

Cisco Unified Communications Support for Microsoft Active Directory 2008

Cisco is committed to maintaining a high degree of interoperability between Cisco® Unified Communications solutions and Microsoft software. As part of this ongoing commitment, Cisco already supports the current releases of Microsoft Active Directory, Exchange, Internet Explorer, Vista, and other products that are widely accepted and deployed in the marketplace.

Cisco is also scoping and executing the appropriate testing to ensure interoperability with the upcoming release of Microsoft Active Directory 2008. Please refer to Table 1 to determine when specific Cisco Unified Communications products will support Microsoft Active Directory 2008.

The table will be updated as additional information, such as maintenance and service release details, becomes available. Please direct any questions to your local Cisco account team or channel representative.

Table 1. Cisco Unified Communications Product Support for Microsoft Active Directory 2008

Cisco Unified Communications Manager	Microsoft Active Directory 2008 Support Planned for Service or Maintenance Release Dates
Cisco Unified Communications Manager Version 4.3	Supported
Cisco Unified Communications Manager Version 5 (all Version 5 releases)	Supported
Cisco Unified Communications Manager Version 6 (all Version 6 releases)	Supported
Cisco Unified Communications Manager Version 7 (all Version 7 releases)	Supported
Cisco Unified Business Attendant Console for Cisco Unified Communications Manager Versions 4.1.3 and 4.2.3	Supported
Cisco Unified Business Attendant Console for Cisco Unified Communications Manager Version 4.3.2	Supported
Cisco Unified Business Attendant Console for Version 5	Supported
Cisco Unified Department Attendant Console for Version 5	Supported
Cisco Unified Business Attendant Console for Version 6	Supported
Cisco Unified Department Attendant Console for Version 6	Supported
Cisco Unified Application Environment	
Cisco Unified Application Environment (all versions)	Supported
Cisco Unified Intelligent Contact Management (ICM) and Cisco Unified Contact Center Enterprise and Hosted	
Cisco Unified ICM and Cisco Unified Contact Center Enterprise and Hosted Version 7.5(4); includes WebView, Client Admin Workstation, and Internet Script Editor components	Supported
Cisco Unified Contact Center Management Portal, Cisco Support Tools, Cisco Agent Desktop, and Cisco CTI Toolkit components	No dependency on Active Directory 2008
Cisco Unified Contact Center Multi-Channel Option	
Cisco E-Mail Manager Versions 4 and 5	No dependency on Active Directory 2008
Cisco Collaboration Server Versions 4 and 5	No dependency on Active Directory 2008
Cisco Media Blender	No dependency on Active Directory 2008
Cisco Unified E-Mail Interaction Manager	No dependency on Active Directory 2008
Cisco Unified Web Interaction Manager	No dependency on Active Directory 2008

Cisco Unified Customer Voice Portal	
Cisco Unified Customer Voice Portal Application Server	No dependency on Active Directory 2008
Cisco Unified Customer Voice Portal Operations	No dependency on Active Directory 2008
Cisco Unified Customer Voice Portal VoiceXML Studio	No dependency on Active Directory 2008
Cisco Unified Contact Center Express	
Cisco Unified Contact Center Express Versions 4.0(5), 4.1(1), and 6.0(1)	Supported
Cisco Unified Contact Center Express Versions 4.5 and 5.0	No dependency on Active Directory 2008
Cisco Unified Workforce Optimization Quality Management and Workforce Management (optional component in Cisco Unified Contact Center Express Versions 5.0(2) and 7.0(1))	Supported
Cisco Unified IP Interactive Voice Response (IP IVR)	
Cisco Unified IP IVR Version 4.0(5), 4.1(1), and 6.0(1)	Supported
Cisco Unified IP IVR Versions 4.5 and 5.0	No dependency on Active Directory 2008
Cisco Unified Presence	
Cisco Unified Presence Version 1.0	Not supported
Cisco Unified Presence Version 6.0	Not supported
Cisco Unified Presence Version 7.0(3)	Supported
Cisco Unified Mobile Communicator	
Cisco Unified Mobile Communicator Version 3	Not supported
Cisco Unified Mobile Communicator Version 7.0	Not supported
Cisco Unified Mobile Communicator Version 7.1	September 2009
Cisco Unified Mobility Advantage	
Cisco Unified Mobility Advantage Version 3	Not supported
Cisco Unified Mobility Advantage Version 7.0	Not supported
Cisco Unified Mobility Advantage Version 7.1	September 2009
Cisco Unified MeetingPlace® Conferencing	
Cisco Unified MeetingPlace Versions 5.4 and earlier	Supported
Cisco Unified MeetingPlace Version 6.0	Supported
Cisco Unified MeetingPlace Version 7.0	Supported
Cisco Unified MeetingPlace Express	
Cisco Unified MeetingPlace Express Versions 2.0(4) and 2.0(5)	Supported
Speech Connect for Cisco Unity®	
Speech Connect for Cisco Unity, Version 1.0.3 or later	Supported
Cisco Unity Connection	
Cisco Unity Connection Versions 1 and 2	–
Cisco Unity Connection Version 7.0	Supported
Cisco Unity Unified Messaging	
Cisco Unity Unified Messaging Versions 4.2(1) and earlier	Not supported
Cisco Unity Unified Messaging Version 5.0(1) with Engineering Special 56 or later and Cisco Unity Unified Messaging Version 7.0(2) with Engineering Special 7 or later	Supported

It is important that Cisco customers understand that the planned Microsoft Active Directory 2008 support features described in this field notice have not reached general availability status and remain in varying stages of development, and the information provided herein is for informational purposes only and is subject to change. It is also important that Cisco customers understand that the planned support features set forth in this field notice are separate from, and are not essential to, any terms and conditions of their existing purchase contracts with Cisco, including the functions of any products or deliverables under such contracts. Cisco will have no liability for any delay in delivery, or failure to deliver, any or all of the planned Microsoft Active Directory support features set forth herein.

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