Mitel MiCollab Audio, Web and Video Conferencing

Increasing collaboration and productivity

Key Features

- Scheduled and ad-hoc conferences
- Desktop and application sharing
- Multi-point video conferencing
- Private and public chat
- Remote control
- Web-based collaboration viewer
- File transfer
- Document management
- Polling
- Conference recording
- Custom access codes

Mitel® MiCollab audio, web, and video conferencing connects employees with colleagues, business partners and customers, no matter where they are, and enables them to quickly and easily present, discuss, and collaborate on documents, increasing productivity and the speed of business.

MiCollab provides your employees with a secure, web-based interface enabling them to schedule and view conference calls and collaboration sessions from anywhere. All MiCollab interfaces are directly accessed through the secure HTTPS protocol, with user authorization and authentication allowing only valid users to access services.

To meet the highest security requirements, MiCollab audio, web and video conferencing uses Secure Sockets Layer (SSL) encryption for secured messages, server-side digital certificates, and Comprehensive Lightweight Application Security (CAST) encryption for data transmission during Web conferences.

Capacity and performance

The following capacity and performance figures are based on single application MiCollab server deployment. If running multiple applications, the capacity and performance of MiCollab can be affected depending on the availability of server resources.

When audio, web, and video conferencing is deployed as part of multi-application MiCollab deployment, the maximum number of audio and web conferencing licenses is limited to 500 ports of each.

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AUDIO CONFERENCING

Total concurrent audio conference users	500
Maximum users per audio conference	300
Maximum concurrent users with G.729 encoding (Additional users with G.711 encoding can connect and join an audio conference up to the supported limits)	100

VIDEO CONFERENCING

Maximum users per video conference (Resolution, frame rate and video quality are bandwidth dependent. Maximum participants based on PC processing power required to decode the video streams.)	8

WEB COLLABORATION*

Total concurrent web conference users	500
Maximum users per web conference	300

TECHNICAL SPECIFICATIONS

Language support (MiCollab end-user portal and application telephone user interfaces)	English, Swedish, Finnish, Norwegian, French (Canadian & European), Spanish (L. American & European), Italian, Portuguese (European & Brazilian) Danish and German

Component	Requirement
Collaboration Client Computer Operating System	• Windows 7 Business / Enterprise / Ultimate Edition • Windows 8.0 and Windows 10 (both 32 and 64- bit versions), 8.1 Non-Metro
E-mail Client	• Microsoft® Outlook® 2007, 2010, 2013, 2015 or 2016 • IBM Lotus Notes® 8.5, 8.5.2, 8.5.3 or 9

WEB BROWSER REQUIREMENTS

Browser	Client version
Microsoft Internet Explorer®	10 & 11
Mozilla® Firefox®	26 or later
Apple® Safari®	7.0 or later
Google® Chrome™	30 or later

COMPATIBILITY WITH MITEL COMMUNICATIONS PLATFORMS

Platform	Software version
MiVoice Office 400	R4.0 (or higher)
MiVoice Business	R5.0 (or higher)
MiVoice MX-ONE	R5.0 SP5 (or higher)
MiVoice 5000	R6.1 (or higher)

* Server rating based upon the hardware and is set at a maximum before the performance is noticeably impacted. The MiCollab server does not prevent more than the supported limits, it only enforces what is licensed.

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