



PRODUCT BULLETIN 1782

END OF LIFE ANNOUNCEMENT FOR CISCO IP PHONES WITH ENGLISH HARD KEY LABELS

This product bulletin serves as formal notification that the IP phones listed in Table 1 below will reach their End of Sale and End of Life stages according to the dates outlined in Table 2 below.

Table 1. Cisco IP Phones Included in Announcement

Product Name	Description
CP-7960	Cisco IP Phone 7960 incl. license
CP-7960=	Cisco IP Phone 7960 spare (without license)
CP-7940	Cisco IP Phone 7940 incl. license
CP-7940=	Cisco IP Phone 7940 spare (without license)
CP-7910	Cisco IP Phone 7940 incl. license
CP-7910=	Cisco IP Phone 7910 spare (without license)
CP-7910+SW	Cisco IP Phone 7940 incl. license
CP-7910+SW=	Cisco IP Phone 7910 spare (without license)

Table 2. EoL Schedule

Milestone	Effective Date	Description
End of Sales (EoS)	May 20, 2002	Orders will no longer be accepted for the part
Last Date of Support	May 2007	Cisco Technical Assistance Centers will no longer support this product. Replacements for return and repair will no longer be available.

Table 3. Replacement Product Names for EoL Products

EoL Product Name	Replacement Product Name	Description of Replacement IP Phones
CP-7960	CP-7960G (Direct) Requires separately ordered license CP-7960G-CH1 (WPL includes license)	Cisco IP Phone 7960G Cisco IP Phone 7940G Cisco IP Phone 7910G Cisco IP Phone 7910G+SW
CP-7940	CP-7940G (Direct) Requires separately ordered license CP-7940G-CH1 (WPL includes license)	Cisco IP Phone 7960G Cisco IP Phone 7940G Cisco IP Phone 7910G Cisco IP Phone 7910G+SW
CP-7910	CP-7910G (Direct) Requires separately ordered license CP-7910G-CH1 (WPL includes license)	Cisco IP Phone 7960G Cisco IP Phone 7940G Cisco IP Phone 7910G Cisco IP Phone 7910G+SW

EoL Product Name	Replacement Product Name	Description of Replacement IP Phones
CP-7910+SW	CP-7910G+SW (Direct) Requires separately ordered license CP-7910G+SW-CH1 (WPL includes license)	Cisco IP Phone 7960G Cisco IP Phone 7940G Cisco IP Phone 7910G Cisco IP Phone 7910G+SW
CP-7960=	CP-7960G=	Cisco IP Phone 7960G Cisco IP Phone 7940G Cisco IP Phone 7910G Cisco IP Phone 7910G+SW
CP-7940=	CP-7940G=	Cisco IP Phone 7960G Cisco IP Phone 7940G Cisco IP Phone 7910G Cisco IP Phone 7910G+SW
CP-7910=	CP-7910G =	Cisco IP Phone 7960G Cisco IP Phone 7940G Cisco IP Phone 7910G Cisco IP Phone 7910G+SW
CP-7910+SW=	CP-7910G+SW=	Cisco IP Phone 7960G Cisco IP Phone 7940G Cisco IP Phone 7910G Cisco IP Phone 7910G+SW

BACKWARDS COMPATIBILITY

- Equipment functionality—the listed replacement product names Cisco IP Phones require Cisco CallManager 3.0 or higher software.
- EoS/EoL phone models have English hard key labels. New models (G) replace English hard label keys with universal icon labels.

MORE INFORMATION

For more information on the Cisco IP Phones, please contact your Cisco Account Representative.

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