CallMgr 4.3 For MCS 7816-I3, 300 User	UCM-7816-80	CUCM 8.0 7816	-
CM4.3-K9-7816-I3S	SW Only, Unified CallMgr 4.3 For MCS 7816-I3, 100 User	UCM-7816-80	CUCM 8.0 7816	-
CM4.3-K9-7816-I4	S/W Only Unified CM 4.3 for MCS-7816-I4	UCM-7816-80	CUCM 8.0 7816	-
CM4.3-K9-7825-H3	SW Only, Unified CallMgr 4.3 For MCS 7825-H3, 1000 User	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-7825-H4	S/W Only Unified CM 4.3 For MCS-7825-H4	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-7825-I3	SW Only, Unified CallMgr 4.3 For MCS 7825-I3, 1000 User	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-7825-I4	S/W Only Unified CM 4.3 For MCS-7825-I4	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-7825H2-1	SW Only, CallManager 4.3 For MCS 7825-H2	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-7825I2-1	SW Only, CallManager 4.3 For MCS 7825-I2	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-7835-H2	SW Only, CallManager 4.3 For MCS 7835-H2	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-7835-H3	SW Only, Unified CM4.3 for MCS 7835 H3	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-7835-I2	SW Only, CallManager 4.3 For MCS 7835-I2	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-7835-I3	SW Only, Unified CM4.3 for MCS 7835 I3	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-7835H2-1	SW Only, Unified CallMgr 4.3 For MCS 7835-H2, 2500 User	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-7835I2-1	SW Only, Unified CallMgr 4.3 For MCS 7835-I2, 2500 User	UCM-7835-80	CUCM 8.0 7835	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.3-K9-7845-H2	SW Only, CallManager 4.3 For MCS 7845-H2	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-7845-H3	SW Only, Unified CM4.3 for MCS 7845 H3	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-7845-I2	SW Only, CallManager 4.3 For MCS 7845-I2	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-7845-I3	SW Only, Unified CM4.3 for MCS 7845 I3	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-7845H2-1	SW Only, Unified CallMgr 4.3 For MCS 7845-H2, 5000 User	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-7845I2-1	SW Only, Unified CallMgr 4.3 For MCS 7845-I2, 5000 User	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-DL380G5	SW Only, CallManager 4.3 For HP DL380-G5/1CPU	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-DL380G5D	SW Only, CallManager 4.3 For HP DL380-G5/2CPU	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-GOBK8K=	SW Only, CallMgr 4.3 for General Dynamics GoBook 8000	There is currently no replacement product available for this product.		
CM4.3-K9-GOBOOK=	SW Only, CallMgr 4.3 for General Dynamics GoBook	There is currently no replacement product available for this product.		
CM4.3-K9-MIG0=	SW CallMgr 4.3 Same Server Class Migration	There is currently no replacement product available for this product.		
CM4.3-K9-MIG10=	SW CallMgr 4.3 Migration 7835 to 7845	There is currently no replacement product available for this product.		
CM4.3-K9-MIG1=	SW CallMgr 4.3 Migration 7815SE to 7815	There is currently no replacement product available for this product.		
CM4.3-K9-MIG2=	SW CallMgr 4.3 Migration 7815SE to 7825	There is currently no replacement product available for this product.		
CM4.3-K9-MIG3=	SW CallMgr 4.3 Migration 7815SE to 7835	There is currently no replacement product available for this product.		
CM4.3-K9-MIG4=	SW CallMgr 4.3 Migration 7815SE to 7845	There is currently no replacement product available for this product.		
CM4.3-K9-MIG5=	SW CallMgr 4.3 Migration 7815 to 7825	There is currently no replacement product available for this product.		
CM4.3-K9-MIG6=	SW CallMgr 4.3 Migration 7815 to 7835	There is currently no replacement product available for this product.		
CM4.3-K9-MIG7=	SW CallMgr 4.3 Migration 7815 to 7845	There is currently no replacement product available for this product.		
CM4.3-K9-MIG8=	SW CallMgr 4.3 Migration 7825 to 7835	There is currently no replacement product available for this product.		
CM4.3-K9-MIG9=	SW CallMgr 4.3 Migration 7825 to 7845	There is currently no replacement product available for this product.		
CM4.3-K9-NFR	SW CallMgr 4.3 New Install And Upgrade, Not For Resale	CM8.0-K9-NFR	SW CM 8.0 Appliance Not For Resale	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.3-K9-NFR-1	SW CallManager 4.3 New Install And Upgrade, Not for Resale	CM8.0-K9-NFR	SW CM 8.0 Appliance Not For Resale	-
CM4.3-K9-OSM=	SW CallManager OS Migration for SAS media	There is currently no replacement product available for this product.		
CM4.3-K9-SUP=	SW CallManager Upgrade 4.x To 4.3	There is currently no replacement product available for this product.		
CM4.3-K9-UPG=	SW CallManager Upgrade To 4.3 For SASU/UCSS	CM8.0-K9-UPG=	SW Upgrade to CUCM 8.0 for ESW/UCSS	-
CM4.3-K9-X306M-1	SW Only, CallManager 4.3 For IBM X306M, 8849-K2Y	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-X3250	SW Only, Unified CallMgr 4.3 For IBM x3250, 1000 User	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-X3250M2	S/W Only, Unified CM 4.3 For IBM X3250-M2, 1000 Users	UCM-7825-80	CUCM 8.0 7825	-
CM4.3-K9-X3650	SW Only, CallManager 4.3 For IBM X3650 7979-5AY/1CPU	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-X3650-1	SW Only, Unified CallMgr 4.3 For IBM x3650 1CPU, 2500 User	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-X3650-M2A	SW Only, Unified CM4.3 for MCS 7835 Equivalent	UCM-7835-80	CUCM 8.0 7835	-
CM4.3-K9-X3650-M2B	SW Only, Unified CM4.3 for MCS 7845 Equivalent	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-X3650D	SW Only, CallManager 4.3 For IBM X3650 7979-5AY/2CPU	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-K9-X3650D-1	SW Only, Unified CallMgr 4.3 For IBM x3650 2CPU, 5000 User	UCM-7845-80	CUCM 8.0 7845	-
CM4.3-U-K9-7815=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7815, 300 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-7815SE=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7815, 100 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-7825=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7825, 1000 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-7825SE=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7825, 100 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-7835=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7835, 2500 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-7845=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7845, 5000 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-DL320=	SW CallMgr 3.3 To 4.3 Upgd, HP DL320, 1000 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-DL380=	SW CallMgr 3.3 To 4.3 Upgd, HP DL380/1CPU, 2500 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-DL380D=	SW CallMgr 3.3 To 4.3 Upgd, No Service, HP DL380/2CPU, 5000	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.3-U-K9-X206=	SW CallMgr 3.3 To 4.3 Upgd, IBM X206, 300 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-X306=	SW CallMgr 3.3 To 4.3 Upgd, IBM X306, 1000 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-X345=	SW CallMgr 3.3 To 4.3 Upgd, IBM X345, 2500 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-X345D=	SW CallMgr 3.3 To 4.3 Upgd, IBM X345/2CPU, 5000 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-X346=	SW CallMgr 3.3 To 4.3 Upgd, IBM X346/1CPU, 2500 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-
CM4.3-U-K9-X346D=	SW CallMgr 3.3 To 4.3 Upgd, IBM X346/2CPU, 5000 Svr Usr Lic	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager Version 8.0. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps10662/index.html>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco Unified Communications Manager Version 4.3 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Communications Manager Version 8.0, visit <http://www.cisco.com/en/US/products/ps10662/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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