



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Promotions - Multipurpose, Personal, and Enterprise

EOL8104

Cisco announces the end-of-sale dates for the Cisco TelePresence Promotions - Multipurpose, Personal, and Enterprise. The last day to order the affected product(s) is May 2, 2011. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified by a component-specific end-of-life announcement or new Product ID. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence Promotions - Multipurpose, Personal, and Enterprise

| Milestone | Definition | Date |
|--------------------------------------|---|------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | January 31, 2011 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | May 2, 2011 |
| Last Ship Date: HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | July 31, 2011 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description |
|---------------------------------|-----------------------------------|
| CTS-MULTI-BUN-K9 | CTS Profile Multi-Purpose Bundle |
| CTS-PTPEX60-BUN-K9 | EX60 Personal Telepresence Bundle |
| CTS-PTPEX90-BUN-K9 | EX90 Personal Telepresence Bundle |

Product Migration Options

There is no replacement available for the Cisco TelePresence Promotions - Multipurpose, Personal, and Enterprise at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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