

## Cisco Unified Communications Support for Microsoft Internet Explorer 7 and Windows Vista

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In December 2006, Microsoft released Internet Explorer 7 (IE 7). Internet Explorer 7 was identified as a high priority update, distributed through the Microsoft Windows Update tool. As a result, many customer browsers were updated automatically. In January 2007, Microsoft publicly released Windows Vista.

Cisco is committed to maintaining a high degree of interoperability between Cisco Unified Communications solutions and Microsoft software. As part of this on-going commitment, we already support Microsoft IE 7 and Microsoft Windows Vista across many of our product lines. Our goal is to support both IE 7 and Windows Vista across Cisco Unified Communications solutions no later than Spring 2008.

Please refer to the table below to determine when specific Cisco Unified Communications products will support Microsoft Internet Explorer 7, Microsoft Windows Vista, or both. Customers are asked not to upgrade the default browser that is installed with Microsoft operating systems provided by Cisco.

The table below will be updated as additional information, such as Maintenance and Service Release details, becomes available. Please direct any questions to your local Cisco account team or channel representative.

**Table 1.** Cisco Unified Communications Support for Microsoft Internet Explorer 7 and Microsoft Windows Vista

Product	Microsoft Internet Explorer 7 Support Planned for Service or Maintenance Release Dates	Microsoft Windows Vista Support Planned for Service or Maintenance Release Dates
<b>Cisco Unified Communications Manager 4.1.3, 4.2.3, and 4.3.2</b> * Release dates Unified Communications Manager 4.1.3 – December 2007 Unified Communications Manager 4.2.3 – October 2007 Unified Communications Manager 4.3.2 – March 2008		
Administration, Serviceability, and User Web Pages	See release dates*	NA
Backup and Restore System (BARS)	See release dates*	NA
Cisco Unified Business Attendant Console for Unified Communications Manager 4.1.3 and 4.2.3	NA	Not supported
Cisco Unified Business Attendant Console for Unified Communications Manager 4.3.2	NA	See release dates*
Cisco Unified Department Attendant Console for Unified Communications Manager 4.1.3 and 4.2.3	NA	Not supported
Cisco Unified Department Attendant Console for Unified Communications Manager 4.3.2	NA	See release dates*
Cisco Unified Communications Manager Attendant Console	NA	Not Supported
Cisco Unified Communications Manager Assistant	See release dates*	See release dates*

<b>TAPI TSP</b>	NA	Will support Vista in Unified Communications Manager 4.2.3 and 4.3.2, but not in Unified Communications Manager 4.1.3 – See release dates*
<b>TAPI Wave Driver</b>	NA	Will support Vista in Unified Communications Manager 4.2.3 and 4.3.2, but not in Unified Communications Manager 4.1.3 – See release dates*
<b>Cisco Unified Communications Manager JTAPI</b>	NA	See release dates*
<b>Cisco Unified Communications Manager Windows Trace Collection Tool</b>	NA	See release dates*
<b>AXL SDK</b>	NA	See release dates*
<b>Security Token Advisory (CTL Client)</b>	NA	Will support Vista in Unified Communications Manager 4.1.3 and 4.3.2, but support in Unified Communications Manager 4.2.3 will be delayed. See release dates*
<b>Cisco Unified Communications Manager Dialed Number Analyzer (DNA)</b>	See release dates*	NA
<b>Cisco WebDialer</b>	See release dates*	NA
<b>Cisco Unified Communications Manager Upgrade Utility</b>	See release dates*	NA
<b>Cisco Unified Communications Manager CDR Analysis and Reporting Tool</b>	See release dates*	NA
<b>International Dial Plan (IDP)</b>	See release dates*	NA
<b>Cisco Unified Communications Manager Bulk Administration Tool</b>	See release dates*	NA
<b>Voice Log Translator</b>	NA	See release dates*
<b>Cisco Unified Communications Manager 5.1.3</b>		
<b>Administration, Serviceability, and User Web Pages</b>	Presently supported	NA
<b>Cisco Unified Business Attendant Console</b>	NA	Presently supported
<b>Cisco Unified Department Attendant Console</b>	NA	Presently supported
<b>Cisco Unified Communications Manager Attendant Console</b>	NA	Not Supported
<b>Cisco Unified Communications Manager Assistant</b>	Presently supported	Presently supported
<b>TAPI TSP</b>	NA	Available in 5.1.(3a), January 2008
<b>TAPI Wave Driver</b>	NA	Available in 5.1.(3a), January 2008
<b>Cisco Unified Communications Manager JTAPI</b>	NA	Presently supported
<b>Cisco Unified Communications Manager Real-time Monitoring Tool (RTMT)</b>	NA	Presently supported
<b>Cisco Unified Communications Manager Windows Trace Collection Tool</b>	NA	Presently supported
<b>AXL SDK</b>	NA	Presently supported
<b>Security Token Advisory (CTL Client)</b>	NA	Vista support for this component will be delayed
<b>Cisco Unified Communications Manager Dialed Number Analyzer (DNA)</b>	Presently supported	NA
<b>Cisco WebDialer</b>	Presently supported	NA
<b>Cisco Disaster Recovery System</b>	Presently supported	NA
<b>Cisco Unified Communications Manager CDR Analysis and Reporting Tool</b>	Presently supported	NA
<b>International Dial Plan (IDP)</b>	Presently supported	NA

<b>Cisco Unified Communications Manager Bulk Administration Tool</b>	Presently supported	NA
<b>Voice Log Translator</b>	NA	Presently supported
<b>Cisco Unified Communication Manager 6.1.0 (formerly 6.0.2)</b>		
<b>Administration, Serviceability, and User Web Pages</b>	Presently supported	NA
<b>Cisco Unified Business Attendant Console</b>	NA	Presently supported
<b>Cisco Unified Department Attendant Console</b>	NA	Presently supported
<b>Cisco Unified Communications Manager Attendant Console</b>	NA	Not Supported
<b>Cisco Unified Communications Manager Assistant</b>	Presently supported	Presently supported
<b>TAPI TSP</b>	NA	Presently supported
<b>TAPI Wave Driver</b>	NA	Presently supported
<b>Cisco Unified Communications Manager JTAPI</b>	NA	Presently supported
<b>Cisco Unified Communications Manager Real-time Monitoring Tool (RTMT)</b>	NA	Presently supported
<b>Cisco Unified Communications Manager Windows Trace Collection Tool</b>	NA	Presently supported
<b>AXL SDK</b>	NA	Presently supported
<b>Security Token Advisory (CTL Client)</b>	NA	Presently supported
<b>Cisco Unified Communications Manager Dialed Number Analyzer (DNA)</b>	Presently supported	NA
<b>Cisco WebDialer</b>	Presently supported	NA
<b>Cisco Disaster Recovery System</b>	Presently supported	NA
<b>Cisco Unified Communications Manager CDR Analysis and Reporting Tool</b>	Presently supported	NA
<b>International Dial Plan (IDP)</b>	Presently supported	NA
<b>Cisco Unified Communications Manager Bulk Administration Tool</b>	Presently supported	NA
<b>Voice Log Translator</b>	NA	Presently supported
<b>Cisco Unified IP Phones (all models)</b>		
<b>Browser interaction with Cisco IP phones</b>	Presently supported	NA
<b>Cisco Media Convergence Servers (all models)</b>		
<b>IP Telephony Operating Systems - Windows 2000</b>	Not supported	NA
<b>IP Telephony Operating Systems – Windows 2003</b>	March 2008	NA
<b>Generic Windows Operating Systems – Windows 2000</b>	Not supported	NA
<b>Generic Windows Operating Systems – Windows 2003</b>	March 2008	NA
<b>Cisco Emergency Responder 7.0</b>		
<b>Administration and Serviceability Webpages</b>	August 2008	NA
<b>Cisco Unified Applications Environment 2.4(2)</b>		
<b>Administration and Serviceability Web Pages</b>	Presently supported	NA
<b>Application Designer</b>	NA	Presently supported
<b>Cisco Unified ICM and Contact Center Enterprise and Hosted</b>		
<b>WebView 6.0, 7.x</b>	Presently supported	NA
<b>Web Re-skilling 7.x</b>	Presently supported	NA
<b>System CCE Web Administration 7.x</b>	Presently supported	NA
<b>Contact Center Management Portal</b>	Presently supported	NA
<b>Support Tools (Web UI) 2.1</b>	Presently supported	NA
<b>Client AW 7.x</b>	NA	CY 2009
<b>Internet Script Editor 7.5</b>	NA	Q2 CY2008

<b>Computer Telephony Integration Option 7.5</b>	NA	Q2 CY2008
<b>CAD Browser Edition 7.1</b>	Presently supported	NA
<b>Cisco Agent Desktop (CAD) 7.2</b>	NA	Presently Supported
<b>Cisco Supervisor Desktop (CSD) 7.2</b>	NA	Presently Supported
<b>CTI Toolkit 7.5</b>	NA	Q2 CY2008
<b>Cisco Unified Contact Center Multi-Channel Option</b>		
<b>Cisco E-Mail Manager 5.0 SR 6</b>	Presently supported	NA
<b>Cisco Collaboration Server 5.0 SR4</b>	Presently supported	NA
<b>Cisco Media Blender 5.0 SR2</b>	Presently supported	NA
<b>Unified E-Mail Interaction Manager 4.2.2</b>	Presently supported	NA
<b>Unified Web Interaction Manager 4.2.2</b>	Presently supported	NA
<b>Cisco Unified Customer Voice Portal</b>		
<b>CVP Application Server Administration 3.1</b>	Presently supported	NA
<b>Unified CVP Operations Server 4.0</b>	Presently supported	NA
<b>Unified CVP VoiceXML Studio 4.x</b>	NA	Presently supported
<b>Cisco Unified Contact Center Express 3.5, 4.0, 4.1, 4.5, 5.0, 6.0, and 7.0</b>		
<b>Administration and Serviceability Web Pages for 3.5, 4.0, 4.1, 4.5, 5.0, 6.0</b>	Presently supported	NA
<b>Administration and Serviceability Web Pages for 7.0</b>	August 2008	NA
<b>Historical Reporting Client for 5.0.2 and 6.0.1</b>	NA	Presently supported
<b>Historical Reporting Client for 7.0</b>	NA	August 2008
<b>Cisco Agent Desktop for 5.0.2 and 6.0.1</b>	NA	Presently supported
<b>Cisco Agent Desktop for 7.0</b>	August 2008	August 2008
<b>Cisco Unified IP IVR 3.5, 4.0, 4.1, 4.5, 5.0, 6.0, and 7.0</b>		
<b>Administration and Serviceability Web Pages for 3.5, 4.0, 4.1, 4.5, 5.0, 6.0</b>	Presently supported	NA
<b>Administration and Serviceability Web Pages for 7.0</b>	August 2008	NA
<b>Cisco Unified Presence 6.0</b>		
<b>Administration and Serviceability Webpages</b>	Presently supported	NA
<b>Cisco Unified Clients</b>		
<b>Cisco Unified Personal Communicator 1.2</b>	NA	Presently supported
<b>Cisco IP Communicator 2.1</b>	NA	Presently supported
<b>Cisco Unified Video Advantage 2.1</b>	NA	Presently supported
<b>Cisco Unified Mobility Advantage 4.0</b>		
<b>Administration and Serviceability Web Pages</b>	Presently supported	NA
<b>Cisco Unified MeetingPlace 6.0</b>		
<b>Administration and Serviceability Webpages</b>	Presently supported	Presently supported
<b>Web Conferencing</b>	Presently supported	Presently supported
<b>Cisco Unified MeetingPlace Express 1.2.1</b>		
<b>Administration and Serviceability Web Pages</b>	Presently supported	Presently supported
<b>Web Conferencing</b>	Presently supported	Presently supported
<b>Cisco Unified MeetingPlace Express VT 1.2.1</b>		
<b>Administration and Serviceability Web Pages</b>	Presently supported	Presently supported
<b>Web Conferencing</b>	Presently supported	Presently supported
<b>Cisco Unified MeetingPlace Express 2.0</b>		
<b>Administration and Serviceability Web Pages</b>	Presently supported	Presently supported
<b>Web Conferencing</b>	Presently supported	Presently supported

<b>Cisco Unified MeetingPlace Express VT 2.0</b>		
<b>Administration and Serviceability Web Pages</b>	Presently supported	Presently supported
<b>Web Conferencing</b>	Presently supported	Presently supported
<b>Cisco Unity Connection 2.1</b>		
<b>Administration and Serviceability Webpages</b>	Presently supported	Presently supported
<b>Cisco Unity 4.2 and 5.0</b>		
<b>Administration and Serviceability Web Pages for 4.2</b>	Presently supported	NA
<b>Cisco Unity ViewMail for Outlook (VMO) 4.2</b>	NA	Use Unity VMO 5.0
<b>Cisco Personal Communications Assistant 4.2</b>	Presently supported	NA
<b>Administration and Serviceability Web Pages for 5.0</b>	Presently supported	NA
<b>Cisco Unity ViewMail for Outlook (VMO) 5.0</b>	NA	Presently supported
<b>Cisco Personal Communications Assistant 5.0</b>	Presently supported	NA

It is important that Cisco customers understand that the planned IE 7 and Windows Vista support features described in this Field Notice have not reached General Availability status and remain in varying stages of development, and the information provided herein is for informational purposes only and is subject to change. It is also important that Cisco customers understand that the planned IE 7 and Windows Vista support features set forth in this Field Notice are separate from, and are not essential to, any terms and conditions of their existing purchase contracts with Cisco, including the functionality of any products or deliverables under such contracts. Cisco will have no liability for any delay in delivery, or failure to deliver, any or all of the planned IE 7 and Windows Vista support features set forth herein. Therefore, any such delay or failure will not in any way grant to Cisco customers the right to return, refund, adjust or exchange any previously purchased Cisco products or products that customers may purchase under their Cisco purchase contracts.



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