



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence System 1100 and Software Releases 1.8-1.10 and 6.x

EOL10795

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence System 1100 and Software Releases 1.8-1.10 and 6.x. The last day to order the affected product(s) is February 9, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence System 1100 and Software Releases 1.8-1.10 and 6.x

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 9, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 9, 2016
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 9, 2016
End of SW Maintenance Releases Date: App. SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 9, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 9, 2017
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 9, 2017
End of Service Contract Renewal Date: App. SW, HW	The last date to extend or renew a service contract for the product.	May 9, 2018
Last Date of Support: App. SW, HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2019

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-1100	TelePresence 1100 System	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-ATP-1100	ATP discounted CTS-1100	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CAB-AV-EXP=	TelePresence cable from primary codec to AV expansion box	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CAB-HDMI-DVID	TelePresence Cable HDMI to DVI-D	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CAB-HDMI-DVID=	TelePresence Cable HDMI to DVI-D	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CAB-HDMI-HDMI	TelePresence Cable HDMI to HDMI	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CAB-HDMI-HDMI=	TelePresence Cable HDMI to HDMI	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CABL-DVIA-VGA	TelePresence Cable DVI-A to 15VGA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CABL-DVIA-VGA=	TelePresence Cable DVI-A to 15VGA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CABL-RJ45-10	TelePresence Cable RJ45 to RJ45 10 M	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CABL-RJ45-10=	TelePresence Cable RJ45 10m	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CABL-RJ45-3	TelePresence Cable Rj45 to RJ45 3M	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CABL-RJ45-3=	TelePresence Cable Rj45 to RJ45 3M	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CABLE-LDSPKR	TelePresence Cable Loudspeaker	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CABLE-LDSPKR=	TelePresence Cable Loudspeaker	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-CAM-TOOL-G2	TelePresence Camera Calibration Tool gen2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CAM-TOOL-G2=	TelePresence Camera Calibration Tool for CTS 500, 1100, 1300	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CTRL-DV12	TelePresence Touch Device	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CTRL-DV12-A=	Touch 12 for CTS-500-32/1300-47/TX9KXX0 and TX13XX0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CTRL-DV12-B=	Cisco TelePresence Touch 12-inch for CTS-1100/1300-65/3xxx	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CTRL-DV12-C=	Cisco TelePresence Touch 12-inch for CTS-500 (37in)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-CTRL-DV12UPGKT	Cisco Touch 12 inch Device Kit with power supply cords inclu	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-EP-SW-V1.10LK9	TelePresence Endpoint Software version 1.10 for legacy	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-EP-SW-V1.8MK9	TelePresence Endpoint Software version 1.7 for Multi Screen	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-EP-SW-V1.8SK9	TelePresence Endpoint Software version 1.8 for Single Screen	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-EP-SW-V1.9K9	TelePresence Endpoint Software version 1.9	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-EP-SW-V1.9LK9	TelePresence Endpoint Software version 1.9 for legacy	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-EP-SW-V6.XK9	TP Endpoint Software Version 6.X	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-LIGHT-DIM	TelePresence Light Dimming Box	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-LIGHT-DIM=	TelePresence Light Dimming Box	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-LT-FX-LED-3H=	TelePresence LED Lighting Fixture for 1300 (3.5ft)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-LT-FX-LED-5FT	TelePresence LED Lighting Fixture for 1300 (5ft)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-LT-FX-LED-5FT=	TelePresence LED Lighting Fixture for 1300 (5ft)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-MIC	TelePresence Microphones	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-MIC=	TelePresence Microphones	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-PWR-INJ	TelePresence Power Injector	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS-PWR-INJ=	TelePresence Power Injector	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-ACC-KIT	TelePresence accessories specific to CTS-1100	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-ACC-KIT=	TelePresence accessories specific to CTS-1100	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-CAB	TelePresence 1100 Cabinet inc. other components	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-CAB=	TelePresence 1100 Cabinet inc. other components	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-CAM	TelePresence 1100 High Definition IP Based Camera Cluster	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-CAM=	TelePresence 1100 High Definition IP Based Camera Cluster	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-LIGHT-STR	TelePresence 1100 Lighting Structure inc. Lights, Spkrs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-LIGHT-STR=	TelePresence 1100 Lighting Structure inc. Lights, Spkrs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-SPKR-COV	CTS 1100 Speaker Cover	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1100-SPKR-COV=	TelePresence 1100 Speaker Cover	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS1300-65-BZL	Telepresence 1300 and 1100 65in Display Bezel	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1300-65-BZL=	Telepresence 1300 and 1100 65in Display Bezel	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1300-STRUCTURE	TelePresence 1300 and 1100 Wall Mount Structure	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTS1300-STRUCTURE=	TelePresence 1300 and 1100 Wall Mount Structure	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTSC-1100	Cisco TelePresence Express 1100 System	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence MX800. Information about this product can be found at: <http://www.cisco.com/c/en/us/support/collaboration-endpoints/telepresence-mx800/model.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence System 1100 and Software Releases 1.8-1.10 and 6.x through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco TelePresence MX800, visit

<http://www.cisco.com/c/en/us/support/collaboration-endpoints/telepresence-mx800/model.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>.

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