



End-of-Sale and End-of-Life Announcement for the Cisco Intercompany Media Engine (IME)

EOL9016

Cisco announces the end-of-sale and end-of-life dates for the Cisco Intercompany Media Engine (IME). The last day to order the affected product(s) is July 29, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Intercompany Media Engine (IME)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 28, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 29, 2013
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 27, 2013
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 29, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 29, 2014
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 29, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 24, 2017
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 25, 2015
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
IME-7825-85	IME 8.5 7825
IME-7825-85-KIT	IME 8.5 Media Kit
IME-7825-85-UKIT	IME 8.5 Upgrade Media Kit
IME-7825-85-UWL	IME 8.5 7825
IME-7825-86	IME 8.6 Server Software
IME-7825-86-KIT	IME Auto-Expansion Media Kit
IME-7825-86-UWL	IME 8.6 7825
IME-7825-BSS	Top Level SKU For User License
IME-7825-NODE	IME 7825 Node
IME-7825-UPG-NODE	IME 7825 Upgrade Node
IME-7845-85	IME 8.5 7845
IME-7845-85-KIT	IME 8.5 Media Kit
IME-7845-85-UKIT	IME 8.5 Upgrade Media Kit
IME-7845-85-UWL	IME 8.5 7845
IME-7845-86	IME 8.6 Server Software
IME-7845-86-KIT	IME Auto-Expansion Media Kit
IME-7845-86-UWL	IME 8.6 7845
IME-7845-NODE	IME 7845 Node
IME-7845-UPG-NODE	IME 7845 Upgrade Node
IME-8.0-K9-NFR	SW IME 8.0 Appliance Not For Resale
IME-9.0-K9-UPG=	SW Access to IME via UCSS
IME-90-PAK	Include PAK Auto-expanding PAK for IME
IME-90-UWL	IME 9.0 Media Kit
IME-K9-UPG-7825=	SW Access to IME via UCSS
IME-K9-UPG-7845=	SW Access to IME via UCSS
IME-PAK	Include PAK Auto-expanding PAK for IME
IME-PAK-K9	Auto-expanding PAK for IME 9.0
IME-USR	IME User License Units
IME-USR-LIC	IME User License - 1 User
IME-USRER-LIC	Top Level Sku For User License
IME-VERS-9.0-K9	IME 9.0 Server Software
IPC-COM-BUN	IPC Commercial, 2 MCS svrs, CCM, Unity VM, VPT +apps
MCS7825I5-K9-IMD2	IME 8.5 7825-I5 Appliance
MCS7825I5-K9-IMED2	IME 8.5 7825-I5 Appliance, 0 Seats
MCS7825I5-K9-IMED3	IME 7825-I5 Appliance, 0 Seats
MCS7825I5-K9-IMEE1	IME 9.0 7825-I5 Appliance, 0 Seats
MCS7845I3-K9-IMD2B	IME 8.5 7845-I3 Appliance
MCS7845I3-K9-IMD3B	IME 8.6 7845-I3 Appliance
MCS7845I3-K9-IMEE1	IME 9.0 7845-I3 Appliance, 0 Seats

Product Migration Options

There is no replacement available for the Cisco Intercompany Media Engine (IME) at this time.

For more information contact your local account representative.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Intercompany Media Engine (IME) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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