

## End-of-Sale and End-of-Life Announcement for the Cisco Unified Wireless IP Phone 7920

EOL5842 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco<sup>®</sup> Cisco Unified Wireless IP Phone 7920. The last day to order the affected product(s) is June 14, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Customers are encouraged to migrate to the Cisco Unified Wireless IP Phone 7921G, which is more durable and provides longer battery life than the Cisco Unified Wireless IP Phone 7920. Information about the replacement product can be found at: <http://www.cisco.com/en/US/products/ps7071/index.html>.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified Wireless IP Phone 7920

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 14, 2007
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 14, 2007
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 1, 2007
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	June 1, 2008
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 1, 2008
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	June 1, 2008
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 1, 2009

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>CP-7920-AC-CH1-K9</b>	Cisco 7920/APAC; CCM UL; Battery/Pwr Supply Not Included	CP-7921G-WC-CH1-K9	Cisco 7921G Rest of World; CCM UL; Battery/Pwr Sup Not Incl
<b>CP-7920-AE-CH1-K9</b>	Cisco 7920/APAC; CCME UL; Battery/Pwr Supply Not Included	CP-7921G-WE-CH1-K9	Cisco 7921G Rest of World; CCME UL; Battery/Pwr Sup Not Incl
<b>CP-7920-AP-K9</b>	Cisco 7920/APAC; CCM/CCME UL Req'd; Battery/PS Not Incl	CP-7921G-W-K9	Cisco 7921G Rest of World; CCM/CCME UL Req'd; Batt/PS Not Inc
<b>CP-7920-AP-K9=</b>	Cisco 7920/APAC; Battery/Pwr Supply Not Included	CP-7921G-W-K9=	Cisco 7921G Rest of World; Battery/Power Supply Not Included
<b>CP-7920-AU-K9</b>	Cisco 7920/Australia; CCM/CCME UL	CP-7921G-W-K9	Cisco 7921G Rest of World; CCM/CCME UL

	Reqd; Battery/PS Not Incl		Reqd; Batt/PS Not Inc
<b>CP-7920-AU-K9=</b>	Cisco 7920/Australia; Battery/Pwr Supply Not Incl	CP-7921G-W-K9=	Cisco 7921G Rest of World; Battery/Power Supply Not Included
<b>CP-7920-AUC-CH1-K9</b>	Cisco 7920/Australia; CCM UL; Battery/Pwr Supply Not Incl	CP-7921G-WC-CH1-K9	Cisco 7921G Rest of World; CCM UL; Battery/Pwr Sup Not Incl
<b>CP-7920-AUE-CH1-K9</b>	Cisco 7920/Australia; CCME UL; Battery/Pwr Supply Not Incl	CP-7921G-WE-CH1-K9	Cisco 7921G Rest of World; CCME UL; Battery/Pwr Sup Not Incl
<b>CP-7920-BUN-ST</b>	Cisco 7920 Phone ASSY, Standard Phone Package	There is currently no replacement product available for this product.	
<b>CP-7920-BUN-ST-K9</b>	Cisco 7920 Phone ASSY, Standard Phone Package	There is currently no replacement product available for this product.	
<b>CP-7920-EC-CH1-K9</b>	Cisco 7920/ETSI; CCM UL; Battery/Pwr Supply Not Included	CP-7921G-EC-CH1-K9	Cisco 7921G ETSI; CCM UL; Battery/Power Supply Not Included
<b>CP-7920-EE-CH1-K9</b>	Cisco 7920/ETSI; CCME UL; Battery/Pwr Supply Not Included	CP-7921G-EE-CH1-K9	Cisco 7921G ETSI; CCME UL; Battery/Power Supply Not Included
<b>CP-7920-ET-K9</b>	Cisco 7920/ETSI; CCM/CCME UL Req; Battery/PS Not Incl	CP-7921G-E-K9	Cisco 7921G ETSI; CCM/CCME UL Req; Battery/PS Not Included
<b>CP-7920-ET-K9=</b>	Cisco 7920/ETSI; Battery/Pwr Supply Not Incl	CP-7921G-E-K9=	Cisco 7921G ETSI; Battery/Power Supply Not Included
<b>CP-7920-FC-CH1-K9</b>	Cisco 7920/FCC; CCM UL; Battery/Pwr Supply Not Included	CP-7921G-AC-CH1-K9	Cisco 7921G FCC; CCM UL; Battery/Power Supply Not Included
<b>CP-7920-FC-K9</b>	Cisco 7920/FCC; CCM/CCME UL Req; Battery/PS Not Incl	CP-7921G-A-K9	Cisco 7921G FCC; CCM/CCME UL Req; Battery/PS Not Included
<b>CP-7920-FC-K9=</b>	Cisco 7920/FCC; Battery/Pwr Supply Not Incl	CP-7921G-A-K9=	Cisco 7921G FCC; Battery/Power Supply Not Included
<b>CP-7920-FE-CH1-K9</b>	Cisco 7920/FCC; CCME UL; Battery/Pwr Supply Not Included	CP-7921G-AE-CH1-K9	Cisco 7921G FCC; CCME UL; Battery/Power Supply Not Included
<b>CP-7920-JA-K9</b>	Cisco 7920/Japan; CCM/CCME UL Req; Battery/PS Not Incl	CP-7921G-P-K9	Cisco 7921G Japan; CCM/CCME UL Req; Battery/PS Not Incl
<b>CP-7920-JA-K9=</b>	Cisco 7920/Japan; Battery/Pwr Supply Not Incl	CP-7921G-P-K9=	Cisco 7921G Japan; Battery/Power Supply Not Included
<b>CP-7920-JC-CH1-K9</b>	Cisco 7920/Japan; CCM UL; Battery/Pwr Supply Not Included	CP-7921G-PC-CH1-K9	Cisco 7921G Japan; CCM UL; Battery/Power Supply Not Incl
<b>CP-7920-JE-CH1-K9</b>	Cisco 7920/Japan; CCME UL; Battery/Pwr Supply Not Included	CP-7921G-PE-CH1-K9	Cisco 7921G Japan; CCME UL; Battery/Power Supply Not Incl
<b>CP-CASE-7920-FLC=</b>	Cisco 7920 Leather Carry Case, Full Cover	CP-CASE-7921G=	Cisco 7921G Leather Carry Case
<b>CP-CASE-7920-HOL=</b>	Cisco 7920 Leather Carry Case, Holster	CP-HOLSTER-7921G=	Cisco 7921G Belt Holster
<b>CP-CFGPR-BUN-7920</b>	Cisco 7920 Config Program; Incl. Config Util, 2 USB Cables	There is currently no replacement product available for this product.	
<b>CP-DSKCH-BUN-7920</b>	Cisco 7920 Desk Top Charger; Power Supply Not Included	CP-DSKCH-7921G-BUN	Cisco 7921G Desk Top Charger, Power Supply, AC Power Cord
<b>CP-EARBUD-7920-ST=</b>	Cisco 7920 Series Wired Ear-Bud, Standard	There is currently no replacement product available for this product.	
<b>CP-MCHGR-7920-BUN</b>	Cisco Wireless IP Phone 7920 Multi Charger Bundle	CP-MCHGR-7921G-BUN	Cisco 7921G Multi-Charger, Power Supply, AC Power Cord
<b>CP-MULTICHGR-7920</b>	Cisco Wireless IP Phone 7920 Multi-Phone and Battery Charger	CP-MCHGR-7921G	Cisco 7921G Multi-Charger
<b>CP-MULTICHGR-7920=</b>	Cisco Wireless IP Phone 7920 Multi-Charger	CP-MCHGR-7921G=	Cisco 7921G Multi-Charger
<b>SW-CCM-UL-7920</b>	CallManager Unit License for Single Wireless IP Phone 7920	SW-CCM-UL-7921G	CUCM 3.x or 4.x RTU lic. for single W IP Phone 7921G
<b>SW-CCME-UL-7920</b>	Cisco CallManager Express License For Single 7920 IP Phone	SW-CCME-UL-7921G	Cisco Unified CME User License for single Cisco 7921G
<b>SW-CCME-UL-7920=</b>	Cisco CallManager Express License For Single 7920 IP Phone	SW-CCME-UL-7921G=	Cisco Unified CME User License for single Cisco 7921G

## Product Migration Options

The recommended replacement for the Cisco Unified Wireless IP Phone 7920 is the Cisco Unified Wireless IP Phone 7921G. This sleek, second-generation wireless IP phone supports a host of calling features and voice-quality enhancements, including:

- IEEE 802.11a,b,and g standards that allow customers to use the phone in the 2.4 GHz or 5 GHz bands
- 2-inch (5 cm) color display (176 x 220 pixels) that is easier to read and enhances XML applications
- Built-in speakerphone capabilities
- A more intuitive interface
- A new combination charger and speakerphone stand for enhanced desktop functionality
- Dedicated mute and volume keys, and a separate application button that can support push-to-talk via XML
- Longer battery life (100 hours standby time or 12 hours talk time)
- High durability for all business environments
- Exceptional voice quality
- Diversity antenna for better RF coverage
- Support for a wide range of enterprise applications through XML
- Wireless security features including WPA2 and AES
- Voice security features including certificates, Sequenced Routing Update Protocol (SRTP), and transparent LAN services (TLS)
- Quality-of-service features including TSPEC and WMM

**Table 3.** Product Part Numbers Affected by This Announcement

Feature	Cisco Unified Wireless IP Phone 7920	Cisco Unified Wireless IP Phone 7921G
<b>Antenna</b>	Single	Dual; Antenna switched diversity (5-GHz band only)
<b>Speakerphone</b>	No	Yes
<b>Battery life</b>	Std: up to 30 hrs standby/3.5 hrs talk Extd: up to 40 hrs Standby/4.25 hrs talk	Std: up to 80 hrs standby/10 hrs talk Extd: up to 100 hrs standby/12 hrs talk
<b>Navigation key</b>	4-way	5-way
<b>Ringling and message waiting indicator LED</b>	No	Yes
<b>Vibration alert</b>	Yes	Yes
<b>Backlit keypad</b>	Yes	Yes
<b>Headset connector</b>	2.5mm (4-conductor/3-band)	2.5mm (4-conductor/3-band)
<b>USB connector</b>	Yes	Yes
<b>Radio</b>	Single band 802.11b radio	Dual band 802.11a/b/g radios
<b>Display</b>	1.75 in (44 mm) black/white (128x80 pixels)	2 in (5 cm) color (176x220 pixels)
<b>Dedicated buttons</b>	No	Application button, volume control, mute
<b>Soft key buttons</b>	2	2
<b>Dimensions (H x W x D)</b>	5.2 x 2.1 x 1.0 in (13.2 x 5.3 x 2.5 cm)	5.0 x 2.1 x 1.0 in (12.7 x 5.3 x 2.5 cm)
<b>Weight</b>	4.8 oz (136.1 g)	5 oz (145 g)
<b>Integrated speakerphone in desktop charger</b>	No	Yes
<b>Lanyard hole</b>	No	Yes
<b>Protocol</b>	SCCP	SCCP
<b>Operating System</b>	VxWorks	Linux
<b>Communications Manager</b>	3.3, 4.0, 4.1, 4.2, 4.3, 5.0 and later	4.1, 4.2, 4.3, 5.0 and later

<b>Communications Manager Express</b>	3.2 and later	4.1 and later
<b>Survivable Remote Site Telephony</b>	2.0	4.1
<b>Cisco Compatible Extensions (CCX)</b>	2.0	4.0
<b>Authentication</b>	LEAP, EAP-FAST, WPA, WPA-PSK, CCKM	LEAP, EAP-FAST, WPA, WPA-PSK, WPA2, CCKM
<b>Encryption</b>	WEP (40/128 bit), TKIP/MIC	WEP (40/128 bit), TKIP/MIC, AES
<b>QoS</b>	QBSS	QBSS, WMM, TSPEC
<b>Power saving</b>	No	U-APSD, PS-Poll
<b>Radar detection</b>	No	DFS, TPC per 802.11h
<b>World mode support per 802.11d</b>	No	Yes
<b>Voice security features</b>	No	Certificates, image/device/file/signaling authentication, secure SRST, media encryption using SRTP, signaling integrity/encryption (TLS), certificate authority proxy function (CAPF), secure profiles, encrypted configuration files
<b>XML</b>	Yes	Yes
<b>Configuration Web page</b>	Read-only	GUI for configuration
<b>Syslog</b>	Manual	Automatic

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco Unified Wireless IP Phone 7920 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco Unified Wireless IP Phone 7921G, visit <http://www.cisco.com/en/US/products/ps7071/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

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