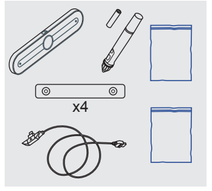
Polycom® UC Board™
Quick Start Guide



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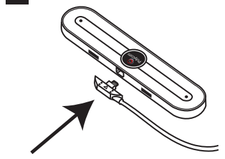

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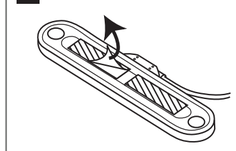

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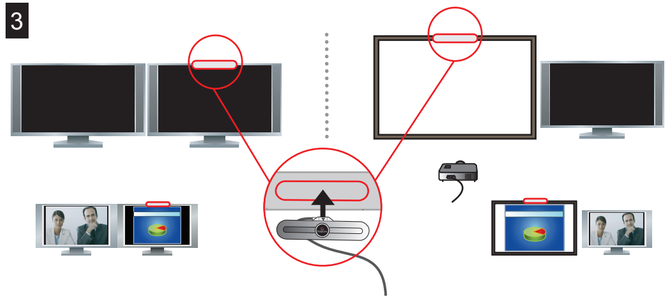

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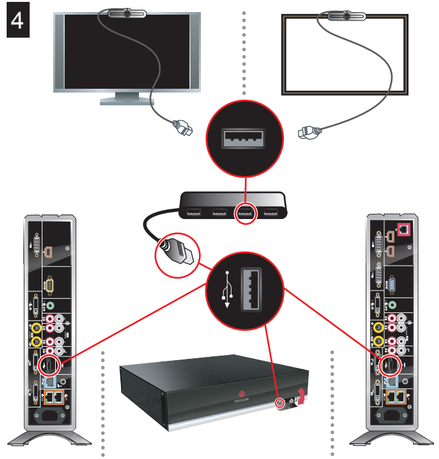

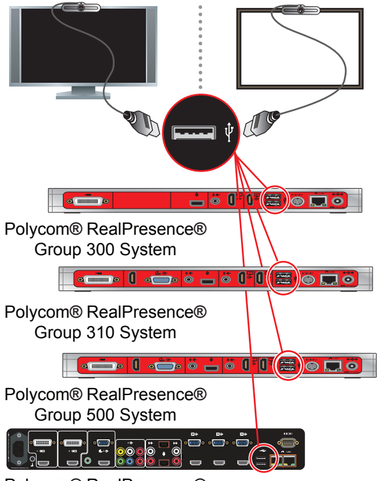

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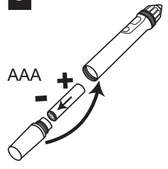

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7 For HDX Systems, select monitor to display content.

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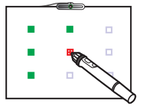
8b



9

Product Documentation

Documentation du produit
Documentación del producto
Documentação do produto
Produktdokumentation
Documentazione del prodotto
Produktdokumentasjon
Termékdokumentáció
Dokumentacja produktu
Документация продукта
製品マニュアル
产品文档
產品說明文件
제품 설명서

support.polycom.com

The Polycom software enables you to annote content by using either a second monitor or a whiteboard and projector. You can easily share the results with other participants in a call.

Hardware and Software Requirements

These requirements and recommendations are based on test scenarios. Your system's performance may vary based on your hardware configuration.

Polycom HDX system software	Version 3.0.3 or later
Polycom HDX systems	Single or dual monitor system with selected monitor set to content. • HDX 7000 HD system with Hardware Versions C and D • HDX 8000 HD system with Hardware Version B • HDX 9006 system
Polycom RealPresence Group Series system software	Version 4.1.3 or later
Polycom RealPresence Group Series systems Monitor	Dual-monitor installation configured as content. • LCD with LED backlighting • 40"–50" (101 cm–127 cm) • Glass screen
Projector and whiteboard	Recommended whiteboard work area: 17" x 11" (43 cm x 28 cm) to 108" x 60" (275 cm x 152 cm)

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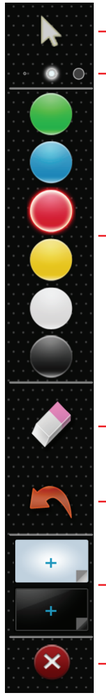
Polycom UC Board Toolbar



- Point to sections of a slide.
- Select the line thickness.
- Select an annotation/ drawing color.
- Erase a section of annotations. Hold the eraser down for one second to erase all annotations.
- Undo annotations.
- Create a new whiteboard or blackboard.
- Exit the UC Board.

To Start UC Board

Double-tap the monitor or whiteboard with the stylus.

To Exit UC Board

Tap on the toolbar.

To Clear Content and Annotations

When you perform the following actions, your content and annotations are cleared from the screen and the current slide is saved automatically:

- Answer a call.
- Hang up a call.
- Open a new page with a different background color.

In addition, when a far-end UC Board user in the call taps the monitor or whiteboard, sends content, or otherwise performs an action that can start UC Board, content and annotations are cleared from your screen.

To Troubleshoot

If you experience problems, try these possible solutions.

- Ensure that the stylus is correctly assembled. The buttons on the stylus are reserved for future use.
  - Verify that the battery is inserted correctly and is generating power.
  - If you use the hand strap, be sure to replace the rubber ring on the stylus with the rubber ring included in the hand strap packet.
- Verify that the green indicator light on the receiver is glowing.
- Ensure that the cable is securely attached.
  - For HDX systems, ensure that the cable connecting the receiver and USB hub to the system is securely attached at both ends.
  - For RealPresence Group Series systems, ensure that the cable connecting the receiver to the system is securely attached at both ends.
- Verify that the UC Board is running.
  - For HDX systems, check **System** > **Diagnostics** > **System Status** (**System** > **HDX System** on the Polycom Touch Control).
  - For RealPresence Group Series systems, check **Diagnostics** > **System** > **System Status** > **Visual Board**.
- Draw a box approximately 1/2" (2 cm) from the edge around the perimeter of the monitor. If the lines are corrupted, move the receiver to the center of the top or side of the monitor. Draw the box to test again.
- If the receiver was moved, you may need to calibrate the system again. Press Polycom on the receiver to display the calibration screen.
- For RealPresence Group Series systems, if you are showing HDMI content and want to switch to a VisualBoard calibration, stop the HDMI content, and then press Polycom.
- Fluorescent lighting, direct sunlight, and ultrasonic motion sensors can interfere with the receiver. Try improving these situations by using different room lighting, moving the monitor or whiteboard, temporarily blocking sensors, or darkening the room.
- Restart the video system.

For more information about configuring systems, refer to the administrator guide for your system.

Caution: To maintain stylus nibs

Wipe the nib of the stylus often with a clean, soft cloth to remove possible debris. To avoid damaging the monitor or whiteboard, replace the nib when the point wears down.