



## KEY FEATURES

- Configurable calling schedule
- Capability to send email, Text-to-Speech, SMS and/or .wav files
- Automatic call retries upon unconfirmed message delivery
- Import call list as CSV file
- Connects to Communications Server using SIP extensions or trunks

## APPOINTMENT REMINDER APPLICATION SOFTWARE

Appointment Reminder gives you an easy way to remind customers about upcoming appointments while enhancing productivity by freeing up staff to work on other tasks. A variety of notification options can be used based on the customer's communication preference—outbound call, email and/or text message. You'll see a quick return on investment as revenues increase due to a decrease in no-shows.

Appointment Reminder features easy, intuitive operation and requires no hardware investment. It's a powerful tool for any service-based company looking to quickly improve appointment scheduling efficiencies.

Destination	Dest. Name	Call State	Subject	BCC	Message	Start	Stop Time
305277996	CALL John Doe	NOT_CALLED	H. This is ACH...		E...	3:00...	7:00:00 PM
864964785	SMS Nick Almond	NOT_CALLED	H. This is ACH...			3:00:00...	7:00:00 PM
864964785	EMAIL Jane Ara...	NOT_CALLED	ACHIE Reminder	master@p...		3:00:00...	6:00:00 PM
864964785	CALL Tom Smith	NOT_CALLED	H. This is ACH...		E...	3:00:00...	7:00:00 PM
864964785	CALL Jerry Stone	NOT_CALLED	H. This is ACH...		E...	3:00:00...	7:00:00 PM
864964785	EMAIL Albert Hage	NOT_CALLED	ACHIE Reminder	master@p...		3:00:00...	7:00:00 PM

CALLING LIST

Parameter Name	Parameter Value
PBX IP	192.168.168.157
PBX SIP Port	5060
Local IP	192.168.168.318
Gateway	192.168.168.254
SIP Proxy Extension	198
SIP Extension Count	2
PBX Type (NS1000/TDEACP)	NS1000
SIP Register Before (true/false)	true
Retry Count	3
Retry Time (seconds)	60
Trunk Selection Prefix	9
Cancel Destination	200
Cancel Destination Type (CALL/EMAIL/SMS)	CALL

CONFIGURATION

## APPOINTMENT REMINDER

### SYSTEM REQUIREMENTS

- KX-TDE100/200/600, KX-NCP500/1000 and KX-NS700/1000 Communications Server series
- Server Hardware (minimum):
  - Intel® Core™ i5-750 at 2.66 GHz or faster, 8 GB RAM, 100 GB free HDD space, 100BaseT NIC
  - Microsoft Windows Server 2008 R2 SP1 (UAC disabled), Microsoft Windows Server 2012 (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)
- Client Hardware (minimum):
  - Intel® Core™ 2 Quad at 2.83 GHz faster, 2 GB RAM, 100BaseT NIC
  - Microsoft Windows XP Professional SP3, Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)

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- Complete rollout plan, installer management certifications and scheduling services
- Purchasing, logistics and warehousing of all equipment
- Financing options
- Hardware/software compatibility testing
- Remote device control integration for system management and remote diagnostics
- System installation and integration

\* Optional, fee-based services offered by Panasonic and our partner, Poltys.

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